

Department of Asset, Information & Services
2022 Budget Statement to the City Council
Committee on Budget and Government Operations
Commissioner David J. Reynolds

INTRODUCTION

Good afternoon, Chairman Dowell, Vice Chairman Silverstein, and members of the City Council. Thank you for allowing me to join you today to present and discuss the 2022 budget request for the Department of Assets, Information and Services (AIS).

Our Department's mission is to support the operations of other City departments and sister agencies by providing high-quality and cost-effective asset management and operational support services including reliable, efficient, and secure access to information technologies. We ensure the safe and efficient use of the City of Chicago's assets by effectively managing the maintenance and repair of vehicles, equipment, and properties used or occupied by the City. We provide a range of support services including environmental health and safety programs, energy procurement, graphics and reproduction, records management, and mail delivery. Our Department strives to make Chicago a city empowered by technology, where residents and businesses are at the center of our strategies, and where our department works to provide City government with innovative technology solutions.

EQUIPMENT

Our portfolio of equipment includes 1,914 pieces of leased or rented equipment and 8,843 pieces of owned equipment, for a total count of 10,757. We also provide equipment maintenance services and fuel through intergovernmental agreements with the Chicago Park District, Chicago Transit Authority, City Colleges of Chicago, Chicago Public Schools, and other sister agencies. The total sister agency fleet size we service, and fuel is 1,975 and includes leased, owned, and rented equipment.

FACILITIES

Our facility portfolio currently includes 449 owned and 57 leased facilities for a total count of 506. The owned properties include 21 parking lots and 32 vacant or abandoned buildings managed on behalf of DPD. In total AIS manages over 20,545,234 square feet of owned and leased property.

INFORMATION

In the second quarter of 2021, AIS completed the citywide IT Assessment and Strategic Plan initiative. The objective of this initiative is to provide the city with an actionable and realistic roadmap for using technology to better serve residents, businesses, visitors, as well as departments. This comprehensive IT assessment included the analysis of data collected from department wide interviews, surveys, and documentation review. The findings indicate there are significant opportunities for improvement across the City in IT Governance, Vendor Management,

Technology Modernization, Business Processes Reengineering, and Talent Management. These improvements have the potential to pay for themselves through cost savings and productivity improvements but will require initial investments to realize. By leveraging the IT Strategic Plan, developed as part of this initiative, the city will align its IT efforts and resources with business goals and objectives as well as best practices and industry standards. In addition, the IT Strategic Plan will serve as the guide for future technology investments supporting the unification and alignment of the much-needed modernization of the City's IT infrastructure.

SAFETY

The health and safety of our employees is critical to the success of the Department. AIS achieved a 33% reduction in the OSHA Total Recordable Incident Rate from the 2019 rate of 5.5 incidents per 100 people to 3.7 (does not include COVID positives) in 2020 through the implementation of EHS programs and training. EHS trained 824 employees in 42 different topics totaling more than 3,100 individual training sessions.

The EHS Bureau continued to work on COVID-19, including:

- Reviewing and updating the Facility and Vehicle Cleaning and Disinfection Policies as needed to stay current with CDC and OSHA guidelines.
- Conducting contact tracing and recordkeeping for the 57 AIS personnel who tested positive as well as tracking the 193 personnel with exposures and/or symptoms.
- Implementing the roll-out of the vaccine strike force locations for City employees in the field.

2022 BUDGET PROPOSAL

AIS's 2022 budget proposal is \$513 million compared to the 2021 appropriation of \$460 million. The increase is driven by higher electricity and natural gas costs along with taking on citywide responsibilities for telecommunications and Millennium Park management. The Department's position count increased from 1,126 to 1,151 due to increased duties for facility management and fleet operations.

CONCLUSION

Managing and caring for the City's public assets and information technology is an important responsibility, and it is one that every employee at AIS takes very seriously. We are committed to delivering the highest quality of services to the city departments in the most efficient and cost-effective manner possible. I would like to personally thank our employees for their tireless effort to continuously improve on the services we provide.

Madam Chairman, this concludes my prepared statement. My staff and I are pleased to answer any questions you or the members of the City Council may have on our presented budget.