CITY OF CHICAGO DEPARTMENT OF PROCUREMENT SERVICES ROOM 403, CITY HALL, 121 N. LASALLE STREET



## JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION 1	IF NEW CONTRA	CT	
For contract(s) in this request, answer applic Preparation of Non-Competitive Procurement	cable questions in each of t	the A major subject and 1 1	th the <u>Instructions for</u>
Request that negotiations be conducted only	withf	or the product and/or services described herein.	
This is a request for (One-Time Co	(Name of Per	rson or Firm)	7.0
Delegate Aganou (Charles and Ag	nuactor Requisition # 25	copy attached) or	Term Agreement or
(Program Name)	(Attach Lis	t) Pre-Assigned Specification No.	ithin the
(Program Name)		Pre-Assigned Specification No. Pre-Assigned Contract No.	
COMPLETE THE COMPLETE			
Describe in detail the state of	MENDMENT OR M	MODIFICATION TO CONTRACT	7 - 4 79 - 40
	d the adjusted contract and	services, etc., its relationship to the original con	stract and the specific reasons applicable. Attach copy of al
Contract #: <b>T26594</b>		Commonward	
Specification # B19242008		Company or Agency Name: Jeannered	tt AKA Valtera
-		Contract or Program Description: Dev Process for the Ranks of Lieutenant a	elopment of Promotional
Modification #:		2 Totals for the Raiks of Lieutenant 2	ind Sergeant
		(Attach List, if multiple)	
Ann Nokogushi		2 n. 12.1	
Ann Nakaguchi Originator Name	312 744-9691	Signature Human R	esources 5/31/07
- Tune	Telephone	Signature Date	Department
Indicate SEE ATTACHED in each box below	if additional space needed:	- · · ·	
☐ PROCUREMENT HISTORY			
SEE ATTACHMENT			
☐ ESTIMATED COST			
SEE ATTACHMENT		5. 5. R. B.  DATE 6/8/07  APPROVED DWY	
SCHEDULE REQUIREMENTS	8	- Ditte 6/8/01	
	•	APPROVED DWY	
SEE ATTACHMENT			
		CONDITIONALLY	
EXCLUSIVE OR UNIQUE CAP	ABILITY	APPROVED.	
SEE ATTACHMENT		RETURN TO DEPT	
		The same was the same of the s	
OTHER			
SEE ATTACHMENT			
`		,	

	For DPS Use Only
	Date Received
	Date Returned
	Date Accepted
j	CA/CN's Name

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE UNIT MANAGER IF YOU HAVE ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES, ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS 60602.

CHICAG	O, ILLING	ois 60602.	TIMINDLING	IO INE DEPA	RIMENIOF	PROCUREM	ENT:	SERVICES,	ROOM 403, CITY H	IALL, 121 N	. LASALLE STREET,
GENERAL INFORMATION:  Date: June 7, 2005  REQ #: 33706  Specification #: B19242008  PO #: (if known):  Modification #: (if known)						Contact Person: Tel: 744-0534 Fax: 744-4371 E-mail: Geoffrey.patterson@cityofchicago.org  Project Manager: Ann Nakaguchi Tel: (312) 744-9691 Fax: E-mail: anakaguchi@cityofchicago.org					
Project				tenant Pro	Prevional	ous PO(s)# Exam	<b>#:</b> (if	known) _		··	
FUNDII City: State: Feder	al:	☐ IDO ☐ FHV	<b>_</b>		Bond IDOT/H FTA	lighway		Enterpri FAA	ise 🛭 Gran 🔲 Gran 🖟 Gran	it* 🔲	Other Other Other
LINE	FY	FUND	DEPT	ORGN	APPR	ACTV		OBJT	PROJECT	RPTG	\$ DOLLAR AMOUNT
	07	0100	99	2005	0140	0140		0140	000000	0000	\$ 0.00
SCOPE  Atta  IMPO  COMPLET	STATE ached a RTAN	MENT  THIS IS A PECIFIC SCOPE  S a general	led Scope A CRITICAL PE REQUIRE	e of Servi	ces and/o	Or Specific BMITTAL. IN THE SUPPL	eati on:	On(s). DER FOR D ENTAL CHE	ARE REQUIRE	OUR SUBMI	TTAL YOU MUST
of any ap	plicable	City ordina	nce or stat	e/federal re	egulation o	r statute.	ons	, anticipat	ed participating	special q user depar	ualifications of tments, citation
TYPE OF PROCUREMENT REQUESTED (check all that apply)  NEW REQUEST  Blanket Agreement  Standard Agreement  Small Orders  Scope Change/Price Increase/Additional Line Item(s)  Other (specify):											
FORMS:		Requisition	☐ Spe	ecial Appro	ovals [	Non-Co	mp	etitive Re	eview Board (N	NCRB)	
CONTRA	CT TEF	RM:	Reque	sted Term	(number	of months	s):	Мо	nths		

