### **CITY OF CHICAGO** DEPARTMENT OF PROCUREMENT SERVICES ROOM 403, CITY HALL, 121 N. LASALLE STREET

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BOARD CHAIRPERSON

### JUSTIFICATION FOR NON-COMPETITIVE PROCUREM

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For contract(s) in this request, an			naior subject areas be	elow in accordance with	the Instructions for
Preparation of Non-Competitive				THE RESPONSE OF THE PERSONS ASSESSED.	STATE OF BUILDINGS
Request that negotiations be cond	lucted only with	HLP, Inc. (Name of Person or	Firm)	for the product and/or	r services described herein.
This is a request for	(One-Time Cor	ntractor Requisition #		_, copy attached) or _X	<u></u>
Term Agreement or De	legate Agency (Check	one). If Delegate Ag	gency, this request is	for "blanket approval"	for all contracts within the
NAME OF THE PROPERTY OF THE PR		(Attach List)	Pre-Assigned Spec	ification No.	
(Program Name)			Pre-Assigned Cont	ract No.	
COMPLETE THIS SECT					
Describe in detail the change in to for the change. Indicate both the supporting documents. Request a	original and the adjus	ted contract amount a	nd/or expiration date	with this change, as ap	
Contract #:	Compar	ny/Agency Name: _	Animal Care and	l Control	
Specification #	Contrac	ct/Program Descrip	tion: Shelter So	ftware Program	
Modification #:					
		ed List, if multiple)			
Anne Kent Originator Name	(312) 747-1388 Telephone	Anne Kent Signature	Animal (	Care & Control	6/18/07 Date
Indicate SEE ATTACHED in each	ch box below if addition	nal space needed:			
(1) PROCUREMENT HI management system. This systemedical clinic, field work, report	em has the power to r	nanage and track all	work performed at	the shelter: kennel ani	
(2) ESTIMATED COST - daily operations. 25 sites with a				mber of workstations	utilizing the software for
(3) SCHEDULE REQUIDED by large municipalities (reference		•	-	•	•
used in the truck at the point of to look for potential adoptions; full life cycle of a service reques but it has the ability to create ac	Figure pickup of the animal 3) the ability to integet; 4) an excellent rep	l; 2) web portal func grate with other syste	tionality that will all ms such as the City	low citizens the ability 's 311 program which	to search for lost pets and allows the City to see the
ot have, as they are much small support system is necessary.	-	* *		<b>-</b>	•
Also, the necessary hardware is	in compliance with C	ity standards.		$\mathcal{A}_{\mathcal{A}}$	
APPROVED BY: Quan	Kest ENTHEAD OR DESIGN	NEE DATE	107	BOARD CHAIRPERSO	ME ?[6/07] DATE



City of Chicago Richard M. Daley, Mayor

**Commission on Animal** Care and Control

2741 South Western Avenue Chicago, Illinois 60608 (312) 747-1406 (312) 747-1409 (FAX) (312) 744-2956 (TTY) http://www.cityofchicago.org

### Memorandum

To:

Doug Yerkes

Chairman

Sole Source Board

From: Anne Kent

**Executive Director** 

Animal Care & Control

Date: June 18, 2007

**Justification for Non-Competitive Procurement** Re:

Please accept this request for a Sole Source Contract to be entered into with HLP, Inc. for the Chameleon Shelter Management System to be used at the Lee Animal Shelter (Animal Care and Control), 2741 S. Western, Chicago, Ill.

This shelter management system is a state of the art software case management system which has the capability to manage and track all facets of work performed at the shelter: kennel, impounded animals, licenses, finance, medical clinic, field work, reports, staff performance and donor contributions.

The system has a mobile solution which can be used in the truck by the Animal Care Officer from the point of pickup of the animal. It has a web portal functionality that will allow citizens the ability to search for lost pets and to look for potential adoptions. It has the ability to integrate with other systems such as the City's 311 program which allows the City to see the full life cycle of a service request. The system provides an excellent reporting tool which not only comes with standard reports, charts, graphs and spreadsheets, but also allow us the ability to create ad hoc reports.

An important element of this system is Chameleon's ability to provide technical support and training which is a capability the other vendors do not have, as they are much smaller operations. This program will be managed by Animal Care and Control and the support system is necessary. The necessary hardware is in compliance with City standards.

I have attached a comprehensive list of references from shelters across the United States which use this Chameleon system.

Thank you for considering this request.

cc: Barbara Lumpkin





For DPS Use Only
Date Received
Date Returned
Date Accepted
CA/CN's Name
**AMP + Problem ** The State of Management o

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE UNIT MANAGER IF YOU HAVE ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES, ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS 60602.

