

City of Chicago HealthCare Flexible Spending Accounts-FSA Enrollment Form



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Return this form within 30 days of your date of hire to:

City of Chicago
Department of Finance
Benefits Management Division
333 South State Street, Room 400
Chicago, IL 60604-3978
ATTN: Judy Landoch



Flexible Spending Account with PayFlex

What is an FSA?

An FSA is a Flexible Spending Account, which is authorized by the IRS and available through your employer. This type of account allows you to set aside money for non-reimbursed health care expenses on a pre-tax basis. As you incur health care expenses throughout the year, you submit a claim for those expenses, and you are reimbursed with tax-free dollars from your account.

A Health Care Account reimburses you for out-of-pocket medical, dental, vision, hearing and pharmaceutical expenses such as co-pays, co-insurance, certain over-the-counter medications, eyeglasses, contacts, eye care solutions and even laser-vision correction.

When you use this account, you reduce your taxable income so you pay less in income taxes. To see a list of eligible expense items for your health care account, visit our website at www.mypayflex.com.

How does the FSA work?

- You decide if you want to use the Health Care FSA
- You estimate the amount you will spend on out-of-pocket health care expenses during the year
- Estimate your expenses conservatively and review prior year's expenses to help you determine what to anticipate for this year. Plan only for predictable expenses.
- You decide the amount you wish to set aside into your FSA, then, complete an enrollment form like the one on the back of this flyer.
 Forms can be found on our website at www.mypayflex.com
- The dollar amount that you wish to set aside into your PayFlex account will come out of your paycheck in equal amounts on a schedule established by your employer.
- As you incur health care expenses throughout the year, you will submit a claim form along with itemized documentation of your expenses (itemized documentation includes date of purchase or service, description of item or service, amount charged, name of merchant or service provider and name of patient if a medical claim)
- Reimbursements from your account are made every couple of weeks, and you may file claims as often as you wish
- Reimbursements may be made by check and sent to your home address or by direct deposit into your checking or savings bank account.
- Dollars left over in your account at the end of the "grace period" will be forfeited. Your grace period will end on March 15, 2009.

Important Contact Information

Participant Website: www.mypayflex.com

PayFlex Customer Service Center: 1-800-284-4885

Express Claims: www.mypayflex.com

Fax Number to submit claims: 402-231-4310

Mailing address for claims: PayFlex Systems USA, Inc. P.O. Box 3039

Omaha, NE 68103-3039

How do I enroll in the FSA?

Option 1: Enroll online at www.mypayflex.com

Step 1: Enter www.mypayflex.com into your web browser

Step 2: Click on "Login", then click on "register"

Step 3: Enter your member number (Social security number) and your zip code, click "Submit"

Step 4: Fill in the "My Info" screen information

Step 5: Select "Online Enrollment" from the left-hand navigation bar

Step 6: Select "yes" next to the account you wish to enroll in and enter the amount you wish to have deducted from your paycheck each pay period

Step 7: Once you have finished making your election, select "Confirm Elections"

Step 8: Review elections and accept terms and conditions

**Within an hour you will receive an email from automail@payflex.com, confirming your elections

Option 2: Complete the reverse side of this document and returned within 30 days of your date of hire to:

City of Chicago Benefits Management Office Attention: Judy Landoch

333 South State Street, Room 400 Chicago, IL 60604-3978

What is available online at www.mypayflex.com?

- Account Information: account balance, view transactions, claim status
- Express Claims: to submit your claims online
- FSA Tutorial: to help you understand "What is an FSA?"
- FSA Savings Calculator
- Expense Planning Worksheets
- Listing of Eligible & Ineligible Expense Items
- Frequently Asked Questions
- Administrative Forms & Publications: claim form, direct deposit form and enrollment form
- IRS Forms & Publications

Questions?

If you have any questions or wish to obtain account information, please call PayFlex at **1-800-284-4885**. Customer service representatives are available 7:00am-7:00pm CST, Monday - Friday.