



COMPASSIONATE CARE



EMOTIONAL SUPPORT



COPING ASSISTANCE

DISASTER MENTAL HEALTH RESPONSE AGENCIES IN THE CHICAGOLAND AREA

Compiled by The Chicago Healthcare System Coalition
for Preparedness and Response (CHSCPR)

2016

INTRODUCTION

Dear Colleague:

This directory was developed to provide organizations with a resource that lists and describes psychosocial disaster support services available during and after disasters in the Chicago area. Mental health professionals from each organization included responded to a survey inquiring about their program's disaster mental health capabilities; it is by no means a comprehensive list. If you would like to have your organization added to the directory, please email [**CDPHPHEOC@cityofchicago.org**](mailto:CDPHPHEOC@cityofchicago.org).

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* Denotes **Chicagoland Community Organizations Active in Disaster (CCOAD)** Member

1650 Moonlake Blvd
Hoffman Estates, IL 60169

Emergency number: **815-985-3112**
www.alexianbrothershealth.org

Mental Health Crisis Response Team – Co-Directors:

Elva Johnson-Pompa, RN, PsyD.
Director of Emergency Preparedness

Cliff Saper, PhD
Executive Director of Outpatient Programs

947-755-8583
Elva.johnson@alexian.net

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Trauma-focused counseling
- ✓ Prolonged Exposure Therapy
- ✓ Group Intervention
- ✓ CISD
- ✓ Spiritual Care
- ✓ Psychological First Aid

Number of psychosocial disaster responders: 10-25

966 West 21st Street
Chicago, IL 60608

Emergency number: **773-733-3126**
www.aliviomedicalcenter.org

Abdul Bhurgri
Medical Director

773-254-1400
abhurgri@aliviomedicalcenter.org

Services clients of any age

Services offered:

- ✓ Post-disaster referrals only

Number of psychosocial disaster responders: 4

2200 West Harrison Street
Chicago, IL 60612

Emergency number: **877-597-0747**
www.redcross.org/il/chicago

Sara Echols, LCSW
Regional Partner and EMA Program Support Manager
Disaster Mental Health Staff Support

312-656-1389
sara.echols@redcross.org

Disaster Mental Health Team

Services clients of any age

Services offered:

- ✓ Psychological First Aid
- ✓ Referrals

Response Time: Immediate or upon client request

Number of psychosocial disaster responders: over 50

4753 North Broadway, Suite 700
Chicago, IL 60640

Emergency number: **773-293-8430**
www.ahschicago.org

Deborah Jackson, LCSW, CADC
Director of Mental Health

773-293-8437
djackson@ahschicago.org

Mental Health Program

Services clients ages 18 and older

Services offered:

- ✓ Trauma Focused Counseling
- ✓ Case Management
- ✓ Cognitive Behavioral Therapy for PTSD
- ✓ Acute Mental Illness

Primary Service Population:

- ✓ Languages: Khmer, Korean, Mandarin, Cantonese, Hindi, Urdu, Muslim, Christian, Hindi
- ✓ Physically, mentally or emotionally disabled persons.

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 10

1451 Dundee Avenue
Elgin, IL 60120

Emergency number: **410-635-8735**
www.brethren.org/brethrendisasterministries

Roy Winter
Director

410-635-8748
Rwinter@brethren.org

Children's Disaster Services

Services clients up to age 12

Services offered:

- ✓ Respite child care – CDS sets up childcare centers within existing shelters (e.g., set up by American Red Cross or FEMA), childcare is provided for parents who are on site or dealing with disaster-related issues, not for parents who want to go to work, etc.

Response Time: 8 to 24 hours

Number of psychosocial disaster responders: over 500

721 North LaSalle
Chicago, IL 60654

Emergency number: **312-655-7305**

www.catholiccharities.net

Kathy Donahue
Senior VP of Development and Program Evaluation

312-655-7758
KDonahue@catholiccharities.net

Office of Program Development

Services clients of any age

Services offered:

- ✓ Case Management (Secondary)

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 10

Emergency number: **773-553-3335**
www.cps.edu

Gabriela Lagos
Manager, Crisis Intervention

773-553-3335
glagos@cps.org

Crisis Intervention Unit

Services Chicago Public School students up to age 21.

