CITY OF CHICAGO
DEPARTMENT OF PROCUREMENT SERVICES
ROOM 403, CITY HALL, 121 N. LA SALLE ST.

JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION IF NEW CONTRACT
For contract(s) in this request, answer applicable questions in each of the 4 major subject areas below in accordance with the Instructions for Preparation of Non-Competitive Procurement Form on the reverse side.

Request that negotiations be conducted only with AT $T for the product and/or services described herein.

(Name of Person or Firm)

This is a request for (One-Time Contractor Requisition # copy attached) or (Term Agreement or Delegate Agency (Check one). If Delegate Agency, this request is for "blanket approval" of all contracts within the

(Attach List)

Pre-Assigned Specification No.

Program Name)

Pre-Assigned Contract No.

COMPLETE THIS SECTION IF AMENDMENT OR MODIFICATION TO CONTRACT
Describe in detail the change in terms of dollars, time period, scope of services, etc., its relationship to the original contract and the specific reasons for the change. Indicate both the original and the adjusted contract amount and/or expiration date with this change, as applicable. Attach copy of all supporting documents. Request approval for a contract amendment or modification to the following:

Contract #: T27025 Company or Agency Name: _______________________________________

Specification #: B49412022 Contract or Program Description: _______________________________________

Mod. #: (Attach List, if multiple)

Amy Budgen 2-3790 Amy Budgen OEMC 6/12/06

Originator Name Telephone Signature Department Date

Indicate SEE ATTACHED in each box below if additional space needed:

( ) PROCUREMENT HISTORY

please see attached

( ) ESTIMATED COST

please see attached S. S. R. E.

DATE 6-15-06

APPROVED 4-0

CONDITIONALLY

APPROVED

RETURN TO DEPT

DISAPPROVED

( ) SCHEDULE REQUIREMENTS

please see attached

( ) EXCLUSIVE OR UNIQUE CAPABILITY

please see attached

( ) OTHER

please see attached

APPROVED BY: ___________________________________________ DATE 6/16/06

DEPARTMENT HEAD OR DESIGNEE

BOARD CHAIRPERSON 6/16/06
DPS PROJECT CHECKLIST

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE UNIT MANAGER IF YOU HAVE ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES, ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS 60602.

GENERAL INFORMATION:
Date: 6.12.06
REQ No.: 28132
Contact Person: Amy Gudgeon
Tel: 2-3790 Fax: 6-8647 E-mail: agudgeon@cityofchicago.org
Project Manager: Jim Argiropoulos
Tel: 6-9239 Fax: E-mail: @cityofchicago.org

PO No.: (if known): 
Modification No.: (if known):
Previous PO No.: (if known):
Project Description: One year extension for the AT&T 9-1-1 system

FUNDING:
City: □ Corporate □ Bond □ Enterprise □ Grant* □ Other
State: □ IDOT/Transit □ IDOT/Highway □ Grant* □ Other
Federal: □ FHWA □ FTA □ FAA □ Other

<table>
<thead>
<tr>
<th>LINE</th>
<th>FY</th>
<th>FUND</th>
<th>DEPT</th>
<th>ORGN</th>
<th>APPR</th>
<th>ACTV</th>
<th>OBJT</th>
<th>PROJECT</th>
<th>RPTG</th>
<th>$ DOLLAR AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>006</td>
<td>0100</td>
<td>58</td>
<td>2705</td>
<td>0189</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3300000</td>
</tr>
</tbody>
</table>

Estimated Value $3,300,000

*IF GRANT FUNDED, A COPY OF THE APPROVED GRANT AND APPLICATION ARE REQUIRED
and any other Terms and Conditions that may apply.

SCOPE STATEMENT:
☒ Attached is a Detailed Scope of Services and/or Specification

IMPORTANT: THIS IS A CRITICAL PORTION OF YOUR SUBMITTAL. IN ORDER FOR DPS TO ACCEPT YOUR SUBMITTAL YOU MUST COMPLETE THE SPECIFIC SCOPE REQUIREMENTS AS SET FORTH IN THE SUPPLEMENTAL CHECKLIST FOR THAT UNIT.

The following is a general description of what should be included in a Scope of Services or Specification:
A clear description of all anticipated services and products, including: time frame for completion, special qualifications of prospective vendors, special requirements or needs of the project, locations, anticipated participating user departments, citation of any applicable City ordinance or state/federal regulation or statute.

