



CITY OF CHICAGO • OFFICE OF THE MAYOR



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**CITY COUNCIL APPROVES MAYOR LIGHTFOOT'S ORDINANCE PERMITTING  
MOBILE DELIVERY, NEW CONCESSION LOCATIONS TO OPEN AT O'HARE  
INTERNATIONAL AIRPORT**

CHICAGO – Mayor Lori E. Lightfoot today announced the City Council approval a set of concession agreements at O'Hare International Airport that will permit eight new concession locations to open and bring mobile ordering and gate delivery services to the entire airport for the first time.

"The ongoing redevelopment of O'Hare is filled with potential opportunities for local businesses and minority- and women-owned firms, and my administration has made partnering with these groups for O'Hare concession space a key priority," said Mayor Lightfoot. "The agreements approved today will create an estimated 150 new jobs at the airport and build on O'Hare's reputation as a world-class gateway to our world-class city."

The agreements approved include provisions for new food, beverage and retail operations in locations across Terminal 5, and one new location in Terminal 3, following a competitive Request for Proposals (RFP) issued in April 2021.

An additional agreement, resulting from an RFP issued in July 2020, will provide self-ordering technology and delivery services that allow passengers to purchase food and beverages from participating concessions through their phones for pick-up or gate-side delivery in Terminal 1, Terminal 2 and Terminal 3.

"With the \$1 billion rehabilitation of Terminal 5 nearing completion, it's important we allow for the construction of high-quality restaurant and retail space that matches the facility's world-class design," said Commissioner Jamie L. Rhee of the Chicago Department of Aviation (CDA). "But just as important is the ongoing commitment of Mayor Lightfoot and the CDA to minority- and women-owned businesses."

The approved agreements will achieve an Airport Concession Disadvantaged Business Enterprises (ACDBE) participation rate of 40%, exceeding the CDA's goal



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of 32% and the nationwide goal of 10% set by the Federal Aviation Administration.

These concessions agreements, the largest in more than 10 years for O'Hare, are key component of the \$8.5 billion initiative known as O'Hare 21, the curb-to-gate reinvestment strategy that will modernize facilities and offer new passenger amenities for the 21st century and beyond.

The concessions finalized today will occupy more than 9,500 square feet of new space and will allow the airport to better serve increasing passenger traffic, especially in Terminal 5.

"Taken together, these agreements enhance the experience of Chicago residents and visitors throughout our airports," said Alderman Matt O'Shea (19th), Chairman of the City Council Committee on Aviation. "It also gives ACDBE businesses opportunities for growth in one of the world's finest airports."

The proposed brands and concession operators include:

- **Butcher and the Burger**, operated by HMS Host at Terminal 5 East Concourse
- **Sparrow Coffee**, operated by HMS Host at Terminal 5 West Concourse
- **BLVD & Branch**, operated by Marshall Retail Group at Terminal 5 East Concourse
- **Chi Boys**, operated by Marshall Retail Group at Terminal 3 Concourse H/K
- **Hampton Social**, operated by Chicago Hospitality Partners at Terminal 5 West Concourse
- **Bar Siena**, operated by Chicago Hospitality Partners at Terminal 5 East Concourse
- **FarmAir's Market**, operated by Chicago Hospitality Partners at Terminal 5 West Concourse
- **Six Points Market**, operated by Marshall Retail Group at Terminal 5 East Concourse

The mobile ordering and delivery services will be provided by Grab Chicago, a joint venture from Cursus Technologies, Inc., Hyde Park Hospitality, and URW Airports, along with joint venture subcontractor AtYourGate.

Mobile ordering is currently available in Terminal 5 through the "ORDer" app. For more information, visit [ordshopdine.com](http://ordshopdine.com).

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