DISASTER MENTAL HEALTH RESPONSE AGENCIES IN THE CHICAGOLAND AREA

Compiled by The Chicago Healthcare System Coalition for Preparedness and Response (CHSCPR)

2016
Dear Colleague:

This directory was developed to provide organizations with a resource that lists and describes psychosocial disaster support services available during and after disasters in the Chicago area. Mental health professionals from each organization included responded to a survey inquiring about their program’s disaster mental health capabilities; it is by no means a comprehensive list. If you would like to have your organization added to the directory, please email CDPHPHEOC@cityofchicago.org.
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Organization</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexian Brothers Behavioral Health Hospital</td>
<td>5</td>
</tr>
<tr>
<td>Alivio Medical Center</td>
<td>7</td>
</tr>
<tr>
<td>American Red Cross of Greater Chicago*</td>
<td>9</td>
</tr>
<tr>
<td>Asian Human Services</td>
<td>11</td>
</tr>
<tr>
<td>Brethren Disaster Ministries</td>
<td>13</td>
</tr>
<tr>
<td>Catholic Charities of the Archdiocese of Chicago*</td>
<td>15</td>
</tr>
<tr>
<td>Chicago Public Schools</td>
<td>17</td>
</tr>
<tr>
<td>Hartgrove Hospital/UHS</td>
<td>19</td>
</tr>
<tr>
<td>Heartland Human Care Services*</td>
<td>21</td>
</tr>
<tr>
<td>Illinois Baptist State Association Disaster Relief Chaplaincy</td>
<td>23</td>
</tr>
<tr>
<td>Illinois Psychological Association</td>
<td>25</td>
</tr>
<tr>
<td>Jewish Federation of Metropolitan Chicago*</td>
<td>27</td>
</tr>
<tr>
<td>Joint Community Resource and Recovery Team</td>
<td>29</td>
</tr>
<tr>
<td>Josselyn Center</td>
<td>31</td>
</tr>
<tr>
<td>Lutheran Disaster Response</td>
<td>33</td>
</tr>
<tr>
<td>Maine Center, Inc.</td>
<td>35</td>
</tr>
<tr>
<td>Mental Health America of Illinois*</td>
<td>37</td>
</tr>
<tr>
<td>National Association of Social Workers Illinois Chapter*</td>
<td>39</td>
</tr>
<tr>
<td>Northern Illinois Employee Assistance Program*</td>
<td>41</td>
</tr>
<tr>
<td>Northwestern Memorial Hospital</td>
<td>43</td>
</tr>
<tr>
<td>Presence Behavioral Health</td>
<td>45</td>
</tr>
<tr>
<td>Rainbow Hospice and Palliative Care</td>
<td>47</td>
</tr>
<tr>
<td>Rush University Medical Center</td>
<td>49</td>
</tr>
<tr>
<td>Salvation Army*</td>
<td>51</td>
</tr>
<tr>
<td>Sherman Hospital</td>
<td>53</td>
</tr>
<tr>
<td>TCA Health</td>
<td>55</td>
</tr>
</tbody>
</table>

* Denotes Chicagoland Community Organizations Active in Disaster (CCOAD) Member
Disaster Mental Health Response Agencies in the Chicagoland Area

ALEXIAN BROTHERS BEHAVIORAL HEALTH HOSPITAL

1650 Moonlake Blvd
Hoffman Estates, IL 60169

Emergency number: **815-985-3112**
www.alexianbrothershealth.org

Mental Health Crisis Response Team – Co-Directors:

Elva Johnson-Pompa, RN, PsyD. Cliff Saper, PhD
Director of Emergency Preparedness Executive Director of Outpatient Programs

947-755-8583
Elva.johnson@alexian.net

Services clients of any age

Services offered:

- Case Management
- General Crisis Counseling
- Trauma-focused counseling
- Prolonged Exposure Therapy
- Group Intervention
- CISD
- Spiritual Care
- Psychological First Aid

Number of psychosocial disaster responders: 10-25
Disaster Mental Health Response Agencies in the Chicagoland Area