TYPE OF PROCUREMENT REQUESTED (check all that apply):

NEW REQUEST
☒ Blanket Agreement ☐ Standard Agreement ☐ Small Orders

MOD/AMENDMENT
☒ Time Extension ☐ Vendor Limit Increase ☐ Scope Change/Price Increase/Additional Line Item(s)
☐ Other (specify):

FORMS:
☒ Requisition ☐ Special Approvals ☒ Non-Competitive Review Board (NCRB)

CONTRACT TERM: 1.18.2007
1.17.2008
Requested Term (number of months): 12 months
# CITY OF CHICAGO
## PURCHASE REQUISITION

<table>
<thead>
<tr>
<th>REQUISITION:</th>
<th>28132</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAGE:</td>
<td>1</td>
</tr>
<tr>
<td>DEPARTMENT:</td>
<td>58 - OFFICE OF EMERGENCY COMMUNICATIONS</td>
</tr>
<tr>
<td>PREPARER:</td>
<td>Amy R. Gudgeon</td>
</tr>
<tr>
<td>NEEDED:</td>
<td></td>
</tr>
<tr>
<td>APPROVED:</td>
<td>6/13/2006</td>
</tr>
</tbody>
</table>

**DELIVER TO:**
058-OEC1411
1411 W. MADISON
Chicago, IL 60607

**REQUISITION DESCRIPTION**
One Year Extension and Vendor Limit Increase on SBC/AT&T S911 telephony maintenance

**SPECIFICATION NUMBER:** 47963

**COMMODITY INFORMATION**

<table>
<thead>
<tr>
<th>LINE</th>
<th>ITEM</th>
<th>QUANTITY</th>
<th>UOM</th>
<th>UNIT COST</th>
<th>TOTAL COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>72597</td>
<td>#</td>
<td>USD</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

- Telephone Maintenance

**SUGGESTED VENDOR:**

**REQUESTED BY:** Amy R. Gudgeon

<table>
<thead>
<tr>
<th>DIST</th>
<th>BFY</th>
<th>FUND</th>
<th>COST CTR</th>
<th>APPR</th>
<th>ACCNT</th>
<th>ACTV</th>
<th>PROJECT</th>
<th>RPT CAT</th>
<th>GENRL</th>
<th>FUTR</th>
<th>Dist. Amt.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>006</td>
<td>0100</td>
<td>0582705</td>
<td>0189</td>
<td>220189</td>
<td>0000</td>
<td>00000000</td>
<td>0000000</td>
<td>0000</td>
<td>0000</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**LINE TOTAL:** 0.00

<table>
<thead>
<tr>
<th>LINE</th>
<th>ITEM</th>
<th>QUANTITY</th>
<th>UOM</th>
<th>UNIT COST</th>
<th>TOTAL COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>72597</td>
<td>365.00</td>
<td>Day</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

- Telephone Maintenance

**SUGGESTED VENDOR:**

**REQUESTED BY:** Amy R. Gudgeon

<table>
<thead>
<tr>
<th>DIST</th>
<th>BFY</th>
<th>FUND</th>
<th>COST CTR</th>
<th>APPR</th>
<th>ACCNT</th>
<th>ACTV</th>
<th>PROJECT</th>
<th>RPT CAT</th>
<th>GENRL</th>
<th>FUTR</th>
<th>Dist. Amt.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>006</td>
<td>0100</td>
<td>0582705</td>
<td>0189</td>
<td>220189</td>
<td>0000</td>
<td>00000000</td>
<td>0000000</td>
<td>0000</td>
<td>0000</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**LINE TOTAL:** 0.00

**REQUISITION TOTAL:** 0.00

---

Where a commodity is for a particular or unique use other than standard quality, grades, color, size or other characteristics, give details of how it will be and for what purpose. Requisitions prepared incorrectly will be returned to the using department.
CITY OF CHICAGO
PURCHASE REQUISITION

DELIVER TO:
058- OEC1411
1411 W. MADISON
Chicago, IL 60607

REQUISITION: 28132
PAGE: 1
DEPARTMENT: 58 - OFFICE OF EMERGENCY COMMUNICATIONS
PREPARER: Amy R Gudgeon
APPROVED: 

REQUISITION DESCRIPTION
One Year Extension and Vendor Limit Increase on SBC/AT&T S911 telephony maintenance
SPECIFICATION NUMBER: 47963

COMMODITY INFORMATION

<table>
<thead>
<tr>
<th>LINE</th>
<th>ITEM</th>
<th>QUANTITY</th>
<th>UOM</th>
<th>UNIT COST</th>
<th>TOTAL COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>72597</td>
<td>#</td>
<td>USD</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

