

Need Help?

Have questions, contact the City of Chicago Benefits Service Center at 1.877.299.5111

Benefits Contacts & Resources

Medical Plans

Blue Cross and Blue Shield of Illinois

PPO Plan	www.bcbsil.com/cityofchicago	1.800.772.6895	(For Claims Processing) 300 East Randolph Street
Blue Advantage HMO	www.bcbsil.com/cityofchicago	1.800.730.8504	Chicago, IL 60601-5101

Medical Plan Prescriptions

PPO and Blue Advantage HMO

CVS Caremark	www.caremark.com	1.866.748.0028	(For Mail Order Prescriptions) P.O. Box 94467 Palatine, IL 60094-4467 (For Claims Processing) P.O. Box 686005 San Antonio, TX 78268-6005
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Medical Plan Adviser

PPO Plan

Telligen	http://telligen.qualitrac.com	1.800.373.3727	1776 Westlakes Parkway West Des Moines IA 50266-7771
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Dental Plans

Dental HMO & Dental PPO

Blue Care Dental	www.bcbsil.com/cityofchicago	1.855.557.5487	(For Claims Processing) PO Box 23059 Belleville, IL 62223
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Vision Care Benefits

PPO Plan & Blue Advantage HMO

Davis Vision	www.davisvision.com	1.888.456.8758	175 East Houston Street San Antonio, TX 78205
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Flexible Spending Account

ConnectYourCare (January 1, 2019) Flexible Spending Account and Dependent Care	www.connectyourcare.com/cityofchicago	1.833.229.4428	Claims Department P.O. Box 872168 Kansas City, MO 64187-3039
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Life Insurance Plans

MetLife Insurance Company	www.metlife.com/mybenefits	1.866.492.6983	PO Box 14401 Lexington, KY 40512-4401
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MassMutual / Texas Life	www.empben.com/CityofChicagoUL/Welcome	1.800.638.6855	MassMutual / Texas Life 10 South LaSalle Suite 2400 Chicago, IL 60603 Attn: Jennifer Yeaton
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Long Term Disability Plans

Prudential Insurance Company of America	www.prudential.com	1.800.778.3827	PO Box 13676 Philadelphia, PA 19176 Attn: Greta Gibbs
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Deferred Compensation

Nationwide Retirement Solutions	www.chicagodeferredcomp.com	1.312.443.1975 1.877.677.3678	205 W. Randolph Street Suite 1540 Chicago, IL 60606-1814
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Transit Benefit

ConnectYourCare	www.connectyourcare.com/cityofchicago	1.833.229.4428	
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Pension Funds

Firemen's Annuity and Benefit Fund of Chicago	www.fabf.org	1.312.726.5823	20 S. Clark Street Room 1400 Chicago, IL 60603
Policemen's Annuity and Benefit Fund of Chicago	www.chipabf.org	1.312.744.3891	221 N. LaSalle Street Suite 1626 Chicago, IL 60601-1206
Municipal Employees and Annuity and Benefit Fund of Chicago (M.E.A./B.F.C.)	www.meabf.org	1.312.236.4700	321 N Clark Street Room 700 Chicago, IL 60054-4767
Laborers and Retirement Board Employee Annuity Benefit Fund of Chicago	www.labfchicago.org	1.312.236.2065	321 N Clark Street Room 1300 Chicago, IL 60054-4767

Wellness

Healthways	www.chicagoliveshealthy.com	1.866.556.7671
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https://www.cityofchicago.org/content/dam/city/depts/fin/supp_info/Benefits/Liaisons/BenefitsContactsAndResources.pdf