ALIVIO MEDICAL CENTER

966 West 21st Street
Chicago, IL 60608

Emergency number: 773-733-3126
www.aliviomedicalcenter.org

Abdul Bhurgri
Medical Director

773-254-1400
abhurgri@aliviomedicalcenter.org

Services clients of any age

Services offered:
✔ Post-disaster referrals only

Number of psychosocial disaster responders: 4
Disaster Mental Health Response Agencies in the Chicagoland Area

AMERICAN RED CROSS OF GREATER CHICAGO

2200 West Harrison Street
Chicago, IL 60612

Emergency number: 877-597-0747
www.redcross.org/il/chicago

Sara Echols, LCSW
Regional Partner and EMA Program Support Manager
Disaster Mental Health Staff Support

312-656-1389
sara.echols@redcross.org

Disaster Mental Health Team
Services clients of any age

Services offered:
✓ Psychological First Aid
✓ Referrals

Response Time: Immediate or upon client request

Number of psychosocial disaster responders: over 50
Asian Human Services

4753 North Broadway, Suite 700
Chicago, IL 60640

Emergency number: 773-293-8430
www.ahschicago.org

Deborah Jackson, LCSW, CADC
Director of Mental Health

773-293-8437
djackson@ahschicago.org

Mental Health Program
Services clients ages 18 and older

Services offered:
✓ Trauma Focused Counseling
✓ Case Management
✓ Cognitive Behavioral Therapy for PTSD
✓ Acute Mental Illness

Primary Service Population:
✓ Languages: Khmer, Korean, Mandarin, Cantonese, Hindi, Urdu, Muslim, Christian, Hindi
✓ Physically, mentally or emotionally disabled persons.

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 10
Brethren Disaster Ministries

1451 Dundee Avenue
Elgin, IL 60120

Emergency number: **410-635-8735**
www.brethren.org/brethrendisasterministries

Roy Winter
Director

**410-635-8748**
Rwinter@brethren.org

**Children’s Disaster Services**
Services clients up to age 12

**Services offered:**
- ✔ Respite child care – CDS sets up childcare centers within existing shelters (e.g., set up by American Red Cross or FEMA), childcare is provided for parents who are on site or dealing with disaster-related issues, not for parents who want to go to work, etc.

**Response Time:** 8 to 24 hours

**Number of psychosocial disaster responders:** over 500
Disaster Mental Health Response Agencies in the Chicagoland Area

CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO

721 North LaSalle
Chicago, IL 60654

Emergency number: 312-655-7305
www.catholiccharities.net

Kathy Donahue
Senior VP of Development and Program Evaluation

312-655-7758
KDonahue@catholiccharities.net

Office of Program Development
Services clients of any age

Services offered:
✓ Case Management (Secondary)

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 10
Emergency number: **773-553-3335**
[www.cps.edu](http://www.cps.edu)

Gabriela Lagos  
*Manager, Crisis Intervention*

**773-553-3335**  
*glagos@cps.org*

**Crisis Intervention Unit**  
Services Chicago Public School students up to age 21.

**Services offered:**  
- Case Management  
- General Crisis Counseling  
- Group Interventions  
- Prolonged exposure therapy  
- Trauma Focused Counseling  
- CISD  
- Psychological First Aid

**Response Time:** 1 to 3 hours

**Number of psychosocial disaster responders:** up to 4
HARTGROVE HOSPITAL/UHS

5730 West Roosevelt Road
Chicago, IL 60644

Emergency number: 773-413-1700
www.hartgrovehospital.com  www.uhsinc.com

Dianne Debelle
Director, Quality Management/Risk Management

773-413-1777
Dianne.debelle@uhsinc.com

Psychology Department (Community Relations)
Services clients of any age

Services offered:
✓ Prolonged Exposure Therapy
✓ General Crisis Counseling
✓ Trauma Focused Counseling
✓ Group Intervention
✓ CISD
✓ Spiritual Care
✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: up to 10

CCOAD MEMBER
HEARTLAND HUMAN CARE SERVICES,
HEARTLAND ALLIANCE

208 South La Salle Street, Suite 1300
Chicago, IL 60604

Emergency contact: see email below
www.heartlandalliance.org

Housing Services:
Laura Morales
773-336-6083
312-660-1352
moreinfo@heartlandalliance.org

