WELCOME Advisory Committee

Meeting #5

December 7, 2021







* TECH TROUBLESHOOTING & ZOOM ETIQUETTE

IF YOU'RE HAVING TROUBLE:

- Send a message to Adam Glueckert via chat
- Email Adam at adam@musecommunitydesign.com with the Subject Email: Zoom Troubleshooting
- If you experience lagging or skipping, use your computer to access video, while simultaneously dialing in by phone for the audio

ZOOM ETIQUETTE

- **RENAME YOURSELF:**
 - Right click on your face and rename yourself with your first and last name, the organization you represent (if applicable), and pronouns
- **USE YOUR VIDEO:** We want to see your beautiful faces! And notice if you're vawning

MUTE YOUR MICROPHONE:

To reduce background noise, make sure you're muted when you're not speaking

LIMIT DISTRACTIONS & AVOID MULTI-TASKING: Turn off notifications, close or minimize apps, and mute your smartphone



TOOLS WE WILL BE USING TODAY

ZOOM CHAT:

 Found at the bottom of your Zoom window, or press Alt + H. Use to share links, ask a question, add a comment, or request troubleshooting help.

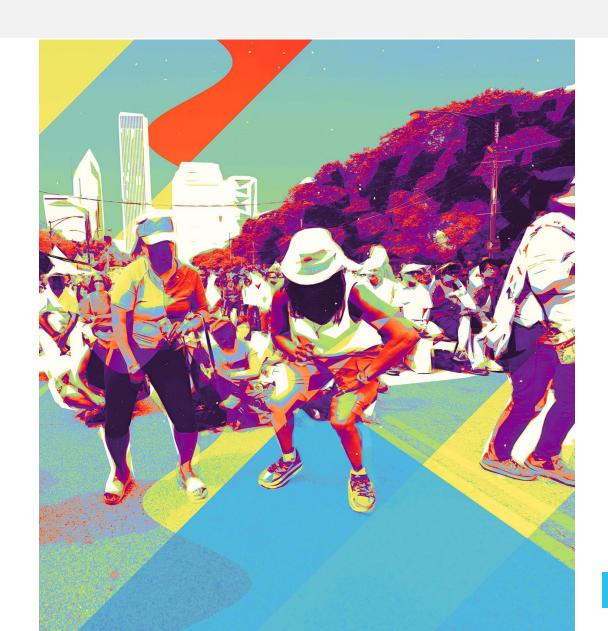


RAISE HAND:

• If you have a question throughout the presentation that can't be answered via Chat, use Zoom's Raise Hand feature at the bottom of the Participant window.

MENTIMETER:

• As part of an interactive activity, we will poll the group using Mentimeter. A code will appear for use in another tab or on another device. Results appear instantly.



CONSENT + ICEBREAKER

Use the chat to affirm your consent and share a few words about a memorable community gathering



- Welcome and Updates
- Presentation: Accessible and Meaningful Community Engagement
- Presentation: Engagement Tactics for We Will Chicago Phase III
- Discussion & Activity: Measuring Success of our Engagement
- Closing & Next Steps

WELCOME & UPDATES



OBJECTIVES REFINEMENT

- Initial objectives were presented to Advisory Committee and that feedback was then provided to the Pillar Teams during Meeting #7 as either
 - 1. Pillar-specific feedback
 - 2. Cross-cutting and general feedback
- Final objective refining and synthesis took place during Meeting #7 and is continuing now to make the objectives more accessible to the public by:
 - Keeping objectives **short** (ideally less than 10 words)
 - · Additional detail will be added to Pillar Reports and to policies
 - Avoiding compound sentences that have more than one thought
 - Focusing on the essential elements: Action, Outcome (the "what"), and Target (the "who" or "where")
 - Making sure the objectives directly relate back to the Guiding Question
- Pillar Research Teams will review objectives in January before beginning policy discussions.

ACCESSIBLE & MEANINGFUL COMMUNITY ENGAGEMENT



What does accessible and meaningful community engagement look like to you?



