



★ WHAT IS CONTACT TRACING?

Positive
COVID Test

CASE INVESTIGATION



- Gather demographic and other information about index case
- Gather information on symptoms and provide guidance
- Gather information about prolonged close contacts
- Assess needs for supportive services through isolation

Key Activities

CONTACT TRACING



- Contact individuals with prolonged close contact identified by index cases
- Provide guidance; support quarantine
- Link to testing
- Assess need for supportive services through quarantine

REFERRAL COORDINATION



- Help index cases and close contacts get connected to services
- Services provided through partner organizations

SURVEILLANCE MONITORING



- Provide regular follow-up to check on symptom progression
- Assess needs to maintain isolation/ quarantine
- Provide additional guidance, as needed

Role

- Case investigator
- ~50-100 needed

- Contact tracer
- ~500-800 needed

- Referral coordinator
- ~100-250 needed

- Tech-based monitoring

Source

- CDPH and health systems

- Hires from Chicago communities
- Volunteers
- Health systems

- Hires from Chicago communities

- Chi COVID Coach

★ COVID CONTACT TRACING CORPS BUILT ON CHICAGO VALUES



Prevent and mitigate community transmission of COVID-19



Provide Earn-as-You-Learn opportunities for community-based workforce to promote career pathways and long-term sustainable income growth



Invest in Chicago community areas experiencing economic hardship to promote economic recovery



Deconstructing racist systems - actively working to reframe and dismantle systems that perpetuate privilege.



Trauma prevention and trauma-informed services – ensuring services address trauma and healing.



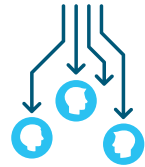
Cultural responsiveness – ensuring services are culturally and linguistically appropriate.



Health equity in all communities – allocating resources and services to people and areas with the greatest need

★ 85% OF FUNDS TO COMMUNITY-BASED ORGANIZATIONS, WITH LEAD AGENCY COORDINATING ACROSS CITY

Lead Agency
\$8.4 Million
1 Agency



Coordinate

System-level coordination and operational oversight and performance evaluation



Develop

Coordinate onboarding for corps members

Ensure successful corps participation in Earn-as-You-Learn program



Support

Provide technical assistance for community-based organizations

Delegate Agencies
\$47.6 Million
30 Agencies



Recruit and Hire

Identify and hire candidates from prioritized communities

Focus on residents with demonstrated barriers to employment, including disability, justice system involvement and housing, food or healthcare insecurity



Connect

Collaborate with other service providers and clinical partners, including federally qualified health centers

Support employees in continuing education, work supports



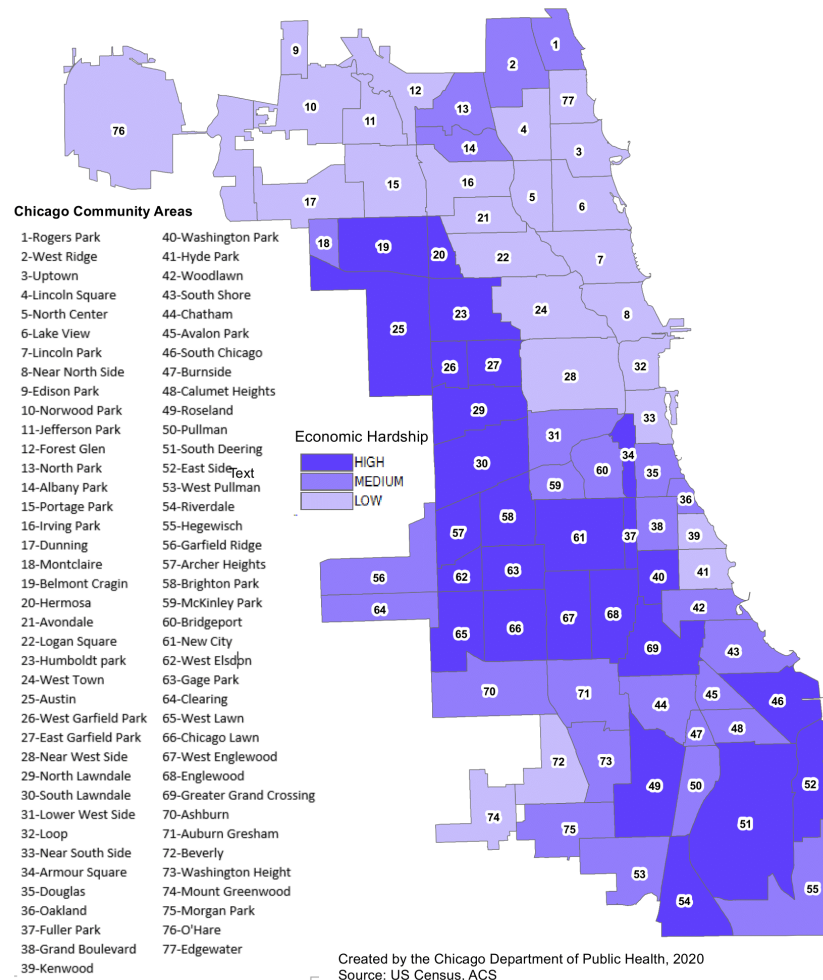
Serve

Reach and serve residents with limited access to healthcare or who have needs that may compromise health, such as food or housing insecurity, mental health conditions, substance use disorders



PRIORITIZING COMMUNITIES FOR HEALTH EQUITY

Economic Hardship Level by Community Area, 2018



Lead agency to sub-contract with ~30 non-clinical community-based organizations that are located or primarily serve residents in the following communities:

- Belmont-Cragin
- Hermosa
- Humboldt Park
- Austin
- West Garfield Park
- East Garfield Park
- North Lawndale
- South Lawndale
- Armour Square
- Fuller Park
- Washington Park
- South Shore
- South Chicago
- Roseland
- South Deering
- East Side
- Riverdale
- Archer Heights
- Brighton Park
- New City
- West Elsdon
- Gage Park
- West Lawn
- Chicago Lawn
- West Englewood
- Englewood
- Greater Grand Crossing
- Auburn Gresham

Community areas prioritized based on Economic Hardship Index, which includes six indicators: crowded housing, poverty, unemployment, education, dependency, and income, and/or priority INVEST South West areas.

MULTIPLE PARTNERS SUPPORTING CONTACT TRACING

	Today	July - Aug	Aug - 2021
			Build community health worker capacity
		Referral coordination, ramp up case investigation and contact tracing	
	Case investigation and contact tracing		
CDPH	X	X	X
State and County DPH	X	X	
Health systems	X	X	X
Community orgs		X	X
FQHCs		X	X
Workforce orgs			X
City Colleges			X

