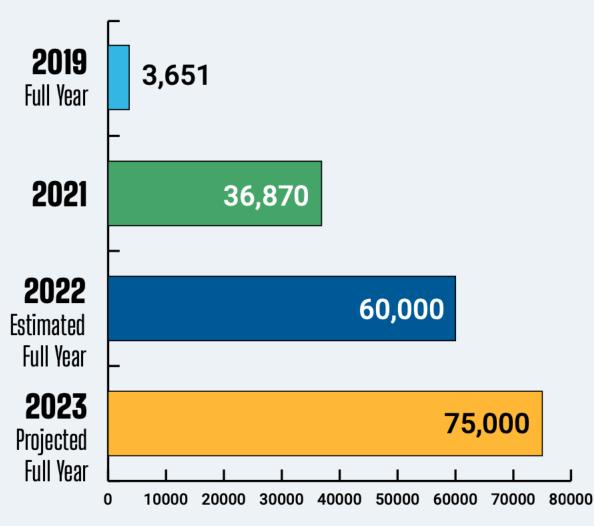
# CDPH Behavioral Health Programming Update

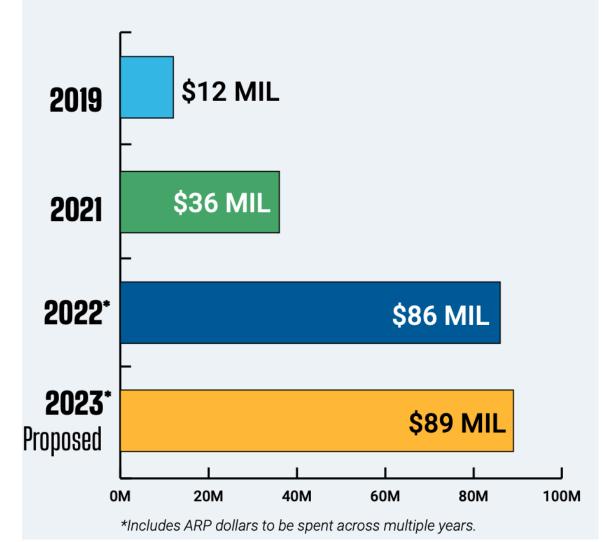
Dr. Wilnise Jasmin, MD Matt Richards, LCSW Chicago Department of Public Health Bureau of Behavioral Health

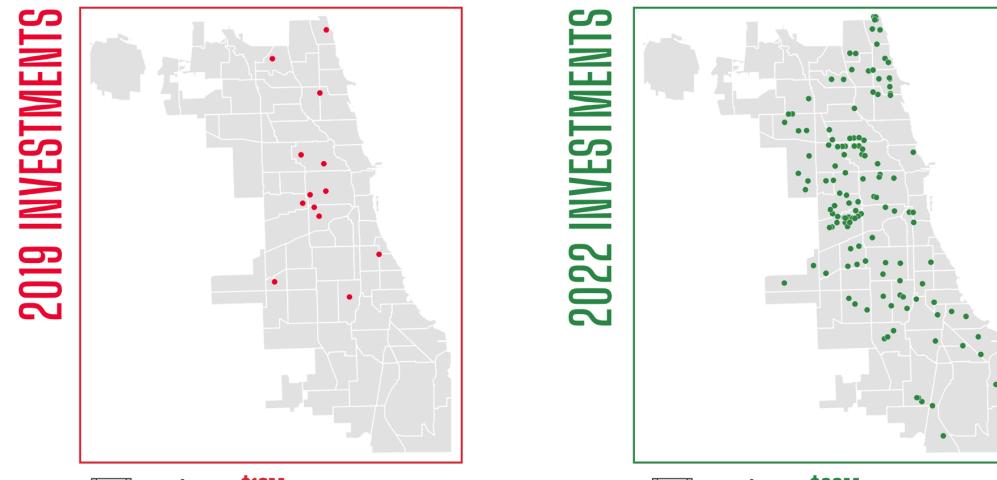
# Mental Health

# PERSONS SERVED



# INVESTMENTS





- Budget \$12M
- **3,651** people receiving services per year
- مِثْمَ **I3** organizations funded
- ាជាមិ **11 neighborhoods**

- **Budget \$89M**
- **60,000** people receiving services per year
- **50** organizations funded
- කිකික 77 neighborhoods\*