PRE BID/SUBMITTAL REQUIREMENTS:					N/A	
Requesting Pre Bid/Submittal Conference?	□ Yes	□ No	Requesting Si	ite Visit?		
ARCHITECTURAL/ENGIN	EERING S	SUPPLEME	NTAL CHECKLIS	ST	N/A	
Required Attachment: Scope of Servi deliverables, and other information as reflicted Risk Management Will services be performed within 50 feet Will services be performed on or near a lf applicable, Pre-Qualification Categ For Pre-Qualification Program, attach list Other Agency concurrence Required:	et of CTA tr waterway? ory #:	rain or other ? Cate sted firms to	railroad property? gory Description: be solicited		rices required, □ No □ No	
AVIATION CONS	STURCTIO	N SUPPLE	MENTAL CHECK	LIST		
DOA sign-off for final design documents Required Attachments: Copy of Draft Contract Documents and It Risk Management: Current Insurance Requirements prepare Will work be performed within 50 feet of Will work be performed airside?   *NOTE: Any non-construction Aviation research	Detailed Sp ed/approve CTA or AT	pecifications. ed by Risk M S structure	anagement: or property?	N/A  Yes Yes	□ No □ No	
СОММОДІ	TIES SUP	PLEMENTA	L CHECKLIST			
<b>Required Attachments:</b> Detailed Speci product, delivery location, user departme qualification, contract term and extens	fications (S nt contract ion options	Scope of Ser , price escal s, Contractor	vices) including d ation consideration's qualifications, c	ons, Bidde citation of	er's any	
If Modification request, please verify an	d provide t	he following	:			
Contractor's Name:						
Contractor's Address:						
Contractor's E-mail Address:			N/A			
Contractor's Phone Number:						
Contractor's Contact Person:						
CONSTRUCTION SUPPLEMENTAL CHECKLIST						
Required attachments: Copy of Draft (80% Completion), Contract Risk Management Will services be performed within 50 feet of Will services be performed on or near a war	f CTA train		lroad property? [	⊒ Yes ⊒ Yes	N/A  No No	

