

COMMERCIAL REFUSE CONTAINER PERMITS

Requesting a Refuse Container Permit through the
Internet – Logging on and Permit Entry Procedures



29 May 2009
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OVERVIEW:

The Chicago City Council passed ordinance 4-260-150 on November 19, 2008 and amended on May 13, 2009 giving the Chicago Department of Transportation (CDOT) the authority for permitting commercial refuse containers (CRC) on both private and public property. This ordinance was amended and renamed 7-28-215 on May 9, 2012.

This ordinance was developed to address a number of issues:

- Desire to have increased oversight over this important public way and public-health issue
- Help recoup Streets and Sanitation costs for CRC inspection and rodent control
- Address CRCs taking up excessive space in alleys
- When unlabeled, no ability to contact owner to address issue
- Will encourage recycling efforts by CRC providers and customers

Under this ordinance the company that provides refuse collection services for a refuse container is responsible for obtaining the CRC permit.

This document is not intended to be a full documentation package for all features of the system, but provides sufficient information for a new or occasional user of the system to gain access and perform required transactions.

COMPANY REQUIREMENTS FOR OBTAINING A CRC PERMIT:

In order to obtain a CRC permit you will need to hold a valid regulated business license for private scavenger activities as defined in the City of Chicago Municipal Code 4-6-130.

To apply for the private scavenger license as well as address any licensing questions, please contact a Department of Business Affairs & Consumer Protection (DBA&CP) Call Center Representative at **312-744-5357 (74 GOBIZ)**. The DBA&CP is located at City Hall, **121 North La Salle Street – Room #800**.

Once the provider receives their regulated business license for private scavenger activities, CDOT will provide all of the necessary information in order for the provider to access the City of Chicago Refuse Container Permit web site. From this web site, the provider will be able to generate an invoice for payment.

PERMIT SCHEDULE:

The schedule for the submittal of the locations and payments are as follows:

Period	April to July	August to November	December to March
Locations due from providers	Once every month within the permit cycle (need to enter between the 1 st and 10 th)*	Once every month within the permit cycle (need to enter between the 1 st and 10 th)*	Once every month within the permit cycle (need to enter between the 1 st and 10 th)*
Payment due	July 15 th **	November 15 th **	March 15 th **

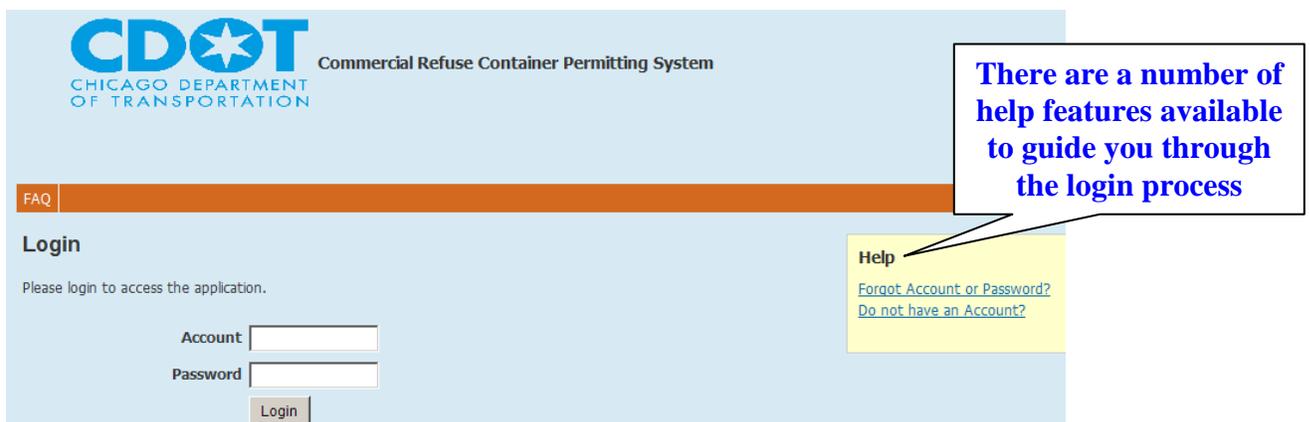
* You are required to inform CDOT of any locations changes or container additions before deploying in order to avoid receiving a citation for a non permitted container. Please submit your correction by email to dumpster@cityofchicago.org

** The invoice will only be available to print after final container numbers are entered for the last month of the permit cycle (July, November and March)

LOGGING INTO THE APPLICATION:

The CDOT Internet Truck Permit system is designed to be used with **Microsoft Internet Explorer version 8.**

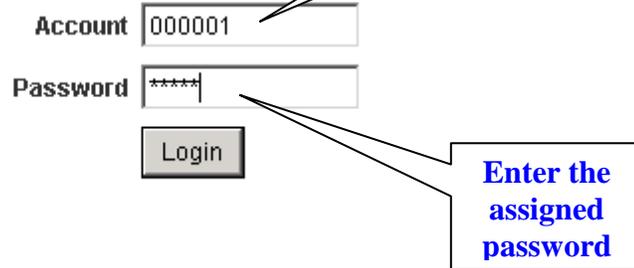
To start the process you will need to go to the City of Chicago’s Department of Transportation web site and follow the instructions located under the section labeled “Permits/Applications/Information” or you can access the application directly by going to <https://webapps.cityofchicago.org/crcps/>. Each company may elect to save the link as a **Favorite** or desktop shortcut for quick access. The following screen will appear



Prior to logging in you will have received an account number for your company and a password for logging into the web site.