\*Projected by the end of 2022







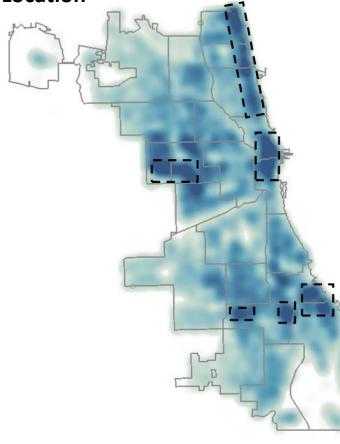








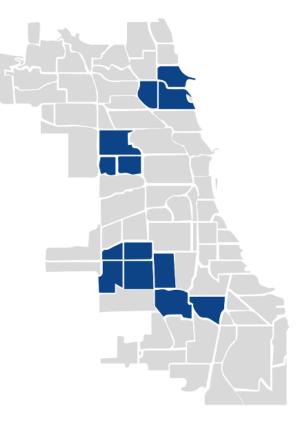
### Heatmap of Crisis Calls by Incident Location



## **Chicago Alternate Response Pilot** 13 Community Areas of Focus

Chicago Alternate Response Pilot Neighborhoods 1. Uptown 2. North Center 3. Lakeview 4. Humboldt Park\* 5. West Garfield Park\* 6. East Garfield Park\* 6. East Garfield Park\* 7. West Englewood 8. West Elsdon 9. Chicago Lawn\* 10. West Lawn 11. Gage Park 12. Auburn Gresham\* 13. Chatham\*

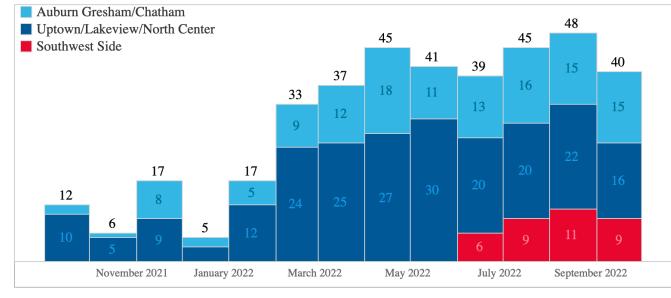
\*OCOS Priority Neighborhoods



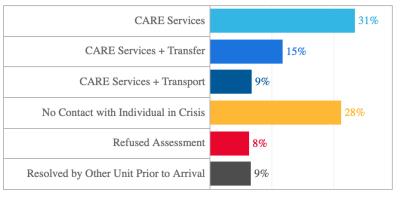
**CARE 911** Use of Force Follow-Up Arrests\* Encounters **Events** Responses 385 332

#### CARE 911 Responses

CARE 911 Responses Over Time by Neighborhood



#### All CARE 911 Responses by Outcome



#### Average CARE Team Service Times in Minutes

Time to Scene*	13.31
Time on Event	58.69

Most current month may appear to have lower event totals because data collection is still in progress. Southwest Side includes Gage Park, West Elsdon, West Lawn, Chicago Lawn, and West Englewood.

\*Average time to scene only calculated for calls dispatched directly by 911.

<sup>\*</sup>Events where the CARE CIT Officer makes an arrest.



**Identified Need:** 3-6 months of "stabilization housing" for people with complex behavioral health conditions, with linkage to appropriate permanent housing.

## **Public Health Concern**

High incidence of co-occurring, unmet serious mental health and substance use conditions among people experiencing homelessness which:

- Severely increases rate of early death in this population
- Results in cyclical utilization of emergency medical and public safety systems\*
- Complicates successful placement in appropriate, long-term housing

## **Need for Alternative Solution**

Temporary shelters are not well suited to address the complex behavioral health needs of this population.

Traditional models of Permanent Supportive Housing (PSH) offer varying levels of medical and behavioral health support on-site, through team-based care, or off-site. However, there is no published evidence yet that PSH improves health outcomes or reduces health care costs.

\*The University of Chicago's Health Lab found that approximately 1,200 people in Chicago chronically cycle between jails, emergency departments, and homeless shelters, spending 1 in 5 days in an institutional setting (data from 2014-2017).