Form Dated 03/27/2007 Page 2 of 4

## VEHICLES/HEAVY EQUIPMENT SUPPLEMENTAL CHECKLIST

<ul> <li>Detailed Specifications including deroptions/accessories.</li> <li>Special Provisions (delivery, Warrar Information, etc.</li> <li>Delivery Location(s)</li> <li>Technical Literature</li> <li>Drawings, if any</li> </ul>				
☐ Part Number List ( Manufacture Current Price List(s) Catalog(s) ☐ Special Approval Form ☐ Exhibits and Attachments	er; or	Dealer;	or Other Source:	)
If Modification request, please verify and	d provide the f	ollowing:		
Contractor's Name:				
Contractor's Address:				
Contractor's E-mail Address:				
Contractor's Phone Number:				
Contractor's Contact Person				
PROFESSI	ONAL SERVI	CES SUPPLEMEN	ITAL CHECKLIST	
Detailed description of project listing	obligations of e	each party.		
✓ The Schedule of Compensation		, -		
✓ Deliverables	es (if applicabl	e)		
<ul><li>☑ Deliverables</li><li>☑ Request for individual contract service</li><li>☐ The appropriate EPS form</li></ul>	es (if applicabl	e)		
<ul> <li>☑ Deliverables</li> <li>☑ Request for individual contract service</li> <li>☐ The appropriate EPS form</li> <li>☐ ITSC (approved by BIS)</li> </ul>	N/A N/A	e)		
<ul> <li>☑ Deliverables</li> <li>☑ Request for individual contract service</li> <li>☐ The appropriate EPS form</li> <li>☐ ITSC (approved by BIS)</li> <li>☐ OBM (approved by Budget form/mem</li> </ul>	<b>N/A</b> <b>N/A</b> o) <b>N/A</b>	e)		
<ul> <li>☑ Deliverables</li> <li>☑ Request for individual contract service</li> <li>☐ The appropriate EPS form</li> <li>☐ ITSC (approved by BIS)</li> <li>☐ OBM (approved by Budget form/mem</li> <li>☐ Grant Document attached</li> </ul>	N/A N/A O) N/A N/A			
<ul> <li>☑ Deliverables</li> <li>☑ Request for individual contract service</li> <li>☐ The appropriate EPS form</li> <li>☐ ITSC (approved by BIS)</li> <li>☐ OBM (approved by Budget form/mem</li> </ul>	N/A N/A O) N/A N/A		in the procurement process	
<ul> <li>☑ Deliverables</li> <li>☑ Request for individual contract service</li> <li>☐ The appropriate EPS form</li> <li>☐ ITSC (approved by BIS)</li> <li>☐ OBM (approved by Budget form/mem</li> <li>☐ Grant Document attached</li> <li>Attach any documentation indicating any pressure of the province of the</li></ul>	N/A N/A o) N/A N/A evious purcha	se activity to assist	in the procurement process	
<ul> <li>☑ Deliverables</li> <li>☑ Request for individual contract service</li> <li>☐ The appropriate EPS form</li> <li>☐ ITSC (approved by BIS)</li> <li>☐ OBM (approved by Budget form/mem</li> <li>☐ Grant Document attached</li> <li>Attach any documentation indicating any pressure of the province of the</li></ul>	N/A N/A N/A N/A evious purcha ATIONS AND  f Services/Speed, including ti he project, loc gulation or sta  Yes ervation(s); or	se activity to assist  UTILITIES SUPPL  ecification which se meframe for compleations, anticipated itute.	EMENTAL CHECKLIST ts forth all of the anticipated etion, specification qualifica participating user departmen	services and
☐ Deliverables ☐ Request for individual contract service ☐ The appropriate EPS form ☐ ITSC (approved by BIS) ☐ OBM (approved by Budget form/mem ☐ Grant Document attached Attach any documentation indicating any pr  TELECOMMUNICA  Required Attachments: Detailed Scope of products the user department wants provided vendors, special requirements or needs of the applicable City ordinance or state/federal reflas the project been reviewed by DGS?  Attach copy of DGS Recommendation; Rest Does the project include software?  If yes, is signed ITSC form attached?	N/A N/A o) N/A N/A evious purcha ATIONS AND f Services/Speed, including ti he project, loc gulation or sta  Yes ervation(s); or	se activity to assist  UTILITIES SUPPL  ecification which se meframe for compleations, anticipated litute.  □ No participate under compleations.	EMENTAL CHECKLIST  ts forth all of the anticipated etion, specification qualification participating user department contract.	services and
☐ Deliverables ☐ Request for individual contract service ☐ The appropriate EPS form ☐ ITSC (approved by BIS) ☐ OBM (approved by Budget form/mem ☐ Grant Document attached Attach any documentation indicating any pr  TELECOMMUNICA  Required Attachments: Detailed Scope of products the user department wants provided vendors, special requirements or needs of the applicable City ordinance or state/federal reflas the project been reviewed by DGS? Attach copy of DGS Recommendation; Restructured by Does the project include software?  If yes, is signed ITSC form attached? Does the location involve:	N/A N/A N/A o) N/A N/A evious purcha ATIONS AND  f Services/Speed, including ti he project, loc gulation or sta	se activity to assist  UTILITIES SUPPL  ecification which se meframe for compleations, anticipated atute.  □ No participate under complex on the complex on	EMENTAL CHECKLIST ts forth all of the anticipated etion, specification qualifica participating user departmen	services and
☐ Deliverables ☐ Request for individual contract service ☐ The appropriate EPS form ☐ ITSC (approved by BIS) ☐ OBM (approved by Budget form/mem ☐ Grant Document attached Attach any documentation indicating any pr  TELECOMMUNICA  Required Attachments: Detailed Scope of products the user department wants provided vendors, special requirements or needs of the applicable City ordinance or state/federal reflas the project been reviewed by DGS? Attach copy of DGS Recommendation; Restation Does the project include software?  If yes, is signed ITSC form attached? Does the location involve: A public way?	N/A N/A N/A N/A evious purcha ATIONS AND  f Services/Speed, including ti he project, loc gulation or sta	se activity to assist  UTILITIES SUPPL  ecification which se meframe for compleations, anticipated litute.  No participate under complex on the litute.  No No	EMENTAL CHECKLIST  ts forth all of the anticipated etion, specification qualification participating user department contract.	services and
☐ Deliverables ☐ Request for individual contract service ☐ The appropriate EPS form ☐ ITSC (approved by BIS) ☐ OBM (approved by Budget form/mem ☐ Grant Document attached Attach any documentation indicating any pr  TELECOMMUNICA  Required Attachments: Detailed Scope of products the user department wants provided vendors, special requirements or needs of the applicable City ordinance or state/federal reflas the project been reviewed by DGS? Attach copy of DGS Recommendation; Restructured by Does the project include software?  If yes, is signed ITSC form attached? Does the location involve:	N/A N/A N/A o) N/A N/A evious purcha ATIONS AND  f Services/Speed, including tile project, local gulation or sta	se activity to assist  UTILITIES SUPPL  ecification which se meframe for compleations, anticipated tute.  I No participate under complex to the later of the later of the later of late	EMENTAL CHECKLIST  Its forth all of the anticipated etion, specification qualificat participating user department contract.  N/A	services and

