

DEPARTMENT OF INNOVATION AND TECHNOLOGY CITY OF CHICAGO

MEMORANDUM

То:	The Honorable Carrie Austin Chairman, Committee on Budget and Government Operations
FROM:	Brenna M. Berman Commissioner, Department of Innovation & Technology
DATE:	November 15, 2013
REASON:	Request for Information
CC:	Maria Guerra
REF ID:	06-04-Ald Cochran Request

Prior to our recent hearing to discuss the 2014 proposed budget, Alderman Willie Cochran requested additional information on several topics. Those questions are addressed below. Questions 1 through 6 have been answered by OBM.

7. Status of mapping City's infrastructure.

The ongoing project to map the City's existing fiber infrastructure is being conducted in two phases. The first phase will map the fiber infrastructure of the target innovation zones identified in the broadband RFI. The second phase will map the remaining infrastructure in the City. Phase 1 will be complete at the end of 2013.

8. When will the web-based database application (combining information from the Recorder of Deeds, Zoning, DCAP, Buildings etc) be available for us by Aldermen and their staff?

The information referenced above is accessible by the public and Aldermanic staff through several applications that have been designed to meet specific purposes:

- The Department of Housing and Economic Development provides a site that is available to the public and Aldermen that gives zoning classifications, links to a PIN number and additional housing information
- The Department of Buildings uses the Hanson application to create, track and store permit information and that is accessed by several departments and public users as well as Aldermen
- The Department of Buildings and the Department of Housing and Economic Development also use the Project dox system to review building plans and offer online interaction with their clients.

While these systems share the appropriated data, there are no plans to provide integrated access to these systems.

9. Possibility of creating a link between the computer systems that the police use with the one that the Dept. of Revenue meter readers use so that if Dept. of Revenue personnel ticket a car that has been reported stolen, the information would be directly transmitted to the police.

The Police Department (CPD) provides a daily "hot list" of wanted vehicles that is loaded into Department of Finance License Plate Reader (LPR)-equipped vans, so that when a wanted plate is identified the van operator can contact 911 for a police response. CPD collaborated with the Department of Revenue on a Request for Information (RFI) expected to be released shortly ("License Plate Recognition (LPR) System Technology Equipment and Support") that will allow for an automated exchange of information between the Department of Finance LPR-equipped vehicles and Public Safety Information Technology (PSIT) systems at both the Office of Emergency Management and Department of Police. This will allow for automated alerts and real-time access to video from LPR-equipped vehicles when an alert for a wanted vehicle is received. CPD will continue to work with the Department of Finance to explore the expansion of this real-time capability to hand-held equipment utilized by Department of Finance personnel.

10. Possibility of making changes necessary so that Police detectives have access to the addresses at which parking tickets were issued.

Department of Police investigators may contact the 24-hour Crime Prevention and Information Center (CPIC), who has direct access to the CANVAS (Chicago Adjudication, Noticing, and Violation Administration System); a city-owned application which hosts a variety of information involving parking and red-light violations including specific addresses of violations. The Department of Finance and CPD's Bureau of Detectives will work together to expand this access to Detective Areas in the coming months.

11. Possibility of geo-tagging information on the City's website, by ward, zip code, neighborhood or intersection.

It is possible for departments to geo-tag the content they publish to the City website through the City's content management system. Further, additional geo-tagging capabilities will be provided

through the new 311 resident portal that will be developed as part of the 311 modernization project.

12. Many departments are able to submit vouchers online to the Comptroller. Is it possible for aldermanic offices to be able to do the same?

The ability of aldermanic offices to submit vouchers online is not a technology issue but rather it is a question of payment process policies and financial controls that can be discussed with the Department of Finance.

13. Question about adding RPP (and buffer) zones to our geo-mapping databases so that residents a) could go online to see what permit parking zone they live in and b) so the Clerk's office would have an easier way to determine what permit each resident needs.

The City Clerk's website does provide the above mentioned features. That site offers a search for residents to identify zones. If there are additional issues, the Office of the City Clerk can typically meet the needs of any and all customers in regard to issues involving zones. This website is currently undergoing an upgrade that will include improvements to resident services.

14. Any effort to encourage City employees to update their contact information in Outlook?

Each department is responsible for submitting updates and additions to the Outlook employee directory to DoIT through their Information Technology Services Coordinator. Those changes are made to the directory within 3 days.