ELEVATED CHICAGO'S SPECTRUM OF PUBLIC PARTICIPATION

Spectrum of Public Participation

Adapted from the International Association for Public Participation

	Public Participation Goal	Promise to the Public		
Inform	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities, and/or solutions.	We will keep you informed.		
Consult	To obtain public feedback on analysis, alternatives, and/or decisions.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.		
Involve	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	We will work with you to ensure your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.		
Collaborate	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	We will look to you for advice and innovation in formulating solutions and incorporate you advice and recommendations into the decision to the maximum extent possible.		
Empower	To place final decision making in the hands of the public.	We will implement what you decide.		
Own	To share or place ownership in the hands of community leaders to activate, manage, and maintain the outcome.	We will provide or transfer full or partial ownership of this project to you.		



ENGAGEMENT ACROSS THE PLANNING PROCESS

Phase 1: 2020

Phase 2: 2021-June 2022

Phase 3: July 2022- end of 2022

Community conversations to define 7 pillars and 2 principles

MPC-hosted workshops to establish 5 themes

Research Teams & Advisory Committee

Community Partner Engagement Events

Artist-Organizer Engagement Events

Meeting in a Box (MIAB) Pilot

Website Surveys

Community Partner events

Scoping broader public engagement (ex: field team tabling at existing events; townhalls; focus groups; Meeting in a Box)

Surveys + public comment period on draft policy plans

+ Ideas from you!



SPECTRUM OF PUBLIC PARTICIPATION: WE WILL CHICAGO APPROACHES

Spectrum of Public Participation

Adapted from the International Association for Public Participation

	Public Participation Goal	Promise to the Public
Inform	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities, and/or solutions.	We will keep you informed.
Consult	To obtain public feedback on analysis, alternatives, and/or decisions.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.
Involve	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	We will work with you to ensure your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.
Collaborate	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	We will look to you for advice and innovation in formulating solutions and incorporate you advice and recommendations into the decision to the maximum extent possible.
Empower	To place final decision making in the hands of the public.	We will implement what you decide.
Own	To share or place ownership in the hands of community leaders to activate, manage, and maintain the outcome.	We will provide or transfer full or partial ownership of this project to you.

We Will Chicago website updates; Billboards Tabling; Presentations; Events (also below)

Public Comment Period at end of Phase II

Events: Community Partner, Artist-Organizer, MIAB

We Will Chicago surveys (Ex. Answering Guiding Questions)

Pillar Research Teams & Advisory Committee

Implementation structure for Plan

Credit: Elevated Chicago and IAPP



SNAPSHOT OF PHASE II ENGAGEMENT TO DATE

Research Teams & Advisory Committee

- □ 115 volunteers
- 25 community partners
- ☐ 7 meetings per team

Artist-Organizer Events

- ☐ 7 Artist-Organizer Pairs; 1 Mobile Team
- □ 79 events
- □ ~1,400 participants

Community Partner Events

- ☐ 25 Community Partners
- 29 events held; 20 upcoming

Online Survey on Guiding Questions/Objectives

☐ 464 responses

Meeting in a Box

- □ 116 attended training
- 22 organizations/individuals have indicated to MPC that they plan to host an event



SNAPSHOT OF PHASE II ENGAGEMENT TO DATE

Research Teams & Advisory Committee

- □ 115 volunteers
- 25 community partners
- ☐ 7 meetings per team

Artist-Organizer Events

- ☐ 7 Artist-Organizer Pairs; 1 Mobile Team
- □ 79 events
- □ ~1,400 participants

