

# Step-by-Step Process to register with iUpdate

You must successfully complete 4 easy steps to access iUpdate. You can follow the status bar at the top of the page to manage your progress. To start go to: <https://iupdate.dnb.com/iUpdate/viewiUpdateHome.htm>

## Step 1 – Company Look-up

Having trouble finding your company? Follow the below tips:

1. Remove symbols from your search criteria. Example – if your company name is D & K GLOBAL ENTERPRISES remove the “&” sign from your search
2. Avoid any type of punctuation marks
3. Only enter the first word or two of the business name. Sometime less search criteria is better
4. Avoid abbreviations if not specifically part of the legal company name
5. If the company name carries the proper name of an individual, only enter Last Name of the individual in the “Business Name” section
6. Exclude corporate status designations in the “Business Name” section. (i.e. - Inc, Corp, LLC, Co. etc)
7. If you locate your Business but the address is from a previous location, select that record as you can alter the address and other information once you are registered.

## Step 2 – Personal ID Verification

This information is required at this step to validate your **PERSONAL** identity. **Do not enter** your **company address** as your registration will fail.

1. Legal First Name and Legal Last Name:
  - Ensure you enter **your** Legal First Name and Legal Last Name. Examples – What is your name on your Driver’s License, Mortgage, Mailing Address, etc..
  - Avoid the use of nicknames, initials, and suffixes such as JR, SR, II, etc.
2. Home Telephone:
  - What telephone number do you most commonly use as your **Home Telephone Number?** (i.e. your cell phone is used as your Home telephone number)
3. Enter **your** current physical **home** address.

## Step 3 – Authentication Exam

1. Complete the questionnaire by selecting the correct answers base on your **PERSONAL** information

## Step 4 – Security Settings

1. Create a specific, secure password for your account
2. You will also need to select three security questions with answers from a provided list
  - Each time you log into your iUpdate account you will need to answer two of these security questions so make sure you keep this information safe
  - You will also receive an email notification that contains your password information

**Thank you for using iUpdate**

**The easy way to manage D&B’s information on your Company**