Login

Please login to access the application.



The login form consists of two input fields and a button. The first field is labeled 'Account' and contains the text '000001'. The second field is labeled 'Password' and contains six asterisks. Below these fields is a button labeled 'Login'. Two callout boxes with blue text and black borders point to the form: one points to the 'Account' field with the text 'Enter the assigned account', and the other points to the 'Password' field with the text 'Enter the assigned password'.

Once the correct account number and password has been entered press the **Login** button and the following data entry screen will come up and you will be able to enter your permit request.

Commercial Refuse Container Permitting System

[Log Out](#)

Administration
FAQ

Enter Permit Details

Company Name: [REDACTED]
 Permit: 12/01/2010 - 03/31/2011

Address on Record

Line 1 8475 W. 53RD
City MCCOOK
State IL
ZIP 60525

Alternate Address

Specify alternate address

Line 1 *
 Line 2
 City *
 State *
 ZIP * -

Contact Information

First Name * JOHN
 Last Name * DOE
 Phone * 000-000-0000
 Email * email@provider.com

Upload Container Location Details

[Format details](#)
 Location Details *

Help
[file upload help](#)

Specify Container Quantities

Category	Triannual Fee	December	January	February	March	Accumulated Total
Under one cubic yard *	\$17	<input type="text" value="0"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$0.00
One to two cubic yards *	\$32	<input type="text" value="0"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$0.00
Over two to ten cubic yards *	\$63	<input type="text" value="0"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$0.00
Over ten cubic yards *	\$164	<input type="text" value="0"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$0.00
Recyclable *	No Charge	<input type="text" value="0"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	\$0.00
Total						\$0.00

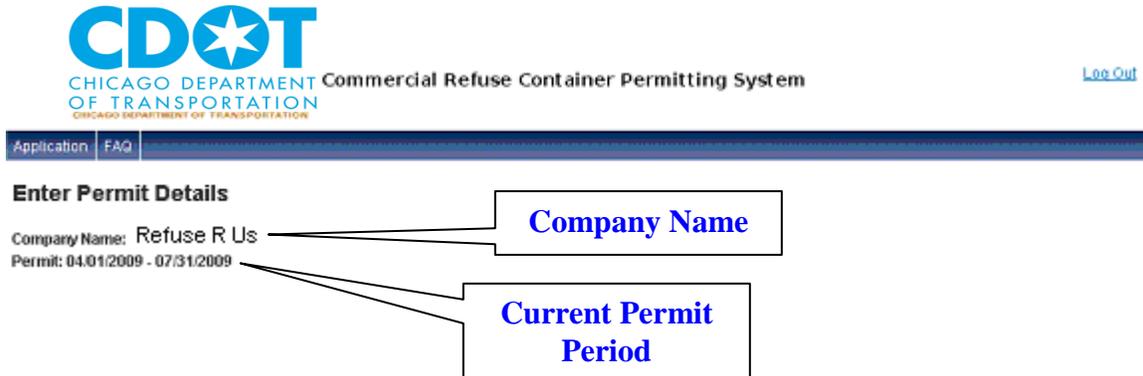
Terms and Conditions

By checking this box I agree to the following terms and conditions.

- I confirm that the address, contact and container information provided above are accurate.

This entry screen is divided into several sections.

The first section gives the name of the applicant that has just logged in and the current Tri-annual permit period:

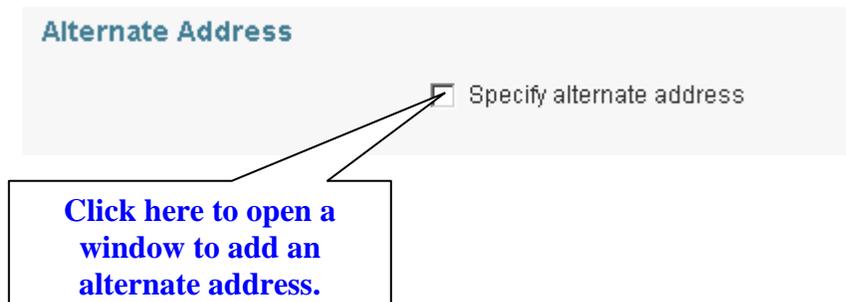


The next section gives the mailing address of the headquarters of the company as setup in the city's licensing system. This is the address that is tied to your scavenger license.

