CLASS TITLE: REGIONAL LIBRARY DIRECTOR

CHARACTERISTICS OF THE CLASS
Under direction, functions at the managerial level, directing the operations of a regional facility within the Chicago Public Library, and performs related duties as required.

ESSENTIAL DUTIES
- Directs and evaluates professional and paraprofessional staff engaged in providing information services to patrons, developing collections, planning and coordinating programs, events and exhibitions and circulating a variety of library materials.
- Develops and oversees the implementation of policies and procedures to ensure the efficient delivery of services to patrons and to support other library facilities.
- Creates and/or coordinates public information programs to increase patrons’ awareness and utilization of library resources and programs.
- Develops educational, cultural and informational programs and services for library patrons.
- Directs and evaluates archival staff and special collections materials, programs and services.
- Establishes policies for the use of special collections and archival materials to ensure maximum patron usage.
- Oversees and participates in personnel administration activities for regional staff.
- Assesses staff training needs, coordinates staff development programs and mentors staff through in-service training, seminars and conferences.
- Identifies and directs the preparation of grant proposals to develop, promote or expand library programs and services.
- Prepares annual operations and personnel budgets and monitors expenditures ensuring fiscal responsibility.
- Interprets library policies and procedures to staff members and the general public.
- Oversees security operations and building management activities of regional facility.
- Serves as liaison with city agencies and local organizations (e.g., civic and cultural institutions, schools) in order to promote library services and programs.
- May serve on committees for the development of system-wide library policies and procedures.

NOTE: The list of essential duties is not intended to be inclusive; there may be other duties that are essential to particular positions within the class.

MINIMUM QUALIFICATIONS

Education, Training, and Experience
- Graduation from an accredited American Library Association college or university with a Master’s degree in Library Science or an approved foreign credential evaluation, plus five years of professional library experience, of which three years are in a supervisory role related to the responsibilities of the position.

Licensure, Certification, or Other Qualifications
- None
WORKING CONDITIONS
- General office environment

EQUIPMENT
- Standard office equipment (e.g., telephone, printer, photocopier, fax machine, calculator)
- Computers and peripheral equipment (e.g., personal computer, computer terminals, hand-held computer, scanner)

PHYSICAL REQUIREMENTS
- No specific requirements

KNOWLEDGE, SKILLS, ABILITIES, AND OTHER WORK REQUIREMENTS

Knowledge
Comprehensive knowledge of:
- *applicable department policies, procedures, rules and regulations
- *management and supervisory methods, practices and procedures
- *library administration, organization, procedures, policies and objectives
- *the book market, trade bibliographies and other library tools and selections
- *collection development techniques and methods
- *reference services and resource policies, procedures and practices
- *the methods and techniques used to plan and organize events (e.g., artistic performances, exhibits, etc.)
- *grant administration policies, methods, practices and procedures
- *budget preparation and analysis

Considerable knowledge of:
- *applicable federal, state and local laws, statutes, regulations and guidelines
- *applicable computer software packages and applications
- *on-line library systems
- *specialized library programs and services
- *marketing and promotional strategies

Moderate knowledge of:
- *circulation practices and procedures

Other knowledge as required for successful performance in the Librarian IV class

Skills
- *ACTIVE LISTENING - Give full attention to what other people are saying, take time to understand the points being made, ask questions as appropriate, and not interrupt at inappropriate times
- *CRITICAL THINKING - Use logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems
- MONITORING - Monitor and assess performance of one's self, other individuals, or organizations to make improvements or take corrective action
COMPLEX PROBLEM SOLVING - Identify complex problems and review related information to
develop and evaluate options and implement solutions

TIME MANAGEMENT – Manage one’s own time or the time of others

*SERVICE ORIENTATION - Actively look for ways to help people

*SOCIAL PERCEPTIVENESS - Demonstrate awareness of others’ reactions and understand
why they react as they do

*JUDGEMENT AND DECISION MAKING - Consider the relative costs and benefits of potential
actions to choose the most appropriate one

Other skills as required for successful performance in the Librarian IV class

**Abilities**

- COMPREHEND ORAL INFORMATION - Listen to and understand information and ideas
  presented through spoken words and sentences
- SPEAK - Communicate information and ideas in speaking so others will understand
- COMPREHEND WRITTEN INFORMATION - Read and understand information and ideas
  presented in writing
- WRITE - Communicate information and ideas in writing so others will understand
- MAKE SENSE OF INFORMATION - Quickly make sense of, combine, and organize information
  into meaningful patterns

Other abilities as required for successful performance in the Librarian IV class

**Other Work Requirements**

- STAMINA – Demonstrate energy and stamina to accomplish work tasks
- *LEADERSHIP - Demonstrate willingness to lead, take charge, and offer opinions and direction
- *ADAPTABILITY/FLEXIBILITY – Be open to change (positive or negative) and to considerable
  variety in the workplace
- DEPENDABILITY – Demonstrate reliability, responsibility, and dependability and fulfill
  obligations
- INNOVATION – Think creatively about alternatives to come up with new ideas for and answers
  to work-related problems
- ANALYTICAL THINKING - Analyze information and using logic to address work or job issues
  and problems

Other characteristics as required for successful performance in the Librarian IV class

All employees of the City of Chicago must demonstrate commitment to and compliance with applicable
state and federal laws, and City ordinances and rules; the City’s Ethics standards; and other City
policies and procedures.

The City of Chicago will consider equivalent foreign degrees, accreditations, and credentials in
evaluating qualifications.

* May be required at entry.