



Mayor's Office for People with Disabilities

Information & Referral

Community Resource and Assistance Guide

MOPD's Information and Referral Unit provides assistance with identifying and accessing community resources that may help increase independence of people with disabilities. These resources may include in-home assistance, transportation, amplified telephones, assistance completing forms and applications, information on community programs and other services specific to an individual's need.

For more information, please contact these resources directly or MOPD for any services we may offer @:

Phone - 312.744.6673 (Voice) or 312.744.7833 (TTY)

Email - MOPDResources@cityofchicago.org

or stop by @ 2102 W Ogden Ave / Chicago, IL 60612

Please note: This Information and referral brochure should be used only as a guide. It is subject to change without notice.



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ADA PARATRANSIT

(312) 663-4357 - Main Line
(866) 764-1134-South,
(866) 764-1135-Central,
(866) 764-1136-North – TTY
www.pacebus.com/sub/paratransit/default.asp
ADA Paratransit is a shared ride, advanced reservation, origin-to-destination service for individuals with disabilities who are unable to use CTA or Pace fixed route transit service.

REGIONAL TRANSPORTATION AUTHORITY (RTA)

(312) 913-3110 - Main Line
(888) 282-8891 – TTY
www.rtachicago.org
The RTA issues Reduced Fare and Ride Free permits to eligible riders throughout the region. The RTA's Mobility Management Program helps customers with disabilities and older adults access ADA-accessible transit in the RTA region.

SECRETARY OF STATE- DRIVER SERVICES - PLACARD

Call - (217) 782-2709
http://www.cyberdriveillinois.com/services/persons_with_disabilities/disabilities.html
Contact for information regarding placards and licenses for people with disabilities. Disability license plates and permanent placards may only be issued through the Springfield office.

DEPARTMENT OF FINANCE - RESIDENTIAL DISABLED PARKING SIGNS INFORMATION

(312) 747-0114 – Main Line
https://www.cityofchicago.org/city/en/depts/fin/supp_info/revenue/parking_forms/residential_disabledparkingsigns.html
Provides disabled City residents with convenient and accessible parking in front of their residences.

BUILDING/ HEAT COMPLAINTS

(312) 743-3573 – Main Line Or 311
www.chicago.gov/city/en/depts/bldgs.html
Enforces the Chicago Building Code, which includes the Chicago Heat Ordinance.

CONSUMER SERVICES

(312) 746-4200 - Main Line
(312) 744-1944 - TTY
www.chicago.gov/city/en/depts/bacp/supp_info/bacpconsumers.html
Promotes consumer awareness through education and information to help consumers protect themselves.

CHICAGO DEPARTMENT OF FAMILY AND SUPPORT SERVICES- DOMESTIC VIOLENCE

(877) 863-6338 – Main Line
(877) 863-6339 – TTY
www.chicago.gov/city/en/depts/fss/provdrs/dom_violence.html
The DFSS Division on Domestic Violence is dedicated to promoting a coordinated multi-system response to domestic violence in Chicago.

COMMISSION ON HUMAN RELATIONS

(312) 744-4111 – Main Line
(312) 744-1088 – TTY
<https://www.cityofchicago.org/city/en/depts/cchr.html>
Enforces the Chicago Human Rights Ordinance and the Chicago Fair Housing Ordinance. The Commission investigates complaints to determine whether discrimination may have occurred.

ADULT PROTECTIVE SERV.

(866) 800 – 1409 – Main Line
(888) 206-1327 - TTY
Reporting suspected abuse and/neglect of adults of any age.

FAMILY RESOURCE CENTER on DISABILITIES

(312) 939-3513 – Main Line
<https://frcd.org/>
Providing Parents of Children with Disabilities with Information, Training, and Assistance. Information and advocacy about rights and responsibilities under the Individuals with Disabilities Education Act (IDEA). This includes Individual Education Plans (IEP), early intervention and obtaining the appropriate services for a child with special needs.

CHICAGO DEPARTMENT OF FAMILY AND SUPPORT SERVICES- SENIOR SERVICES

(312) 744-4016 – Main Line
www.chicago.gov/city/en/depts/fss/provdrs/senior.html
DFSS offers direct services and referrals for specialized assistance to residents that are 60 years of age or older.

ILLINOIS DEPARTMENT OF HUMAN SERVICES - DHS (Including ILDRS)

(800) 843-6154 – Main Line
(866) 324-5553 – TTY
<http://www.dhs.state.il.us/dhs>
ILDRS works with people with disabilities ages 18 – 59 and their families to achieve full community participation including employment and independent living opportunities.

ILLINOIS DEPT. OF AGING (BENEFIT ACCESS)

(800) 252-8966 – Main Line
<https://www2.illinois.gov/aging/BenefitsAccess/Pages/Eligibility%20and%20Frequently-Asked-Questions.aspx>
Benefit Access Program Benefits include: Seniors Ride Free Transit Benefit, Persons with Disabilities Free Transit Ride and the Secretary of State License Plate Discount.

CENTER FOR DISABILITY AND ELDER LAW

(312) 376-1880 Main Line
<http://www.cdela.org/>
Provides quality legal services, pro bono, (for free), to Cook County low-income seniors and low-income adults with disabilities. Focus is on financial stability, housing, end of life planning, and financial abuse.

CHICAGO PARK DISTRICT SPECIAL RECREATION PROGRAM

(312) 742-5798
(312) 747-2001 (TTY)
special.recreation@chicagoparkdistrict.com
21 specialty locations serving individuals with intellectual disabilities, 3 specialty locations serving individuals with physical or visual impairments and 2 specialty locations serving persons who are deaf or hard of hearing.