

CLASS TITLE: RISK ANALYST

CHARACTERISTICS OF THE CLASS

Under general supervision, assists in administering the City's property and casualty insurance program, and performs related duties as required

ESSENTIAL DUTIES

- Researches and analyzes the City's property and casualty losses including loss frequencies and possible loss reductions
- Secures and maintains underwriting data for projects requiring insurance coverage
- Assists departmental representatives in obtaining proper insurance coverage, interprets risks involved and legal requirements, and recommends alternative financing mechanisms
- Drafts insurance specifications and assists in developing programs to maximize the City's coverage
- Develops contractor insurance requirements
- Reviews and updates insurance policies, analyzes coverages, and makes recommendations
- Reviews the bonds, certificates, and related policies of establishments applying for City business licenses for appropriate levels of insurance coverage
- Maintains operational records and prepares work reports
- May provide technical support and coordinate special projects
- **NOTE**: The list of essential duties is not intended to be inclusive; there may be other duties that are essential to particular positions within the class.

MINIMUM QUALIFICATIONS

Education, Training, and Experience

• Graduation from an accredited college or university with a Bachelor's degree in Business Administration, Public Administration, or a directly related field, plus three years of experience in the administration of property and casualty insurance programs, or an equivalent combination of education, training and experience.

Licensure, Certification, or Other Qualifications

None

WORKING CONDITIONS

• General office environment

EQUIPMENT

- Standard office equipment (e.g., telephone, printer, photocopier, fax machine, calculator, adding machine)
- Computers and peripheral equipment (e.g., personal computer, computer terminals, hand-held computer, modems)

PHYSICAL REQUIREMENTS

• No specific requirements

KNOWLEDGE, SKILLS, ABILITIES, AND OTHER WORK REQUIREMENTS

<u>Knowledge</u>

Moderate knowledge of:

- *policies, costs, services, risks, and limitations associated with insurance programs Some knowledge of:
- loan lending, underwriting, and processing principles, methods, practices, and procedures
- applicable federal, state, and local laws, regulations, and guidelines
- business trends
- research methods and procedures

Knowledge of applicable City and department policies, procedures, rules, regulations , and ordinances

<u>Skills</u>

- *ACTIVE LEARNING Understand the implications of new information for both current and future problem-solving and decision-making
- *ACTIVE LISTENING Give full attention to what other people are saying, taking time to understand the points being made, ask questions as appropriate, and not interrupt at inappropriate times
- *CRITICAL THINKING Use logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems
- *MATHEMATICS Use mathematics to solve problems
- *MONITORING Monitor and assess performance of one's self, other individuals, or organizations to make improvements or take corrective action
- *COMPLEX PROBLEM SOLVING Identify complex problems and review related information to develop and evaluate options and implement solutions
- *JUDGMENT AND DECISION MAKING Consider the relative costs and benefits of potential actions to choose the most appropriate one

Abilities

- COMPREHEND ORAL INFORMATION Listen to and understand information and ideas presented through spoken words and sentences
- SPEAK Communicate information and ideas in speaking so others will understand
- COMPREHEND WRITTEN INFORMATION Read and understand information and ideas presented in writing
- WRITE Communicate information and ideas in writing so others will understand
- CONCENTRATE Concentrate on a task over a period of time without being distracted
- RECOGNIZE PROBLEMS Tell when something is wrong or is likely to go wrong
- REASON TO SOLVE PROBLEMS Apply general rules to specific problems to produce answers that make sense

- MAKE SENSE OF INFORMATION Quickly make sense of, combine, and organize information into meaningful patterns
- ORGANIZE INFORMATION Arrange things or actions in a certain order or pattern according to a specific rule or set of rules (e.g., patterns of numbers, letters, words, pictures, mathematical operations)

Other Work Requirements

- DEPENDABILITY Demonstrate reliability, responsibility, and dependability and fulfill obligations
- ATTENTION TO DETAIL Pay careful attention to detail and thoroughness in completing work tasks
- ANALYTICAL THINKING Analyze information and using logic to address work or job issues and problems

All employees of the City of Chicago must demonstrate commitment to and compliance with applicable state and federal laws, and City ordinances and rules; the City's Ethics standards; and other City policies and procedures.

The City of Chicago will consider equivalent foreign degrees, accreditations, and credentials in evaluating qualifications.

* May be required at entry.

City of Chicago Department of Human Resources (Valtera Corporation)

Date: June, 2010