REQUIRE LASALLE	D MATERIA STREET, C	LS AND SU HICAGO, IL	BMIT FOR H LINOIS 6060	IANDLING TO 12.	O THE DEP	ARTMENT O	F PROCURI	EMENT SERVICE	S, ROOM 40	3, CITY HALL, 121 N.
Date: REQ N Specifi PO No.	06/21/07 o.: 342 ication No .: (if know	206  o.: (if known): .: (if known	/n): n):	meleon Sh	1 1 F	Tel: 747-13 Project Ma Tel: 747-13 Previous F	382 Fax: inager: Si 382 Fax: PO No.: (if	usan Cappello 747-1409 E-r @ known):	ityofchica nail:scap cityofchica	go.org pello
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CONTR	ACT TER	RM: 3	yr Re	quested T	Term (nun	nber of mo	onths):	36		

ID/SUBMITTAL REQUIREMENTS: esting Pre Bid/Submittal Conference?
ARCHITECTURAL/ENGINEERING SUPPLEMENTAL CHECKLIST
Required Attachments: Scope of Services, including location, description of project, services required, deliverables, and other information as required Risk Management Will services be performed within 50 feet of CTA train or other railroad property? Will services be performed on or near a waterway?  If applicable, Pre-Qualification Category No.  Category Description:  For Pre-Qualification Program, attach list of suggested firms to be solicited Other Agency Concurrence Required: None State Federal Other (fill in)
AVIATION CONSTRUCTION SUPPLEMENTAL CHECKLIST
DOA sign-off for final design documents:  \[ Yes \] No Required Attachments:  Copy of Draft Contract Documents and Detailed Specifications.  Risk Management:  Current Insurance Requirements prepared/approved by Risk Management: Yes \[ No \]  Will work be performed within 50 feet of CTA or ATS structure or property? Yes \[ No \]  Will work be performed airside? Yes \[ No \]  *NOTE: Any non-construction Aviation request, complete the applicable section.
COMMODITIES SUPPLEMENTAL CHECKLIST
Required Attachments: Detailed Specifications (Scope of Services) including detailed description of the product, delivery location, user department contact, price escalation considerations, Bidder's qualification, contract term and extension options, Contractor's qualifications, citation of any applicable City/State/Federal statutes or regulations, citation of any applicable technical standards and Price Lists/Catalogs, technical drawings and other exhibits and attachments as appropriate.
If Modification request, please verify and provide the following:
Contractor's Name:
Contractor's Address:
Contractor's e-mail Address:
Contractor's Phone Number:
Contractor's Contact Person:
CONSTRUCTION SUPPLEMENTAL CHECKLIST
Required attachments: Copy of Draft (80% Completion), Contract Documents and Detailed Specifications Risk Management Will services be performed within 50 feet of CTA train or other railroad property?  Will services be performed on or near a waterway?

### VEHICLES/HEAVY EQUIPMENT SUPPLEMENTAL CHECKLIST

Required Attachments:  Detailed Specifications including detailed description of the vehicle(s) or equipment, if any, and options/accessories.  Special Provisions (Delivery, Warranty, Manuals, Training, Additional Unit Purchase Bid Submittal Information, etc.)  Delivery Location(s)  Technical Literature  Drawings, if any	
Part Number List ( Manufacturer; or Dealer; or Other Source: Current Price List(s)/Catalog(s) Special Approval Form Exhibits and Attachments	)
If Modification request, please verify and provide the following:	
Contractor's Name:	
Contractor's Address:	
Contractor's e-mail Address:	
Contractor's Phone Number:	
Contractor's Contact Person:	
Contractor's Contact Person:  PROFESSIONAL SERVICES SUPPLEMENTAL CHECKLIST	<u> </u>
PROFESSIONAL SERVICES SUPPLEMENTAL CHECKLIST  Detailed description of project listing obligations of each party.  The Schedule of Compensation	<u> </u>
PROFESSIONAL SERVICES SUPPLEMENTAL CHECKLIST  Detailed description of project listing obligations of each party. The Schedule of Compensation Deliverables Request for individual contract services (if applicable)	Γ
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PROFESSIONAL SERVICES SUPPLEMENTAL CHECKLIST  Detailed description of project listing obligations of each party. The Schedule of Compensation Deliverables Request for individual contract services (if applicable) The appropriate EPS form ITSC (approved by BIS) OBM (approved by Budget form/memo) Grant document attached Attach any documentation indicating any previous purchase activity to assist in the procu  TELECOMMUNICATIONS AND UTILITIES SUPPLEMENTAL CHECK Required Attachments: Detailed Scope of Services/Specification which sets forth all of and products the user department wants provided, including time frame for completion, s prospective vendors, special requirements or needs of the project, locations, anticipated departments, citation of any applicable City ordinance or state/federal regulation or statuthas the project been reviewed by BIS?  Attach copy of BIS Recommendation; Reservation(s); or participate under current contrations the project include software?  Pression Plant Check Includes Supplicable City ordinance or state/federal regulation or statuthas the project been reviewed by BIS?  Attach copy of BIS Recommendation; Reservation(s); or participate under current contrations.	urement process  CKLIST  f the anticipated services special qualifications of participating user ite.

Form Dated 04/24/2007 Page 3 of 4

### WORK SERVICES/FACILITY MAINTENANCE SUPPLEMENTAL CHECKLIST

Required Attachments: Detailed Specifications (Scope of Services) including detailed description of the work, locations (with supporting detail), user department contacts, work hours/days, laborer/supervisor mix, compensation and price escalation considerations, Bidder's qualification, contract term and extension options, Contractor's qualifications, citation of any applicable City/State/Federal statutes or regulations, citation of any applicable technical standards and Price Lists/Catalogs, technical drawings and other exhibits and attachments as appropriate.

