

**City of Chicago**  
**Department of Procurement Services**  
**PRE-PROPOSAL CONFERENCE ATTENDEE REGISTER**

**Project Name:** RFP for Customer Service and Call Center Services  
for Water/Sewer Billing Operations

**Contract Negotiator:** Jacoby Radford

**Specification No.:** 100153

**Conference Date:** September 21, 2011

**Time:** 2:00 p.m.

**Conference Location:** Department of Procurement Services, 121 N. LaSalle St, Chicago, Illinois, 60602

Company Name	Attendee Name	Company Address	Telephone Number	Fax Number	Email
Beem Vision, Inc	Bobby John	28 E. Jackson, Ste. 808 Chicago, IL 60604	312-893-7546	312-881-7303	<a href="mailto:bjohn@beemvision.com">bjohn@beemvision.com</a>
Advanced Call Center Technologies, LLC	Lee Currie	1235 Westlakes Drive, Ste. 160 Berwyn, PA 19312	919-500-6319	919-291-5089	<a href="mailto:lcurrie@acttoday.com">lcurrie@acttoday.com</a>
IBM	Stephen Newell	3201 W. White Oaks Drive Springfield, IL 62704	312-529-1802		<a href="mailto:snewel@us.ibm.com">snewel@us.ibm.com</a>
IBM	Matthew Rakowsky	330 N. Wabash Ave., Chicago, IL 60611	312-768-5654		<a href="mailto:rakowsky@us.ibm.com">rakowsky@us.ibm.com</a>
Vargas Group, Inc	Jamie Cruz	203 N Wabash Ave., Ste 2212 Chicago, IL 60601	312-364-0300	312-364-0488	<a href="mailto:vargasgroup@ameritech.net">vargasgroup@ameritech.net</a>
GC Services	Dennis C. Froslan	150 N Martingale Road., Ste 210 Schaumburg, IL 60173	847-605-9520		<a href="mailto:dennis.froslan@gcserv.com">dennis.froslan@gcserv.com</a>
Vertex Business Services	Brenda Dunn Kinney	7378 Lenox Court Gurnee, IL 60031	708-997-7862		<a href="mailto:brenda.dunnkinney@vertexgroup.com">brenda.dunnkinney@vertexgroup.com</a>
Vertex Business Services	Sudeep Nadkarni	250 E Arapaho Road., Ste 100 Richardson, TX 75081	312-659-9817		<a href="mailto:sudeep.nadkarni@vertexgroup.com">sudeep.nadkarni@vertexgroup.com</a>
TEC Services Consulting, Inc	Ray Nieto	1620 Pebble Beach Lane, Ste. 270 Naperville, IL 60563	630-305-7486	630-605-7481	<a href="mailto:rnieto@tecsinc.com">rnieto@tecsinc.com</a>
HBK Engineering	Bryan Gallardo	921 W. Van Buren St., Ste 100 Chicago, IL 60607	312-432-0076	312-432-0231	<a href="mailto:bgallardo@hbkengeering.com">bgallardo@hbkengeering.com</a>
Teng	Spencer Recht	205 N. Michigan Ave. Chicago, IL 60601	312-616-7487	312-616-6069	<a href="mailto:rechtsa@teng.com">rechtsa@teng.com</a>
VMC & Associates	Curtis Meeks	1701 S. First Ave., Ste. 201 Maywood, IL 60153	708-343-2050	708-343-2763	<a href="mailto:cmeeks@vmcassoc.com">cmeeks@vmcassoc.com</a>
Keane	Joe Kyle	100 City Square Boston, MA 02129	630-513-0906		<a href="mailto:joseph.kyle@keane.com">joseph.kyle@keane.com</a>
Keane	Guy Ponko	100 City Square Boston, MA 02129	312-744-7171		<a href="mailto:guy-ponko@keane.com">guy-ponko@keane.com</a>

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Company Name	Attendee Name	Company Address	Telephone Number	Fax Number	Email
Premier Staffing Source, Inc	Lydia Garza	10 S. Riverside, Ste 1800 Chicago, IL 60606	312-474-6174		<a href="mailto:lgarza@premiestaffingsource.com">lgarza@premiestaffingsource.com</a>
MKM Consulting, Inc	Maryann Miskiewicz	2016 N Clifton Chicago, IL 60614	773-519-1826		<a href="mailto:mkminc@rcn.com">mkminc@rcn.com</a>
B2B Strategic Solutions, Inc	Donna Bryant	150 North Michigan Ave., Ste. 2800 Chicago, IL 60601	312-368-1700		<a href="mailto:donna@b2bssi.com">donna@b2bssi.com</a>
The Midtown Group	Jennifer Long	30 N. LaSalle St., Ste. 2250 Chicago, IL 60602	312-236-47470	312-236-4749	<a href="mailto:jennifer@themidtowngroup.com">jennifer@themidtowngroup.com</a>
NCO Financial Systems, Inc.	James Digiovanni	600 Holiday Plaza Drive, Ste. 300 Matteson, IL 60443	708-283-7555	708-283-7572	<a href="mailto:james.digiovanni@ncogroup.com">james.digiovanni@ncogroup.com</a>
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Smart Technology Services, Inc	Quentin Patterson	156 North Jefferson St., Ste. 200 Northbrook, IL 60661	312-612-8200	312-755-6554	<a href="mailto:qcpatterson@smartts.com">qcpatterson@smartts.com</a>
William Everett Group	Ellen Rozelle Turner	22 W Washington St., Ste. 1490 Chicago, IL 60602	312-920-0550 ext 105	312-920-0554	<a href="mailto:eturner@wegrp.com">eturner@wegrp.com</a>
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City of Chicago	Steven Sakai	Department of Finance / Revenue			<a href="mailto:steven.sakai@cityofchicago.org">steven.sakai@cityofchicago.org</a>

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City of Chicago	Tina Consola	Department of Finance / Revenue			tina.consola@cityofchicago.org
City of Chicago	Juliet Azimi	Department of Finance / Revenue			juliet.azimi@cityofchicago.org
City of Chicago	Jacoby Radford	Department of Procurement Services			<a href="mailto:jacoby.radford@cityofchicago.org">jacoby.radford@cityofchicago.org</a>