

COVID-19: Chicago Department of Public Health Service Updates

The Chicago Department of Public Health (CDPH) is committed to keeping residents safe during the coronavirus pandemic. We have issued citywide guidance around social distancing requirements, which we are now putting in place for our own services. Effective this week, CDPH is suspending in-person services where possible, and getting creative by using technology better serve our clients during this time. A full list of service changes can be found below. If you have questions, call 312-747-9884 or visit chicago.gov/cdph.

Suspended Services

STI Clinics: All walk-in STI clinical services are suspended. Patients needing to complete STI treatment regimens will be scheduled for follow up services through April 1st. After April 1st, all STI clinic services will be suspended.

Immunization: CareVan services are suspended, walk-in sites are closed and health care provider compliance site visits will be cancelled.

Nurse Home Visits: All nurse home visits, including Family Connects services are suspended. Participants in Family Connects that have already been seen or are scheduled to be seen from St. Bernard and Norwegian hospitals will receive follow-up calls. Other nurse home visits are being triaged and all follow-up will be by phone,

Health Code Enforcement: All inspections of tanning and tattoo establishments are suspended.

School-Based Oral and Vision Services: All services will be suspended while Chicago Public Schools are closed.

Services with Changes

HIV/STI Partner Services: All field visits are suspended and work will be done by phone/mail.

Mental Health Clinics: All clinics remain open. Most services are provided by phone; in-person visits will be by appointment only and limited to patients that need injections, patients without phones or other circumstances that limit phone access, and patients in crisis that need immediate service. CDPH staff will call to confirm in-patient visits and anyone with symptoms will need to reschedule.

Lead Inspection: General nurse home visits are suspended and all nurse follow up will be conducted by phone. In cases with higher lead levels, a medical director and nurse supervisor will determine whether a home visit is needed. Abatement that has started will continue but no new abatement will begin.

WIC Clinics: Clinics are still open and seeing clients. Staff members will conduct telephonic appointments as possible and offer curbside delivery of coupons.

Environmental Permitting and Inspection: Inspections continue to be conducted with the exception of healthcare facilities.

Tuberculosis: CDPH staff will offer Directly Observed Therapy by video, with limited in-person home visits as necessary.

If you have any additional questions about the coronavirus and our citywide response, please email us at coronavirus@chicago.gov or call [312-746-4835](tel:312-746-4835).