




Accessibility Guides, Tips & Information for Guests  
with Disabilities











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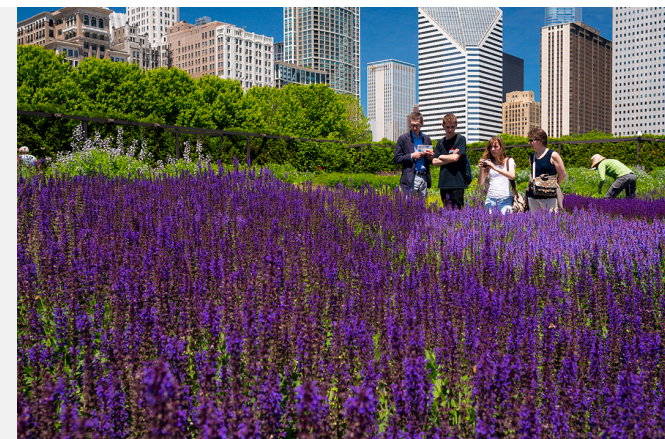


## Tips



### Sensory Friendly Break Location

If a patron needs to step away from the crowds or concert for a while, we recommend visiting Lurie Garden just south of the Jay Pritzker Pavilion, behind the row of trees known as the Shoulder Hedge. Performances can still be heard at a low volume from that location.



### Blind and Low Vision

Large print copies of the Grant Park Music Festival program book are available at the Patron Services Center, located on the West walkway of the Jay Pritzker Pavilion.

If you need a seat near the Main Stage because of low vision, please ask for a Front of House staff member's assistance at the Patron Services tent located on the upper walkway along the west side of the Jay Pritzker Pavilion. We can send you a digital version of our printed material upon request if you email [dcase@cityofchicago.org](mailto:dcase@cityofchicago.org)



### Wheelchair rental & ramps

Wheelchairs are available for free checkout. You can request and pick up a wheelchair at the Millennium Park Welcome Center, 201 E. Randolph Street. If there is an event going on, you can pick up at the Patron Services tent on the west side of Jay Pritzker Pavilion.

If you are using the wheelchair during a concert, movie or event, please return to the Welcome Center or Patron Services Tent. Millennium Park staff is not available to push wheelchairs.

For more information, please email: [dcase@cityofchicago.org](mailto:dcase@cityofchicago.org)





# General



## Getting to Millennium Park



I am going on a trip to Millennium Park. Millennium Park is located in Chicago's downtown and includes art, architecture, a garden, cultural programs, nature and more.

To get to Millennium Park, I can drive, take a bus, ride a bike, or ride the train. On weekends or during events, I'll enter the park through a security checkpoint.

Once I arrive at Millennium Park, I can walk around and see all of the great attractions. I can explore Lurie Garden and see the flowers, grasses, and trees.

I can sit in the Pritzker Pavilion and enjoy a picnic, or enjoy a show. I can walk around or even see a concert or a movie.

Millennium Park is very large, so I need to try and stay with the people I came with. There are security guards in beige uniforms and guest services staff wearing light blue shirts, who can help answer questions.



# General



## Leaving Millennium Park



The Chicago Cultural Center takes up an entire city block. Entrances are on Washington and Randolph Streets. There is a ramp on the Randolph Street entrance.

I can get brochures and ask questions about the building at the information desks at either entrance.

In the Washington lobby, I can look up and see arches with names of authors and great thinkers. There are marble benches on either side of the staircase where I can sit and rest.

The City seal is on the floor. The city motto, Urbs in Horto ("City in a Garden") is on the seal.



# Millennium Park



Loud



Break Area



Tactile Opportunities



Movement Opportunities







## BP Bridge



The BP Pedestrian Bridge is a large stainless-steel bridge that connects Millennium Park with Maggie Daley Park. The bridge crosses over Columbus Drive. The design of the bridge is supposed to look like an extension of the sides of the Pritzker Pavilion.

I can walk over this bridge to get to Maggie Daley Park. While I am walking across the bridge, I can see lots of tall buildings that make up Chicago's city skyline.

The bridge helps keep the area near the Pritzker Pavilion quieter so that you can hear the music, and performances, instead of the noise of cars.

Sometimes the bridge might have a lot of people walking on it. If it is crowded, I can try to walk carefully and stay on the right side.



# Millennium Park



## Boeing Galleries



The Boeing Galleries are located on the north and south end of Millennium Park.

Sometimes in the galleries I can see temporary modern and contemporary art. This means the art might be abstract, where the artist focuses on lines, colors, or shapes instead of people or things.

Some of the art might use unexpected materials like stainless steel, neon signs, or everyday objects, like glass, wire, stone or rubber.

I should not climb the art. I can walk around and admire the different art work under the cover of the trees above.





## Chase Promenades



Chase Promenades are walkways, or large sidewalks, found throughout Millennium Park. There are three Chase Promenades that connect all the different parts of the park: the North Promenade, the Central Promenade, and the South Promenade.

The Central Promenade is where I can see the bean-shaped sculpture, which is called “Cloud Gate”. There may be construction around the sculpture.

The walkways are outdoors, and there are more than 200 trees that grow alongside them. The trees help provide shade.

Sometimes there may also be special activities under a shaded tent. I can check out these activities with my family or friends.





## Cloud Gate



Cloud Gate one of the largest permanent outdoor art installations. Cloud Gate is a large stainless steel arch. It is also referred to as “the Bean” because it is in the shape of a giant bean.

