

The City of Chicago is committed to ensuring the health and safety of Chicago residents. As part of this commitment, we respond to opioid overdoses throughout Chicago. This notice is regarding an issue that recently impacted a small amount of opioid overdose data.

On August 8, 2023, we learned that, on August 2, 2023, the City of Chicago disclosed a small amount of data. This data consisted solely of dispatch dates and times and the locations of ambulance service (stated as areas within the City of Chicago, not as addresses) on August 1 and 2, 2023. No names, Social Security Numbers, dates of birth, home addresses, account numbers, telephone numbers, email addresses, or other direct identifiers were disclosed.

The Chicago Fire Department Mobile Reporting Unit is posting this notice to notify those individuals for whom we have insufficient address information to contact individually regarding this incident. While we are not aware of any reported uses of this information and do not believe there is cause for alarm, the Chicago Fire Department regrets this incident. Having investigated the matter, we are implementing additional measures to protect the privacy of health information, including retraining of staff to prevent such occurrences in the future.

In addition to City efforts to protect personal health information, it is always important to members of the public to protect themselves against potential fraud. You can find information about protection against fraud at www.ftc.gov/idtheft or 1-877-ID-THEFT.

You can also place a free fraud alert by calling any one of the three major credit bureaus:

Equifax
(800)-525-6285

Experian
(888)-397-3742

TransUnion
(800)-680-7289

If you have questions or would like to know whether information relating to EMS service you received (ambulance dispatch date and time, location of ambulance service) was among the data that was included, you can call the following toll-free number for the next 90 days, through and including January 4, 2024: call 311 and request to be connected to the Chicago Fire Department, Mobile Reporting Unit.