#### Original Investigation | Diversity, Equity, and Inclusion

### Assessment of a Hotel-Based Protective Housing Program for Incidence of SARS-CoV-2 Infection and Management of Chronic Illness Among Persons Experiencing Homelessness

Thomas D. Huggett, MD, MPH; Elizabeth L. Tung, MD, MS; Megan Cunningham, JD; Isaac Ghinai, MBBS, MSc; Heather L. Duncan, PhD, MSN; Maura E. McCauley, MSW; Wayne M. Detmer, MD

#### **Key Points**

**Question** Was a hotel-based protective housing intervention associated with reduced incidence of SARS-CoV-2 infection among persons experiencing homelessness (PEH) in Chicago, Illinois?

**Findings** In this cohort study of 259 PEH, a significant reduction in SARS-CoV-2 incidence was observed during the study period among PEH provided with protective housing compared with PEH in shelters citywide. Improvements in hypertension and glycemic control were also observed; 51% were successfully housed at departure.

**Meaning** These findings suggest that protective housing interventions may reduce SARS-CoV-2 incidence among PEH at increased risk for severe COVID-19.

# Substance Use and Recovery

## MAR NOW

Individual in Chicago calls IL Helpline for OUD treatment, withdrawal support

IL Helpline directly transfers caller to MAR NOW Care Manager

Connected to Care Manager & Provider 10pm-6am Leave message, receive callback next

6am-10pm

Manager

- day from Care
- 2. Same or next-day MAR appointment at FGC (methadone, bup, naltrexone)

induction

3. Connection to other SUD care in the community

**Patient Options:** 

1. Buprenorphine home

Care Managers provide free transportation, insurance enrollment, assistance with pharmacy access, and follow up to ensure patient is connected to long-term care

## Buprenorphine/ Naloxone

Daily film under the tongue or tablet

Q

Zubsolv<sup>®</sup>, Suboxone<sup>®</sup> Generics available



Methadone Daily liquid or tablet Dolophine<sup>®</sup> Methadose<sup>®</sup> -6 Generics available



Monthly Injection













- MAR NOW is a 24/7 accessible hotline for opioid use disorder that connects you directly and immediately to a treatment provider
- Call the Illinois Helpline any time at 833-234-6343 and ask for MAR NOW
- You can receive medications over the phone, a same-day appointment in-person, and assistance with transportation and follow-up care
- All Chicagoans are eligible, regardless of insurance status, documentation, or ability to pay



#### To request fentanyl test strips, email OSU.CDPH@cityofchicago.org

### La recuperación es posible.

- MAR NOW es un acceso a la línea de apoyo para el desorden de uso de opioides disponible 24/7 que te conecta con un proveedor de salud para tratamiento inmediato
- Llame a la línea de apoyo de Illinois en cualquier momento al 833-234-6343 y pregunte por MAR NOW
- Puede recibir medicamentos en el momento através de una llamada telefónica para citas el mismo día en persona y asistencia con transportación y citas de seguimiento
- Todo Chicagoano es elegible independientemente de su capacidad de pago, seguro médico o estado migratorio



Para pedir pruebas de bandas para fentanilo, mandé un correo a OSU.CDPH@cityofchicago.org

## HELP IS HERE. NOW.

**MAR NOW** is a new hotline that connects you directly to a provider for opioid use disorder treatment.

#### **Call 833-234-6343** 24/7 and ask for MAR NOW. You can receive medication over the phone, or a same-day appointment for treatment.

MAR (Medication assisted recovery) involves the use of medications to treat opioid use disorder. MAR reduces the risk of overdose and can reduce withdrawal symptoms. It is safe, effective, and with MAR NOW it is *available to all Chicagoans*, regardless of ability to pay, insurance status, or documentation.

In 2020, there were **MOFE** opioid-related overdose deaths than homicides and traffic crash fatalities combined in Chicago

MAR treatment can reduce overdose risk by up to 50% 1,302 people died of an opioid-related overdose in Chicago in 2020, the highest

