



Joseph M. Ferguson  
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**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Joe Ferguson  
Inspector General  
Office of Inspector General

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** November 04, 2016

**Re:** Request for Information from Annual Appropriation Committee Hearing

**ID#:** 03-01

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The attached information is in response to questions posed at our hearing on October 26, 2016, to discuss the proposed 2017 budget.

At the City Council's 2017 budget hearing for the City of Chicago Office of the Inspector General (OIG) on October 26, 2016, Alderman Waguespack requested an update on the status of the risk management committee and any other follow-up action the City had made following OIG's June 2016 Advisory Concerning Claims Analysis and Risk Management.

OIG reached out to the Mayor's Office to receive an update. What follows on next page is the City's response, which we have not verified but provide to you in order to respond to Alderman Waguespack in a timely manner.

Please feel free to contact OIG with any questions or concerns.

*The 'risk management working group' referenced in the City's response to this Advisory was convened in September. This group includes members of the Department of Law (DOL), including members of the Torts Division; members of the Department of Finance (DOF), including a representative from the group managing City insurance coverages; members of the Department of Fleet and Facility Management (FFM), including members of the Environmental Health and Safety group (EHS); members of the recently formed Performance Management group in the Office of Budget and Management (OBM); and representatives from the Mayor's Office operations team. Following are risk management-related actions that have been taken or are in the process of being implemented through this group:*

- *DOL, with assistance and guidance from OBM's Performance Management group, will produce a series of 'claims and payments' reports for each of the Chicago Department of Transportation (CDOT), the Department of Streets and Sanitation (DSS), and the Department of Water Management (DWM). These reports will cover the non-public safety portion of the vehicle accidents, street conditions, tree debris, and other service/infrastructure-related claims and payments outlined in the Advisory and DOF's response thereto.*
  - o *These claims and payments reports will be tailored to each department, and to specific groups or divisions within the departments. DOL and OBM will work with each department or division to ensure that the information in the reports provides a complete picture of claims and payments relevant to that group in a form that enables the department to identify issues and make policy and operational changes to reduce claims and payments. These reports will be provided on a quarterly basis.*
  - o *Regular meetings will be held with department or division representatives, DOL, OBM, and the Mayor's Office to review these claims and payments reports, discuss trends or aberrations, and determine any actions that should be explored or taken to reduce related risks.*
- *FFM's EHS has developed a comprehensive workplace safety plan, and hopes to move forward with the implementation of this plan in 2017.*
  - o *The 2017 Management Ordinance, presented with the 2017 Appropriation Ordinance, lays the groundwork for this effort. Article VIII Section 3 of the Management Ordinance authorizes the Commissioner of FFM to establish a Citywide health, safety, compliance and risk management program for all non-sworn personnel with the goal of reducing on-the-job injuries and hazards.*

- *If authorized through the passage of the Management Ordinance, FFM, in collaboration with the Mayor's Office, will launch the initiative in January of 2017 with the City's infrastructure departments. Each department will designate leads to facilitate and execute workplace safety plans within the department. These leads, together with EHS, will conduct and evaluate job hazard assessments, identify priorities based on those assessments, and develop training and operational plans to address areas of risk.*
- *EHS and the impacted departments will also work to improve tracking and reporting of workplace incidents. This will facilitate compliance and further inform future workplace safety priorities and programs.*

*The risk management working group will continue to convene, with sub-groups working on individual initiatives or projects on an ongoing basis. This structure allows sub-groups to bring questions or concerns to the larger group so that subject matter experts or others with insight can advise, while initiatives continue to move forward in departments across the City.*

*The other category of risks, claims, and judgments discussed in the Advisory but not included in the scope of the risk management working group's efforts is police misconduct. Superintendent Johnson is committed to comprehensive reforms within the Chicago Police Department (CPD), including measures to help manage risks. Following are risk management-related actions that address police misconduct that have been taken or are in the process of being implemented:*

- *CPD has drafted a new proposed use of force policy, commenced the development of an early intervention system, instituted a 30-day 'cooling off' period during which an officer is placed on administrative duty after an officer-involved shooting, and established a new Bureau of Professional Development to implement reform and enhance training.*
- *In addition, City Council recently passed an ordinance creating a new civilian oversight agency. That ordinance clarifies that the new Civilian Office of Police Accountability (COPA) should review civil lawsuits against police officers, and that COPA has the authority to re-open closed investigations if new evidence comes to light, enabling COPA and CPD to prevent future misconduct.*
- *That same ordinance also creates a new Public Safety Deputy Inspector General, which will review, audit and analyze civil judgments and settlements of claims against members of CPD, and issue recommendations based on its findings to inform and improve or correct deficiencies in the conduct or operation of CPD.*

- *Finally, CPD continues to work with DOL to identify and address areas of risk. Currently, if any CPD practice, or a particular officer, has been the subject of multiple lawsuits, that fact can be a cause for potential concern and further inquiry. Where the number and circumstances of the lawsuits raise concerns about a CPD practice or an individual officer, DOL raises those concerns with CPD at regular meetings with CPD's legal staff.*

*These efforts are ongoing, and additional initiatives and programs will be identified over the coming year, in line with overall reforms within CPD.*