Risk Management: Will services be performed within 50 feet (50') of CTA train or other railroad property?	□Yes	□No
Will services be performed on or near a waterway?	□Yes	
Will services require the handling of hazardous/bio-waste material?	□Yes	□No
Will services require the blocking of streets or sidewalks which may affect public safety?	□Yes	□No
If Modification or Amendment request, please verify and provide the following:		
Contractor's Name:		
Contractor's Address:		
Contractor's e-mail Address:		
Contractor's Phone Number:		
Contractor's Contact Person:		

### HLP, INC. PRICE QUOTE #070307 PHASE ONE

### City of Chicago Animal Care and Control

Item	Price	Qty	Amount	Totals
SYSTEM SOFTWARE: (required) pre-purchased	· 			
Microsoft Windows 2000 Server pre-installed locally				
Microsoft SQL Server, latest edition pre-installed locally		1		
Crystal Reports Professional, latest edition pre-installed locally	у			
CHAMELEON PRODUCTS :				
Chameleon/CMS Software License	\$12,000	1	\$12,000	
Chameleon Public Access Software License	\$9,800	1	fee waived	
- ChamCam Plus imaging package	\$150	1		or first package
- PaWWW Kiosk - software only	\$600		\$0	
PRODUCTS TOTAL (shipping included)				\$12,000
Sales Tax on products only (AZ, CA, CO, FL, IL,KY & NM)				Exempt
SOFTWARE SUPPORT & MAINTENANCE :	annu	al req	uired licensi	ng fees
Chameleon/CMS Software annual fee		T		
limited to a single server & Unlimited worksations			\$24,000	
- limited to unlimited Field Service Units	· · · · · · · · · · · · · · · · · · ·		\$0	
- limited to no FSU/Mapping	\$960		\$0	
- limited to no PocketCham	\$240		\$0	
Chameleon Public Access Software annual fee		<b>†</b>		
- ChamCam Plus Imaging	\$960	ir	icluded on li	censed workstations
- limited to no PAWWW Kiosk	\$960		\$0	
- limited to no ChameleonWebLicensing	\$2,880		\$0	A NAME AND ADDRESS OF THE PARTY
- Certified Data Connection	\$960	1	\$960	· · · · · · · · · · · · · · · · · · ·
SUPPORT & MAINTENANCE TOTAL				\$24,960
COMPUTER SERVICES :				
Custom Interface from Chameleon to Chicago 311	\$20,000		\$20,000	
Software Customization per day	\$600		\$0	
Custom Report Writing Serv/day(can be used in hour incr.)	\$600	20	\$12,000	estimated
	not quoted,dat	a req		s, \$3-\$12,000/file type
Software Tuning & Training per day (2 trainers on site)	\$1,800	20		scheduled as req.
SERVICES TOTAL (all expenses included)				\$68,000
TOTAL EST. PRICE QUOTE for PHASE ONE				\$104,960
DELIVERY: Software is installed remotely ASAP after P.O. received	ved. No magni	etic m	 nedia is shipp	ped.
Services are offered at available time on HLP calendar	r, after P.O. re	ceive	d.	THE CONTRACT
TERMS: Payment is due 30 days of Invoice date. Products bille	d when shippe	d, Sei	rvices billed	as provided.
Fee charged monthly at 60 days past due.				

HLP, INC. 3271 Falkland Circle Huntington Bch., CA 92649 303-914-8633-fax

TO: Anne Kent Executive Director Anne Kent annekent@cityofchicago.org From. Robin Kee Robin@chameleonbeach.com (800) 459-8376 Date 07/03/07 Price set for 60 days

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INTER-OFFICE	YES		YES	T	1
COMMUNICATION	X		Х		DATE: APRIL 4, 2007
1. ANNE KENT - DIRECTOR ANIMAL CONTROL 2741 SOUTH WESTERN		NIMAL (	<u></u>	OL	SUBJECT:  DATA AND POWER AT  VARIOUS LOCATIONS
		,			
ELECTRIC WIRING & C 940 WEST EXCHANGE A CHICAGO, ILLINOIS		JE	TIONS		REFERENCE: 07-T-05
MATERIAL EST	TIMAT	ED COS	T CABL	ES FOI	\$16,300.00 \$8,200.00 \$24,500.00 R EACH LOCATION ADD THE FOLLOWING: \$2,600.00 \$2,200.00
ORIGINATED BY:					SIGNATURE:
At tallen					

PETER FALLARA ACTING SUPERINTENDENT GLENN A. TATARA DEPUTY COMMISSIONER



City of Chicago Richard M. Daley, Mayor

Office of the Mayor

City Hall, Room 406 121 North LaSalle Street Chicago, Illinois 60602 (312) 744-9500

http://www.cityofchicago.org

### **MEMORANDUM**

TO:

Anne Kent

Acting Executive Director

Chicago Animal Care and Control

FROM:

David Goodman, Chairman

Information Technology Governance Board

Hardik Bhatt, Robert Kolman, and Norm Pucilo, BIS Andrea Gibson, Leah Dawson and Russ Carslon, OBM

RE:

IT Equipment Note Requests

DATE:

June 6, 2007

Thank you for presenting your 2007 information technology requests to the Information Technology Governance Board (ITGB). The ITGB evaluates departments' requests for technology investments and distributes the available funding, taking into consideration citywide timelines and priorities. In 2007, the total available funding was \$25 million – 22% less than 2006.