Employment Services:
Krystal James
312-662-6190 x2430

Crisis Prevention and Disaster Recovery
Services clients of any age

Services offered:
✔ Case Management
✔ Housing Assistance
✔ Employment Services

Number of psychosocial disaster responders: 0

CCOAD MEMBER
Disaster Mental Health Response Agencies in the Chicagoland Area

ILLINOIS BAPTIST STATE ASSOCIATION
DISASTER RELIEF MINISTRY

3085 Stevenson Drive
Springfield, IL 62703

Emergency number: 217-391-3134
www.ibsa.org/d

Rex Alexander
Director of Disaster Relief

217-391-3134 / 217-685-2735
rexalexander@ibsa.org

Disaster Relief Chaplaincy IBSA
Services clients of any age

Services offered:
✓ General Crisis Counseling
✓ Trauma Focused Counseling
✓ Group Intervention
✓ Spiritual Care

Response Time: 25 to 48 hours
Disaster Response Network

Services clients of any age

Services offered:
- Psychological First Aid
- General Crisis Counseling
- Trauma Focused Counseling

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 25
JEWISH FEDERATION OF METROPOLITAN CHICAGO

30 South Wells Street
Chicago, IL 60606

Emergency number: **847-745-5413**
www.juf.org

Charlotte Mallon
Coordinator, J-CERT

**847-745-5413**
charlottemallon@jcfs.org

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**Jewish Community Emergency Resiliency Team (J-CERT)**

Services clients of any age

**Services offered:**

- NOVA-GCI, Modified IRTE Cohen-Harris Model

**Response Time:** Varies

**Number of psychosocial disaster responders:** up to 25

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CCOAD MEMBER
JOINT COMMUNITY AND RESOURCES RECOVERY TEAM

1418 Miner/Northwest Highway
Des Plaines, IL 60018-4499

Emergency number: **847-391-5403**

Vicki Poklop

847-391-5403
vpoklop@desplaines.org

Services clients 13 years of age and older who are residents of Des Plaines or Park Ridge, IL

**Services offered:**
- Case Management
- General Crisis Counseling
- Trauma Focused Counseling
- CBT for PTSD
- Group Intervention
- Spiritual Care
- Psychological First Aid

**Response Time:** 25 to 48 hours

**Number of psychosocial disaster responders:** 26-50
Disaster Mental Health Response Agencies in the Chicagoland Area

The Josselyn Center

405 Central Avenue
Northfield, IL 60093

Emergency number: **847-414-6116**
[www.josselyn.org](http://www.josselyn.org)

Suzan Eckstein, LCSW
Program Director

**847-441-5600 x146**
seckstein@josselyn.org

*Services clients of any age*

*Services offered:*
- ✔ Case Management
- ✔ General Crisis Counseling
- ✔ Trauma Focused Counseling
- ✔ Prolonged Exposure Therapy/CBT for PTSD
- ✔ Group Intervention
- ✔ CISD
- ✔ Psychological First Aid

*Response time:* 4 to 12 hours

*Number of psychosocial disaster responders:* up to 10
LUTHERAN DISASTER RESPONSE

8765 West Higgins Road
Chicago, IL 60631

Emergency number: 773-380-2822
www.ldr.org

Michael Stadie
Program Director

773-380-2822
Michael.STADIE@elca.org

Services clients of any age

Services offered:
✓ Spiritual Care
✓ Case management
✓ General Crisis Counseling

Primary Service Population:
✓ Physically, mentally and emotionally disabled persons
✓ Low Income Persons

Response Time: over 48 hours.

Number of psychosocial disaster responders: up to 25

CCOAD MEMBER
Disaster Mental Health Response Agencies in the Chicagoland Area

MAINE CENTER, INC.