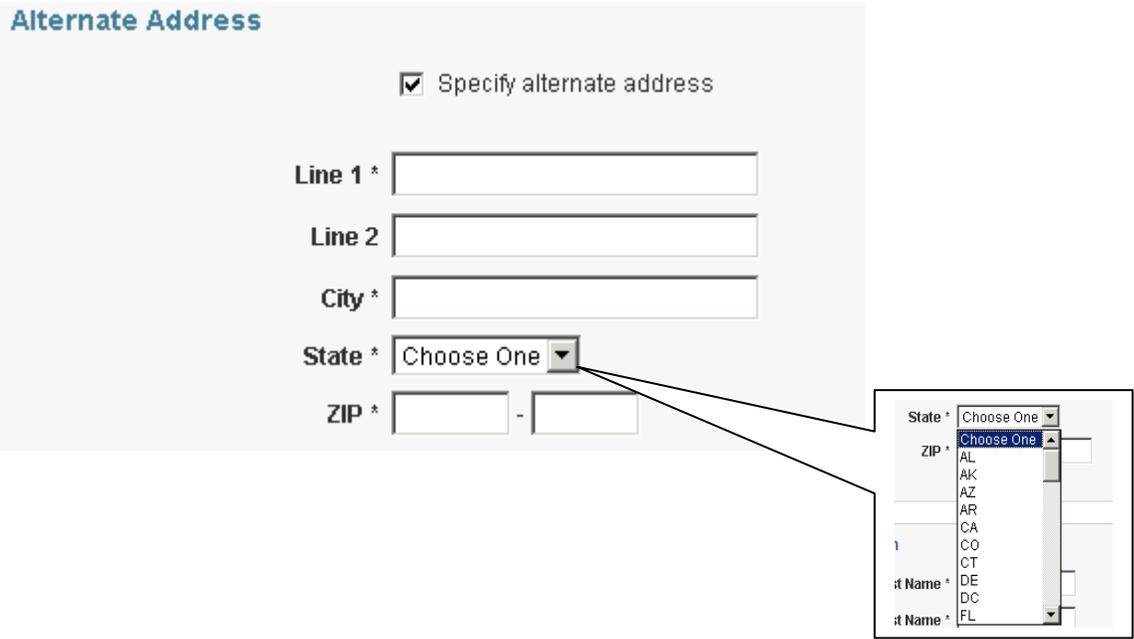


To correct this information you will need to contact DBA&CP

The third section will allow you to enter an address tied solely to the CRC permit. For example the address on the scavenger license might be a corporate headquarter but you want to indicate that the CRC permits are being taken out at another location



Fill in the blank fields on the expanded form to add an alternate address



The next section shows contact information and is required to be filled out. The first time you log into the system this section will be blank but after the information is entered and saved it will appear when ever you log on. This information can be revised by you when ever the information changes.



Note: all fields are mandatory – the system will not let you submit your container quantities or locations if any of these fields are left blank.

The format for the phone number is NNN-NNN-NNNN

Contact Information

First Name * JOHN
Last Name * DOE
Phone * 000-000-0000
Email * email@provider.com

Please note if the contact information is missing or in an incorrect format an error message will display when you click on the save button. Any loaded spreadsheet will have to be reloaded after you make your corrections.

Each month you will be required to load a spreadsheet saved in either a Microsoft Excel or CSV format. This spreadsheet should use the following naming convention <company account no>_<Month and year> so if your company account number is 0000 and this submittal is for June 2009 the spreadsheet should be named **0000_JUN2009**

The upload container section works just like Windows Explorer. More information about the spreadsheet format can be found later in this document.

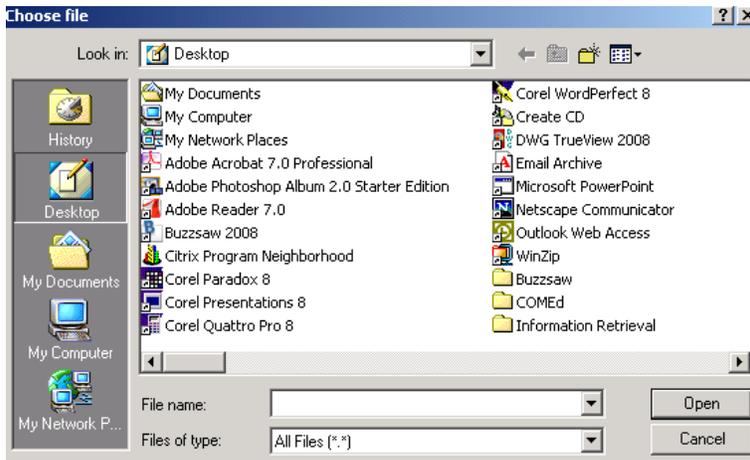
Upload Container Location Details

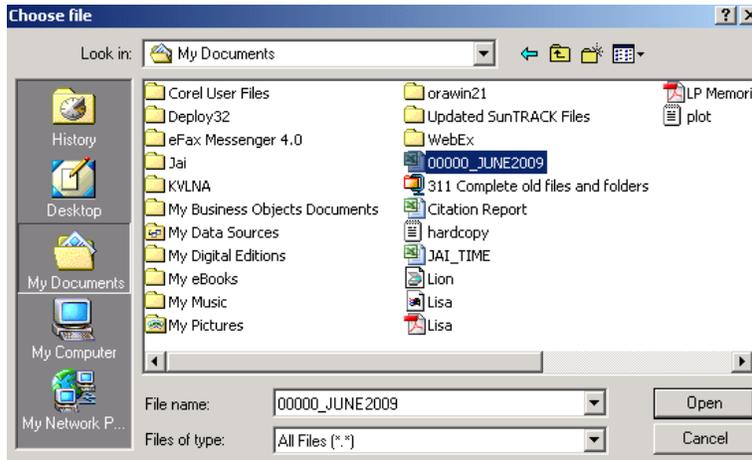
[Format details](#)