The ITGB has decided to allocate funding for the following project to Chicago Animal Care and Control:

### \$149,500 for Inventory Tracking Software

The department's next step is to complete a project charter for Inventory Tracking Software. Once the charter has been reviewed and approved by the ITGB, funding lines will be made available in FMPS.

Any requests not approved by the IT Board may be considered in the 2008 budget and should be submitted according to the directions in the Budget Manual. In early 2008, the IT Board will invite departments to present on project updates and any new requests. Departments may also be invited to meetings at the end of 2007.

Please contact your budget analyst with any questions about IT E-Note or non-IT E-Note projects and funding strips. If you have any other questions, please contact Dave Goodman at 312-744-7135.

cc:

**ITGB** 

**Budget Analyst** 

NEIGHBORHOODS



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Note: This is not the end of the Journal Template. Unprotect the sheet and insert as many rows as needed.

Date: 07/03/07
To: City of Chicago
Attn: Anne Kent

HLP Inc/Chameleon Software is very interested in having you as a client and we are sure you will be very happy with our software. We have successfully installed and implemented our software in over 300 sites and we are sure we can provide you the same using our tried and proven methods.

We are aware that your City requires compliance on MBE and WBE and will work with you to insure that we comply. At this early stage, we have already researched some of the various vendors and skill sets on the City's vendor lists. As we firm up the needs of your particular site, we will invest more time into pinning down specific vendors that will most benefit and contribute to your success. With your direction and help I am sure we will be successful in this endeavor.

Thank you for your consideration.

Sincerely,

Robin Kee

1960

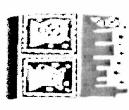
HLP Inc/ Chameleon Software Products

HLP, INC Chameleon Software Products 2595 S Lewis Way Ste B-124 Lakewood, Co 80227

voice.720.887.2940 fax.303.404.9634

www.ChameleonBeach.com





### Animal Care and Control Chicago



### Animal Care and Control (ACC) Anne Kent, Executive Director

### 2007 E-Note Request

Approved June 6, 2007, by ITGB Presented March 26, 2007

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- City installed 311 which is not an adequate indicator of shelter operations.
- 311 only tracks animals in and out of the facility.
- Chameleon can interface with 311.
- There are volumes of paperwork currently in use which will be eliminated.
- This project is Business Process Reengineering which will increase efficiency, proficiency and reduce costs.
- In the future this will ensure that all information is transferred to the web.

- Ensure staff capability to use computers limited area. by requiring training for their specific,
- To do their job correctly, the employee has to use the computer.
- Notification to union of added work requirement.

## SUMMERY OF NOOT SINIK TINOTO REQUEST

Chameleon Project	2007 E-Note \$	Future \$
Infrastructure Upgrades - Wiring of Pavilions	Estimate being Developed	
Server, Database and Desktop installations and configurations	\$20,000	N/A
Chameleon Software	\$13,080	N/A
Chameleon Software Maintenance	\$24,960	\$24,960
Project Management / Training Consulting Services	\$62,600	\$5,000

# 

### 2007

- Detailed Project Requirements and Process Re-engineering Scope Documentation
- and configuration and desktops moves and standardize configurations) Shelter Facility Infrastructure Preparation (Wiring of Pavilions, server installation, database software installation
- Procurement of Chameleon Software
- Inventory Management module Phase 1a – Configuration and implementation of **Shelter and**
- Phase 1b Training

### 2008

- Phase 2 Interface with 311/CSR application
- Phase 3 Configuration and implementation of Web Portal module
- module Phase 4 1 Configuration and implementation of Mobile Solution

## Storior Rolling Controls Order Controls

- U Project Scope: Implement Shelter Management Tracking System.
- Project Objectives:
- Re-engineer current manual paper process to electronic process
- Allow ACC to electronically track all animals, clients and services
- Allow ACC to electronically track inventory (Animals and Supplies) management.
- Increase transparency via web and interfaces to other systems
- Allow mining of ACC data for investigative and compliance purposes.
- Reduce ACC administrative adoption/redemption processing time.
- Allows ACC to have structured technical support and maintenance
- Replace / reduce manual paper process
- Increased processing efficiency and tracking of services.
- Increased reporting and interfacing capacity.
- Positions ACC to utilize web and mobile functionality for future
- **Project Managers**
- ACC: Susan Cappello, BIS: John Karnuth
- Vendors
- MCA contractors and subcontractors: HLP, Inc. (M/WBE Compliance) Other Entities: CDPH, DSS, BIS, Cook County, State

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Milestone	Orig. Due Date	Actual
Business Requirements completed	Q2-2007	
Functional Requirements completed	Q2-2007	
Technical Design completed	Q2-2007	
Development/Unit Test completed	Q2/Q3- 2007	
QA Testing completed	Q3-2007	
User Acceptance Testing completed	Q3-2007	
Deployment	Q3-2007	
Training	Q3-2007	

Estimated completion date is 10/01/2007.

# Shelter Vendgement Project. Current Status

- Preliminary process and needs assessment completed
- Preliminary facility needs assessment completed.
- Hardware and software application reviews completed.
- Preliminary quote provided.
- ITGB Approval needed.
- Sole Source approval needed.
- Detail Requirements not started.
- Facility Preparation not started.
- ্ৰ Training not started.

Software Implementation – not started.