15. What is the difference between the employee directory on the city's intranet and the Outlook address book?

The Outlook employee directory is managed centrally by DoIT based on updates from departments while departments update the intranet directly.

16. Did DoIT ever work with Streets and Sanitation to include relocated vehicles on the website for towed cars?

This information can be found on the City website at: <u>http://www.cityofchicago.org/city/en/depts/fin/supp_info/revenue/boot_tow_information/relo</u> <u>cated_towed_vehicleinformation.html</u>

17. What is the status of updating the phone and computer systems at City Hall?

Computers are being replaced as budget allows beginning with the oldest systems since those are the ones that are no longer supported. Approximately 4000 PCs have been replaced in the past three years. The City utilizes the AT&T Centrex system for phone service at the majority of locations. DoIT is currently evaluating a City-owned and operated VoIP (voice over IP) system as a means of reducing the cost of telephone service. Depending on results, this system may expand to City Hall in the next two years.

18. Are there new cell phone plans/discount technology services being negotiated?

Within the past 12 months, DoIT has negotiated lower monthly rates with Verizon (via a Contract Amendment), and migrated all non-public safety lines – which were with Sprint – to Verizon. As part of the migration (from Sprint to Verizon), a total of 4,381 Sprint lines were successfully migrated to Verizon and 483 lines were identified as "no longer needed/in use" and were disconnected – directly resulting in \$300K in annually recurring savings.

In addition, as part of the continued consolidation of Telecom, DoIT is now managing the invoice auditing/dispute/payment process for Public Safety mobile invoices. After taking on this role, DoIT noticed Public Safety had five separate Verizon Profiles that were not setup to allow sharing of voice minutes between Profiles (i.e., the City did not have a City-Wide Verizon Shared Minutes Pool) – which resulted in the City getting charged for "overages" on voice minutes. DoIT had Verizon make the necessary changes to logically "tie" the five Public Safety Profiles and the single Non-Public Safety Profile together, to create one City-Wide Pool of Mobile Minutes – instead of multiple individual Shared Pools. DoIT then changed all of the existing Rate Plans, as necessary, to obtain/keep a 50:50 ratio between "Full Rate" and "Add-a-Phone" Plans – in order to maximize savings. DoIT now actively monitors all "Minutes Available" vs. "Minutes Used" within the single City-Wide Shared Pool on a monthly basis, and continuously adjusts the Rate Plans, as needed based on current/projected usage. The Verizon Profile Consolidation and Rate Plan Management/Restructuring Initiative are projected to generate \$500K in annually recurring savings.

19. What is the total cost of the tablets provided to Aldermen in 2013?

Dell Latitude 10 Tablet Cost	
Dell Latitude 10 - \$965.00	\$965.00
Tablet Case - \$20	\$20.00
Stylus - \$14	\$14.00
Productivity Dock - \$138	\$138.00
Keyboard - \$24	\$24.00
Mouse - \$16	\$16.00
Total Cost of Hardware:	\$1,177.00
Deployment Cost:	\$80.00
Total Cost of implementation:	\$1,257.00

The cost of each laptop breaks down in the following way:



DEPARTMENT OF INNOVATION AND TECHNOLOGY CITY OF CHICAGO

MEMORANDUM

TO:	The Honorable Carrie Austin Chairman, Committee on Budget and Government Operations
FROM:	Brenna M. Berman BMB
DATE:	November 4, 2013
RE:	Request for Information
CC:	Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs
Ref ID:	06-01-Vendor Breakdown-a

During our recent hearing to discuss the 2014 proposed budget, Alderman LaTasha Thomas requested additional information regarding "Minority breakdown of 0138, 0139 and 0140 contracts".

Please see attached chart as the response to your request.