819 Busse Highway
Park Ridge, IL 60068

Emergency number: **847-696-1576**
**www.maine-center.org**

Mitch Bruski
**CEO**

**847-867-4497**
**Mitchb@kennethyoung.org**

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**Mental health intervention**
Services clients of any age

**Services offered:**
- Case Management
- General Crisis Counseling
- Trauma Focused Counseling
- Group Intervention
- CISD
- Psychological First Aid

**Response Time:** 13 to 24 hours

**Number of psychosocial disaster responders:** up to 10
Disaster Mental Health Response Agencies in the Chicagoland Area

MENTAL HEALTH AMERICA OF ILLINOIS

70 East Lake Street, Suite 900
Chicago, IL 60601

Emergency number: 630-531-2103 after hours
www.mhai.or

Carol Gall (Wozniewski)
Executive Director
312-368-9070 x324
cwoz@mhai.org

Katie Mason
Program Director of Public Education and Disaster Mental Health
312-368-9070 x322
kmason@mhai.org

School and Community Assistance Team (SCAT)
Services clients of any age

Services offered:
✓ General Crisis Counseling
✓ Trauma Focused Counseling
✓ Group Intervention
✓ CISD
✓ Psychological First Aid
✓ NOVA

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: over 200
Services clients of any age

Services offered:
- Case Management
- General Crisis Counseling
- Trauma Focused Counseling
- Prolonged Exposure Therapy/CBT for PTSD
- Group Intervention
- CISD
- Spiritual Care
- Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: over 50
NORTHERN ILLINOIS EMPLOYEE ASSISTANCE PROGRAM (NIEAPA)

400 E. Randolph St, #3725
Chicago, IL 60601

Emergency number: 312-756-7756
www.NIEAPA.org

Ed Graziano
Administrator

312-756-7756
NIEAPA@CorpEvent.com

All members are licensed mental health providers

Services clients of any age

Services offered:
✓ Case Management
✓ General Crisis Counseling
✓ Trauma Focused Counseling
✓ Prolonged Exposure Therapy/CBT for PTSD
✓ Group Intervention
✓ CISD
✓ Spiritual Care
✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: over 50

CCOAD MEMBER
Pastoral Services and Education

Services clients ages 22 and older

Services offered:
- ✓ General Crisis Counseling
- ✓ Spiritual Care

Response Time: 13 to 24 hours

Number of psychosocial disaster responders: 5
1414 Main Street  
Melrose Park, IL 60160

Emergency number: 708-715-6037  
24 hour Crisis line: 708-681-4357  
www.presencehealth.org

Presence Behavioral Health Crisis Team

Becky Miller, LCSW  
Manager of Crisis Stabilization and Residential Services

708-786-8534 / 708-715-6037 / 847-653-3094  
becky.miller@presencehealth.org

Crisis Services

Services clients of any age

Services offered:

✓ General Crisis Counseling
✓ Group Intervention
✓ Case-management
✓ Trauma-focused counseling (EMDR, IADC)
✓ CISD

Response Time: 13 to 24 hours

Number of psychosocial disaster responders: up to 2
RAINBOW HOSPICE AND PALLIATIVE CARE

1550 Bishop Court
Mount Prospect, IL 60056

Emergency number: **847-292-2340**
www.rainbowhospice.org

Betty Siuba
*Vice President of Bereavement*

**847-292-2340**
bsiuba@rainbowhospice.org

*Bereavement Team*

Services clients of any age

*Services offered:*

- ✓ CISD
- ✓ EMDR

*Response Time:* 25 to 48 hours

*Number of psychosocial disaster responders:* up to 5
1653 West Congress Parkway
Chicago, Illinois 60612
Emergency number: 312-942-5000
www.rush.edu

Charles Hebert, M.D.
312-942-5015
Charles_Hebert@rush.edu

Services provided:
- Psychological First Aid
- Referrals
- Crisis counseling
- Exposure therapy and cognitive behavioral therapy
- Trauma focused counseling
- Management of acute and chronic mental illness in adults and children
- Spiritual care

Response time: 8-12 hours

Number of psychosocial disaster responders: 25
1000 West Pratt Avenue
Elk Grove Village, IL 60007

