



FOR IMMEDIATE RELEASE:

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CDA MEDIA RELATIONS
(773) 686-3700
CDAMEDIA@CITYOFCHICAGO.ORG

SAVE TIME AND SKIP THE LINE – CONTACTLESS ORDERING FOR PICK UP OR DELIVERY KICKS OFF AT CHICAGO MIDWAY INTERNATIONAL AIRPORT

Mobile ordering comes to Midway, thanks to local and global partnerships

CHICAGO - The Chicago Department of Aviation (CDA), along with Midway Partnership (MP), a joint venture comprised of some of the top companies in the aviation industry – Vantage Airport Group, SSP America, and Hudson Group – has launched mobile food ordering at Chicago Midway International Airport. This convenient, safe and contactless new service is easy to access and does not require downloading a mobile app.

Passengers, airline crew members and airport employees can access the Website through their smartphone camera by scanning QR codes displayed throughout the airport or visiting GoEatMDW.com to browse restaurant menus.

The growing list of participating restaurants currently includes an array of local and national favorites like Arami, Big City Chicken, Billy Goat Tavern & Grill, DeCOLORES, Dunkin' Express, Einstein Bros. Bagels, Harry Caray's Shortstop, Home Run Inn Pizza, Nuts on Clark and Woodgrain Neapolitan Pizzeria.

<u>GoEatMDW.com</u> creates a tailored experience for restaurant guests to order and pick up their meal or have it delivered anywhere in the airport. Once an order is placed, guests receive update alerts on their mobile device, letting them know when their meal is ready or on its way. The platform accepts multiple forms of payment, including credit/debit cards, Apple Pay, and Google Pay.

Building on the success of the Airport Concessions Disadvantaged Business Enterprise (ACDBE) program at Chicago Midway Airport. this seamless virtual ordering and delivery experience was developed in collaboration with Grab, AtYourGate and Hyde Park Hospitality, a local Chicago ACDBE partner.

"As we see enplanements continue to increase, the health and well-being of our passengers and employees is our top priority," said Jamie L. Rhee, Commissioner, CDA. "GoEatMDW.com offers travelers a user-friendly solution to order their favorite food directly from their own device with the option of contactless pickup or delivery. This is another important step taken to ensure our passengers have the availability of touch-free options that keep them safe while traveling through Midway."

"We're so pleased to offer yet another new convenient option for our guests and airport employees. We have combined our expertise with Grab's industry-leading technology along with the strong customer service track records of AtYourGate and Hyde Park Hospitality," Midway Partnership CEO Sammy Patel said. "This solution is a result of strong partnerships and leveraging our shared expertise to enhance the overall guest experience at Chicago Midway."

"We are excited to bring contactless order and pay technology to more guests with the launch of GoEatMDW.com by Midway Partnership," said Jeff Livney, Chief Experience Officer at Grab. "With this collaboration between Grab, AtYourGate and Hyde Park Hospitality, Midway is one of the first airports to offer food delivery as an option for their guests. It's our pleasure to bring a service to Midway that enhances the airport experience while keeping safety and health front of mind."

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About the Chicago Department of Aviation (CDA)

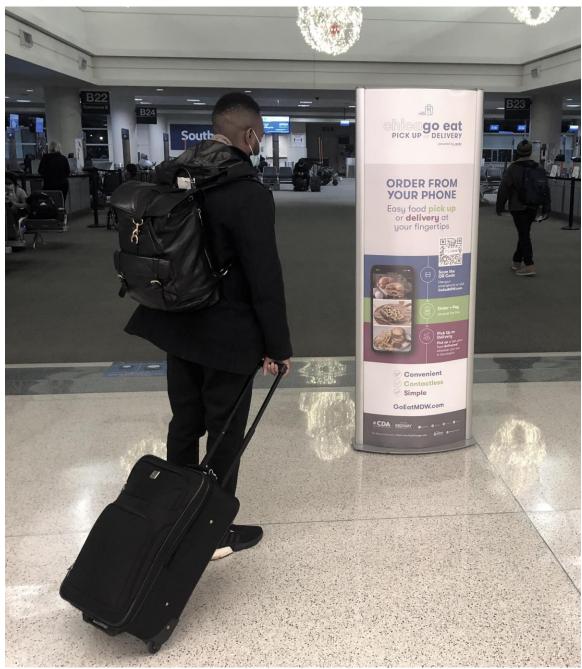
The Chicago Department of Aviation (CDA) is self-supporting, using no local or state tax dollars for operations or capital improvements at O'Hare and Midway International Airports. Chicago's airports offer service to over 260 nonstop destinations worldwide, including 47 foreign countries, combined. Together, Chicago's airports serve more than 105 million passengers each year and generate approximately \$60 billion in annual economic activity for the region. Please visit www.flychicago.com to learn more about the Chicago Department of Aviation.

About Midway Partnership (MP)

Midway Partnership is a joint venture comprised of some of the top companies in the aviation industry – Vantage Airport Group, SSP Americas, and Hudson Group – tasked with transforming the dining and shopping options at Chicago Midway Airport. Midway Partnership will invest \$75 million to bring more than 70 dining and retail brands to Midway and increase the total concessions area from approximately 40,000 square feet to more than 70,000 square feet. The project will position Midway to be a leading international airport in the coming years, generate tens of millions of dollars for Chicago residents and the city, and improve the travel experiences of the 22 million passengers annually. For more information about Midway Partnership, please visit www.midwaypartnership.com.

About Grab, AtYourGate and Hyde Park Hospitality

Grab provides the hospitality industry innovative contactless order and payment omnichannel technology including mobile marketplace, self-service kiosks and order at table. Grab partners with AtYourGate, the leading in-airport food and retail mobile ordering and delivery service in airports worldwide, and Hyde Park Hospitality, a Chicago-based, minority-owned and operated certified ACDBE hospitality company providing food and facilities management across the U.S., to provide seamless contactless order, pay and delivery options for airport food and beverage.



Caption: A passenger checks out information about <u>GoEatMDW.com</u>, <u>a</u> mobile food ordering app just introduced at Midway International Airport. (Courtesy – Midway Partnership)