			2014		
Fund	Account	Justification	Recommendations	Vendor	MBE/WB
100-Corporate	0138-Prof Serv-IT Maint	Annual software technical assistance for			
		Landesk	¢52.000	Unique Cornoration	
		Annual CSR web intake hosting for the	\$52,000	Unisys Corporation	
		public to enter 311/service requests via			
		City's Internet site	627 420	Meteorolo Inc.	
		Annual ASP fees for chiTEXT		Motorola, Inc. Motorola, Inc.	
		Annual ASP lees for Chiller I	\$93,300	Motorola, Inc.	
		Annual IRIS, ARMS, cashiering, project			
		office & mail outsourcing management fees	¢1 700 000	NTT Data, Inc.	
		Annual hosting for electronic medical	\$1,790,000	INTE Data, Inc.	
		billing system	¢1 270 000	Corror	
		Monthly citywide internet bandwidth and	\$1,278,000	Illinois Century	
		web content filtering	\$202.000	Network	
		Annual ASP hosting cost and annual license	\$202,000	Network	
		fees for CityWorks application	¢112 000	Motorola, Inc.	
		Annual remote off-hours on-call DBA	\$112,000	MOLOI DIA, INC.	
		support for CSR/311 & AHMS	\$115,000	Motorola, Inc.	
		Upgrade of DOB's Elevator IC System	\$200,000		
		Unisys provides maintenance for OC video	\$200,000	IDU	
		wall, CIC video wall,	\$240.000	Unisys Corporation	1
		Annual Oracle DBA support coverage	3440,000 ¢63.000	Computer Aid Inc.	
		Annual oracle DBA support coverage		Survey Monkey	
		Annual customer service call center fees		NTT Data, Inc.	
		Annual software license support and	\$1,173,910	Systems Solutions.	
		maintenance for Filenet P8	¢124.000		MBE-Asi
		LCPTracker annual maintenance & support	\$124,000	AskReply dba	MDE-ASI
		for prevailing wage monitoring	¢55.000	B2GNow	
					<u> -</u>
	0140-Prof & Technical	AV tech to support CPD headquarters.	\$1,025,000	Unisys	
	Serv	Funding for Bloomberg Grant/Innovation			
			¢250.000	700	
	0149-Software	Delivery Team Projects	\$250,000	IBD	
	Maint/Licensing	Annual Arcview license compliance		Systems Solutions,	
		· ·			MDE A.
		requirement	\$80,000	Inc.	MBE-Asi
		Annual citywide desktop management	*255.000		
		software and security (Landesk)	\$255,000	Unisys Corporation	
		Annual software license support and		Systems Solutions,	
		maintenance for mainframe software	\$21,000		MBE-Asi
		Annual cost for Address Hygiene Service	\$25,000		L
		Annual Google search appliance license		Systems Solutions,	
		support and maintenance	\$25,000		MBE-Asi
		Annual software licenses support and		Systems Solutions,	
		maintenance for JBOSS	\$38,000	Inc.	MBE-Asia
		Annual software maintenance for Microsoft			
		Premier Support	\$112,000	CDW-Government	
		Annual support and maintenance for	\$112,000		
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter &		Systems Solutions,	
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software	\$112,000	Systems Solutions, Inc.	MBE-Asia
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance	\$6,000	Systems Solutions, Inc. Infor Public Sector,	MBE-Asi
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen		Systems Solutions, Inc. Infor Public Sector, Inc.	MBE-Asi
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and	\$6,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions,	
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support	\$6,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc.	
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance	\$6,000 \$698,000 \$7,500	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions,	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox	\$6,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc.	MBE-Asia MBE-Asia MBE-Asia
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance	\$6,000 \$698,000 \$7,500 \$10,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee	\$6,000 \$698,000 \$7,500 \$10,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc.	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and	\$6,000 \$698,000 \$7,500 \$10,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba B2GNow	MBE-Asi
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing website domain names	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba	MBE-Asi
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing website domain names Annual maintenance and support for	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000 \$450	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba B2GNow Various	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing website domain names Annual maintenance and support for Navteq mapping software	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000 \$450	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba B2GNow Various WebTech Wireless	MBE-Asi
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing website domain names Annual maintenance and support for Navteq mapping software Upgrades and new releases of specialized	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000 \$450 \$83,600	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba B2GNow Various WebTech Wireless Systems Solutions,	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing website domain names Annual maintenance and support for Navteq mapping software Upgrades and new releases of specialized needs software for PCs	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000 \$450	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. AskReply dba B2GNow Various WebTech Wireless Systems Solutions, Inc.	MBE-Asi:
		Annual support and maintenance for MapLogic, MS Visual Studio, XMF Alerter & Misc Software Annual software license and maintenance for Hansen Annual Juniper software maintenance and support Annual software support and maintenance for Infoblox Annual certification and compliance maintenance fee Annual software license support and maintenance for registering and renewing website domain names Annual maintenance and support for Navteq mapping software Upgrades and new releases of specialized	\$6,000 \$698,000 \$7,500 \$10,000 \$206,000 \$450 \$83,600	Systems Solutions, Inc. Infor Public Sector, Inc. Systems Solutions, Inc. Systems Solutions, Inc. AskReply dba B2GNow Various WebTech Wireless Systems Solutions,	MBE-Asi