Community Partner Events

- ☐ 25 Community Partners
- 29 events held; 20 upcoming

Online Survey on Guiding Questions/Objectives

☐ 464 responses

Meeting in a Box

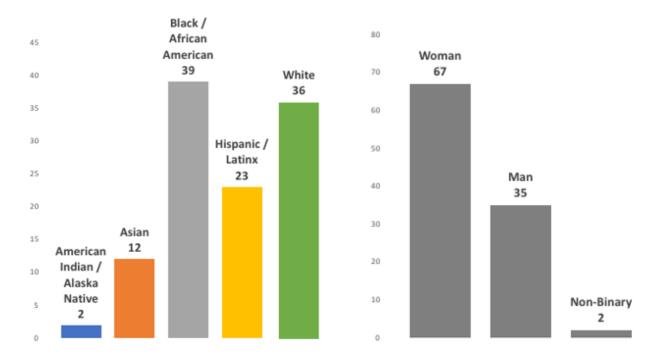
- □ 116 attended training
- 22 organizations/individuals have indicated to MPC that they plan to host an event



SELECTED VOLUNTEERS (RESEARCH TEAMS + ADVISORY COMMITTEE)

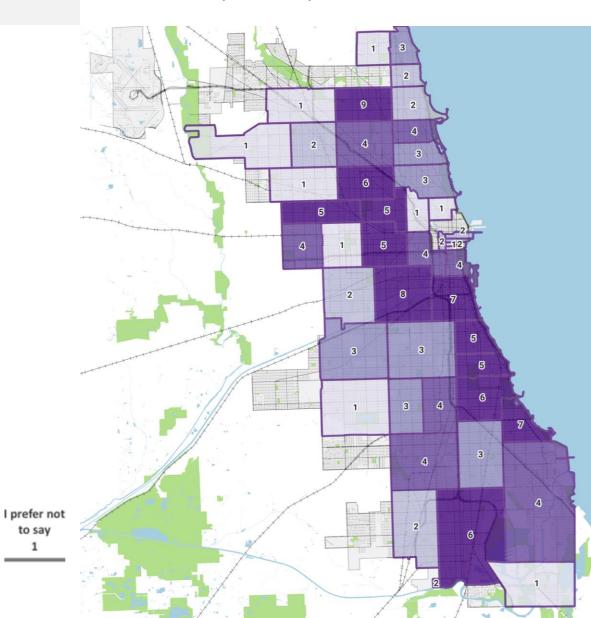
• 115 Volunteers (323 Applicants)

VOLUNTEER ETHNICITY / RACE VOLUNTEER GENDER



VOLUNTEER LOCATION

Self report by zip code 5 volunteers reported "Citywide" Service Areas





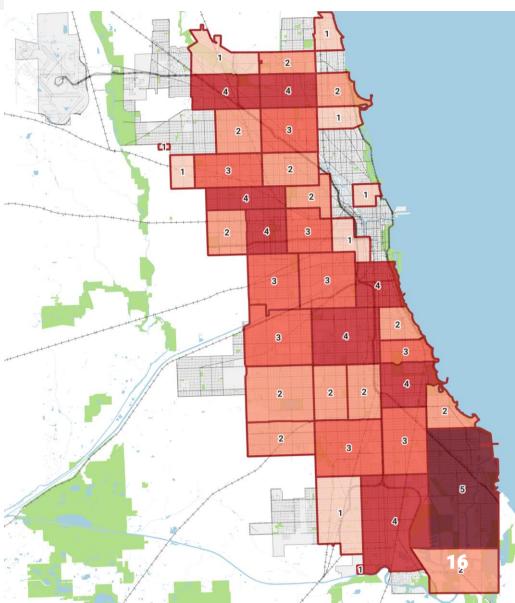
COMMUNITY PARTNERS + * ARTIST-ORGANIZERS

- 25 Community Partners
- 7 Artist Organizer Pairs
 - Assigned geographic hubs (3 neighborhoods)
- 1 Mobile Artist Team



COMMUNITY PARTNER / ARTIST-ORGANIZER PAIR AREA

Self reported zip code + Community Areas 8 Community Partners reported "Citywide" Service Areas





COMMUNITY PARTNER EVENTS

30 Events Held

25 Events Upcoming

- December 2021 (8 events)
- January 2022 (13 events)
- February 2022 (3 events)
- March 2022 (1 event)

Community Partner Examples:

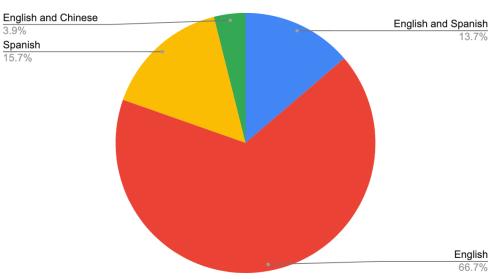
- Blackroots Alliance
- Bronzeville Community Development Partnership
- Coalition for a Better Chinese American Communi
- Rogers Park Business Alliance

See Appendix for full list

Event Location

- In-Person (29%)
- Online/Virtual (71%)

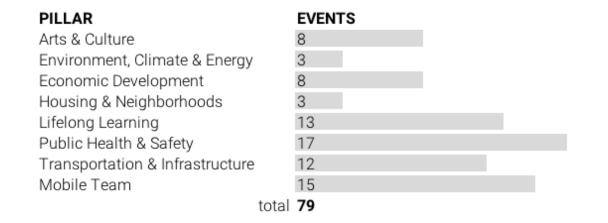
Languages Spoken

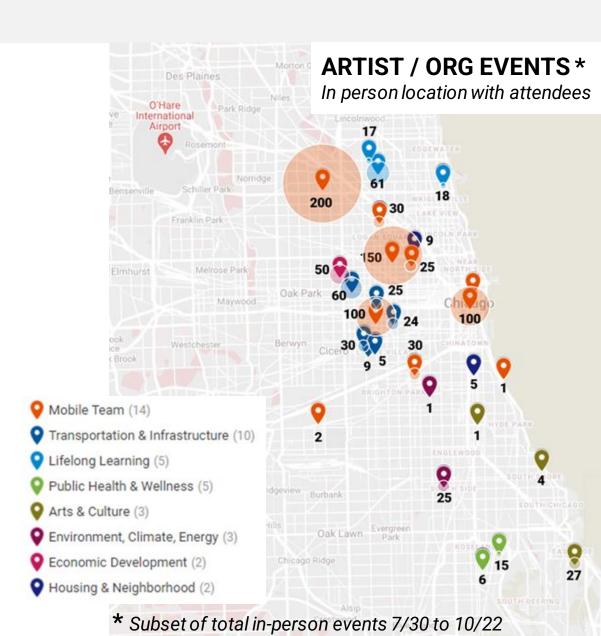




* ARTIST-ORGANIZER ENGAGEMENTS

- 79 virtual and in person events completed (7/30 to 11/11)
- ≈1,400 estimated participants
- Field note data and exit surveys
- Mobile Artist Team







ARTIST-ORGANIZER ENGAGEMENT EVENTS: **EXAMPLES**







WE WILL CHICAGO

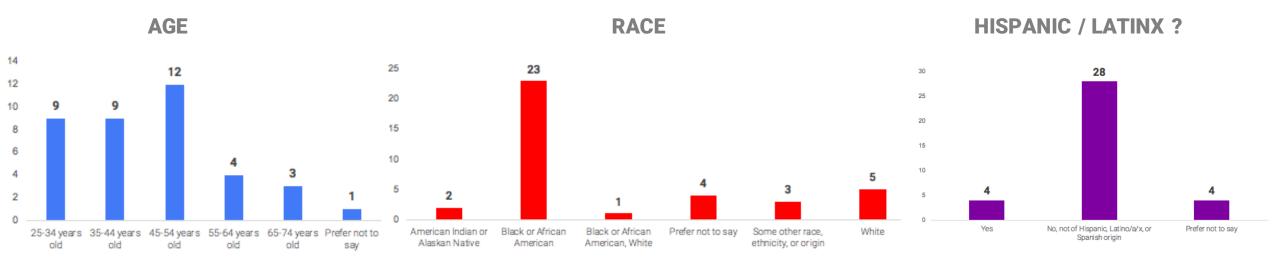




C DATA ON QUALITY OF ENGAGEMENTS

- 46 Exit surveys completed
- 92% Reported "Very Satisfied / Satisfied" with the quality of event they attended
- 95% Reported "Very Likely / Likely" to participate in future events

