PUBLIC HEALTH VENDING MACHINE
Pilot Program

CDPH operates 5 Public Health Vending Machines that offer harm reduction supplies at no cost to anyone in Chicago. The machines launched as a pilot program in Fall 2023 and aim to help prevent overdose and support the health and wellbeing of people in Chicago.

WHERE

The pilot includes 5 machines, located in areas of high overdose on the North, West, Central, and South Sides of the City.

1. **Uptown Library:**
   - 929 W Buena Ave – in the front lobby
   - Open 7 days/week
   - Mon & Wed 10am-6pm
   - Tues & Thurs 12pm-8pm
   - Fri & Sat 9am-5pm
   - Sun 1pm-5pm

2. **Garfield Community Service Center:**
   - 10 S Kedzie – in the main lobby on the first floor
   - Open 5 days/week
   - Mon-Fri 9am-5pm

3. **Harold Washington Library Center:**
   - 400 S State St – on the 3rd floor
     (elevator access available)
   - Open 7 days/week
   - Mon-Thurs 9am-8pm;
   - Fri & Sat 9am-5pm;
   - Sun 1pm-5pm

4. **95th/Dan Ryan Red Line CTA Station:**
   - 14 W 95th St – North Terminal building outside of the turnstile
   - Open 24/7

5. **Roseland Community Triage Center:**
   - 200 E 115th St – in the entryway before the main doors on the first floor
   - Open 24/7 9am-5pm

WHAT is in the machines

You can access a range of harm reduction supplies in these machines. CDPH will change the available products according to usage patterns and suggestions from the community.
HOW it works & HOW to access

The Public Health Vending Machines work just like regular vending machines, except all of the items are free. All you need to access them are a unique PIN code.

To get a PIN code, there are several options:

- Complete this form and a PIN code will be emailed: CHICAGO.GOV/VENDINGMACHINES
- Go in person to a partner organization, where you will receive a card with PIN code information.

To get a PIN code, you will need to provide your zip code of most recent residence. You will also be asked some optional demographic and other information, which CDPH will use to evaluate the effectiveness of this pilot program.

Your PIN code will work on all 5 of the machines.

NOTE: All machines have Narcan (naloxone), the medication that reverses an opioid overdose. No individual PIN code is needed to access Narcan in the machines. To access Narcan at any machine, simply key in “1234” and the number. This information is also available on every machine.

WHY are we using vending machines like this

Chicago is in the midst of an overdose crisis. Each year, more people die in Chicago of opioid overdose than traffic crashes and homicides combined. Public Health Vending Machines are increasingly being used by public health and harm reduction agencies to help prevent overdose and provide important harm reduction supplies to individuals in a low-barrier way.

CDPH is piloting this program to see if providing harm reduction supplies in this way helps reach individuals who would not otherwise access health and harm reduction resources. CDPH will be publishing regular data on the pilot program to share these learnings with the public.

IMMEDIATE OPIOID TREATMENT

If you or a loved one is struggling with opioid use and looking for treatment, 24/7 help is available through the Illinois MAR NOW Program. Call 833-234-6343 and ask for MAR NOW. No insurance or ability to pay required. https://e.helplineil.org/mar-now/

For general questions about this program, please email: media.cdph@cityofchicago.org
For providers interested in registering people for PIN codes, contact: osu.cdph@cityofchicago.org