			2014		
Fund	Account	Justification	Recommendations	Vendor	MBE/WE
		Purchase of various software licenses that			
		are required for compliance by the		Systems Solutions,	
		administrative LAN	\$26,000	Inc.	MBE-Asia
		Annual software license support and	+20,000	Systems Solutions.	
		maintenance for Actuate Views	\$106,800		MBE-Asia
		Annual Textnet TTY maintenance	\$44,000	Unisys Corporation	THEE HOL
		Annual citywide network operating and		omsys corporation	
			1 t 2 0 0 1 F 0	CDW Comment	
		email system maintenance	\$209,159	CDW-Government	
		Annual software maintenance and support		Systems Solutions,	
		for RedHat	\$125,000	Inc.	MBE-Asia
		Annual software license support and			
		maintenance CSR & AHMS application			
		integration hub	\$800,000	Motorola, Inc.	
		Annual upgrade and maintenance for anti-	·	Systems Solutions,	
		virus/spyware software	\$58,000	Inc	MBE-Asia
		Annual software license support and	\$30,000		1.100 1151
11		maintenance for software that manages		Systems Solutions,	
		check and EFT payments (Bottomline)	\$7,000		MBE-Asi
			\$7,000	Inc.	MBE-ASI
		Annual citywide maintenance for core			
		security software	\$240,000	Unisys Corporation	
		Annual software licenses support and			
		maintenance for Symantec Enterprise Vault		Systems Solutions,	
		archiving email	\$110,000	Inc.	MBE-Asi
ĺ		Annual ongoing support for citywide adhoc		Systems Solutions,	
		reporting	\$138,201	Inc.	MBE-Asi
		Annual maintenance and support for		Systems Solutions,	
		CyberSource payment manager	\$10,500		MBE-Asi
		Annual software licenses support and	\$10,500		INDE Hat
		maintenance for Windows Data Center		Systems Solutions,	
			¢12.000		MDD A.
		maintenance	\$12,000		MBE-Asi
		Annual software licenses support and		Systems Solutions,	
		maintenance for Veritas	\$85,000	Inc.	MBE-Asi
		Annual software licenses support and			
		maintenance for Commvault annual		Systems Solutions,	
		maintenance	\$45,000	Inc.	MBE-Asi
	•	Annual software licenses support and		Systems Solutions,	
		maintenance for Dell disk to disk	\$8.000	Inc.	MBE-Asi
		Annual software licenses support and	\$0,000	Systems Solutions,	1.100 1131
		maintenance for Altris software	\$13,000		MBE-Asi
		Annual software license support and	\$13,000	Systems Solutions,	MDC-ASI
			+=0.000		
		maintenance for Vmware	\$59,000	Inc.	MBE-Asi
		Annual licensing and support for		Systems Solutions,	
		mainframe software	\$24,000		MBE-Asi
		Annual maintenance and support for		Systems Solutions,	
		Navteq & deCarta to support the CMAT	\$38,952	Inc.	MBE-Asi
i		Annual software license support and	· · ·		
		maintenance for website security		Systems Solutions,	
		inspection service SPIDynamics	\$9,000		MBE-Asi
		Online ethics training	\$10,000		
		onnie cuito caning	\$10,000		1
		Oragle Tood appual maintenance P and	¢0.000	Oragla America I	
		Oracle Toad annual maintenance & support	\$9,000	Oracle America, Inc.	
		Annual software license support and		Curtaria C. 1. 11	
		maintenance for citywide firewall &		Systems Solutions,	
		reporting tool	\$60,000	Inc.	MBE-Asi
		Annual software licensing and maintenance		Systems Solutions,	
		for Blackberry devices & Wallace wireless	\$28,000	Inc.	MBE-Asi
		Annual software license support and		Environmental	1
		maintenance for ESRI desktop software and		Systems Research	
		maintenance	\$175,000	1 *	
		Annual software license support and	\$1/3,000		
				Crustom - Calustan	
		maintenance for Datacove email archiving	· - ·	Systems Solutions,	
		software	\$5,400		MBE-Asi
		Annual support & maintenance for		Systems Solutions,	
		intrusion detection/prevention software	\$7,500	Inc.	MBE-Asi
		Annual software license support and			
				Systems Solutions,	1
		maintenance for software that manages		Javarenna aonumonia	1