Location Details *

Help
[File upload help](#)

Click on the browse button to bring up a window explore like application to select and load your file





Upload Container Location Details

[Format details](#)

Location Details *

Use the next section to enter the number of containers for each category for the current month. **Note: do not include any Exempt containers (i.e., containers being used by the Public Schools, City Colleges of Chicago or the Park District) in your quantities.**

Specify Container Quantities

Category	Triannual Fee	April	May	June	July	Accumulated Total
Under one cubic yard *	\$17	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text"/>	\$0.00
One to two cubic yards *	\$32	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text"/>	\$0.00
Over two to ten cubic yards *	\$63	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text"/>	\$0.00
Over ten cubic yards *	\$164	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text"/>	\$0.00
Recyclable *	No Charge	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text"/>	\$0.00
Total						\$0.00

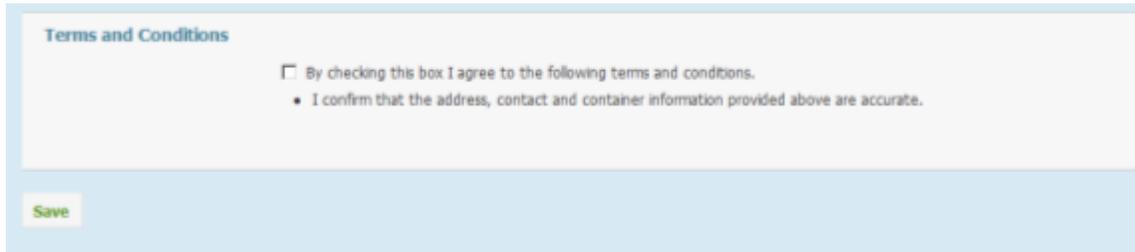
If this is the first time you are using you will need to enter the appropriate numbers for the previous months in the current period.

Specify Container Quantities

Category	Triannual Fee	April	May	June	July	Accumulated Total
Under one cubic yard *	\$17	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text"/>	\$25.50
One to two cubic yards *	\$32	<input type="text" value="103"/>	<input type="text" value="103"/>	<input type="text" value="100"/>	<input type="text"/>	\$2448.00
Over two to ten cubic yards *	\$63	<input type="text" value="7"/>	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text"/>	\$330.75
Over ten cubic yards *	\$164	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text"/>	\$164.00
Recyclable *	No Charge	<input type="text" value="1"/>	<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text"/>	\$0.00
Total						\$2968.25

Note: once you save the information you will need to contact CDOT to make any revisions.

The Terms and Conditions requires' you to indicate that the information being submitted is accurate. Once you click the check box you can save (and submit) the information that has been entered.



Terms and Conditions

By checking this box I agree to the following terms and conditions.

- I confirm that the address, contact and container information provided above are accurate.

Save

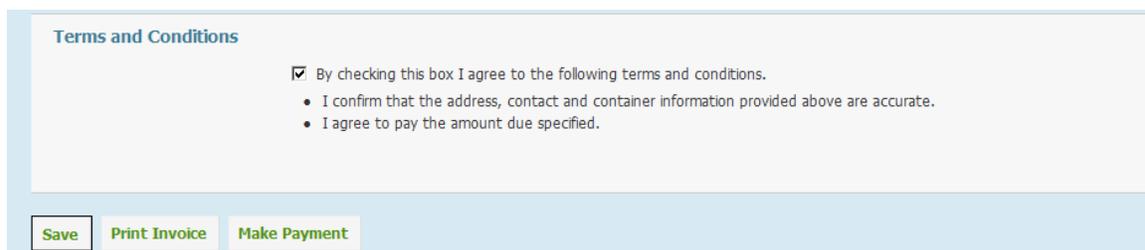
If the request is accepted by the system the following message will appear on the top of the screen

Information was successfully saved.

Any corrections required need to be communicated to CDOT within 5 business days by sending an email to dumpster.dumpster@cityofchicago.org showing the correction details in addition to the account, month of correction, permit period and charge id if available.

This message also advises you that **if you notice an error in your submittal you have 5 business days to inform CDOT of the correction.** Please submit your correction by email to dumpster@cityofchicago.org

On the final month of a permit period the language under the Terms and Conditions section changes slightly to indicate that you will pay the amount due.



Terms and Conditions

By checking this box I agree to the following terms and conditions.

- I confirm that the address, contact and container information provided above are accurate.
- I agree to pay the amount due specified.

Save Print Invoice Make Payment

In addition to the Save button there is now a <**Print Invoice**> and a <**Make Payment**> button. The <**Print Invoice**> button allows you to print the invoice for the permit period and provide to your accounting unit to process payment. An example of an invoice is shown below:



City of Chicago
 Rahm Emanuel
 Mayor



INVOICE - PLEASE PAY ONLINE

Date: 03/08/2013

Hauler Name
 PO Box 627
 Blue Island, IL 60406

Account #: 60563
 Due Date: 03/15/2013
 Amount Due: \$611,803.00

Account Number	Business Name	Charge ID	Description	Period	Due Date	Amount Due
60563	Hauler Name	3600	Commercial Refuse Container Permit Fee	12/01/2012 - 03/31/2013	03/15/2013	\$611,803.00

Container Details

Container Category	Size	Average Number of Containers	Triannual Rate	Amount Due
Under one cubic yard	A	1835.25	\$17	\$31199.25
One to two cubic yards	B	15048.50	\$32	\$481552.00
Over two to ten cubic yards	C	957.25	\$63	\$60306.75
Over ten cubic yards	D	236.25	\$164	\$38745.00
Recyclable	R	4139.75	No Charge	No Charge

Payment will need to be made online for the full amount by the due date indicated above.

