

## Mobility Disabilities Communication Access Tips

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- **Do not** use term “wheelchair-bound”
  - No one is bound to their wheelchair. People transfer in/out of their chairs all the time. They do not sleep in their wheelchairs.
- **Hands off!** Mobility devices like wheelchairs and scooters are considered an extension of the person, so do not touch or lean on their chair, as it is part of their personal space.
- If conversation is for extended period of time, **make the effort to be eye-level**
  - Use a chair so you are eye level, if possible.
- Take time to **be familiar with accessible restrooms and routes** at your facility, so you can direct people to accessible restrooms and routes.
- **Accessibility:** Accessible physical spaces – ramps, elevators, lifts, accessible seating (take time to ensure accessible seating placement is inclusive), have meetings and events in accessible spaces, and if the space is not accessible, move to a space that is