Jobs and Occupancy Certificate

January 24, 2017

City of Chicago
Department of Planning and Development
121 North LaSalle Street, Room 1000
Chicago, IL 60602
Attention: Commissioner

Re: Jobs and Occupancy Certificate
United Air Lines Redevelopment Agreement

Dear Commissioner:

This Certificate is delivered pursuant to the United Air Lines Redevelopment Agreement dated as of November 19, 2009 (as amended, the "Agreement") and constitutes the Jobs Certificate of the Developer for the period ended December 31, 2016. The undersigned certifies that (a) Developer continues to maintain its Operations Headquarters at the Building and to lease and occupy at least the minimum square footage at the Building as set forth in Section 8.06(a) of the Agreement, and (b) each of the individuals listed in the chart below is a Full Time Equivalent Employee of the Developer. Capitalized terms used without definition in this Certificate, have the meanings given them in the Agreement.

Sincerely yours,

UNITED CONTINENTAL HOLDINGS, INC.

By: [Signature]
Name: Brett J. Hart
Title: Executive Vice President and General Counsel

UNITED AIRLINES, INC.

By: [Signature]
Name: Brett J. Hart
Title: Executive Vice President and General Counsel