



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-01 Hotel Contracts

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman Hairston asked for expenditure information on hotel contracts for respite housing related to the COVID-19 pandemic response.

The OEMC coordinated the City's committee structure and incident command system that developed the hotel respite program but did not enter into any contracts with hotels related to the COVID-19 pandemic response. However, the COVID-19 related expenditures, including the shelter related expenditures can be found on the Office of Budget and Management's website at <https://www.chicago.gov/city/en/depts/obm/iframe/covid-19-financial-update.html>

As always, please let me know if you have any further questions.



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-02 Total 911 and CIT calls by Police District YTD

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman Dowell asked for the total number of 9-1-1 police calls and 9-1-1 crisis-related (CIT) calls in 2020, within the context of potential programs for alternative dispatch methods for individuals experiencing a mental health crisis.

To date, the OEMC has received 1,142,457 9-1-1 police calls for service, of which 55,476 were coded by OEMC or CPD as having a crisis-related (CIT) component; these figures are broken out by district in the table below as Attachment A.

As always, please let me know if you have any further questions.

Attachment A

9-1-1 and Crisis Related Calls - 2020 YTD		
District	All 911 Calls	All CIT (Total OEMC+CPD)
001	41,356	2,663
002	47,709	2,644
003	58,795	2,840
004	65,193	3,757
005	46,988	2,248
006	69,966	4,379
007	54,072	2,545
008	79,419	3,470
009	54,961	1,978
010	49,157	1,791
011	88,106	2,927
012	59,383	2,201
014	36,442	1,383
015	47,279	1,974
016	40,749	1,794
017	39,541	1,814
018	45,286	2,428
019	50,119	3,476
020	23,281	1,699
022	38,638	2,040
024	40,152	3,016
025	65,146	2,399
OTHER	719	7
TOTAL	1,142,457	55,473



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-03 Person on the Tracks Events

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman Dowell asked for the number of Person on the Tracks Events this year.

To date, the OEMC dispatched Chicago Fire Department (CFD) resources to 125 Person on the Tracks events in 2020.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-04 UASI MBE/WBE Breakdown

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman Sawyer asked for the MBE/WBE breakdown related to the OEMC's share of the Urban Areas Security Initiative (UASI) grant.

- PO 33939 for Motorola Solutions Inc. Services for Radio/Encrypted system/radio interoperability: 20% total MBE/WBE (14% Hispanic/ 6% WBE)
- PO 66808 for Motorola Solutions Inc. Services for camera surveillance program: 25% MBE/WBE (25% Hispanic/ 5% WBE)
- PO 30586 Silkscreen for CERT supplies 25% MBE-African American/5% WBE
- PO 30365 Bold Planning for Continuity of Operations Planning (COOP) via Master Consulting Agreement (MCA): 25% MBE-Asian/5% WBE
- PO 43126 Tetra Tech for Mass Care via Master Consulting Agreement (MCA): 20% MBE/10% WBE Per Task Order

USAI funds are also utilized by CPD and CFD, although the full amount of the grant award has customarily been carried on the OEMC's budget lines, as the OEMC has managed this grant. Going forward, all public safety grants will be managed by the new Office of Public Safety Administration.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-05 911 Call Types and Priorities

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman La Spata asked for the number of 9-1-1 police event types, and how those events break down by priority. There are 317 total 9-1-1 police event types, and they break down by priority as follows:

- Priority 0 – 6 event types
- Priority 1 – 83 event types
- Priority 2 – 35 event types
- Priority 3 – 123 event types
- Priority 4 – 70 event types

As always, please let me know if you have any further questions.



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-06 Third Party 3-1-1 Apps

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for a list of third party 3-1-1 smart phone apps and any related expenses.

There are currently five (5) separate private third party 3-1-1 apps. Their names and the number of service requests that have been submitted via each application in 2020 to date are as follows:

- Chicago Works – 2,249 service requests
- SeeClickFix – 2,091
- CHITEXT – 427
- Windy City 311 – 9
- Zencity – 1

Comparatively, the City's own Chi311 app has been utilized to process 109,528 service requests in 2020. For any information on costs related to the vendors that develop these apps, I respectfully refer you to the Department of Assets and Information Services.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

THE OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Richard Guidice
Executive Director
Office of Emergency Management and Communications

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Jeff Garceau
Office of Emergency Management and Communications

Date: October 29, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 58-07 Court Reporters MBE/WBE Breakdown

The following information is provided in response to questions posed at our department's hearing on October 28, 2020 to discuss the proposed 2021 budget.

Alderman Hairston asked for expenditure information and MBE/WBE breakdown for court reporter contracts on OEMC's budget line 0140.

OEMC does not participate in the selection of court reporting agencies. The Department of Law handles the selection of court reporting agencies for the City. Individual departments pay their own costs associated with legal fees, such as arbitration costs and court reporters. DOL will send departments invoices for their portion of the contractor's overall bill for review and payment processing.

OEMC has processed \$4,425.18 for arbitration and court reporting under its Fund 100 Account 140 in 2020 as of today. The breakdown is listed below:

- BRIDGES COURT REPORTING - \$1,273.98
- DANIEL NIELSEN - \$140.00
- PETER R MEYERS - \$3,011.20

Such payments going forward will be processed by the new Office of Public Safety Administration. I respectfully refer you to the Department of Law concerning MBE/WBE breakdowns for any court-related contracts. As always, please let me know if you have any further questions.