



City of Chicago
Department of Finance-Utility Billing
P.O. Box 6330
Chicago, Illinois 60680-6330

CUSTOMER NAME	ACCOUNT NUMBER	BILL DATE	DUE DATE
SAM SAMPLE	999999-999999	Feb-03-2016	Feb-24-2016

Utility Service Address: 456 BROADWAY AVE CHICAGO IL 60622-3208

Bill Summary for this Metered Account for billing period Nov-24-2015 thru Jan-27-2016

Previous Balance	\$92.64
Adjustments	\$0.00
Payments	\$92.64
Current Water	\$72.44
Current Sewer	\$72.44
Current Garbage	\$9.50
Penalty	\$1.14

Total Due **\$155.52**

This is a Metered Account.
Little leaks cause big bills.
Check for and repair leaks.
You must pay for all metered water.

MESSAGE CENTER

Please see important information on the back of this bill regarding your utility bill and payment options.

FOR BILLING QUESTIONS, PLEASE CALL 312-744-4426

Make checks payable to City of Chicago. Be sure to include your account number on check and include bottom portion of this bill with payment.



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ACCOUNT NUMBER	DUE DATE	TOTAL DUE
999999-999999	Feb-24-2016	\$155.52

1077 1 AV 0.388

1077



SAM SAMPLE
123 MAIN ST
CHICAGO, IL 60622-3208

Amount Enclosed: \$_____

02242016 0009999990999990 1 0000015552 0000015552 6

WATER RATES, SEWER RATES AND PENALTIES

Beginning June 1, 2016, and every year thereafter, the annual water rates shall be adjusted upwards, if applicable, by applying to the previous year's rate of inflation, calculated based on the Consumer Price Index - Urban Wage Earners and Clerical Workers (Chicago All Items) published by the United States Bureau of Labor Statistics for the 365-day period ending on the most recent January 1. Any such annual increase, however, shall be capped at 105% of the previous year's rate. The sewer rates are 100% of the water rates. Penalties accrue at a rate of 1.25% per month on late balances.

GARBAGE FEE

Effective January 1, 2016, properties are subject to the garbage fee. (The garbage fee is charged to all properties that receive Department of Streets and Sanitation garbage collection service.) The garbage fee is billed as a line item on your new unified utility bill and reflects the same time period as your water and sewer charges. The garbage fee is \$9.50 per month per dwelling unit. Your first unified utility bill of 2016 includes catch up billing for the garbage fee dating back to January 2016. You will have the full year to pay the garbage fee without any penalties.

THE NUMBER OF DWELLING UNITS USED TO CALCULATE YOUR GARBAGE FEE IS:
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1

ARE YOU A SENIOR CITIZEN?

You may qualify for a fee exemption or discount.

To qualify for the sewer charge exemption:

- You must be 65 years of age or older
- Occupy your own property as your principle place of residence
- Residence must be a single family home or have a separate metered water service or water assessment for a residence that is not a single family home

To qualify for the garbage fee discount:

- You must have Cook County's Senior Freeze exemption

Your Meter Reading Details

1000 Cubic Feet = 7480 Gallons

METERED UNITS IN THOUSANDS	READINGS PREVIOUS CURRENT		USAGE IN THOUSANDS Cubic Feet = Gallons	ACTUAL or ESTIMATED
Gallons	582	601	2.5 = 19	A

TO PAY YOUR UTILITY BILL

- Pay online at www.cityofchicago.org/finance
- Pay by mail to P.O. Box listed on front of this bill
- Pay by phone using our Interactive Voice Recognition (IVR) system by calling 312-744-4426. In order to protect your financial information, our call takers cannot take payments over the phone so please use the IVR to make payments
- Pay in person at Department of Finance Payment Centers or EZ Pay Stations. You can get locations at www.cityofchicago.org/finance. Or you can call 312-744-4426 to get the locations from our IVR

FOR MORE INFORMATION

- Visit our website at www.cityofchicago.org/finance
- Or call 312-744-4426, Monday thru Friday, 8:30 am to 4:30 pm