



OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS  
CITY OF CHICAGO

MEMORANDUM

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Alicia Tate-Nadeau  
Executive Director  
Office of Emergency Management & Communications

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 21, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-02

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Mitts asked for further information on call priorities. The OEMC adheres to the policies and procedures dictated by the Chicago Police Department related to dispatch.

The following numbers and descriptors outline the different priority types:

- **PRIORITY 0** - involves any life threatening circumstances which have the potential to compromise the safety and well-being of police, EMS or fire units.
- **PRIORITY 1 - IMMEDIATE DISPATCH:** is a response to a call for service that involves an imminent threat to life, bodily injury or major property damage/loss.
- **PRIORITY 2 - RAPID DISPATCH:** a response to a call for service that is timely police action which has the potential to affect the outcome of an incident.
- **PRIORITY 3 - ROUTINE DISPATCH:** a response to a call for service that does not involve an imminent threat to life, bodily injury, or damage/loss, and a reasonable delay in police action will not affect the outcome of the incident.
- **PRIORITY 4 - ADMINISTRATIVE DISPATCH:** used to process requests for service which the field unit initiates, (e.g., beat community meeting, beat team

meeting, problem solving, foot patrol, etc.) or the dispatcher generates for administrative purposes.

- **PRIORITY 5 - ALTERNATE RESPONSE:** a response to a call for service that conforms to Alternate Response strategies.

As always, please let me know if you have any further questions.



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**Date:** October 21, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-03

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Hairston asked for further information on the demographic and gender breakdown of the 40 interns that were on the list provided to OEMC from the Department of Human Resources (DHR).

The OEMC is not privy to this information. Gender and race are not disclosed on the list of qualified candidates that DHR sends to the OEMC.

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**Date:** October 21, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-04

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Lopez asked what initiatives fall under the UASI and the Video Surveillance Grants.

**Urban Area Security Initiative (UASI):**

This funding supports local efforts to prevent terrorism and other catastrophic events and to prepare the Nation for the threats and hazards that pose the greatest risk to the security of the United States. The UASI program is intended to provide financial assistance to address the unique multi-discipline planning, organization, equipment, training, and exercise needs of high-threat, high-density Urban Areas, and to assist these areas in building and sustaining capabilities to prevent, protect against, mitigate, respond to, and recover from threats or acts of terrorism. Examples of initiatives funded under UASI include: Operation Virtual Shield (OVS) federated camera network, interoperable radios for public safety personnel, Notify Chicago outreach platform, emergency management applications, preparedness campaigns such as *If You See Something, Say Something*, Chicago Police Department (CPD) Citizen and Law Enforcement Analysis and Reporting (CLEAR) system, public safety training, CPD law enforcement special response teams planning, training and equipment, Chicago Fire Department (CFD) fire special operations teams training and equipment, Department of Innovation and Technology (DOIT)

Cyber Security initiative and CPD Crime Prevention and Information Center (CPIC) (Fusion Center) planning, equipment and training costs.

**Video Surveillance Grant:**

This funding is a grant from the Chicago Park District to the OEMC to purchase cameras on Park District property that will support enhanced surveillance capabilities, which will result in tangible public safety benefits for the City of Chicago.

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**Date:** October 21, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-06

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Ervin asked which operations the 9-1-1 surcharge supports.

The surcharge contributes to the OEMC's operational costs, excluding those for traffic control aides and crossing guards. Per state statute [50 ILCS 750/15.3a], the revenue must be spent on 9-1-1, anti-terrorism, or emergency preparedness related activities ("any anti-terrorism or emergency preparedness measures, including, but not limited to, preparedness planning, providing local matching funds for federal or State grants, personnel training, and specialized equipment, including surveillance cameras as needed to deal with natural and terrorist-inspired emergency situations or events.")

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**Date:** October 21, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-07

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Ervin asked for more information on portable data terminals (PDTs) in police cars, such as what types of calls are sent through the PDT versus over the radio.

All calls are sent over the Computer Aided Dispatch (CAD) system and read out over the radio. However, dispatchers are authorized to use Partial Voice Electronic Dispatch for dispatching selling narcotics events to field units who are assigned a PDT. Through this method, no event information is provided over the radio except for a voice page and acknowledgment that an event is to be transmitted electronically to a PDT.

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**Date:** October 21, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-08

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Ervin asked how many 9-1-1 employees the OEMC have been disciplined/terminated for not showing up to work.

The OEMC follows the City of Chicago's policies and procedures concerning progressive discipline requirements for absenteeism offenses. In 2015-2016, there have been no terminations for absenteeism. The OEMC took 68 disciplinary actions involving 38 different employees in 2015 regarding absenteeism; in 2016, the OEMC took 39 disciplinary actions involving 26 different employees regarding absenteeism.

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**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 58-09

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The attached information is in response to questions posed at our department's hearing on Wednesday, October 19, 2016 to discuss the proposed 2017 budget.

Alderman Mitts asked for the department's contact for questions regarding 9-1-1 training.

The department's contact is:

Gerald Hollowell  
Deputy Director of 9-1-1 Operations  
[Gerald.Hollowell@cityofchicago.org](mailto:Gerald.Hollowell@cityofchicago.org)  
312-746-4748

As always, please let me know if you have any further questions.