SUGGESTED VENDOR: 
REQUESTED BY: Amy R Gudgeon

<table>
<thead>
<tr>
<th>DIST</th>
<th>BFY</th>
<th>FUND</th>
<th>COST CTR</th>
<th>APPR</th>
<th>ACCNT</th>
<th>ACTV</th>
<th>PROJECT</th>
<th>RPT CAT</th>
<th>GENRL</th>
<th>FUTR</th>
<th>Dist. Amt.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>006</td>
<td>0100</td>
<td>0582705</td>
<td>0189</td>
<td>220189</td>
<td>0000</td>
<td>00000000</td>
<td>000000</td>
<td>0000</td>
<td>0000</td>
<td>0.00</td>
</tr>
</tbody>
</table>

LINE TOTAL: 0.00

REQUISITION TOTAL: 0.00

Where a commodity is for a particular or unique use other than standard quality, grades, color, size or other characteristics, give details of how it will be and for what purpose.
Requisitions prepared incorrectly will be returned to the using department.
June 12, 2006

Mr. Bo Humphrey  
Department of Procurement Services  
121 N. LaSalle Street, Suite 403  
Chicago, Illinois 60602

SUBJECT: Sole Source Request  
CONTRACT TYPE: Professional Services  
CONTRACT TITLE: One-year extension on 9-1-1 telephony  
services and maintenance  
VENDOR: AT&T  
ESTIMATED ANNUAL COST: $3,300,000 per year

Dear Mr. Humphrey:

We respectfully submit this request to the Sole Source Review  
Board to allow OEMC to enter into a one-year extension with  
AT&T for maintenance support services and telephony for the City  
of Chicago’s 9-1-1 system.

AT&T has provided the city with 9-1-1 telephony services and  
equipment since May 25, 1994. The services they provide are  
mission critical and necessary public safety functions, which are  
not available through other vendors. Additionally, OEMC has  
received a sole source approval in the past for this contract and is  
requesting additional approval to execute a time and vendor limit  
increase, until a new contract is fully negotiated.

In support of this request, please find the attached: (1) the Project  
Checklist; (2) Requisition # 28132; (3) the Justification for Non-  
Competitive Procurement form; and (4) a written justification for  
non-competitive procurement.

Please feel free to contact me directly at 2-3790 with any  
questions.

Sincerely,

Amy Gudgeon
ATTACHMENT
OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS
JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT
AT&T 9-1-1/3-1-1 Telephony system

PROCUREMENT HISTORY

AT&T Global Services (formerly SBC) has been the sole provider of 9-1-1 telephony services and equipment since May 25, 1994. The original agreement was with the City of Chicago and SBC Global Communications. The original contract length was 10 years with subsequent platform enhancements occurring after the contract expiration that were not accepted until January 18, 1997. A 10-year letter of acceptance was granted with an expiration of January 18, 2007. SBC has since merged under the umbrella of AT&T, which is currently the sole sales and maintenance provider of monitoring and other equipment for the City's 9-1-1 network.

The basis of this sole source agreement is that AT&T is the only authorized vendor who can maintain and sell Central Office based 9-1-1 hardware and software for the 9-1-1 network. While there are other non-central office solutions available, no other equipment is compatible with the existing system. Due to the unique nature of this service requiring a Central Office based solution and the emergency nature of this situation which would leave the City's 911 Center at risk for failure, it is hoped that the competitive bid process may not be warranted due to the fact AT&T owns the franchise rights of all Central Offices and associated switching centers and services.

ESTIMATED COST

OEMC estimates a ceiling of $3.3 million for a one-year extension, while a new agreement is being negotiated. This figure is based on past maintenance bills.

SCHEDULE REQUIREMENTS

The existing maintenance agreement ends on January 18, 2007. A delay of maintenance coverage will leave the City’s 9-1-1 and 3-1-1 telephone systems vulnerable in the event of a telephony platform failure. This extension will allow for 24-hour maintenance coverage, while a new agreement is negotiated. It is imperative that we maintain a smooth flow of service as to prevent any interruptions in service.

EXCLUSIVE OR UNIQUE CAPABILITY

AT&T network technicians and its subcontractors have designed and maintained the OEMC 9-1-1 and 3-1-1 telephony systems for more than 10 years and have complete knowledge of its complicated design. AT&T provides exclusive support and diagnostic
tools for the legacy 9-1-1 switching and physical telephony equipment that is used throughout the network and system. AT&T also provides engineering design and support through a remote site as well as responds to the OEMC as required. AT&T and its subcontractor alone can only modify software code and hardware requirements of the provided system. This comprises 223-telephone positions as well associated switchgear.