Form Dated 03/27/2007

## WORK SERVICES/FACILITY MAINTENANCE SUPPLEMENTAL CHECKLIST

N/A

**Required Attachments:** Detailed Specifications (Scope of Services) including detailed description of the work, locations (with supporting detailed), user department contacts, work hours/days, laborer/supervisor mix, compensation and price escalation considerations, Bidder's qualification, contract term and extension options, Contractor's qualifications, citation of any applicable City/State/Federal statutes or regulations, citation of any applicable technical standards and Price Lists/Catalogs, technical drawings and other exhibits and attachments as appropriate.

Risk Management:		
Will services be performed within 50 feet (50') of CTA train or other railroad property?	□ Yes	□ No
Will services be performed on or near a waterway?	☐ Yes	□ No
Will services require the handling of hazardous/bio-waste material?	□ Yes	□ No
Will services require the blocking of streets or sidewalks which may affect public safety?	☐ Yes	□ No
If Modification or Amendment request, please verify and provide the following:		
Contractor's Name:		
Contractor's Address:		
Contractor's E-mail Address:		
Contractor's Phone Number:		
Contractor's Contact Person		

PU079G\_Pre-Appd\_Req\_DPS\_Schedul ed\_Dept\_Burst\_APSRPT.rep Page 1 of 1 Run 05/26/2007 04:57

#### CITY OF CHICAGO **PURCHASE REQUISITION**

Copy (Department)

**DELIVER TO: REQUISITION: 33706** 033- CH 1100 **DEPARTMENT**: 33 - DEPARTMENT OF HUMAN RESOURCE: 121 N. LA SALLE ST. **ROOM 1100** PREPARER: Rodregais Thomas Chicago, IL 60602 NEEDED: APPROVED: 5/25/2007

REQUISITION DESCRIPTION

MODIFICATION: JEANNERET AND ASSOCIATES, T26594, EXAMINIATION AND TESTING SERVICES

SPECIFICATION NUMBER: B19242008

(3368° COMMODITY INFORMATION LINE ITEM **Y**TITINAUD UOM **UNIT COST TOTAL COST** 92420 1.00 USD 0.00 **EXAMINATION AND TESTING SERVICES** 0.00 SUGGESTED VENDOR: REQUESTED BY: Rodregais Thomas DIST **BFY** FUND **APPR** COST CTR **ACCNT ACTV** PROJECT RPT CAT GENRL **FUTR** Dist. Amt. 1 007 0100 0994433 0140 220140 0000 00000000 000000 00000 0000 0.00 LINE TOTAL: 0.00