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Group Interventions
- ✓ Prolonged exposure therapy
- ✓ Trauma Focused Counseling
- ✓ CISM
- ✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: up to 4

5730 West Roosevelt Road
Chicago, IL 60644

Emergency number: **773-413-1700**
www.hartgrovehospital.com **www.uhsinc.com**

Dianne Debelle
Director, Quality Management/Risk Management

773-413-1777
Dianne.debelle@uhsinc.com

Psychology Department (Community Relations)

Services clients of any age

Services offered:

- ✓ Prolonged Exposure Therapy
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Group Intervention
- ✓ CISD
- ✓ Spiritual Care
- ✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: up to 10

208 South La Salle Street, Suite 1300
Chicago, IL 60604

Emergency contact: see email below
www.heartlandalliance.org

Housing Services:

Laura Morales
773-336-6083

312-660-1352

moreinfo@heartlandalliance.org

Employment Services:

Krystal James
312-662-6190 x2430

Crisis Prevention and Disaster Recovery

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ Housing Assistance
- ✓ Employment Services

Number of psychosocial disaster responders: 0

3085 Stevenson Drive
Springfield, IL 62703

Emergency number: **217-391-3134**
www.ibsa.org/d

Rex Alexander
Director of Disaster Relief

217-391-3134 / 217-685-2735
rexalexander@ibsa.org

Disaster Relief Chaplaincy IBSA

Services clients of any age

Services offered:

- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Group Intervention
- ✓ Spiritual Care

Response Time: 25 to 48 hours

203 North Wabash Avenue, Suite 1404
Chicago, IL 60601

Emergency number: **312-372-7610**
www.illinoispsychology.org

Carlos Quezada-Gomez
Disaster Response Liaison

312-550-1134
info@illinoispsychology.org

Disaster Response Network

Services clients of any age

Services offered:

- ✓ Psychological First Aid
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 25

30 South Wells Street
Chicago, IL 60606

Emergency number: **847-745-5413**
www.juf.org

Charlotte Mallon
Coordinator, J-CERT

847-745-5413
charlottesmallon@jcfs.org

Jewish Community Emergency Resiliency Team (J-CERT)

Services clients of any age

Services offered:

- ✓ NOVA-GCI, Modified IRTE Cohen-Harris Model

Response Time: Varies

Number of psychosocial disaster responders: up to 25

1418 Miner/Northwest Highway
Des Plaines, IL 60018-4499

Emergency number: **847-391-5403**

Vicki Poklop

847-391-5403

vpoklop@desplaines.org

Services clients 13 years of age and older who are residents of
Des Plaines or Park Ridge, IL

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ CBT for PTSD
- ✓ Group Intervention
- ✓ Spiritual Care
- ✓ Psychological First Aid

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: 26-50

405 Central Avenue
Northfield, IL 60093

Emergency number: **847-414-6116**
www.josselyn.org

Suzan Eckstein, LCSW
Program Director

847-441-5600 x146
seckstein@josselyn.org

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Prolonged Exposure Therapy/CBT for PTSD
- ✓ Group Intervention
- ✓ CISD
- ✓ Psychological First Aid

Response time: 4 to 12 hours

Number of psychosocial disaster responders: up to 10

8765 West Higgins Road
Chicago, IL 60631

Emergency number: **773-380-2822**
www.ldr.org

Michael Stadie
Program Director

773-380-2822
Michael.Stadie@elca.org

Services clients of any age

Services offered:

- ✓ Spiritual Care
- ✓ Case management
- ✓ General Crisis Counseling

Primary Service Population:

- ✓ Physically, mentally and emotionally disabled persons
- ✓ Low Income Persons

Response Time: over 48 hours.