Research has shown that the AT&T Global Services combined with its subcontractor Plan Equipment Incorporated (PEI) solution is the only proven Central Office (C.O.) based 9-1-1 solution on the market today. Additionally, research has strongly indicated that successful implementation of Central Office (CO) based solutions can only be performed by incumbent local exchange network providers. Therefore competitive bidding would not yield the City equal or superior proposals.

OEMC research quickly indicated that only one vendor exists for large, complex Central Office based 9-1-1 environments similar to that City of Chicago. That vendor is AT&T partnering with Plant Equipment Incorporated (PEI). PEI customers with similar (large, complex) central office based 9-1-1 solutions include:

- Los Angeles, CA 2 sites – 160 positions
- Austin, TX 60 positions
- Baltimore, MD 35 positions
- Howard County, MD 20 positions
- Syracuse, NY 60 positions
- Philadelphia, PA 100 positions

Additionally, PEI provided a more extensive list of large, complex customers, which included the following:

- City of Los Angeles
- Houston Emergency Communications
- City of Las Vegas
- City of Boston
- City of Portland
- MECA Indianapolis
- Nashville Metro Emergency Services
- City of Baltimore
- Onondaga County Emergency Communications
- City of San Diego
- Anne Arundel County
- City of Long Beach
- Montgomery County
- Chester County
- Commonwealth of Massachusetts
- California Highway Patrol
- Los Angeles County Sheriffs Office
- Pinellas County 9-1-1 District
OEMC has performed due diligence in contacting customers on the reference list and found overwhelmingly positive results. The findings from these complex customers indicated that AT&T/PEI was responsive to customers, offers critical enhanced services, possesses available and redundant staff, maintains deep expertise in relevant technologies, provides reliable and scaleable solutions and possesses an excellent large project track record.

Lastly, if AT&T maintains the network, there is no need to train new personnel. From a service level and security perspective, changing to another vendor could have adverse consequences. The on-site technicians are experts on the equipment and services used by the OEMC. Changing these service could potentially disrupt communications.

OTHER

Given the nature of the equipment, the City sets high standards for the vendor with respect to quality assurance and availability. We anticipate requiring all safeguards that are in the current contract to be in any future contract.

AT&T Global Services is very familiar with City of Chicago’s MBE/WBE requirements and stated it is committed to increasing the business opportunities for minorities and women in the City. Due to the unique and proprietary capabilities of the 911 system proposed to the OEMC, AT&T Global Services requests to continue to provide indirect participation of the established MBE/WBE goal set forth by the City of Chicago.
JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION IF NEW CONTRACT
For contract(s) in this request, answer applicable questions in each of the 4 major subject areas below in accordance with the Instructions for Preparation of Non-Competitive Procurement Form on the reverse side.

Request that negotiations be conducted only with AT&T for the product and/or services described herein.

This is a request for (One-Time Contractor Requisition # , copy attached) or _______ Term Agreement or _______ Delegate Agency (Check one). If Delegate Agency, this request is for "blanket approval" of all contracts within the

(Attach List) Pre-Assigned Specification No.

Pre-Assigned Contract No.

(Attach List)

COMPLETE THIS SECTION IF AMENDMENT OR MODIFICATION TO CONTRACT
Describe in detail the change in terms of dollars, time period, scope of services, etc., its relationship to the original contract and the specific reasons for the change. Indicate both the original and the adjusted contract amount and/or expiration date with this change, as applicable. Attach copy of all supporting documents. Request approval for a contract amendment or modification to the following:

Contract #: T27025 Company or Agency Name:

Specification #: B49612022 Contract or Program Description:

Mod. #: (Attach List, if multiple)

Amy Budgen 2-3790 Amy Budgen OEMC 6/12/06

Signature Telephone Department Date

Indicate SEE ATTACHED in each box below if additional space needed:

( ) PROCUREMENT HISTORY

please see attached

( ) ESTIMATED COST

please see attached

( ) SCHEDULE REQUIREMENTS

please see attached

( ) EXCLUSIVE OR UNIQUE CAPABILITY

please see attached

( ) OTHER

please see attached

APPROVED BY:

DEPARTMENT HEAD OR DESIGNEE DATE

BOARD CHAIRPERSON DATE