Project review

### 

- Rockford (Local)
- New York City Rockford Site visit proposed for Mid-April.
- Houston
- San Diego Atlanta

San Francisco

## 

- The division of electric wiring and toward the future installation of Chameleon. covering labor & material for the following work communications has prepared an estimate
- Estimate for data and power at locations identified on walk through of facility on 3-29-07. Two (2) category 6 data cables to each location. Labor... .....\$16,300.00 ... \$8,200.00

Estimated Cost \$24,500.00

### Chameleon Software Products Reference List Eastern States

10/23/2006



### **Alachua County Animal Services**

3400 NE 53rd Ave, Gainesville, FL 32609 Phone (352) 264-6870

### **American SPCA**

424 E 92nd St, New York, NY 10128 Phone (212) 876-7700

### **Angels for Animals**

4750 ST RTE165, Canfield, OH 44406 Phone (330) 549-1111

### **Animal Friends Inc**

2643 Penn Ave, Pittsburgh, PA 15222 Phone (412) 566-2103

### Arlington, Animal Welfare League of

2650 S Arlington Mills Dr, Arlington, VA 22206 Phone (703) 931-9241

### **Asheville-Buncombe County Animal Services**

180 Merrimon Ave, Asheville, NC 28801 Phone (828) 253-6807

### **Atlanta Humane Society**

981 Howell Mill Rd NW, Atlanta, GA 30318 Phone (404) 875-2600

### **Augusta Animal Services**

4164 Mack Ln, Augusta, GA 30906 Phone (706) 790-6836

### **Bay County Animal Control**

6401 Bayline Dr, Panama City, FL 32401 Phone (850) 784-4005

### **Boston Animal Rescue League**

10 Chandler St, Boston, MA 02116 Phone (617) 426-9170

### **Brevard County Animal Services**

1515 Sarno Rd Bldg A, Melbourne, FL 32935 Phone (321) 255-4327

### **Broward County Animal Care and Regulation**

1870 SW 39th St, Ft. Lauderdale, FL 33315 Phone (954) 359-1312

### **Broward County Humane Society**

2070 Griffin Rd, Ft. Lauderdale, FL 33312 Phone (954) 989-3977

### **Burlington Police Department, Animal Services**

215 Stone Quarry Rd, Haw River, NC 27215 Phone (336) 578-1386

### **Catawba County Animal Care & Control**

100 C West Blvd, Newton, NC 28658 Phone (828) 464-7686

### **Central Brevard Humane Society**

1020 Cox Rd, Cocoa, FL 32922 Phone (321) 636-3425

### Charlotte Mecklenburg Animal Control Bureau

8315 Byrum Dr, Charlotte, NC 28202 Phone (704) 336-3786

### **Cleveland Animal Protection League**

1729 Willey Ave, Cleveland, OH 44113 Phone (216) 377-1620

### **Collier County**

7610 Davis Blvd, Naples, FL 34104 Phone (239) 530-7387

### **Columbia Animal Control**

127 Humane Ln, Columbia, SC 29209 Phone (803) 776-7387

### Columbia County Animal Care & Control Department

6337 Columbia Rd, Appling, GA 30802 Phone (706) 541-4077

PLEASE CALL FOR SITES IN OTHER REGIONS

### Chameleon Software Products Reference List Eastern States

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### **New York City Animal Care and Control**

