

BOARD OF HEALTH
MARKETING PRESENTATION
APRIL 24, 2024

The role of the Public Information Office is to ensure that information disclosed by CDPH to the media, the public and staff is accurate, comprehensive, timely, reliable, culturally competent and relevant.

The PIO oversees all aspects of communications for CDPH, including: Marketing

Media Management
Website(s), Social Media, Video
Strategic Messaging, Internal/External Communications

PIO Team

Andy Buchanan, Director of Public Affairs

Michelle Metcalf, Director of Marketing

Grace Adams, Information Coordinator Anastasia Dervin, Graphic Design

Rosemary Caruk, Information Coordinator Rozzie Cribbs, Graphic Design

Cynthia Ibarra, Information Coordinator Eric Murken, Web Author

Jacob Martin, Information Coordinator Riley Sorin, Videographer

Chanel Rogers, Community Engagement Josh Zanger, Social Media

James Scalzitti, Information Coordinator

Campaign - The Combo You Can Trust Priority - Increasing public health visibility in marginalized communities

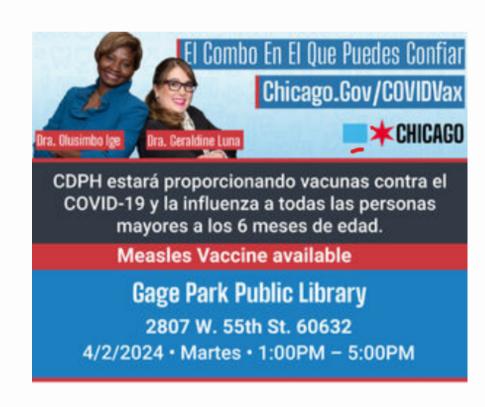
Target audience(s): Latine'/African Americans, Uninsured/underinsured Chicagoans, Low-income Chicagoans, Immunocompromised persons, Seniors - Aged 65+, Chicagoans with Chronic Diseases/Conditions

Communication channels: CDPH website, CDPH social media, Chicago Digital Network, City Information Panels

Campaign run dates: February 28 - May 1, 2024







Numbers & Analytics:

- 98 billboards most in communities of color
- 42 neighborhoods of color were targeted with 8 Nextdoor posts, generating >2000 impressions
- 94,746 total social media impressions* from 3/12 4/11 across Facebook, Instagram, YouTube, Linked In, TikTok, X
- 493 CDPH Vax Basic page visits from 3/12 4/17 (includes Combo & Misinformation banner clicks)

Campaign - The Combo You Can Trust Priority - Increasing public health visibility in marginalized communities

Campaign Overview: On 1/20/24, the vaccination rates for COVID in the Latine' and African American communities in Chicago, were 8.0% and 8.3% respectively, 20.7% for white Chicagoans.

Secondary research informed us that trusted messengers that were from and of each of those communities were important and could help increase vaccination rates with Black and Latine' Chicagoans.

Goal: position Drs. Ige and Luna as authoritative, trusted, spokespeople who are part of the African American and Latine' communities in Chicago respectively, who can talk with those communities as doctors and friends about the necessity of protecting themselves and their loved ones from illness by getting vaccinated.

The campaign is still running. As of 4/22/24, vaccination rates are 9.8% and 10.0% in the Latine' and African American communities. The vaccination rate for white Chicagoans is 22.6%.

Implications: Due to the gap in vaccination rates between Black, Brown and White Chicagoans in winter 2023-24, our winter 2024-25 COVID, flu and RSV campaign will start early (May 2024), and include primary research, secondary research and an expanded look at communication channels based on the primary research (see slide 8).

Healthy Chicago Social Determinants of Health Indicators that Correlate with Chronic Disease Mortality

Indicator	Inequity in Black (vs Citywide) Population	Black Population	Citywide Population
Adult E-cigarette Use- Current	None (40% lower)	4%	6%
Youth E-cigarette Use- Current	None (22% lower)	8%	10%
Met Breast Cancer Screening Guidelines	None (4% higher)	75%	72%
Met Colorectal Cancer Screening Guidelines	None (5% higher)	65%	62% Co
Youth Physical Inactivity	20% higher	28%	23%
Adult Easy Access to Fruit & Vegetables	11% lower	52%	58%
Adult Physical Inactivity	32% higher	33%	24%
Youth Smoking- Current	156% higher	8%	1%
Adult Smoking- Current	37% higher	16%	11%
Met Cervical Cancer Screening Guidelines	2% lower	62%	63%

Chronic Disease
Contribution to Life
Expectancy Gap
4.7 Years

Campaign - Adult Smoking Cessation Priority - Increasing public health visibility in marginalized communities

Target audience(s): Vulnerable populations disproportionately use tobacco products, including individuals of low socioeconomic status and/or education levels, the LGBTQ+ community, those living with mental illness, racial minorities (African American/Latine' Chicagoans), young adults 19-29

Campaign uses Center for Disease Control creative assets

Communication channels: TBD, but could include posters/billboards in select Chicago neighborhoods, public parks and college campuses; City digital signage; signage/stencils at local festivals; coffee shops; gas station signage/digital screens; etc.

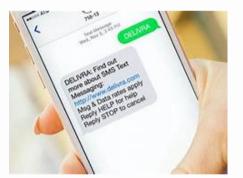
Campaign run dates: April 29, 2024, through October 31, 2024



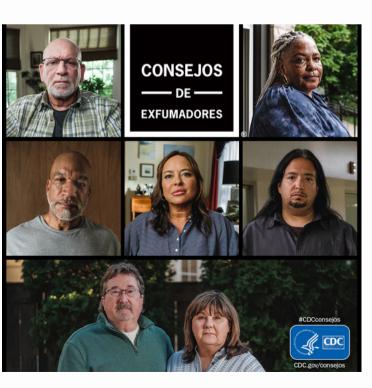












Campaign - Teen Smoking Cessation Priority - Increasing public health visibility in marginalized communities

Target audience(s): Chicago-area teens ages 14-19 years old

Communication channels: TBD - Social media, Chicago digital network

Campaign run dates: May 2024 - June 2025







Campaign - Fall/winter 2024 Covid, Flu, RSV Priority - Increase flu and COVID-19 vaccination rates in most impacted communities

Target audience(s): Latine'/African Americans, Uninsured/underinsured Chicagoans, low-income Chicagoans, Immunocompromised persons, Seniors - Over 65+, Chicagoans with Chronic Diseases/Conditions

Campaign components to include:

- Primary research to inform messaging and media/communication channels
- Secondary Research CDC-, CDPH-provided research on vaccine hesitancy
- Media TBD, based on primary research findings, but could include digital/social, out-of-home, flyers, etc.
- Vaccination clinics around Chicago







Questions Thoughts Suggestions



THANK YOU



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