## Overdose is preventable.

CDPH Chicago Department Chicago Department Chicago Department

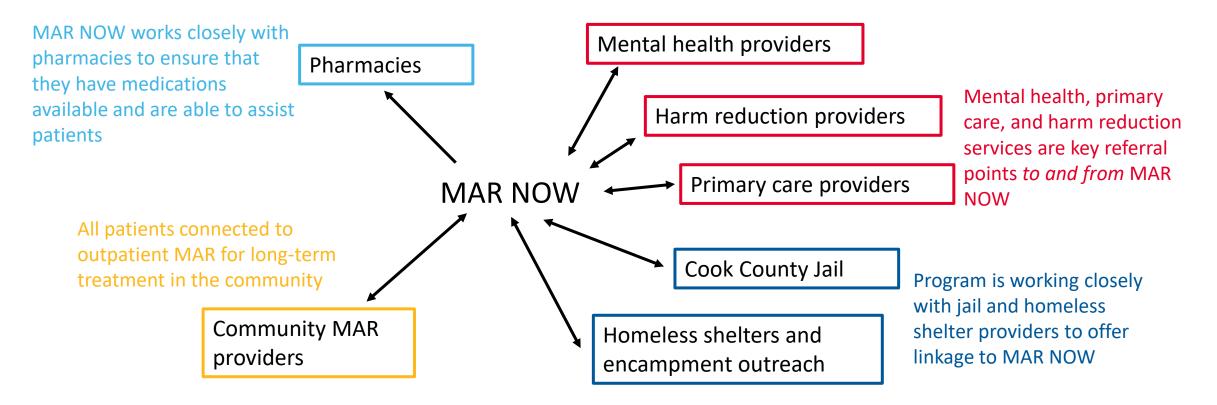
To request fentanyl test strips, email OSU.CDPH@cityofchicago.org

### **IS OPIOID USE CAUSING PROBLEMS FOR YOU?**

Buprenorphine and methadone stop withdrawal symptoms and cravings, and effectively reduce illicit opioid use.

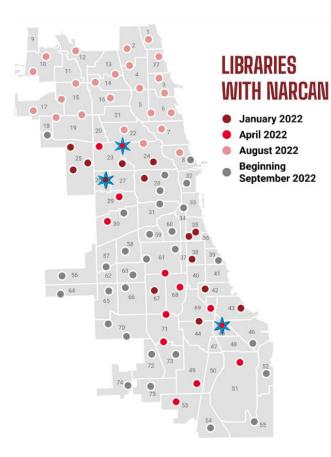
	BUPRENORPHINE	METHADONE	
WHEN CAN I START?	12-24 Hours after last opioid use	Immediately	
HOW DO I TAKE IT?	Dissolve a film or pill in your mouth once/day. You can receive a prescription to start at home without going to a clinic first.	Take one dose/day at approved programs. Usualy you have to go in person to receive the dose, but some take-home dose may be permitted.	
HOW DO I LONG TAKE IT?	Most effective when used for 9+ months.	Most effective when used for at least 1 year.	
Kow do i get it?	CALL 833-234-6343 and ask for MAR NOW (medication assisted recovery now). Everyone in Illinois is eligible.		
DO I NEED INSURANCE?	No. Through the MAR NOW program, anyone call access these medications with or without insurance. Just CALL 833-234-6343 to get started.		
		HELP STARTS HERE.	

+ Hub and spoke model to ensure connection to ongoing community care



Patients that leave treatment can come back to MAR NOW and be connected again to treatment in the community. MAR NOW can also serve as a bridge clinic for patients waiting for care.





#### EDITORIALS COMMENTARY

## Public libraries are stepping up to save lives amid the opioid epidemic

The Chicago Department of Public Health and the Chicago Public Library will make Narcan, an overdose reversal medication, available at 14 branches in areas devastated by drug overdoses. By CST Editorial Board | Jan 10. 2022. 8:00pm CST



## NALOXONE IS NOW AVAILABLE at select Chicago Public Libraries

Naloxone (Narcan) is a safe and legal medication that reverses an opioid overdose.

If you or a loved one is struggling with substance use, the Illinois Helpline for Opioids & Other Substances is here for you. call 1-833-2-FINDHELP or text "HELP" to 833234





## Harm Reduction



17,721

Q2 2022

\*Data current through Sept 1, 2022.

18,042

Q1 2022

10,575

Q4 2021

15000

10000

5000

0

20,776\*

Q3 2022









## Harm Reduction

Research shows that the words used to describe someone can influence our attitudes, beliefs, and behavior toward them.

# LANGUAGE MATTERS!

Language can impact how people access and experience substance use care. What you say matters.