**REQUISITION TOTAL:** 

0.00



City of Chicago Richard M. Daley, Mayor

**Department of Human Resources** 

Jacqueline P. King Commissioner

City Hall, Room 1100 121 North LaSalle Street Chicago, Illinois 60602-1209 (312) 744-4966 (Voice) (312) 744-1521 (FAX) (312) 744-2563 (TTY)

http://www.cityofchicago.org

Administration Employment Services Information Services

City Hall, Room 1100--1102 (312) 744-4962 (Voice) (312) 744-4976 (Voice)

(312) 744-4954 (Voice) (312) 744-1521 (FAX)

**Employee Assistance Program** 

(312) 747-0399 (Voice) (312) 747-8970 (FAX)

Office of Compliance Labor Relations Sexual Harassment Workforce Compliance

DePaul Center, Suite 330 333 South State Street

Chicago, Illinois 60604-3973

(312) 747-8960 (Voice) (312) 747-8975 (Voice)

(312) 747-8988 (Voice)

(312) 747-8981 (Voice)

(312) 747-8971 (FAX)

Strategic Services

DePaul Center, Suite 520 333 South State Street Chicago, Illinois 60604-3975 (312) 747-7277 (Voice)

(312) 747-7277 (Voice)

(312) 747-8972 (Voice)

(312) 747-8971 (FAX)

**NEIGHBORHOODS** 



#### **MEMORANDUM**

TO:

Barbara Lumpkin

Chief Procurement Officer

Department of Procurement Services

ATTN:

Claude Humphrey

Deputy Procurement Officer

FROM:

Jacqueline P. King

Commissioner of Human Resources

DATE:

June 1, 2007

**SUBJECT:** 

REQUEST FOR MODIFICATION AND FOUR

MONTH TIME EXTENSION OF AN EXISTING

**CONTRACT** 

**Contract: Examination and Testing Services** 

Vendor: Jeanneret & Associates, Inc.
Vendor Number: 1042669A
Specification Number: B19242008
Term Agreement Number: T26594 (FMPS)
Original Expiration: 1 Aug 2004

Current Expiration:

1 Aug 2004 1 Aug 2007

Requested Extension:

2 Aug 2007 to 1 Dec 2007

The Department of Human Resources wishes to request a modification to the scope of services and exercise a four month time extension of the above-referenced sole source contract. A modification is necessary to complete the City's obligation to develop and administer the Police Lieutenant promotional examination. Due to problems encountered during the administration of the second portion of the exam on January 6, 2007, the City is re-administering this portion on June 23, 2007.

Jeanneret as the test developer is now required to take on additional duties outside of the scope contained within the original contract. (See attached Presentation) In addition to the changes in scope, costs for additional services are estimated at \$133,680.





#### City of Chicago Richard M. Daley, Mayor

#### Department of Human Resources

Jacqueline P. King Commissioner

City Hall, Room 1100 121 North LaSalle Street Chicago, Illinois 60602-1209 (312) 744-4966 (Voice) (312) 744-1521 (FAX) (312) 744-2563 (TTY)

http://www.cityofchicago.org

Administration **Employment Services** Information Services City Hall, Room 1100-1102 (312) 744-4962 (Voice) (312) 744-4976 (Voice)

(312) 744-4954 (Voice)

(312) 744-1521 (FAX)

**Employee Assistance Program** 

(312) 747-0399 (Voice) (312) 747-8970 (FAX)

Office of Compliance Labor Relations Sexual Harassment Workforce Compliance DePaul Center, Suite 330 333 South State Street

Chicago, Illinois 60604-3973

(312) 747-8960 (Voice) (312) 747-8975 (Voice)

(312) 747-8988 (Voice)

(312) 747-8981 (Voice)

(312) 747-8971 (FAX)

#### Strategic Services

DePaul Center, Suite 520 333 South State Street Chicago, Illinois 60604-3975 (312) 747-7277 (Voice)

(312) 747-0405 (FAX)

(312) 747-8972 (Voice)

(312) 747-8971 (FAX)



Page Two 31 May 2007 Justification Memo, Jeanneret & Associates AKA Valtera Corporation

These additional responsibilities will also extend the targeted completion of the exam process beyond the August 1st expiration date of Jeanerret's contract. Therefore I am requesting a four (4) month extension.