11 Park Pl 805, New York, NY 10007 Phone (212) 442-2059

### **Onslow County**

609 Court St, Jacksonville, NC 28540 Phone (910) 455-3926

### **Orange County Animal Control, FL**

2769 Conroy Rd, Orlando, FL 32839 Phone (407) 254-9140

### **Orange County NC**

304 Revere Rd, Hillsborough, NC 27278 Phone (919) 245-2075

### **Palm Beach County Animal Control**

7100 Belvedere Rd, Palm Beach, FL 33411 Phone (561) 233-1200

### Palm Beaches, Humane Society of the

3200 N Military Trail, West Palm Beach, FL 33409 Phone (561) 686-3663

### **Panhandle Animal Welfare Society**

752 Lovejoy Rd, Ft. Walton Beach, FL 32548 Phone (850) 243-1525

### **Polk County Animal Services**

7115 Decastro Rd, Winterhaven, FL 33880 Phone (863) 499-2600

### **Potter League for Animals**

PO Box 412, Newport, RI 02840 Phone (401) 846-0592

### **Prince Georges County Animal Control**

8311 D Arcy Rd, Forestville, MD 20747 Phone (301) 499-8307

### **Rochester & Monroe County, Humane Society of**

99 Victor Rd, Fairport, NY 14450 Phone (585) 223-1330

### **Santa Rosa County Animal Services**

4451 Pine Forest Rd, Milton, FL 32583 Phone (850) 983-4680

### Sarasota County Sheriffs Office Animal Services

8451 Bee Ridge RD, Sarasota, FL 34241 Phone (941) 861-9500

### Schenectady

53 Maple Ave, Scotia, NY 12302 Phone (518) 374-3944

### **Southampton Animal Control**

102 Old Riverhead Rd, Hampton Bays, NY 11946 Phone (631) 728-1088

### **Springfield TJ OConnor Adoption Center**

627 Cottage St, Springfield, MA 01104 Phone (413) 781-1486

### **Talbot County Humane Society**

7894 Ocean Gateway, Easton, MD 21601 Phone (410) 822-0107

### **Tallahassee-Leon Animal Service Center**

1125 Easterwood Dr, Tallahassee, FL 32311 Phone (850) 891-6795

### **Toledo Humane Society**

1920 Indianwood Cir, Maumee, OH 34537 Phone (419) 891-0705

### Treasure Coast, HS of the

4100 SW Leighton Farm Ave, Palm City, FL 34990 Phone (772) 287-5753

### **Vero Beach**

4701 41st St, Vero Beach, FL 32961 Phone (772) 388-3331

### Wake County, SPCA of

327 Highway 70 E, Garner, NC 27529 Phone (919) 772-2326

### Chameleon Software Products Reference List Pacific States

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### **Amador County**

12200 Airport B Rd, Jackson, CA 95642 Phone (209) 223-6378

### **Anchorage Animal Control**

4711 S Bragaw St, Anchorage, AK 99507 Phone (907) 343-8200

### **Animal Foundation**

665 N Mojave Rd, Las Vegas, NV 89101 Phone (702) 384-3333

### **Antioch City Animal Services**

300 L St, Antioch, CA 94509 Phone (925) 779-6989

### Berkeley, City of

2013 2nd St, Berkeley, CA 94701 Phone (510) 981-6600

### **Burbank Animal Shelter**

1150 Victory PI, Burbank, CA 91502 Phone (818) 238-3340

### **Butte County Animal Control**

202 Mira Loma Dr, Oroville, Ca 95965 Phone (530) 891-2907

### **Calaveras County Animal Services**

891 Mountain Ranch RD, San Andreas, CA 95249 Phone (209) 754-6509

### Chula Vista Animal Shelter

130 Beyer Way, Chula Vista, CA 91911 Phone (619) 691-5123

### **Clark County Animal Control**

, NV Phone

### **Contra Costa County Animal Services**

4800 Imhoff Pl, Martinez, CA 94553 Phone (925) 335-8300

### **El Dorado County**

2301 Coolwater, Placerville, CA 95667 Phone (530) 621-5797

### **Escondido Humane Society**

3450 E Valley Pkwy, Escondido, CA 92027 Phone (760) 888-2275

### **Fremont Animal Shelter**

200 Stevenson Blvd, Fremont, CA 94537 Phone (510) 790-6640

### Friends of the San Francisco AC and Control

, CA

Phone (415) 822-5566

### **Hayward Police Department**

300 W Winton Ave, Hayward, CA 94544 Phone (510) 293-7200

### **Hollister Animal Control**

375 5th St, Hollister, CA 95023 Phone (831) 636-4320

### **Humboldt County**

980 Lycoming Dr, McKinleyville, Ca 95519 Phone (707) 840-9132

### **Irvine Animal Care Center**

6443 Oak Canyon, Irvine, CA 92620 Phone (949) 724-7741

### **Kern County Animal Control**

201 S Mt Vernon Ave, Bakersfield, CA 93305 Phone (661) 324-2925

### **Kern County Animal Control**

201 S Mt Vernon Ave, Bakersfield, CA 93305 Phone (661) 868-7100

### **King County Animal Shelter**

21615 64th Ave South, Kent, WA 98032 Phone (209) 296-7387

### Chameleon Software Products Reference List Pacific States

10/23/2006



### Rancho Cucamonga, City of

11780 Arrow Route, Rancho Cucamonga, CA 91730 Phone (909) 466-7387

### **Riverside County Animal Control**

5950 Wilderness Ave, Riverside, CA 92504 Phone (951) 358-7387

### **Sacramento City Animal Control**

2127 Front St, Sacramento, CA 95818 Phone (916) 264-7387

### Sacramento County Animal Care & Regulations

9700 Goethe Rd D, Sacramento, CA 95827 Phone (916) 875-5232

### Salinas, City of

200 Lincoln Av, Salinas, CA 93901 Phone (831) 758-7031

### San Bernardino City of

300 N D St, San Bernardino, CA 92418 Phone (909) 384-5275

### San Bernardino, County of

351 N Mountain View, San Bernardino, CA 32415 Phone (909) 891-3800

### San Clemente, City of

221 Fabricante Av, San Clemente, CA 92672 Phone (949) 361-8205

### San Diego County Animal Control

5480 Gaines St, San Diego, CA 92110 Phone (619) 236-4250

### San Diego Humane Society

5500 Gaines St, San Diego, CA 92110 Phone (619) 299-7012

### San Francisco Animal Care & Control

1200 15th St, San Francisco, CA 94103 Phone (415) 554-6364

### San Francisco SPCA

2500 16 St, San Francisco, CA 94103 Phone (415) 554-3000

### San Francisco Tax License Department

875 Stevenson St, San Francisco, CA 94102 Phone (415) 554-4460

### San Joaquin County

1868 E Hazelton Ave, Stockton, CA 95205 Phone (209) 468-3353

### San Jose Animal Care & Services

2750 Monterey Rd, San Jose, CA 95111 Phone (408) 578-7297

### San Luis Obispo Sheriffs Department

885 Oklahoma Ave, San Luis Obispo, CA 93401 Phone (805) 781-4411

### San Mateo

455 County Center, San Mateo, CA 94064 Phone (650) 363-4329

### Santa Barbara

5473 Overpass Rd, Santa Barbara, CA 93111 Phone (805) 681-5285

### Santa Clara County Animal Care & Control

526, San Martin, Ca 95046 Phone (408) 683-4186

### Santa Cruz County

701 Ocean St, Santa Cruz, CA 95050 Phone (831) 454-7303

### Santa Monica, City of

1640 9th St, Santa Monica, CA 90404 Phone (310) 458-8594

### Seattle/King County Humane Society

13212 SE Eastgate Way, Bellevue, WA 98005 Phone (425) 747-3694

### Chameleon Software Products Reference List Central States

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### **Animal Protective Association of Missouri**