👎 INSTEAD OF		🧉 USE
Abuse	<b>》</b>	Use
Addict / Junkies / Abuser	<b>&gt;&gt;</b>	Person with substance use disorder
Alcoholic	<b>&gt;&gt;</b>	Person with alcohol use disorder
Clean / Sober	<b>&gt;&gt;</b>	Person in recovery
Dirty	<b>&gt;&gt;</b>	Used, (screen) positive/negative
Habit / drug habit / drug problem	<b>&gt;&gt;</b>	Substance use disorder
Replacement or substitution therapy	<b>&gt;&gt;</b>	Medication assisted recovery
Detox	<b>&gt;&gt;</b>	Withdrawal management
Relapse	<b>&gt;&gt;</b>	Return to use
To request fentanyl test kits and Narcan, email: osu.cdph@cityofchicago.org	#EndOverdose	

# What is Chicago's Narcotics Arrest Diversion Program (NADP)?

NADP offers treatment instead of criminal charges for people arrested for select drug-related offenses in Chicago. The program provides a supportive intervention for individuals with substance use disorders apprehended by CPD, instead of punishment.

## SINCE THE PROGRAM LAUNCH IN 2018

**BOOD** people have been diverted

79%

of those diverted start treatment and 52% remain engaged for at least 30 days

Those diverted are 44% less likely to be re-arrested



When an officer arrests an individual for drug possession, they are **screened for program eligibility.**  If the individual is at least 18 years of age, and has no previous violent convictions, they can **opt for a substance use assessment** with an onsite Thresholds clinician.

Those who do opt-in are released without charge.

#### A community non-profit provides treatment services:

- Referrals to inpatient or outpatient community-based treatment centers for detox and recovery services
- Recovery coaching/mentorship
- Naloxone training + Naloxone kits dispersal
- Referrals to housing, employment, and medical services

AUSTIN, GARFIELD PARK, NORTH LAWNDALE

#### New Police Program Helps People On Drugs Get Substance Use Treatment Instead Of Jail Time

The Narcotics Arrest Diversion program was launched at a West Side police district in 2018. Soon, it'll be citywide. "It has long been obvious that we cannot arrest and jail our way out of this."



NADP effectively targets people with histories of substance use



diverted

87% used heroin in the last year

**80%** of those who use, use daily

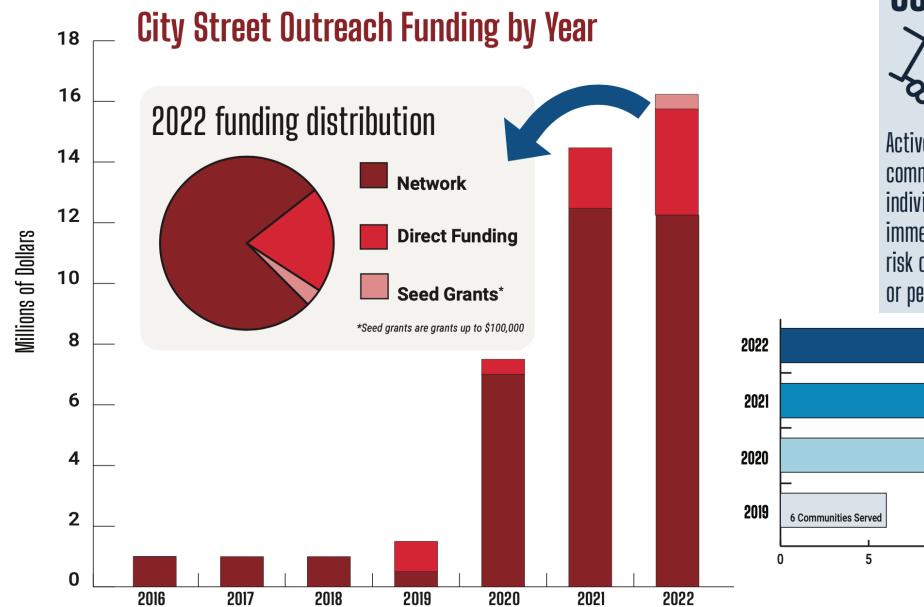


**50%** used heroin the day of their arrest

**27** average age of earliest heroin use

Data provided by the University of Chicago Crime Lab, which is conducting an external evaluation of program effectiveness.

