

Administrative Hearings Fines

Debt Relief Program

Frequently Asked Questions

When does the Debt Relief Program begin and end?

The program runs November 15, 2015 through December 31, 2015.

Which Fines are eligible for the Debt Relief Program?

Fines entered at the Department of Administrative Hearings prior to January 1, 2012, which are not enrolled in a payment plan or not in pending legal activity with the City.

How do I participate in the Debt Relief Program?

Just pay the amount due for any eligible fine to take advantage of the Debt Relief discount on such fine.

How is the amount due calculated during the Debt Relief Program period?

For eligible fines, interest and collection costs will be waived during the duration of the Debt Relief Program.

Example:

	Amount Due
Fine Amount	\$1,000.00
*Interest	\$ 634.00
*Collection Costs	\$ 496.00
Administrative Fee	\$ 40.00
Tow Fee	\$ 150.00
Storage Fees	\$ 610.00
Court Costs	\$ 20.00
<i>Original Total</i>	<i>\$2,950.00</i>
*Less Interest and Collection costs	\$1,130.00
<i>Debt Relief Program Total</i>	<i>\$1,820.00</i>

Please Note: Tow fees, storage fees, administrative fees, court costs, and other charges are not subject to the Debt Relief Program.

How can I check if I have eligible Administrative Hearings fines?

Please contact customer service at (312)747-4747.

Can I get on a payment plan and still benefit from the Debt Relief Program?

In order to have interest and collection costs waived, the City must receive payment in full of the Debt Relief Program Total by December 31, 2015.

Additional Questions?

Please call customer service at (312)747-4747

For information about debt relief for other debt types, please visit
www.cityofchicago.org/finance



Where Can I Pay My Fines?

Online:

<http://www.cityofchicago.org/finance> and click the "Pay Administrative Hearing Fines" button.

EZ Pay Kiosk Station:

For a listing of EZ Pay locations visit: <http://www.cityofchicago.org/finance> and click the "Payment Locations" button.

Payment Center Locations:

2006 E. 95th St.
Mon-Fri 8:00am - 6:30pm

121 N. LaSalle St., Rm 107
Mon-Fri 8:00am - 5:00pm

2550 W. Addison Ave.
Mon-Fri 8:00am - 6:30pm

4770 S. Kedzie Ave.
Mon-Fri 8:00am - 6:30pm

400 W. Superior St.
Mon-Fri 8:00am - 4:30pm
Saturday 8am - 3:30pm

By Mail:

Send payment to:

City of Chicago
P.O. Box 71429
Chicago, IL 60694-1429

Payments MUST be received no later than December 31, 2015.