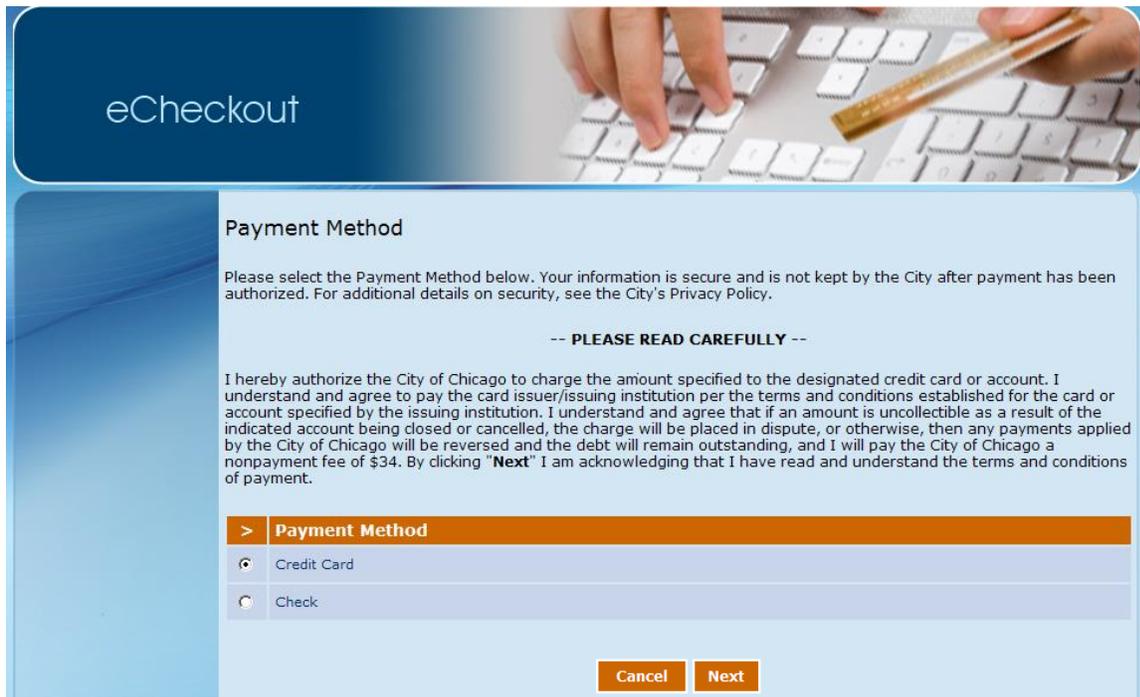
Please click on the 'Make Payment' button/ link provided for the above charge within the Commercial Refuse Container Permitting System to make the Payment.

City of Chicago , Department of Transportation

Payment for the Invoice is now done on line.

Payments are not accepted by the Department of Transportation Public Way Permitting Office and must be made either on-line or at a Department of Finance cashiering center.

Click on the <Make Payment> button to proceed.



The screenshot shows an "eCheckout" interface. At the top, there is a header with the text "eCheckout" and a background image of hands typing on a keyboard and holding a credit card. Below the header, the section is titled "Payment Method". A notice states: "Please select the Payment Method below. Your information is secure and is not kept by the City after payment has been authorized. For additional details on security, see the City's Privacy Policy." Below this is a warning: "-- PLEASE READ CAREFULLY --". A paragraph of legal text follows, starting with "I hereby authorize the City of Chicago to charge the amount specified to the designated credit card or account." Below the text is a table with two rows: "Credit Card" and "Check". The "Credit Card" row has a selected radio button. At the bottom of the form are two buttons: "Cancel" and "Next".

eCheckout

Payment Method

Please select the Payment Method below. Your information is secure and is not kept by the City after payment has been authorized. For additional details on security, see the City's Privacy Policy.

-- PLEASE READ CAREFULLY --

I hereby authorize the City of Chicago to charge the amount specified to the designated credit card or account. I understand and agree to pay the card issuer/issuing institution per the terms and conditions established for the card or account specified by the issuing institution. I understand and agree that if an amount is uncollectible as a result of the indicated account being closed or cancelled, the charge will be placed in dispute, or otherwise, then any payments applied by the City of Chicago will be reversed and the debt will remain outstanding, and I will pay the City of Chicago a nonpayment fee of \$34. By clicking "Next" I am acknowledging that I have read and understand the terms and conditions of payment.

>	Payment Method
<input checked="" type="radio"/>	Credit Card
<input type="radio"/>	Check

Cancel Next

You have a choice of paying either with a credit card or by check. To choose your payment option click on the radio button to the right of method you wish to pay.

