

2023 Budget Community Engagement and Responsive Initiatives

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Introduction

To create meaningful engagement, the 2023 budget engagement process focused on establishing and reinforcing a feedback loop between City leaders and residents. These efforts provided residents with progress updates on the implementation of the City's 2022 Responsive Initiatives and related programs and services. The engagement events created space for dialogue and discussions between department leaders and residents to share information and priorities, and to ask and answer any questions. Throughout the process, the City gathered feedback and input from residents on their priorities for programs and services, their definitions of success and progress for programs and services, and other comments and suggestions.

To achieve this goal, the City continued its partnership with the University of Illinois at Chicago's Neighborhoods Initiative (UICNI) to provide assistance with the development of the process, as well as manage the data collection and reporting.

The report from UICNI provides a comprehensive description of the process and outcomes. This report is intended to briefly summarize those findings, but more importantly, discuss the ways in which the City is responsive to community engagement feedback.

It is important to note that community engagement is one of many inputs in the budget development process, and that the budget is created to ensure that the City can meet its legal and contractual obligations, continue to deliver key services to residents, and address existing and emerging needs for the most vulnerable populations, all with limited resources and often conflicting opinions about which priorities are the most important. Government is where collective decisions are made, and the budget balances all of these inputs to achieve a plan that can best meet the needs of our residents and businesses with available resources.

Process

2023 budget engagement carried out two types of activities: internal and external. Internal engagement involved gathering input and feedback from City commissioners and department leaders to assist in shaping the format, questions, and types of information gathered from participants. External engagement occurred with community members and featured three main components. First, the City held a kickoff meeting to inform institutional partners about the 2023 Budget Engagement and invited them to participate. There were three public engagement forums that included a resource fair, roundtable dialogues with City leaders, and public comment with accessibility and language accommodations. Additionally, an online budget portal included all budget engagement materials and an online survey to seek input from community members that did not attend the forums.

Three Budget Forums were held in July 2022 to provide an opportunity for the general public to learn about current budget investments and ongoing City programs and initiatives that are responses to the 2022 Responsive Initiatives. Participants reviewed and provided input on the existing Responsive Initiatives and their respective programs, including describing any programs or services deemed missing from the list. Information about the Responsive Initiatives and their respective programs were also posted online to allow residents not able to attend the Budget Forums an opportunity to provide feedback as well. Responses to all questions were voluntary and the total number varied with some respondents choosing to only respond to demographic questions and some choosing to respond to only certain topic areas or certain questions within a topic area. A total of 273 individuals attended the Budget Forums and participated in discussions with City officials, and 176 of them submitted at least some written input on existing responsive initiatives. Another 98 individuals completed the online form.

Online and in-person participants were given the option of providing demographic data including race and ethnicity, estimated household income, age, and participant role identification, however, this was optional. The in-person response rate was 55 percent and online was 72 percent. The response tables for race/ethnicity developed by UICNI are provided below.

Race/Ethnicity	In-Person n=149	Online n=69	Total N=218
African American or Black	40%	6%	29%
American Indian or Alaskan Native	1%	1%	1%
Asian or Pacific Islander	5%	7%	6%
White	42%	71%	51%
Two or more races	1%	1%	1%
Some other race	10%	13%	11%

Race/Ethnicity - Hispanic/Latino/Spanish	In-Person n=151	Online n=71	Total N=222
Yes	15%	14%	14%
No	85%	86%	86%

Summary: Results

At the forums, participants gave feedback on the City's progress on the Responsive Initiatives laid out in the 2022 Budget and provided input on new and continuing priorities. The sessions focused on four key priority areas: Affordable Housing and Homelessness; Community Safety and Youth; Mental and Public Health and Services, and Neighborhood/Community Development and Arts and Culture.

Across priority areas, a recurring theme was the continued need for increased availability of mental health resources: participants feel that there is a need for greater access to mental health services as routine healthcare, that mental health services should be available to individuals at risk of or currently experiencing homelessness along with other wraparound services, and that more mental health professionals should be involved in public safety responses to mental health crises. Participants expressed interest in expanding and improving alternative response models. There was also high interest in increasing employment opportunities, particularly for youth and for individuals experiencing homelessness. Participants also expressed a need for increased affordable housing city-wide and increased capacity of shelters and housing for individuals experiencing homelessness. The increased use of currently vacant lots and buildings was also identified as a priority, with a focus on repurposing these areas and structures for affordable housing, community use, or businesses to revitalize commerce in these areas.

Participants also discussed increased access to health care city-wide, continuing grants to businesses to help spur economic development, support for local artists and more art installations/presentations across the city, and increased financial assistance to underserved communities. In general, participants identified a need for greater public awareness about the availability of resources and services.

Detailed results can be found in the UICNI report.