info DEMC Oracle licenses \$325,000 Oracle America, Inc. Annual Software license support and maintenance for Adobe Web Experience \$148,000 Annual software license support and maintenance for Quantum 16k enterprise \$250,000 Annual software license support and maintenance for Quantum 16k enterprise \$50,000 Annual software license support and maintenance for Learning Management \$50,2000 Systems Solutions, underse support and maintenance for software that provides \$532,000 Oracle WebCogic Software underse support and maintenance for software that provides \$910,000 Annual software license support and maintenance for software that provides \$927,356 Annual software license support and maintenance for SPSS \$18,200 Annual software licenses support and maintenance and support for VINPower (vehicle make/model database) \$4,904,200 System Solutions, support for Ardenice aurocles unvice for set support and maintenance \$3,205,530 Oracle America, Inc. Annual cityvide network & desktop Annual aurotenance and support for VINPower (vehicle make/model database) \$4,904,260	Fund	Account	Justification	2014 Recommendations	Vendor	MBE/WB
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maintenance for Adobe Web Experience \$114.8.000 [Inc. ME Annual software license support and maintenance for Quantum 16k enterprise \$250,000 [DW-Government MEE Image: Support and maintenance for Quantum 16k enterprise \$95tems Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Understand Software license support and maintenance for software that provides Systems Solutions, Systems Solutions, MEE MEE Image: Support and maintenance for software that provides \$35.000 [Inc. MEE Image: Solutions, updates for tax rates (Vertex) \$36.000 [Inc. MEE Image: Solutions, updates for tax rates (Vertex) \$36.000 [Inc. MEE Image: Solutions, updates for tax rates (Vertex) \$36.000 [Inc. MEE Image: Solutions, maintenance for SPS \$11.200 [Inc. MEE Image: Solutions, maintenance for SPS \$12.200 [Inc. MEE Image: Solutions, maintenance for SPS \$12.200 [Inc. MEE Image: Solutions, maintenance for SPS \$12.000 [Inc. MEE Image: Solutions, maintenance for SPS \$12.000 [Inc. MEE Image: Solutions, solutions, maintenance for SPS \$12.000 [Inc. MEE Image: Solutions, solutions, solutions, solutions, so			for OEMC Oracle licenses	\$325,000		
Annual software license support and maintenance for Murvane licenses support and maintenance for Quantum 16k enterprise backup Systems Solutions, Systems Solutions, Market Solutions, Systems Solutions, MEE MEE						
maintenance for Microsoft Office \$250,000 [CW-Government Annual software license support and maintenance for Quantum 164 enterprise backup Systems Solutions, Systems Solutions, Market Research Solutions, Systems Solutions, Systems Solutions, Market Research Solutions, Systems Solutions, Systems Solutions, Particle Solutions, Systems Solutions, Systems Solutions, Particle Solutions, Systems Solutions, FileNet Solutions, System S			maintenance for Adobe Web Experience	\$148,000	Inc.	MBE-Asia
Annual software licenses support and maintenance for Quantum 164 enterprise backup Systems Solutions, 542,000 Inc. MBE Annual software license support and maintenance for Charning Management Systems \$212,000 Inc. MBE Oracle WebLagit Software Annual software license support and maintenance for Software license support and maintenance and support for Systems Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Annual and maintenance and support for Systems Solutions, System Profiler Analytics B Annual software licenses support for Systems Solutions, Annual software licenses major for Systems Solutions, Annual alignet licenses major for Systems Solutions, System Profiler Aralytics B Annual software licenses maintenance and support for Arcifich Annual software licenses maintenance and support for Arcifich Annual software licenses maintenance and support for Arcifich Annual software licenses maintenance Annual software licenses maintenance Annual alignet and support for Systems Solutions, Systems Solutions, Systems Solutions, Annual citywide network & desktop Systems Solutions, Systems Solutions, Sy				¢350.000	CDW Comment	
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backup S62,000 Inc. MBE Annual software license support and maintenance for Learning Management Systems Systems Suptants Solutions, Systems Suptants Solutions, Systems Management Systems Solutions, Systems Solutions, updates for tax rares (vertex) Solutions, Systems Solutions, updates for tax rares (vertex) Solutions, Systems Solutions, Management Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Systems Solutions, Systems Profile Analytics 6 MBE 100-Finance General Annual maintenance and support for VINPower (vehicle make/model database) Systems Solutions, System Solutions, System Solutions, System Solutions, System Profile Analytics 6 MBE 100-Finance General Annual anitenance and support for VINPower (vehicle make/model database) S44,800 VINPower 100-Finance General Annual anitenance and support for VINPower (vehicle make/model database) S44,800 VINPower 100-Finance General Annual anitenance and support for VINPower (vehicle make/model database) S44,800 VINPower 100-Finance General Annual anitenance and support for VINPower (vehicle make/model database) S4,800 VINPower 100-Finance General Annual anitenance corservice for S97,766,699 S4,800 VINPower					Systems Solutions	
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0139-Prof Serv-IT Development Funding request to facilitate data transfer between data stream and water billing system (new item) Systems Development Development of online administrative functions \$200,000 Integration, Inc. With the outsourcing of Customer Service, there will be a need for systems to display and report the vendor's performance in real time and historical for the call center and other customer service processes \$300,000 AT&T/Avaya					Catalant	
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Funding request to facilitate data transfer Systems between data stream and water billing Development system (new item) \$200,000 Development of online administrative functions With the outsourcing of Customer Service, \$500,000 there will be a need for systems to display and report the vendor's performance in real time and historical for the call center and other customer service processes						
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real time and historical for the call center and other customer service processes \$300,000 AT&T/Avaya						
			and other customer service processes	\$300,000	AT&T/Avaya	
0140-Prof & Technical		0140-Prof & Technical				