If you click on the payment by **credit card option** the following screen will appear:

Credit Card Information

Please enter your credit card information below. Your payment information is secure and is not saved or stored after the payment amount has been authorized.

Required fields are indicated by *

> Pay by Credit Card		
Credit Card Type *	<input type="text" value="Visa"/>	Select the type of credit card
Credit Card Number *	<input type="text"/> <small>Ex. 1111222233334444</small>	Please enter the credit card number, without any spaces or hyphens between the numbers
Expiration Date *	<input type="text" value="MM"/> / <input type="text" value="YYYY"/>	Enter the credit card expiration date
CVV/Verification # *	<input type="text"/>	Visa, Mastercard and Discover: Turn the card over. Enter the last three digits printed at the far right side of the signature box American Express: Look for the 4-digit code printed on the front of your card, just above and to the right of the card number
Name *	<input type="text"/>	Please enter the cardholder name as it appears on the credit card
Street Address *	<input type="text"/>	Please enter the credit card billing address
City *	<input type="text"/>	
State *	<input type="text" value="Illinois"/>	
Zip/Postal Code *	<input type="text"/>	

Fill in all the information requested.

Use the drop downs to select credit card type:

Credit Card Type *	<input type="text" value="Visa"/>
Credit Card Number *	<input type="text" value="Visa"/> <input type="text" value="MasterCard"/> <input type="text" value="American Express"/> <input type="text" value="Discover"/>

and to select the month and date the credit card expires

Expiration Date *	MM / YYYY
CVV/Verification # *	MM
Name *	01
Street Address *	02
City *	03
State *	04
	05
	06
	07
	08
	09
	10
	11
	12

Expiration Date *	02 / YYYY
CVV/Verification # *	YYYY
Name *	2011
Street Address *	2012
City *	2013
	2014
	2015
	2016
	2017
	2018
	2019
	2020

Pay by Credit Card		
Credit Card Type *	Visa	Select the type of credit card
Credit Card Number *	<input type="text"/>	Please enter the credit card number, without any spaces or hyphens between the numbers Ex. 1111222233334444
Expiration Date *	02 / 2012	Enter the credit card expiration date
CVV/Verification # *	999	Visa, Mastercard and Discover: Turn the card over. Enter the last three digits printed at the far right side of the signature box American Express: Look for the 4-digit code printed on the front of your card, just above and to the right of the card number
Name *	HAULER	Please enter the cardholder name as it appears on the credit card
Street Address *	123 ANY STREET	Please enter the credit card billing address
City *	ANY TOWN	
State *	Illinois	
Zip/Postal Code *	00000	
<input type="button" value="Back"/> <input type="button" value="Reset"/> <input type="button" value="Next"/>		

Click on the <Reset> button to clear your entry or the <Next> button to proceed. If the <Next> button is pressed a confirmation screen will come up:

Order Verification

Your order is now ready for processing; please review it carefully. If you would like to change the payment information, click the **'Edit Payment Information'** button. Please do not use the back button of your browser since data on the previous page has expired.

To submit this order, please click the "Submit Payment" button only once.

Item	Description	Quantity	Amount
CRC Permit Fee	Period 12/01/2011 - 03/31/2012	1	\$7,384.25
Payment Information			
HAULER Address: 123 ANY STREET, ANY TOWN, IL 00000 Card #: xxxxxxxxxxxx1111 Exp Date: 02/12			
Total Payment Amount:			\$7,384.25

To make a change click on the [<Edit Payment Information>](#) button to submit the payment choose the [<Submit Payment>](#) option.

If you click on the payment by **check option**

> Payment Method

Credit Card

Check

the following screen will appear:

Check Information

Please enter your account information below. Your payment information is secure and is not saved or stored after the payment amount has been authorized. Required fields are indicated by *

> Pay by Check

ABA/Routing Number * Please enter the routing number, without any spaces or hyphens between the numbers

Bank Account Number * Please enter the account number, without any spaces or hyphens between the numbers

Name on Account * Please enter the account holder name

Bank Account Type * Personal Business Please enter the account type

▼ If your bank account has fraud protection please call Customer Services at 312-747-4747 to get the City's identification number. This will need to be provided to your bank before making the payment.

ABA Number Account Number

Fill in all the information requested.

Check Information

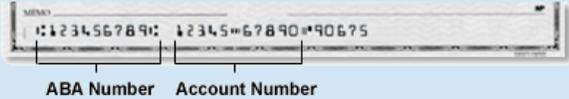
Please enter your account information below. Your payment information is secure and is not saved or stored after the payment amount has been authorized.

Required fields are indicated by *

> Pay by Check

ABA/Routing Number *	<input type="text" value="123456789"/>	Please enter the routing number, without any spaces or hyphens between the numbers
Bank Account Number *	<input type="text" value="123456789"/>	Please enter the account number, without any spaces or hyphens between the numbers
Name on Account *	<input type="text" value="Hauler"/>	Please enter the account holder name
Bank Account Type *	<input type="radio"/> Personal <input checked="" type="radio"/> Business	Please enter the account type

⚠ If your bank account has fraud protection please call Customer Services at 312-747-4747 to get the City's identification number. This will need to be provided to your bank before making the payment.



