Bitter cold temperatures are more than an inconvenience; they can pose a serious threat to health and safety. The City of Chicago has many services available to help residents weather the winter months.

Call 311 to:

• Locate a Warming Center near you.
• Request a well-being check for someone who may be at risk due to extreme cold weather.
• Report inadequate heat in a residential building.
• Learn about programs that assist with home heating costs.
• Connect to shelter and supportive services.

Protect Yourself and Family:

• Wear several layers of loose, warm clothing and keep your head, hands and feet covered when outdoors.

• Avoid alcoholic beverages.

• Recognize the symptoms of hypothermia: stiff muscles, shivering, puffy or swollen face, cold skin, slow breathing and mental confusion.

• Never use an extension cord with a space heater.

• Ovens should not be used to heat homes.

• Landlords must heat residential buildings to at least 68 degrees during the day and 66 degrees overnight. If you are unable to resolve a heating problem with your landlord, call 3-1-1.
A Warming Center is a heated facility where Chicago residents can go to find refuge from extreme cold weather conditions.

During the winter months, the Chicago Department of Family and Support Services (DFSS) operates six Warming Centers inside of the City’s six Community Service Centers during work weekdays when temperatures dip below 32 degrees.

Additional City facilities including libraries, police stations or other structures might be available after hours, on weekends, or on holidays, as conditions warrant.

Chicago’s seniors can stay warm when they use our 21 Senior Centers during their regular weekday activities.

The Garfield Center, located at 10 S. Kedzie Avenue, is available 24 hours a day, seven days a week to connect residents to emergency shelter.

To learn the location of the closest available Warmest Center at any given time, call 3-1-1.

DFSS WARMING CENTERS
9:00 a.m. - 5:00 p.m. Monday - Friday

(Hours and days of service could be extended under extreme conditions. Other City facilities might be designated as Warming Centers during off days or hours. DFSS Warming Centers are not open on weekday holidays unless specifically indicated. For the most current Warming Center information at any time, call 3-1-1.)

Englewood Community Service Center
1140 W. 79th St.

Garfield Community Service Center
10 S. Kedzie

King Community Service Center
4314 S. Cottage Grove

North Area Community Service Center
845 W. Wilson Ave.

South Chicago Community Service Center
8650 S. Commercial Ave.

Trina Davila
Community Service Center
4312 W. North Ave.