

From: Katherine Wheeler <Katherine.Wheeler@cityofchicago.org>
Sent: Tuesday, September 2, 2025 10:46 AM
To: Steve Berlin <Steve.Berlin@cityofchicago.org>
Subject: FW: Oracle Innovation Lab Visit - Please Use This Link to Register

Good morning Steve,

I'm writing to you to let you know that I attended this event in my official capacity at the invitation of the event's sponsor. The Comptroller approved me to go.

Please let me know if anything else is required of me related to this. Thank you.

Katherine

Katherine M. Wheeler
She/Her/Hers
Deputy Director
Utility Billing & Customer Service Division
City of Chicago, Department of Finance



From: John Bitzan <john.bitzan@oracle.com>
Sent: Monday, August 25, 2025 10:07 AM
To: Katherine Wheeler <Katherine.Wheeler@cityofchicago.org>
Cc: Roderick Sawyer <rtsawyersr@gmail.com>; Joe Moore <joe@joemoore.org>
Subject: Oracle Innovation Lab Visit - Please Use This Link to Register

[Warning: External email]

Finance Deputy Wheeler,

Oracle looks forward to hosting you in our Chicago Innovation Lab this **Friday, August 29th!** The Oracle team is excited to explore our latest technology proof of concepts, especially in AI, and align closely with the City of Chicago's strategic roadmap. This visit is a great opportunity to deepen our partnership and uncover mutual opportunities. To help make your visit seamless, please review the logistical details below and complete any necessary actions.

Register:

- For security purposes, everyone must register using this link - [Oracle Industry Lab Registration Link](#). If you forget to register in advance, we will have you register upon arrival.
 1. Click "register for event"
 2. Which day would you like to attend select: "**Aug 29**"
 3. What time would you like to attend enter: "**All day**"
 4. Click "agree" and "continue"
- Once approved, you will receive a QR Code with your confirmation - Keep your email confirmation with QR code to show at registration.

Location / Address of the Oracle Office Building and Lab located behind:

1405 Lake Cook Rd

Deerfield, IL 60015

Registration, Parking

- Park in the main lot at 1405 Lake Cook Road, Deerfield, Illinois Oracle Building.
- Enter through the main building entrance/lobby 1405; to get checked in for the event.

Attire – Attire is casual. Please note that during our tour we will be in the Dry Lab that has a gravel, dusty floor. Please wear comfortable shoes.

Best regards,
John

ORACLE

John Bitzan | Manager, Customer Elation
Phone: [216.328.8894](tel:216.328.8894), Mobile: [440.258.7029](tel:440.258.7029)
Cleveland, Ohio

Katherine Wheeler

From: Michael Belsky
Sent: Tuesday, August 26, 2025 9:55 AM
To: Katherine Wheeler
Cc: Elaine Herman; Joel Flores
Subject: Re: Deerfield Innovation Lab this Friday with Commissioner Conner and Team

I am ok with you going
my schedule may not permit

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From: Katherine Wheeler <Katherine.Wheeler@cityofchicago.org>
Sent: Tuesday, August 26, 2025 9:07:31 AM
To: Michael Belsky <Michael.Belsky@cityofchicago.org>
Cc: Elaine Herman <Elaine.Herman@cityofchicago.org>; Joel Flores <Joel.Flores@cityofchicago.org>
Subject: RE: Deerfield Innovation Lab this Friday with Commissioner Conner and Team

+ Elaine

Mike,

To follow up on this event – I had asked Elaine for permission to go to this and she had said it was ok. Then, I reached out to the Board of Ethics to make sure there was no issue with me going. They surprised me and told me a couple of things I didn't know I needed in order to go. One is your permission, specifically. I am attaching the email chain with the Board of Ethics in case you want to see what they said.

If you could, please let me know whether or not it's ok with you for me to go to this event. I'd like to go, but I'm fine either way. I have plenty of other work to do this Friday 😊

Thank you!
Kat

From: Katherine Wheeler
Sent: Monday, August 25, 2025 4:59 PM
To: Michael Belsky <Michael.Belsky@cityofchicago.org>; Joel Flores <Joel.Flores@cityofchicago.org>
Subject: RE: Deerfield Innovation Lab this Friday with Commissioner Conner and Team

I was invited and I am going. I am going to learn about use of AI in customer service. Would be happy for you to join if you want to, or I can bring that knowledge back if you're busy.

Kat

From: Michael Belsky <Michael.Belsky@cityofchicago.org>
Sent: Monday, August 25, 2025 4:24 PM
To: Joel Flores <Joel.Flores@cityofchicago.org>; Katherine Wheeler <Katherine.Wheeler@cityofchicago.org>
Subject: Fw: Deerfield Innovation Lab this Friday with Commissioner Conner and Team

is this worth doing

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From: John Bitzan <john.bitzan@oracle.com>
Sent: Monday, August 25, 2025 12:17:44 PM
To: Michael Belsky <Michael.Belsky@cityofchicago.org>
Subject: Deerfield Innovation Lab this Friday with Commissioner Conner and Team

[Warning: External email]

Comptroller Belsky,

This Friday Oracle is hosting several City of Chicago executives at our Innovation Lab in Deerfield. The team below will be exploring our latest technology proof of concepts (including utility billing) and aligning closely with the City of Chicago's strategic roadmap.

I would like to personally invite you to join:

- Randy Connor, Commissioner of the Chicago Department of Water Management
- Mike Grillo, Deputy Commissioner of the Chicago Department of Water Management
- Sharla Roberts, Chief Procurement Officer
- David Kohn, Deputy Commissioner, Regional Partnerships at City of Chicago Department of Water Management

as they tour our "hands-on lab" and gain invaluable insight into the use of artificial intelligence, drones, and field productivity solutions.

We begin at 10am and end at 2pm. **Please let me know if you are able to join.**

Best regards,

John

ORACLE

John Bitzan | Manager, Customer Elation
Phone: [216.328.8894](tel:216.328.8894), Mobile: [440.258.7029](tel:440.258.7029)
Cleveland, Ohio