ABA Number Account Number

Note: you will need to indicate if you are using a business or personal checking account.

Click on the [Reset](#) button to clear your entry or the [Next](#) button to proceed. If the [Next](#) button is pressed a confirmation screen will come up:

Order Verification

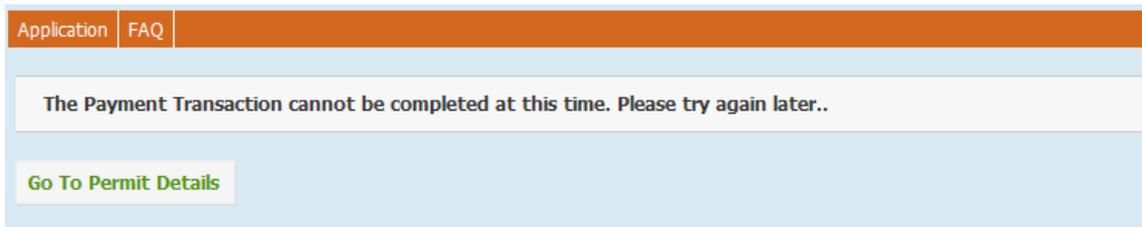
Your order is now ready for processing; please review it carefully. If you would like to change the payment information, click the **'Edit Payment Information'** button. Please do not use the back button of your browser since data on the previous page has expired.

To submit this order, please click the "Submit Payment" button only once.

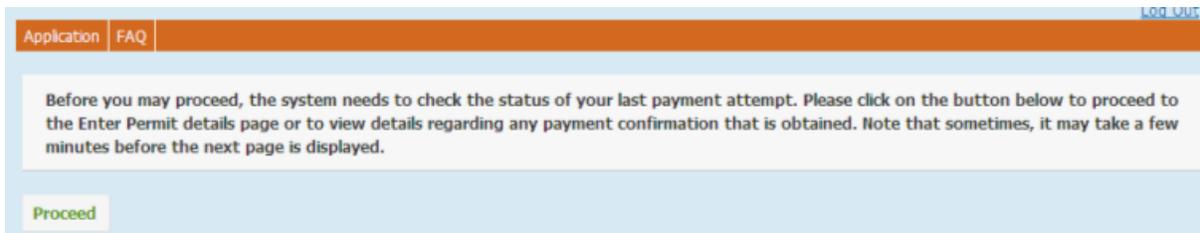
Item	Description	Quantity	Amount
CRC Permit Fee	Period 12/01/2011 - 03/31/2012	1	\$6,562.75
Payment Information			
	Hauler		
	Account #: 123456789		
	Routing #: 123456789		
Total Payment Amount:			\$6,562.75

To make a change click on the [Edit Payment Information](#) button to submit the payment choose the [Submit Payment](#) option.

If there was an issue with the submittal the following message will appear:



If the system did not receive confirmation from the cashiering system that a payment was made the following message will appear the next time you login



Click on the <Proceed> button and follow any steps the system may indicate is needed.

When a payment is submitted the following screen will appear if the payment was processed:



At this point you can print a receipt by clicking on the <[Permit Receipt](#)> button



City of Chicago
 Rahm Emanuel
 Mayor



RECEIPT

Date: 03/08/2013

Hauler Name

1501 W. 175TH ST.
 HOMEWOOD, IL 60430

Account Number	Business Name	Charge ID	Description	Period	Due Date	Amount Due
67440	Hauler Name	3602	Commercial Refuse Container Permit Fee	12/01/2012 - 03/31/2013	03/15/2013	\$20.75

CAPS CODE : BH30-100-84-2135-3475-REFUSE CONTAINER FEE

Container Details

Container Category	Size	Average Number of Containers	Triannual Rate	Amount Due
Under one cubic yard	A	0.75	\$17	\$12.75
One to two cubic yards	B	0.25	\$32	\$8.00
Over two to ten cubic yards	C	0.00	\$63	\$0.00
Over ten cubic yards	D	0.00	\$164	\$0.00
Recyclable	R	996.00	No Charge	No Charge

Payment in the amount of \$20.75 has been received on 12/17/2012 towards Commercial Refuse Container Permit fees as detailed above.

City of Chicago , Department of Transportation

City of Chicago
Department of Transportation
Division of Infrastructure Management



You will also receive a confirmation sent to the email address provided in the Contact Information section of the internet entry form.

City Of Chicago Payment Confirmation Receipt

info@cityofchicago.org [info@cityofchicago.org]

Sent: Monday, January 10, 2011 12:05 PM

To: TruckTravel

Dear HAULER,

Thank you for using the Online Payment Center.

This message serves as a confirmation receipt for a payment made through the City of Chicago Online Payment Center for the following transaction:

Transaction Code: 1250 408025

Date: Jan 10, 2011

Details:

1850 - CRC Permit Fee - Period 12/01/2011 - 03/31/2012, Amount : \$7,384.25

Subtotal: \$7,384.25

Total: \$7,384.25

Paid by: Online Check
Bank Number:
Account Holder: HAULE
Account Number: *****6789
Account Type: Checking - Business

Thank you for using the Online Payment Center.