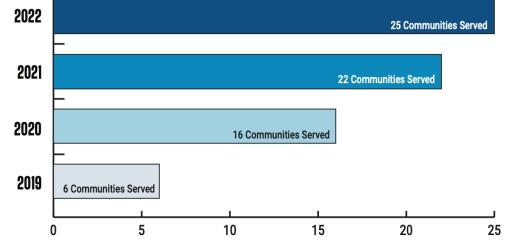
# Violence Reduction

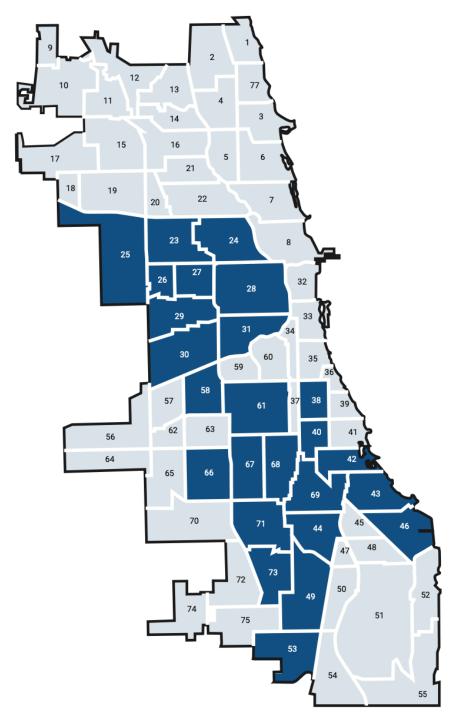


## STREET OUTREACH:



Actively working in the community to engage individuals who are at immediate and highest risk of being either victims or perpetrators of violence.





### City of Chicago Funds 18 Street Outreach Organizations in 25 Communities

AUBURN GRESHAM - TARGET AREA AUSTIN - INSTITUTE FOR NON-VIOLENCE CHICAGO (INVC) **BRIGHTON PARK - ENVISION COMMUNITY SERVICES** CHATHAM - TARGET AREA CHICAGO LAWN - SOUTHWEST ORGANIZING PROJECT (SWOP) **EAST GARFIELD PARK - BREAKTHROUGH ENGLEWOOD - TARGET AREA, PUBLIC EQUITY GRAND BOULEVARD - CENTERS FOR NEW HORIZONS GREATER GRAND CROSSING - TOGETHER CHICAGO** HUMBOLDT PARK - ALLIANCE OF LOCAL SERVICE ORGANIZATIONS (ALSO) LOWER WEST SIDE - ENLACE **NEAR WEST SIDE -** TOGETHER CHICAGO **NEW CITY - PRECIOUS BLOOD MINISTRY OF RECONCILIATION (PBMR)** NORTH LAWNDALE - UCAN **ROSELAND - UCAN** SOUTH CHICAGO - CLARETIAN/OTHER **SOUTH LAWNDALE - NEW LIFE CENTERS SOUTH SHORE - CLARETIAN** WASHINGTON HEIGHTS - YOUTH ADVOCATE PROGRAMS, INC. WASHINGTON PARK - CENTERS FOR NEW HORIZONS WEST ENGLEWOOD - TARGET AREA, PUBLIC EQUITY WEST GARFIELD PARK - INSTITUTE FOR NON-VIOLENCE CHICAGO (INVC) WEST PULLMAN - YOUTH GUIDANCE WEST TOWN - ALLIANCE FOR LOCAL SERVICE ORGANIZATIONS (ALSO) WOODLAWN - PROJECT H.O.O.D

## Street Outreach Lowers Risk of Gun Violence Injury and Arrest

Fatal and non-fatal gunshot injuries:

Outrea in the 24 months in the 18 months consi following participation following participation on **"POSITI** Arrests for violent crime: in par in the 18 months **JO0**/ in the 24 months following participation following participation Since July 2017, CP4P served 82% 83%

Source: Northwestern Neighborhood & Network Initiative (N3). 2021 (September 3). Communities Partnering for Peace (CP4P) preliminary individual results.

## **KEY STREET OUTREACH ACTIVITIES INCLUDE:**

- Engage and support individuals and groups at high risk of violence
- Reclaim public spaces for safe activities for the entire community
- Respond to critical incidents such as shootings and homicides to de-escalate tension and rumor control
- Support and connect victims and their families to services
- Conduct proactive peace-building activities
- Mediate and resolve conflicts between street groups
- Make referrals for services and support