1705 S Hanley Rd, St Louis, MO 63144 Phone (314) 645-4610

### **Austin Town Lake Animal Center**

1156 W Cesar Chavez St, Austin, TX 78701 Phone (512) 972-4738

### **Capital Area Humane Society**

7095 W Grand River Ave, Lansing, MI 48906 Phone (517) 626-6821

### **Champaign-Urbana Humane Society**

1911 E Main St, Urbana, IL 61802 Phone (217) 344-9314

### **Corpus Christi City Animal Control**

1111 N Navigation, Corpus Christi, TX 78407 Phone (361) 882-9771

### **Dallas Animal Control**

8414 Forney Rd, Dallas, TX 75227 Phone (214) 670-6800

### **Detroit Animal Control**

3511 W Jefferson Ave, Detroit, MI 48216 Phone (313) 224-7136

### Edmond, City of

100 E 1st, Edmond, OK 73034 Phone (405) 216-7615

### Fort Wayne Animal Care & Control

3020 Hillegas Road, Fort Wayne, IN 46808 Phone (260) 427-1244

### Georgetown, City of

1107 N College St, Georgetown, TX 78628 Phone (512) 930-3592

### **Grand Prairie**

317 College St, Grand Prairie, TX 75053 Phone (972) 237-8575

### **Harris County Animal Control**

612 Canino Rd, Houston, TX 77076 Phone (281) 999-2883

### **Houston Animal Regulation and Care**

2700 Evella, Houston, TX 77026 Phone (713) 238-9600

### **Houston SPCA**

900 Portway Dr, Houston, TX 77024 Phone (713) 869-7722

### **Huntsville Animal Services**

4950 Triana Blvd, Hunstville, AL 35805 Phone (256) 883-3790

### **Indianapolis Animal Care and Control**

2600 S Harding St, Indianapolis, IN 46221 Phone (317) 327-1397

### **Indianapolis Humane Society**

7929 N Michigan Rd, Indianapolis, IN 46268 Phone (317) 872-5650

### **Iowa City Animal Control**

111 Kirkwood Ave, Iowa City, IA 52240 Phone (319) 356-5424

### **Kansas City Animal Control**

4400 Raytown Rd, Kansas City, MO 64129 Phone (816) 513-9800

### **Kent County Health Department**

700 Fuller Ave, Grand Rapids, MI 49503 Phone (616) 336-3210

### Killeen Animal Control, City of

3118 Commerce, Killeen, TX 76543 Phone (254) 526-4455

### **Lake County Health Department**

29278 N Highway 83, Mundelein, IL 60060 Phone (847) 949-9925

### Chameleon Software Products Reference List Central States

10/23/2006



### St Peters, City of

4850 Mid Rivers Mall Dr, St. Peters, MO 63376 Phone (636) 278-1046

### St Tammany Parish

25026 HWY 36, Abita Springs, LA 70420 Phone (985) 809-0183

### Temple, City of

620 Mama Dog Cr, Temple, TX 76504 Phone (254) 298-5202

### **Wayside Waifs**

3901 East 119th St, Kansas City, MO 64137 Phone (816) 761-8151

### **Williamson County Animal Control**

138 Claude Yates Dr, Franklin, TN 37064 Phone (615) 790-5590

### **Winnebago County Animal Services**

4517 N Main, Rockford, IL 61103 Phone (815) 877-3073

### Chameleon Software Products Reference List Mountain States

10/23/2006



### Adams County Animal Shelter/Adoption Center

10705 Fulton, Brighton, CO 80601 Phone (303) 288-3294

### **Albuquerque City Animal Services**

8920 Lomas Blvd NE, Albuquerque, NM 87112 Phone (505) 764-1126

### Albuquerque, AHA of NM

615 Virginia St SE, Albuquerque, NM 87108 Phone (505) 255-5523

### **Arapahoe County Animal Control**

5334 S Prince St, Littleton, CO 80120 Phone (720) 874-6750

### **Arizona Humane Society**

1521 W Dobbins RD, Phoenix, AZ 85041 Phone (602) 997-7585

### **Aurora City Animal Control**

15750 E 32nd Ave, Aurora, CO 80011 Phone (303) 361-0892

### **Boulder Valley Humane Society**

2323 55th St, Boulder, CO 80301 Phone (303) 442-4030

### Casa Grande

510 E Florence Blvd, Casa Grande, AZ 85222 Phone (520) 426-9300

### Casper - Metro Animal Control & Welfare

200 N David St, Casper, WY 82601 Phone (307) 235-8398

### **Denver Dumb Friends League**

2080 S Quebec St, Denver, CO 80231 Phone (303) 671-5212

### **Denver Municipal Animal Control**

678 S Jason St, Denver, CO 80223 Phone (303) 698-0076

### **Espanola Valley Humane Society**

108 Hamm Pkwy, Espanola, **NM** 87532 Phone (505) 753-8662

### Gila County Animal Shelter

1400 E Ash St, Globe, AZ 85501 Phone (928) 425-5882

### **Larimer Humane Society**

PO Box 272450, Fort Collins, CO 80527 Phone (970) 226-3647

### **Maricopa County Animal Control**

2323 S 35th Ave, Phoenix, AZ 85009 Phone (602) 506-7387

### **Missoula Animal Control**

6700 Butler Creek Rd, Missoula, MT 59808 Phone (406) 541-7387

### **Ogden City Animal Shelter**

1490 Park Blvd, Ogden, UT 84401 Phone (801) 629-8244

### Pikes Peak HS

633 S 8th St, Colorado Springs, CO 80905 Phone (719) 473-1741