The funding strip is 07-100-994433-0140.

Should you have questions relative to this request please contact Ann Nakaguchi at 312-744-9691.

Thank you for your assistance.

JPK/GP

Cc: Michelle Burton Ann Nakaguchi Geoffrey L. Patterson Department of Human Resources

> John O'Brien Department of Procurement Services



## CITY OF CHICAGO POLICE DEPARTMENT

## **ADDITIONAL SCOPE OF SERVICES RELATED TO:**

## **DEVELOPMENT OF PROMOTIONAL PROCESSES FOR** THE RANKS OF LIEUTENANT AND SERGEANT

## Submitted by



Valtera Corporation 601 Jefferson, Suite 3900 Houston, TX 77002 713-650-6535

May 2007

RECE

MAY 2 4 2.27

DEPARTME GOOD LE DOUGES

## INTRODUCTION

This Additional Scope of Services is submitted by Valtera Corporation (formerly Jeanneret & Associates, Inc.) to the City of Chicago to address additional work activities and associated costs that have been (or will be) required to complete the Promotional Processes for the ranks of Lieutenant and Sergeant in the Chicago Police Department. These activities have been undertaken at the request of the City and were not included in the original Scope of Services and related budget proposed by Valtera.

#### **Sergeant Promotional Process**

Valtera's original Scope of Services included costs that were based on an estimated 3,000 candidates participating in the Sergeant Assessment Exercise. In actuality, a total of 3,626 candidates took this component of the exam, resulting in additional costs to conduct scoring activities for the extra 626 people.

#### **Lieutenant Promotional Process**

Due to the test administration problems that occurred during the Lieutenant Oral Assessment Exercise that was administered on January 6, 2007, Valtera has been asked to conduct the following additional activities:

Review Tapes for Administration Problems. Valtera was asked to conduct a review (separate from any scoring activities) of the 661 tapes related to the original Oral Assessment Exercise. The purpose of this review was to identify and document test administration problems (to be used for verification of the results obtained by the City's test administration contractor's audit) and to provide information to the City about various strategies that might be taken to address complaints related to these problems.

<u>Oral Assessment Exercise Re-Test</u>. Due to the City's decision to administer a voluntary re-test of the Oral Assessment Exercise portion of the Lieutenant Promotional Process, Valtera will be required to conduct a number of additional activities. These activities will include producing a modified version of Oral Assessment Exercise video, preparing new candidate preparation information, reviewing new test instructions, attending the re-test administration, meeting with the CPD Sr. SME panel regarding scoring guidelines, and conducting two rounds of independent scoring for the candidates who take the re-test.

1

## REVIEW TAPES FOR ADMINISTRATION PROBLEMS

The following work steps describe the activities required to complete the review of the 661 tapes related to the original Oral Assessment Exercise for the purposes of identifying test administration problems and providing information to the City about various strategies that might be taken to address them. Costs for these activities are presented in the final section of this Scope of Services.

## Work Step 1: Meeting with City and Ernst & Young

At the City's request, Valtera consultants met with key representatives from the City of Chicago Departments of Law and Human Resources, as well as representatives from the City's test administration firm (Ernst & Young) regarding the Lieutenant Oral Assessment Exercise that was administered on January 6, 2007. During this meeting, a number of issues were discussed, including the necessity to document the extent of the test administration problems related to complaints received from candidates. The representatives from each party agreed on a strategy to identify the scope of the problem, including method of documentation and time frame.

### Work Step 2: Conduct Tape Review

Valtera consultants conducted a thorough and structured review of all of the cassette tapes related to the 661 candidates who took the original Oral Assessment Exercise. Each candidate's testing session was recorded in full on an individual tape, which contained documentation of the test administration process (e.g., instructions given, equipment operation, interaction with the Ernst & Young proctor, etc.) as well as the candidate's test responses. The consultants prepared detailed instructions and trained a team of reviewers to listen to the tapes and document relevant test administration issues. Each tape took approximately 20–30 minutes to process.

