



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

Tuesday, September 03, 2019

Dear Mr. Morgan:

Thank you for expressing your appreciation for the service we provide.

Please be advised that the Department of Business Affairs and Consumer Protection has a zero gift policy. BACP is unable to receive gifts of any value. I am returning the personalized Rubik's Cube that was sent to one of our employees.

It is our job to provide you with the best level of customer service. If you believe you have received superior customer service from a BACP staff member and are interested in thanking him/her in some way, please write a letter and you may send it to my attention.

Once again, thank you for expressing your appreciation to.
We look forward to providing you superior services in the near future.

Sincerely,



Tamara L. Harding
Supervisor of Personnel Services
City of Chicago Dept. of Business Affairs and Consumer Protection