			2014		
Fund	Account	Justification	Recommendations	Vendor	MBE/WE
				Systems	
				Development	
		Technical services for Banner system	\$501,364	Integration, Inc.	
				Systems	
		Annual Banner system maintenance and		Development	
		support	\$3,000,000	Integration, Inc.	
				Systems	
				Development	
		Banner Upgrade to 11 G	\$500.000	Integration, Inc.	
	0149-Software		4500,000	megration, me.	<u> </u>
	Maint/Licensing				
		Annual software license support and			
		maintenance for 10 Microsoft packages	\$2,500	CDW-Government	
		Annual software license support and		Systems Solutions,	
		maintenance for AppWorx license	\$8,800		MBE-Asia
		Annual software license support and		Systems	
		maintenance backup software fees (AEC		Development	
		Serve, EXE backup NT, Application)	\$2.500	Integration, Inc.	
200-Finance		perior and execupitivitippications	42,000		
General	0120 0-60		1		
	0138-Prof Serv-IT Maint				
		Annual citywide Oracle license support and			
		maintenance		Oracle America, Inc.	
		Annual mainframe & web hosting	\$160,275		
		Citywide IT System Expenses	\$1,200,000	TBD	
		Annual citywide network & desktop			
		services	\$532.999	Unisys Corporation	
	0139-Prof Serv-IT		\$352,777	ombys dorporation	
	Development		\$2.700.000		
		CSR Replacement	\$2,700,000	IRD	ļ
300-Finance					
General					
	0138-Prof Serv-IT Maint				
		Annual citywide network & desktop			
		services	\$532,999	Unisys Corporation	
		Annual citywide Oracle license support and		·	
		maintenance	\$328 184	Oracle America, Inc.	
314-Finance		maintenance	4520,104	oracie America, me.	
General					
	0138-Prof Serv-IT Maint				ļ
		Annual citywide Oracle license support and			
		maintenance	\$97,568	Oracle America, Inc.	
		Annual citywide network & desktop			
		services	\$159.900	Unisys Corporation	
					1
		Annual mainframe & web hosting	\$70,292	Acxiom	
	0139-Prof Serv-IT	Annual mainframe & web hosting Citywide IT System Expenses	\$70,292		
	0139-Prof Serv-IT		\$70,292		
	0139-Prof Serv-IT Development	Citywide IT System Expenses	\$70,292 \$480,000	TBD	
246 5			\$70,292	TBD	
346-Finance		Citywide IT System Expenses	\$70,292 \$480,000	TBD	
346-Finance General	Development	Citywide IT System Expenses	\$70,292 \$480,000	TBD	
		Citywide IT System Expenses CSR Replacement	\$70,292 \$480,000 \$900,000	TBD TBD	
General	Development	Citywide IT System Expenses	\$70,292 \$480,000	TBD TBD	
	Development	Citywide IT System Expenses CSR Replacement	\$70,292 \$480,000 \$900,000	TBD TBD	
General 740-Finance	Development	Citywide IT System Expenses CSR Replacement	\$70,292 \$480,000 \$900,000	TBD TBD	
General	Development 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement	\$70,292 \$480,000 \$900,000	TBD TBD	
General 740-Finance	Development	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting	\$70,292 \$480,000 \$900,000	TBD TBD	
General 740-Finance	Development 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and	\$70,292 \$480,000 \$900,000 \$127,871	TBD TBD Acxiom	
General 740-Finance	Development 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095	TBD TBD Acxiom Oracle America, Inc.	
General 740-Finance	Development 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance Citywide IT System Expenses	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095 \$1,500,000	TBD TBD Acxiom Oracle America, Inc. TBD	
General 740-Finance	Development 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance Citywide IT System Expenses Annual network & desktop services	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095 \$1,500,000 \$426,399	TBD TBD Acxiom Oracle America, Inc. TBD Unisys Corporation	
General 740-Finance	Development 0138-Prof Serv-IT Maint 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance Citywide IT System Expenses	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095 \$1,500,000	TBD TBD Acxiom Oracle America, Inc. TBD Unisys Corporation	
General 740-Finance	Development 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance Citywide IT System Expenses Annual network & desktop services	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095 \$1,500,000 \$426,399	TBD TBD Acxiom Oracle America, Inc. TBD Unisys Corporation	
General 740-Finance	Development 0138-Prof Serv-IT Maint 0138-Prof Serv-IT Maint 0140-Professional	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance Citywide IT System Expenses Annual network & desktop services	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095 \$1,500,000 \$426,399	TBD TBD Acxiom Oracle America, Inc. TBD Unisys Corporation	
General 740-Finance	Development 0138-Prof Serv-IT Maint 0138-Prof Serv-IT Maint	Citywide IT System Expenses CSR Replacement Annual mainframe & web hosting Annual citywide Oracle license support and maintenance Citywide IT System Expenses Annual network & desktop services	\$70,292 \$480,000 \$900,000 \$127,871 \$127,871 \$266,095 \$1,500,000 \$426,399	TBD TBD Acxiom Oracle America, Inc. TBD Unisys Corporation	



