## Outreach Committee Meeting #2 6/22/10

\*Post-meeting updates provided in blue italics

## Decisions

• Targeted hotspots were identified by Diana Faust and Megan LaFrombois *See attached map at:* 

- Diana Faust provided some statistics on soup kitchen & shelter *See attached Statistics*
- Assess both singles and families during registry week
- Franciscan shelter kept open later in the morning to accommodate surveys

## Questions

- How to best approach assessment of families? Points of vulnerability? At risk for DCFS involvement, death? See attached Family Survey Revised
- Is the 4-6am survey time set in stone? This time frame has previously been used because it has proven to be the ideal time to catch people who more regularly sleep on the street before they move on for the day. These people tend to be those who are less likely to frequent soup kitchens and other service centers and are most visible at their sleeping areas.
- How many surveys can a volunteer do in an hour? See attached Statistics
- How can we integrate CTA, CPL, Night Ministry, Christian Community Health Center outreach and perhaps CPS information into designing of outreach?
- Do we need to identify more hotspots on west side (specifically in Austin/Humboldt Park) and on south side (Greater Grand Crossing/Woodlawn)?
- Can we have resources available to provide triage services during registry? i.e. centrally located DHS vans?

## Thoughts on the Survey:

- "Where can we find you if we want to talk to you again?"
  - o Prepaid postage card for families
- Can we add a narrative section to survey?
- Rephrase substance abuse issues questions to be more relatable/warrant more honest answers:
  - o "When was the last time you used?"
  - o "How often do you drink?"
  - o "What is your drug of choice?"
- Are we really talking about populations struggling with mental illness as "most vulnerable?"
- During survey, will come across chronic medical conditions, can we have triage services available?
  - o DHS vans centrally located
  - o AIDS Foundation of Chicago Inpatient program/partnership at Mt. Sinai and Stroger Hospitals