### **Salt Lake County Animal Services**

511 W 3900 S, Salt Lake City, UT 84123 Phone (801) 269-7499

### Santa Fe Animal Shelter

100 Caja del Rio Rd, Santa Fe, NM 87507 Phone (505) 983-4309

### **Summit County Animal Control**

191 CR 1004, Frisco, CO 80443 Phone (970) 668-3230



### PROJECT CHARTER LITE m

[To see Online Help ⚠ make certain that Tools/Options/View/ScreenTips is checked]

1. Genera	I Project I	nformation	CONTROL DE CONTROL DE LA CONTROL DE CONTROL DECENTROL DE CONTROL D			
Project Name: Project Sponsor:		Chameleon Animal Tracking System  Animal Care and Control, Anne Kent, Executive Director				
Version 🕮	Date 🕮	Author	Reason for Change			
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2. Project Definition	Hith William A. A. A. Albert Street, and the second		
What product or service will this project produce?	This project is a Business Process Reengineering which will increase efficiency, proficiency and reduce costs for tracking animal inventory and cases.		
Who will use it?	ACC staff.		
Who benefits? How?	The staff at Animal Care and Control, the Office of Budget and Management, taxpayers of the City of Chicago, animal owners, Animal Welfare Agencies, and the animals will benefit from this software tracking system by ensuring the accuracy and the accounting of all worked performed at this facility as we manage the animal population and all activities associated with them.		
How will we know that the project was a success?	The project will be a success when: all kennel activities, animals, inventory (including drugs and narcotics), supplies, staff performance, finances and licenses are electronically tracked; adoption and redemption processes are shortened; there is transparency via the web which allows citizens the ability to search for lost pets and to look for potential adoptions; interfacing has occurred with the City's 311 system; and standard reports, charts, graphs and spreadsheets are generated.		
What are the key deliverables of this project?	A functioning tracking system with training, reporting and technical support. A project manager to work along side the City's project manager for 6 months. Interface from Chameleon to the City's 311 system, Web licensing, conversion of current files into Chameleon, new		



2. Project Definition	Description for the property of the property o
	hardware, custom report writing services, and placement of kiosks in strategic facilities.



3. Project Details				Salator State of St	
Proposed Start date: August 1, 2007		Proposed end	l date:	March 1, 2008	
Enter anticipated project imple	ementation cost: (with	comments where approprie	ate)	45 Str	
Cost of labor (existing staff)	\$ NA		o dan di sana dan dan dan dan dan dan dan dan dan		
Cost of labor (new staff or contract)	\$ 100,640	Vendor Chame	eleon's c	onsulting and software	
Cost of non-labor resources	\$ 48,860	Hardware, facil	lity wiring	g	
Total Cost:	\$ 149,500				
Is a purchase required? If yes, give details.					
Indicate source of funds to	pe used for project	implementation:			
Name of Organization	nal Unit	Fund Center		Estimated Amount (\$)	
ITGB			\$149,5	00	
Enter total post-implementa	tion costs				
Estimated Cost \$		Over # of years:			
Major Known Risks (including	significant Assumption	<b>(8)</b>			
To do their job correctly,	the employee has to us	•	ific, limite	ed area.	
Notification to union of a	dded work requirement				
Constraints (List any conditions schedule (e.g., predetermined but No Constraints identified at this tir	iget or project end date	ect team's options with resp e, limit on number of staff the	ect to res at may be	sources, personnel, or e assigned to the project)).	
constanto acranca at tris tr					



4. Resources Information				
Estimate staff time required (List each	h role, department and the nu	mber of hours required)		
Which group(s) and/or individuals will be involved in this project?	Susan Cappello, ACC and at least three others to be determined  John Karnuth, BIS			
Role (e.g. Developer, Analyst, Network Engineer)	Department	Hours needed (e.g. x hrs/mon for x months; x hours total)		
Susan Cappello, Manager	ACC	35 hours per week		
John Karnuth	BIS	As needed		

5. Sign-off			Add State of the
	Name	Signature	Date (MM/DD/YYYY)
Business Sponsor	Anne Kent	anne Kent	06/18/2007
Project Manager	Susan Cappello	Susan Cassell	6 06/18/2007

### 6. Notes

There are additional Phases (2,3,4) to follow this phase that will cover interface with 311/CSR, a Web Portal module, and a Mobile Solution.