MEMORANDUM

Date: April 12, 2005

To: Carmelo Vargas, Commissioner
Department of Human Services

Attn: Jenny Schular

From: Mary A. Dempsey
Interim Chief Procurement Officer

Re: Emergency Purchase Order Authorization

Pursuant to Section 2-92-644 of the Municipal Purchasing Act, I am authorizing you to make an Emergency purchase from Salesforce Inc. Based upon information received from members of your staff, I have determined that this procurement is necessary to meet bona fide operating emergencies.

You are hereby authorized to purchase Subscription Licenses in the amount of $32,000.00 as requested in your letter of April 11, 2005. Any amount in excess of the $32,000.00 approved here shall be subject to additional authorization and shall be limited so as not to exceed the $250,000 limit established by statute.

cc: S. Geocaris
S. Thibodeaux
MEMORANDUM

TO: Mary A. Dempsey
Interim Chief Procurement Officer

ATTN: Steve Geocaris
Deputy Procurement Officer

FROM: Carmelo Vargas
Commissioner

DATE: April 11, 2005

RE: Emergency Procurement
Salesforce, Inc.

CDHS is requesting Emergency Procurement authorization for the above-referenced vendor in the amount of $32,000 for 32 annual subscription licenses at $1,000 per license. Licenses will be used at each of our 32 CHA (Chicago Housing Authority) Service Connector sites. CHA has conveyed in writing the required license purchase.

The licenses are being made available to CDHS due to an intergovernmental agreement (IGA) with CHA and a Master Subscription Agreement between Salesforce, Inc. and CHA dated July 1, 2004. This is a web-based data collection, case management and housing tracking system that has been designed and developed specifically for CHA’s Plan for Transformation.

Salesforce, Inc. was approved by the Non-Competitive Procurement Review Board on March 24, 2005. An ordinance is being prepared to be introduced May 11, 2005 to sanction the use of Salesforce, Inc. The ordinance will pass the following month. (Draft ordinance included as attachment.)

However, CDHS must provide payment to the vendor by the end of April. In order to provide training and the effective and consistent use of available services and providers, CDHS went “live” with the system on April 1 with the understanding that payment was to be received no later than April 30, 2005. Without payment, the system licenses will be “turned off” and CDHS will be in noncompliance with its responsibilities under its IGA with CHA.

If you should have questions regarding this request, please contact Jenny Schuler at 746-8715. Thank you for your timely assistance in helping both CDHS and CHA in providing necessary services to the residents of public housing.

Attachments: CHA Memo requiring use of Salesforce Licenses
Non-Competitive Procurement Review Board Approval
Draft Ordinance

cc: R. Lewis, Law Department, Legislative & Intergovernmental Affairs Division
MEMORANDUM

Date: March 8, 2005

To: Molly McGrath, Chicago Department of Human Services

From: Meghan Harte

RE: Salesforce Licenses

Pursuant to the inter-governmental agreement between the Chicago Housing Authority and the Chicago Department of Human Services Service Connector Program, we require that each Service Connector site utilize the Salesforce database. The web-based data system will be required until CDHS utilizes the City of Chicago web-based ECM data system.

You are required to purchase a Salesforce license for each site. Currently you have 32 sites requiring 32 subscriptions at $1000 per yearly subscription.

Thank you for your cooperation.
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<td>Revenue</td>
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ORDINANCE

WHEREAS, the City of Chicago (the "City") is a home rule municipality as described in Section 6(a), Article VII of the 1970 Constitution of the State of Illinois; and

WHEREAS, The City has entered into an intergovernmental agreement, approved by the City Council on December 1, 2004 and appearing in the Journal of Council proceedings of that date at pages 36121 et seq. (the "Intergovernmental Agreement"), with the Chicago Housing Authority, a municipal corporation ("CHA"), pursuant to which the CHA has engaged the City to provide, through its Department of Human Services, services to the families residing in Family Developments and Housing Choice Voucher holders served by the Family Developments; and

WHEREAS, the CHA has entered into a master subscription agreement with Salesforce, Inc. dated July 1, 2004, to provide a web-based demographic, case-management and tracking system through annual subscription licenses, to better serve residents of Family Developments and Housing Choice Voucher holders; and

WHEREAS, the CHA desires the City to purchase subscription agreements with Salesforce, Inc., for each of the City’s service connector sites, therefore,

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF CHICAGO:

SECTION 1. The above recitals are incorporated by reference as if fully set forth herein.

SECTION 2. The Commissioner of the Department of Human Services is hereby authorized to purchase from Salesforce, Inc., or any successor company, subscription licenses for each of each of the service connector sites pursuant to the Intergovernmental Agreement, and to enter into and execute any agreement useful or necessary for such purchase.

SECTION 3. This ordinance shall take effect upon its passage and approval.