DEPARTMENT OF INNOVATION AND TECHNOLOGY CITY OF CHICAGO

MEMORANDUM

TO:	The Honorable Carrie Austin Chairman, Committee on Budget and Government Operations
FROM:	Brenna M. Berman fm3
DATE:	November 4, 2013
RE:	Request for Information
CC:	Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs
Ref ID:	06_02_Street Light Inventory

During the Department of Innovation & Technology's recent hearing to discuss the 2014 proposed budget, Alderman Silverstein asked how CDOT was currently tracking street lights.

The City's inventory of Streetlights and Traffic Signals is currently maintained and updated in engineering drawings that are maintained by the Department of Transportation. Field crews have access to this information in the form of printed atlases, which have map pages that cover the city. The drawings are also scanned and stored in a document management system, and the scanned images can be retrieved using an internal City website.



DEPARTMENT OF INNOVATION AND TECHNOLOGY

CITY OF CHICAGO

MEMORANDUM

TO:	The Honorable Carrie Austin Chairman, Committee on Budget and Government Operations
FROM:	Brenna M. Berman
DATE:	November 4, 2013
RE:	Request for Information
CC:	Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs
Ref ID:	06_03 Taleo Transition

During the Department of Human Resources recent hearing to discuss the 2014 proposed budget, Alderman Reilly asked how much was saved by transferring the management of the Taleo system from DHR to DoIT.

Taleo is the software used by the City to manage all of its recruiting, interviewing and hiring processes across all departments. Until November 2012, it was managed by DHR.

The cost of the annual licensing decreased slightly from approximately \$400,000 in 2013 to \$328,184 in 2014. The Taleo system was incorporated into the DoIT enterprise application support team where it is supported by a shared services team of resources.