

Emergency Rental Assistance Program

The Emergency Rental Assistance Program provides financial assistance to Chicago residents, directly related to the prevention of homelessness, to eligible individuals and families who are in danger of eviction in order to stabilize individuals and families in their existing rental unit.

Who Can Receive These Services?

Persons who may be eligible include households that are in immediate risk of homelessness. The household must document a temporary economic crisis beyond its control and must be able to demonstrate an ability to meet the prospective rental obligations after the assistance has been granted based on current or anticipated income.

What Assistance is provided?

- Payment of rent arrears to prevent eviction
- Payment of rent
- This program does NOT provide security deposits

How does someone apply for the Emergency Rental Assistance Program?

Interested parties must complete an Emergency Rental Assistance Application, have a documented crisis or emergency, and proof of income.

Documented Crisis or Emergency means an imminent eviction due to Crisis which can include:

- Temporary loss of Income
- Fire or Flood
- Court Order to Vacate (foreclosure or eviction)
- Domestic Violence

Property owners must agree to participate in the program and cannot be a relative of the applicant or live in the household of the applicant. Payment is made to property owners and managers 7 – 10 days from the date the application is approved.

Where can a person apply for the Emergency Rental Assistance Program?

Emergency Rental Assistance is provided through Department of Family and Support Services' Community Service Centers. Chicago residents can apply at one of the 6 Community Service Centers located at:

Englewood Center, 1140 W. 79th Street, Chicago, IL 60620, 312-747-0200
Garfield Center, 10 S. Kedzie Avenue, Chicago, IL 60612, 312-746-5400
King Center, 4314 S. Cottage Grove Avenue, Chicago, IL 60653, 312-747-2300
North Area, 845 W. Wilson Avenue, Chicago, IL 60640, 312- 744-2580
South Chicago, 8650 S. Commercial Avenue, Chicago, IL 60617, 312-747-0500
Trina Davila, 4312 W. North Avenue, Chicago, IL 60639, 312-744-2014

*The Chicago Department of Family & Support Services reserves the right to modify or eliminate any of the terms/requirements of the Emergency Rental Assistance Program.