Survey Respondent Demographics:

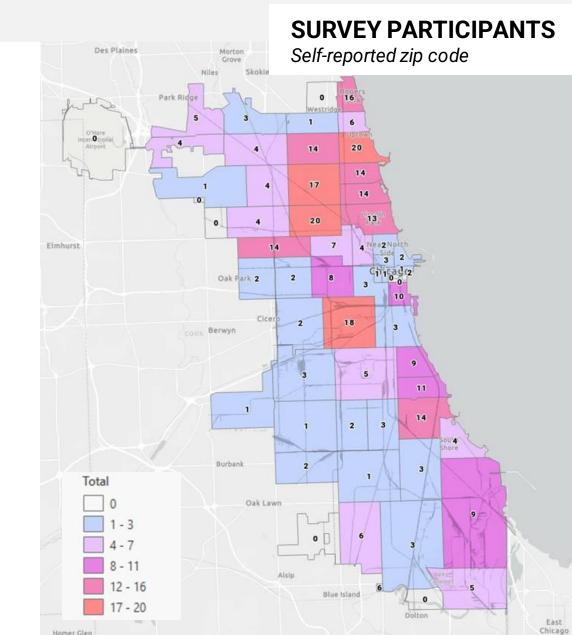




WE WILL CHICAGO WEBSITE SURVEYS

	SURVEYS			
Pillar	Received	Mapped		
A&C	68	48		
EC&E	56	38		
ED	74	62		
H&N	71	53		
LL	18	11		
PH&S	74	49		
T&I	103	75		
Total	464	336		

- **Qualitative data analysis**
- "What we're hearing" blogs from POV of **WWC** members



*

COMMUNITY ENGAGEMENT GAPS AND OPPORTUNITIES

- Need broader engagement throughout Chicago
- Under-represented geographic areas:
 - •Volunteer gaps from northwest, southwest and far north sides
 - •Survey gaps from far south and southwest sides; Lower responses for specific topics
 - •Community Partner / Artist Organizer gaps in northside, southwest side, northwest side
 - Central area
- Other identity-based communities and sectors we can always do more:
 - Faith-based communities
 - •Social service and violence prevention organizations
 - LGBTQIA communities
 - Seniors & other residents without internet access
 - Youth
 - People with disabilities
 - Indigenous peoples
 - Returning residents
 - •Immigrant and refugee communities
 - •Specific private sector industry representation
 - Philanthropy
 - •Other units of government

POSSIBLE ENGAGEMENT TACTICS FOR PHASE III

DISCUSSION & ACTIVITY



Any questions, reflections, or ideas that you'd like to share?



 What measures of success can we identify for Phase III?

What might the barriers be in overcoming gaps identified?

ACTIVITY



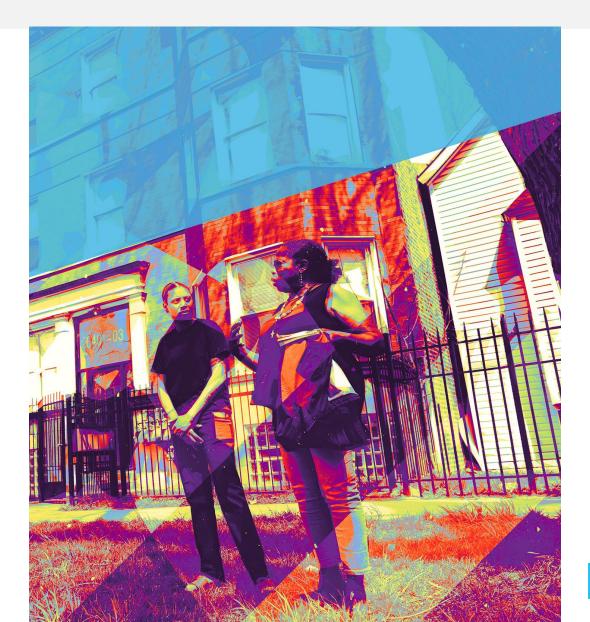
In another tab or on your phone go to www.menti.com and use the code 2049 1254.