### Work Step 3: Review and Discuss Results

Valtera consultants compiled the documentation of test administration issues across reviewers. These data were analyzed to determine overall counts of occurrences of relevant incidents according to a coding system devised by Ernst & Young. Multiple telephone conferences were held with City and Ernst & Young representatives to compare results and come to agreement on final documentation of types of test administration problems and numbers of candidates potentially affected.

## **ORAL ASSESSMENT EXERCISE RE-TEST**

The following work steps describe the additional activities that will be required of Valtera consultants based on the City's decision to administer a voluntary re-test of the Oral Assessment Exercise portion of the Lieutenant Promotional Process. The costs for these activities are presented in the final section of this Scope of Services.

## Work Step 1: Prepare Modified Version of Video

Valtera will prepare a modified version of the Oral Assessment Exercise video, which will be used to present the background information and test questions to which the candidates respond during the re-test. Modifications will be made only at the request of Ernst & Young representatives (with approval by the City) to address specific test administration issues by minimizing the involvement of proctors. No changes will be made to the content of the test itself.

## Work Step 2: Develop Candidate Preparation Information

Prior to the original administration of the Lieutenant Assessment Exercises, Valtera consultants prepared a detailed candidate preparation guide that provided candidates with information about the test format, purpose, and instructions, as well as sample test materials and practice items. For the proposed re-test, the consultants will prepare a modified version of the candidate preparation materials to include information related only to the Oral Assessment Exercise and any changes to the re-test administration procedures.

## Work Step 3: Review Test Administration Instructions

At the City's request, Valtera consultants will review the test instructions that Ernst & Young prepares for their representatives who will be involved in proctoring and/or monitoring the re-test of the Oral Assessment Exercise. This review will ensure that the individuals who are interacting with the re-test candidates are given instructions that comply with the intended test administration procedures.

## Work Step 4: Attend Re-Test Administration Session

A Valtera consultant will attend the Oral Assessment Exercise re-test session scheduled for June 23, 2007. The consultant will be available to respond to test-related questions that candidates may have during the re-test administration.

## TIME FRAME AND COSTS

### **Schedule for Completion**

Regarding the increased scoring effort required for the Sergeant Assessment Exercise, all of the activities have been completed as outlined in the Valtera's original Scope of Services. The rank-ordered list containing the final scores for all 3,626 candidates was submitted to the City in October 2006.

All of the activities also have been completed relating to the review for administration problems of the 661 tapes for the Lieutenant Oral Assessment Exercise. At the request of the City, this effort was conducted in April 2007.

At the direction of the City, activities related to the re-test of the Lieutenant Oral Assessment Exercise are currently underway. Valtera has delivered the candidate preparation information, which is being distributed during the application period from May 16–29, 2007. Valtera has met with representatives from the City and Ernst & Young to discuss requested administrative changes to the Oral Assessment Exercise video and is in the process of preparing the modified version for use in the re-test. Valtera will deliver (via secured means) to Ernst & Young the new video and will conduct a review of the proctor instructions prior to the re-test administration scheduled for June 23, 2007. As soon as possible after that date, the meeting with the CPD Sr. SMEs will be conducted. Scoring activities will be conducted as quickly as possible, while maintaining emphasis on accuracy of the results. Depending on the number of candidates who elect to participate in the retest, scoring could be completed within 6–8 weeks of test administration.

**NOTE**: Due to the City's decision to conduct the re-test of the Oral Assessment Exercise on June 23, 2007, the remainder of the activities to be conducted for the Lieutenant Promotional Process cannot be completed before the current contract expires on July 31, 2007. Therefore, the contract will need to be extended to allow for completion of scoring of the Assessment Exercises, conducting analyses regarding the results, meeting with City representatives, and documenting the project activities and outcomes in a technical report.

### REFERENCES

- American Education Research Association, American Psychological Association, & National Council on Measurement in Education. (1999). Standards for educational and psychological testing. Washington, DC: American Psychological Association.
- Equal Employment Opportunity Commission, Civil Service Commission, Department of Labor, & Department of Justice. (1978). Uniform guidelines on employee selection procedures. *Federal Register*, 43, 38290-38315.
- Society for Industrial and Organizational Psychology. (2003). *Principles for the validation and use of personnel selection procedures* (4th ed.). College Park, MD: Author.