When there is no construction, I can walk around and underneath the Bean. The Bean is like a big mirror. I will be able to see myself and the people standing around me in the reflection. I will also be able to see the reflection of the skyline and the sky.

When there isn't construction, I can touch the Bean, look at my reflection, and take pictures. The Bean might feel warm or cold to the touch.

Sometimes, it can get very crowded and noisy around the Bean. I can try to stay near my family and friends.





## Crown Fountain



The Crown Fountain is an interactive public art piece made up of two tall identical towers that project video images of faces. These faces are of other people who live in Chicago.

In the summer months there is water that comes out of the front of the Fountain. Every 60 seconds, the faces on the towers open their mouth and water spits out.

The area around the sculptures is very wet. It will feel cool near the fountain on a hot day.

I might see others getting wet and having fun in the fountain. If I am allowed to play in the water, I can try to remember to walk because it can be slippery.





## Festivals



During the summer months, there are a lot of different festivals and events at Millennium Park. I can look online to see what festivals will be happening: [https://www.chicago.gov/city/en/depts/dca/supp\\_info/mp\\_calendar.html](https://www.chicago.gov/city/en/depts/dca/supp_info/mp_calendar.html).

When there is a festival at Millennium Park there are tents at the entrances and security staff will check people's bags for prohibited items. This helps to make sure everyone is safe.

I might have to wait in the security line with my family or friends. There are multiple entrances around the park that we can enter through and some have shorter lines than others.

During festivals, the park can be crowded and loud. I can try to stay with my family or friends so that I don't get lost. If I need help, there are security guards and park staff who can help me.





## Film & Concert Series



During the summer months, Millennium Park offers free weekly concerts, movies and performances at the Jay Pritzker Pavilion. The performances are free and open to everyone.

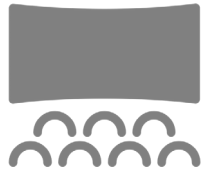
I can sit in the seats or on the lawn and enjoy the program. During the performances, I need to remember to talk in a quiet voice. I can bring snacks and food to the performances. I need to clean up when I am finished.

If I need a break or want to talk loudly, I can go to the back of the lawn. I can walk into the Lurie Garden for a break. I might even be able to hear the performance from this location.

If I have to go to the restroom, there are some on the lower level at either side of the stage. It can be so much fun to watch a movie or concert at Millennium Park!



# Millennium Park



Movement  
Opportunities



Loud

## Jay Pritzker Pavilion



The Jay Pritzker Pavilion is an outdoor bandshell, or stage, located in Millennium Park.

When the lawn is open, I can stand on the grass or walk around the sidewalks and look at this bandshell. The top of the stage has large stainless steel ribbons that connect to large steel pipes. The steel pipes have many speakers.

There are lots of different performances at the Pavilion. I might see a play, movie, or concert. When there is a free performance happening, I can sit on the grass or bring my own lawn chair. I am allowed to bring my own food and drinks.

If it is too noisy or crowded, I can ask to take a break by walking along the sidewalk or checking out Lurie Garden at the back of the lawn.





## Lurie Garden



Lurie Garden is a beautiful garden where I can learn about plants, flowers, and trees. I can see and hear many unique insects and birds that call this garden their home.

I need to stay on the walkway while visiting the garden. I should not step in the garden beds. Climbing and standing on the garden's stone walls is dangerous and against the rules.

There are benches where I can sit down to relax or eat a snack. I can try to smell the scent of the flowers around me.

Sometimes there are activities and classes in the garden where I can learn more about plants and pollinators.

The flowers are there for everyone to observe and enjoy so I will not pick the flowers in the garden. The garden is a great place to take photos of all the pretty flowers I discover!





## McCormick Tribune Plaza



The McCormick Tribune Plaza is located off Michigan Avenue. During winter, the space is an outdoor free ice skating rink. Reservations must be made in advance. I can register in advance and pay to rent skates if I do not have my own.

This rink can get very crowded during busy times. I need to follow the rules on the ice rink and listen to staff that are on the rink.

During the summer, the Ice Rink becomes an outdoor eating area that is part of the Park Grill restaurant.

I can get a drink or snack here or use the restroom. If the restaurant is busy, this space can be noisy and crowded.



# Millennium Park



## McDonald's Cycle Center



The McDonald's Cycle Center is an outdoor bike station. I can rent a bike here. I can also store my bicycle if I am visiting Millennium Park.

Bikes help keep the city clean and green and help people stay healthy.

I might also see the Chicago Police Department here as they keep the area around the Park safe. Some police officers also get to ride bikes!





## Millennium Monument and Wrigley Square



The Millennium Monument at Wrigley Square is a replica of a peristyle that once was located at this corner in the 1900's. A peristyle is a row of columns that surround part of a space, such as a garden.

There are names on the bottom of the Monument. These are the generous people who donated money so that Millennium Park could be built and keep it free for anyone who wants to visit.

There is grass, flowers and trees in this space. There is a fountain too, and in the summer a jet of water sprays up in the air from the center.

I am not allowed to go into the fountain or put objects inside of it, but I can touch the water and take a break here.

Sometimes, I will hear and see musicians playing music nearby. At night, I can see the columns light up with different colors.





**FOR ALL**



**MillenniumPark**



See all accessibility services: [https://www.chicago.gov/city/en/depts/dca/supp\\_info/ccc.html](https://www.chicago.gov/city/en/depts/dca/supp_info/ccc.html)



Questions about accessibility? Contact us: [dcase@cityofchicago.org](mailto:dcase@cityofchicago.org)

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