CLOSING AND NEXT STEPS

Thank you!

Next meeting: Tuesday, January 18, 9-11 am



APPENDIX



What we heard in Phase 1

□ Build a process to consistently engage people and voices that have historically been **left out of planning** in every stage of the plan. ☐ Form **partnerships with BIPOC organizations** to ensure they are co-creators of the plan and their communities benefit from plan outcomes Design a fun, accessible, consistent and meaningful process that meets people where they are (ex. public spaces, schools, places of worship) Prioritize accessibility (translation, communication, and access for people with disabilities and those without internet access) ☐ Create **engagement toolkits** that allow for anyone interested in hosting an engagement session to be able to do so. **Evaluate** the community engagement-how will we ensure we have been successful? ☐ Create a **governance structure for implementation** including community members and residents



What does a more equitable and resilient Chicago look like to you?

"It's a place where all are welcome and all feel welcome. A place where we learn about all the culture that make up this City."

- Arts & Culture

"All youth of underprivileged communities are provided training and experiences in a multitude of disciplines that enhance their academic success and career readiness."

- Lifelong Learning

"A Chicago that is building or creating enough housing so everyone in the city regardless of income has a roof over their head."

- Housing & Neighborhoods

Community Partners

- Bronzeville Community Development Partnership
- Coalition for a Better Chinese American Community
- Rogers Park Business Alliance
- Eighteenth Street Development Corporation
- Garfield Park Community Council
- North River Commission
- Territory
- En Las Tablas
- Blackroots Alliance
- Chicago Area Fair Housing Alliance
- Chicago Gay Men's Chorus
- Coalition on Urban Girls Chicago
- GRUPO SALTO

- My Block My Hood My City
- Enlace
- Chicago Cultural Alliance
- Endeleo Institute
- Southeast Environmental Task Force
- Alliance of the SouthEast
- Arquitectos, INC.
- BIG, NFP
- Disability Lead
- Latino Organization of the Southwest
- National PanHellenic Council of Chicago
- Star Farm Chicago



COMMUNITY PARTNERS UPCOMING EVENTS

December 2021 8 Community Partner Events Scheduled

			1	2	3	4
5	6	• Arquitectos, Inc. (6pm)	Arquitectos, Inc. (5:30pm)	• Alianza (RESCHEDULE) • SETF (RESCHEDULE)	10	• Star Farm Chicago (11am)
12	13	14	• My Block, My Hood, My City (6pm)	 Coalition for a Better Chinese American Community (7pm) Chicago Area Fair Housing Alli (2pm) 	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	



COMMUNITY PARTNERS UPCOMING EVENTS

January 2022

13 Community Partner Events Scheduled

2	3	4	• Chicago Cultural Alliance (10am)	6	7	8
9	10	11	12	 North River Commission (6pm) Chicago Gay Men's Chorus (6pm) 	• Chicago Cultural Alliance (10am)	15
16	17	18	• Chicago Cultural Alliance (10am)	20	• Enlace Chicago (10am) • Star Farm (11:30am)	22
23	24	• En Las Tablas Pe rforming Arts (6pm)	My Block My Hood My City (6pm)	• ESDC (3pm) • Bronzeville Communi ty Development Part nership (6pm)	• Endeleo Institute (12pm)	• Chicago Cultural Alliance (10am)

February 2022 3 Community Partner Events Scheduled

				_		
		1	2	3	4	5
				Arquitectos (5:30pm)		
6	7	8	9	10	11	12
13	14	15	16	17	18	19
		Disability Lead (12nm)	North Diver Commission			
		(тгрит)	(6pm)			
20	21	22	23	24	25	26
27	28					
20	21	• Disability Lead (12pm)	North River Commission (6pm)			