Sincerely,

City of Chicago Online Payment Center

If the payment is rejected (e.g., for insufficient funds) you will be notified by the City's Department of Revenue to arrange another method of payment. Additionally, until payment is made the internet form will show the delinquent payment.

Application | FAQ

Charge_ID	Period Begin	Period End	Amount Due	Due Date	
302	04/01/2010	07/31/2010	\$36489.50	07/15/2010	Make Payment

Note that failure to pay outstanding dues promptly will result in the referral of your account to collections. Fines may also be levied on any refuse container not validly permitted.

Enter Permit Details

Company Name:

Permit: 12/01/2011 - 03/31/2012

Payment must be received on or prior to the due date.

INSTRUCTIONS FOR FILLING OUT THE CONTAINER LOCATION SPREADSHEET:

Locations should be supplied in a Microsoft Excel spreadsheet saved with a file extension – “csv”, “xls” or “xlsx”.

COLUMN HEADING	DATA TO BE FILLED IN
Provider Name	The name of your company
Account Number	The account number assigned to your business by CDOT (this is a unique number assigned to your company)
Name on container	Enter the company name listed on the container if different from your company.
Prop Addr	The address of the property the containers are located at
Dir	The street direction (i.e., N = North, S = South, E = East, W = West)
Street Name	The street name
Suf	The street suffix (e.g., AV = Avenue, BV = Boulevard, PL = Place, ST = Street)
Size Of Container	The size of the container that is located at the site (A = Under 1 Cubic Yd; B = 1-2 Cubic Yds; C = over 2-10 Cubic Yds; D = over 10 Cubic Yds; E = Exempt*, R = Recyclable). If multiple sizes are being used please use a separate line for each size.
Number of Containers	The number of the containers at this location of the specified size
Start Date	The date your contract began at this site (MM/DD/YY)
End Date	The date your contract is scheduled to end at this site (MM/DD/YY)
New entry from Last Submittal	If there are new container(s) at an address since the last submittal list the container(s) under a separate line and enter Yes in this column

- * Use the Exempt container size designation if the container is being used by a unit of local government or school district that levies a property tax exclusively within the City of Chicago. There will be no charge for these containers.

If needed, a template of the spreadsheet can be downloaded from the application.

City of Chicago
Department of Transportation
Division of Infrastructure Management
SYSTEM ERROR MESSAGES AND CAUSE:



ERROR MESSAGE	CAUSE
Please enter an account.	Account has not been entered.
Please enter a password.	Password has not been entered.
Incorrect account or password.	Account or Password is Incorrect.
A valid scavenger license could be not found for the account that was entered. To apply for the private scavenger license as well as address any licensing questions, please contact Betsy Gonzalez of the Department of Business Affairs & Consumer Protection (DBA&CP), Business Assistance Center directly at #312-744-5357. The DBA&CP is located at City Hall, 121 N. La Salle Street - room #800.	The Account value entered does not have a valid Scavenger License nor has submitted an application for the same recently.
Please enter a first name.	No first name has been entered.
Please enter a last name.	No last name has been entered.
Please enter a valid email address.	Email address has been entered in incorrect format.
<Entered Text> is longer than the maximum of 50 characters.	Indicated text exceeds the allowed length of 50 characters
Please enter a phone number.	No phone number has been entered.
Please enter a phone number in the format xxx-xxx-xxxx.	The phone number value entered is in an incorrect format.
Please enter line 1 of the address.	No line 1 of the address has been entered.
<Entered Text> is longer than the maximum of 90 characters.	Indicated text exceeds the allowed length of 90 characters
<Entered Text> is longer than the maximum of 35 characters.	Indicated text exceeds the allowed length of 35 characters
Please enter a city.	No city has been entered.
<Entered Text> is longer than the maximum of 30 characters.	Indicated text exceeds the allowed length of 30 characters
Please select a state.	No state has been selected.
Please enter a zip code.	No zip code has been entered.
Please enter a zip code in the format xxxxx.	The zip code value entered is in an incorrect format.
Please enter a zip code extension in the format xxxx.	The zip code extension value entered is in an incorrect format.
Please enter a quantity for each container category. Please enter 0 if there is no quantity to submit.	Issue with container number entered. (Input is a character or decimal number)
Please enter a quantity for each container type. The quantity must be between 0 and 1000000.	Issue with container number entered. (Number input is less than 0 greater than 1000000)
Please agree to the terms and conditions.	The Terms and Conditions Checkbox is not checked.
Please select a file of size less than 10MB.	File selected is greater than 10MB in size.
The location details file must be an excel spreadsheet (.xls or .xlsx) or comma separated values (.csv).	File selected is of a different extension.
Please limit your comments to 255 characters or less.	Comments entered are greater than 255 characters in length
The Payment Transaction cannot be completed at this time. Please try again later.	The system is unable to accept the payment at the time of the payment attempt. Payment will need to be tried later.

ERROR MESSAGE	CAUSE
Before you may proceed, the system needs to check the status of your last payment attempt. Please click on the button below to proceed to the Enter Permit details page or to view details regarding any payment confirmation that is obtained. Note that sometimes, it may take a few minutes before the next page is displayed.	The CRC system did not obtain eCheckout confirmation on the outcome of a payment transaction initiated by the user in a prior session.