Emergency number: 800-564-9044
www.salarmychicago.org

Major David Dalberg
Director, Disaster Services

847-709-6601 / 773-251-2994 (mobile)
David_Dalberg@usc.salvationarmy.org

Metropolitan Division Emergency Disaster Services
Emotional and Spiritual Care Team
Services clients of any age

Services offered:
- Trauma Focused Counseling
- CISD
- Spiritual Care
- Psychological First Aid
- Provision of basic needs; hydration; food; shelter

Response Time: 1 to 2 hours

Number of psychosocial disaster responders: over 50

CCOAD MEMBER
SHERMAN HOSPITAL

1425 North Randall Road
Elgin, IL 60123

Hospital number: 847-742-9800
www.shermanhealth.com

Rev. Neris Diaz-Cabello, M. Div.; Rev. Digna Campanano
Mission and Spiritual Care Department

224-783-2136 / 224-783-3724
Neris.Diaz-Cabello@advocatehealth.com
dignacampanano@advocatehealth.com

**Spiritual Care Department**
Chaplains serve clients of any age

**Services offered:**
- General Crisis Counseling
- Trauma Focused Counseling
- CISD
- Spiritual Care: initial assessment and follow-up care.
- Psychological First Aid

**Response Time:** 1 to 3 hours

**Number of psychosocial disaster responders:** 5
1029 East 130th Street
Chicago, IL 60827

Emergency number: 773-995-6300
www.tcahealth.org

Laverne Barnes, MD
Medical Director

LBarnes@tca.com

Services clients of any age

Services offered:
- Case Management
- General Crisis Counseling
- Group Intervention
- CISD
- Spiritual Care
- Psychological First Aid

Response Time: 4 to 12 hours

Number of psychosocial disaster responders: up to 10
## Members of the Coalition

| Advocate Illinois Masonic Medical Center | LifeSource Blood Bank |
| Advocate Trinity Hospital | Loretto Hospital |
| American Red Cross (Disaster Services) | Mercy Hospital & Medical Center |
| American Red Cross (Blood Services) | Methodist Hospital of Chicago |
| Ann & Robert H. Lurie Children’s Hospital of Chicago | Metropolitan Chicago Healthcare Council (MCHC) |
| CDC Quarantine Station at ORD | Mount Sinai Hospital |
| Chicago Aurora Lakeshore Hospital | NDMS (National Disaster Medical System) |
| Chicago Department of Public Health | NMDP (National Marrow Donor Program) |
| Chicago Fire Department | Northwestern Memorial Hospital |
| CHUG (Collaborative Healthcare Urgency Group) | Norwegian-American Hospital |
| City of Chicago Office of Emergency Management & Communications (OEMC) | Presence Health-Resurrection Medical Center |
| Community First Medical Center | Presence Health-Saint Joseph Hospital |
| Cook County-Cermak Health Services | Presence Health-Saints Mary and Elizabeth Medical Center |
| Cook County Department of Public Health | Private Provider Emergency Response System (PPERS) |
| Cook County Office of the Medical Examiner | Provident Hospital |
| Department of Health and Human Services (HHS) Region 5 | Rehabilitation Institute of Chicago |
| End Stage Renal Disease Network | RML Specialty Hospital |
| Federal Bureau of Investigation (FBI) | Roseland Community Hospital |
| Gift Of Hope | Rush University & Medical Center |
| Hartgrove Hospital | Saint Anthony Hospital |
| Holy Cross Hospital | Saint Bernard Hospital and Health Care Center |
| Illinois Department of Public Health | Shriners Hospital for Children Chicago |
| Illinois Emergency Medical Services for Children (EMSC) | South Shore Hospital |
| Illinois Primary Health Care Association | Swedish Covenant Hospital |
| Jackson Park Hospital & Medical Center | Thorek Memorial Hospital |
| Jesse Brown VA Medical Center | University of Chicago Medical Center |
| John H. Stroger, Jr. Hospital of Cook County | University of Illinois Hospital & Health Sciences System |
| Kindred Healthcare - Chicago Market | Veterinary Medical Association |
| LaRabida Children’s Hospital | Weiss Memorial |

For information on the CHSCPR, please contact CDPHPHEOC@cityofchicago.org
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