Number of psychosocial disaster responders: up to 25

819 Busse Highway
Park Ridge, IL 60068

Emergency number: **847-696-1576**
www.maine-center.org

Mitch Bruski
CEO

847-867-4497
Mitchb@kennethyoung.org

Mental health intervention

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Group Intervention
- ✓ CISD
- ✓ Psychological First Aid

Response Time: 13 to 24 hours

Number of psychosocial disaster responders: up to 10

70 East Lake Street, Suite 900
Chicago, IL 60601

Emergency number: **630-531-2103 after hours**
www.mhai.org

Carol Gall (Wozniowski)
Executive Director

312-368-9070 x324
cwoz@mhai.org

Katie Mason
*Program Director of Public Education
and Disaster Mental Health*

312-368-9070 x322
kmason@mhai.org

School and Community Assistance Team (SCAT)

Services clients of any age

Services offered:

- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Group Intervention
- ✓ CISD
- ✓ Psychological First Aid
- ✓ NOVA

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: over 200

404 South Wells Street, 4th Floor
Chicago, IL 60607

Emergency number: **312-435-2100**
www.naswil.org

Joel Rubin, MSW
Executive Director

312-435-2100 x110
jlrubin@naswil.org

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Prolonged Exposure Therapy/CBT for PTSD
- ✓ Group Intervention
- ✓ CISD
- ✓ Spiritual Care
- ✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: over 50

400 E. Randolph St, #3725
Chicago, IL 60601

Emergency number: **312-756-7756**

www.NIEAPA.org

Ed Graziano
Administrator

312-756-7756
NIEAPA@CorpEvent.com

All members are licensed mental health providers

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ Prolonged Exposure Therapy/CBT for PTSD
- ✓ Group Intervention
- ✓ CISD
- ✓ Spiritual Care
- ✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: over 50

251 East Huron
Chicago, Illinois 60611

Emergency number: **312-695-2028 (pager)**
www.nmh.org

Peter Strening
Manager, Pastoral Services

312-926-0748
pstrenin@nmh.org

Pastoral Services and Education

Services clients ages 22 and older

Services offered:

- ✓ General Crisis Counseling
- ✓ Spiritual Care

Response Time: 13 to 24 hours

Number of psychosocial disaster responders: 5

1414 Main Street
Melrose Park, IL 60160

Emergency number: **708-715-6037**
24 hour Crisis line: **708-681-4357**
www.presencehealth.org

Presence Behavioral Health Crisis Team

Becky Miller, LCSW
Manager of Crisis Stabilization and Residential Services

708-786-8534 / 708-715-6037 / 847-653-3094
becky.miller@presencehealth.org

Crisis Services

Services clients of any age

Services offered:

- ✓ General Crisis Counseling
- ✓ Group Intervention
- ✓ Case-management
- ✓ Trauma-focused counseling (EMDR, IADC)
- ✓ CISD

Response Time: 13 to 24 hours

Number of psychosocial disaster responders: up to 2

1550 Bishop Court
Mount Prospect, IL 60056

Emergency number: **847-292-2340**
www.rainbowhospice.org

Betty Siuba
Vice President of Bereavement

847-292-2340
bsiuba@rainbowhospice.org

Bereavement Team

Services clients of any age

Services offered:

- ✓ CISD
- ✓ EMDR

Response Time: 25 to 48 hours

Number of psychosocial disaster responders: up to 5

1653 West Congress Parkway
Chicago, Illinois 60612

Emergency number: **312-942-5000**

www.rush.edu

Charles Hebert, M.D.

312-942-5015

Charles_Hebert@rush.edu

Services provided:

- ✓ Psychological First Aid
 - ✓ Referrals
 - ✓ Crisis counseling
 - ✓ Exposure therapy and cognitive behavioral therapy Trauma focused counseling
- Management of acute and chronic mental illness in adults and children Spiritual care

Response time: 8-12 hours

Number of psychosocial disaster responders: 25

1000 West Pratt Avenue
Elk Grove Village, IL 60007

Emergency number: **800-564-9044**
www.salarmychicago.org

Major David Dalberg
Director, Disaster Services

847-709-6601 / 773-251-2994 (mobile)
David_Dalberg@usc.salvationarmy.org

***Metropolitan Division Emergency Disaster Services
Emotional and Spiritual Care Team***

Services clients of any age

Services offered:

- ✓ Trauma Focused Counseling
- ✓ CISD
- ✓ Spiritual Care
- ✓ Psychological First Aid
- ✓ Provision of basic needs; hydration; food; shelter

Response Time: 1 to 2 hours

Number of psychosocial disaster responders: over 50

1425 North Randall Road
Elgin, IL 60123

Hospital number: **847-742-9800**

www.shermanhealth.com

Rev. Neris Diaz-Cabello, M. Div.; Rev. Digna Campanano
Mission and Spiritual Care Department

224-783-2136 / 224-783-3724

Neris.Diaz-Cabello@advocatehealth.com

dignacampanano@advocatehealth.com

Spiritual Care Department

Chaplains serve clients of any age

Services offered:

- ✓ General Crisis Counseling
- ✓ Trauma Focused Counseling
- ✓ CISD
- ✓ Spiritual Care: initial assessment and follow-up care.
- ✓ Psychological First Aid

Response Time: 1 to 3 hours

Number of psychosocial disaster responders: 5

1029 East 130th Street
Chicago, IL 60827

Emergency number: **773-995-6300**
www.tcahealth.org

Laverne Barnes, MD
Medical Director

LBarnes@tca.com

Services clients of any age

Services offered:

- ✓ Case Management
- ✓ General Crisis Counseling
- ✓ Group Intervention
- ✓ CISD
- ✓ Spiritual Care
- ✓ Psychological First Aid

Response Time: 4 to 12 hours



Number of psychosocial disaster responders: up to 10

MEMBERS OF THE COALITION

Advocate Illinois Masonic Medical Center
Advocate Trinity Hospital
American Red Cross (Disaster Services)
American Red Cross (Blood Services)
Ann & Robert H. Lurie Children's Hospital
of Chicago
CDC Quarantine Station at ORD
Chicago Aurora Lakeshore Hospital
Chicago Department of Public Health
Chicago Fire Department
CHUG (Collaborative Healthcare Urgency Group)
City of Chicago Office of Emergency Management
& Communications (OEMC)
Community First Medical Center
Cook County-Cermak Health Services
Cook County Department of Public Health
Cook County Office of the Medical Examiner
Department of Health and Human Services (HHS)
Region 5
End Stage Renal Disease Network
Federal Bureau of Investigation (FBI)
Gift Of Hope
Hartgrove Hospital
Holy Cross Hospital
Illinois Department of Public Health
Illinois Emergency Medical Services for Children
(EMSC)
Illinois Primary Health Care Association
Jackson Park Hospital & Medical Center
Jesse Brown VA Medical Center
John H. Stroger, Jr. Hospital of Cook County
Kindred Healthcare - Chicago Market
LaRabida Children's Hospital

LifeSource Blood Bank
Loretto Hospital
Mercy Hospital & Medical Center
Methodist Hospital of Chicago
Metropolitan Chicago Healthcare Council (MCHC)
Mount Sinai Hospital
NDMS (National Disaster Medical System)
NMDP (National Marrow Donor Program)
Northwestern Memorial Hospital
Norwegian-American Hospital
Presence Health-Resurrection Medical Center
Presence Health-Saint Joseph Hospital
Presence Health-Saints Mary and Elizabeth
Medical Center
Private Provider Emergency Response System
(PPERS)
Provident Hospital
Rehabilitation Institute of Chicago
RML Specialty Hospital
Roseland Community Hospital
Rush University & Medical Center
Saint Anthony Hospital
Saint Bernard Hospital and Health Care Center
Shriners Hospital for Children Chicago
South Shore Hospital
Swedish Covenant Hospital
Thorek Memorial Hospital
University of Chicago Medical Center
University of Illinois Hospital & Health Sciences
System
Veterinary Medical Association
Weiss Memorial

For information on the CHSCPR, please contact CDPHPHEOC@cityofchicago.org



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