2023 Budget

The 2023 Budget continues to build on the investments made in the 2022 Budget to build a better Chicago by focusing on community revitalization and reinvestment and systemic transformation. This investment strategy is driven by two key principles: investment in families and neighborhoods will increase community safety, and investment in Chicago's economic engine will support an equitable recovery. The City's success in achieving these goals will be measured by performance on key indicators, including increasing the total number of affordable housing units, more youth participation in programs, less vacant, unused City-owned land, among many others. Much of this work is tied to the Chicago Recovery Plan, a strategy released in 2021 for how the City employs resources to drive recovery in the wake of the COVID-19 pandemic.

In addition, the 2023 Budget includes significant investments in modernization of City department support services which are crucial to ensuring effective and efficient delivery of City services and programs.

Leveraging American Rescue Plan Local Fiscal Recovery funds and general obligation bonds, local funds, and other grant funds, the 2023 Budget makes significant investments in revitalizing communities and supporting equitable economic growth and job creation. The City will invest in developing and preserving safe and affordable housing and expanding opportunities for home ownership, supporting community development along commercial corridors, bringing City-owned vacant lots into productive use, supporting small businesses, non-profits, and community wealth building models, and growing investments in local parks, arts and culture, and business development and tourism promotion. This budget supports the development and preservation of affordable rental units across Chicago, the largest affordable housing pipeline in Chicago's modern history, and advances housing initiatives funded by the Department of Housing for everything from the Small Accessibility Retrofits for Seniors Program to affordable homeownership programs like City Lots for Working Families.

The 2023 Budget continues to invest in increasing access to health and wellness services for all Chicagoans, including a specific allocation for mental health. The budget also proposes additional funding for reproductive and sexual health access and education. This funding builds on the 2022 investment of Chicago Recovery Plan funds to expand a universal post-partum nurse home visiting program for families welcoming newborns and City funding for abortion care access in the wake of the U.S. Supreme Court's decision to overturn *Roe v. Wade*.

Responsive Initiatives

The proposed Responsive Initiatives for the 2023 Budget mirror those from the 2022 Budget, reflecting their continued relevance and importance. The Responsive Initiatives presented below aim to continue the City's goal of creating a diverse, safe, and vibrant city that provides equitable access to opportunities for youth, families, and businesses to thrive. The Responsive Initiatives do not represent a comprehensive list of all programs and services provided by the City, nor will they be able to capture feedback received by every participant through the community engagement process. OBM has provided the complete report to City departments to consider incorporating community engagement feedback into programs, services, and processes when possible.

1. Increase access to culturally responsive mental health services.
2. Expand youth employment opportunities and afterschool programming.
3. Identify opportunities for the expansion of affordable housing development.
4. Expand services to persons experiencing or at risk of homelessness.
5. Provide more wrap around youth services.
6. Identify ways to expand broadband access to currently underserved communities.
7. Improve the ongoing maintenance of existing infrastructure.

8. Identify ways to streamline City services and processes for residents, businesses, and nonprofits such as simplifying applications, permits and contract processes, and improving procurement processes to increase equity.
9. Improve public safety responsiveness and accountability such as making the response times more transparent across the city for performance improvement, hiring more dispatchers (311/911), and creating a public input council for police accountability training.
10. Provide more workforce development opportunities.
11. Improve language access and accessibility for people with disabilities.
12. Identify ways to expand alternate response programs such as evaluating co-responder model for expansion and revising 311 and 911 protocols to determine best response for a situation.
13. Implement ongoing community briefings to directly communicate with the public and community organizations.
14. Identify ways to engage the community in additional strategic planning opportunities.
15. Identify additional opportunities for arts and culture through strategic neighborhood programming.
16. Transform and leverage City-owned lots.
17. Provide more resources for efficient and effective services to businesses.
18. Evaluate the feasibility and determine a possible structure of community ambassador program to help residents navigate City services and programs.
19. Identify technology and communications improvement advances, such as creating a 211 system, improving user experience of City website and provide more access to data.
20. Identify strategies to address climate resilient infrastructure and other climate/environmental responsive initiatives.
21. Identify opportunities to implement programs focused on serving underserved communities including formerly incarcerated individuals, and immigrant residents.

In addition, the city will add a new responsive initiative that more explicitly targets revitalizing neighborhoods, and an initiative that addresses the root causes of public health:

- Increase investment and development to revitalize historically disinvested neighborhood and commercial corridors.
- Address root causes of health issues through extensive public health investments, including investments in family, maternal and mental health.

Below is the list of Responsive Initiatives with the specific 2023 Budget Initiatives/Chicago Recovery Plan initiatives and the responsible department that addresses each item. Note that this list is not exhaustive but is a sampling of key initiatives that are directly responsive to each item.

Items that are part of the 2022 Chicago Recovery Plan are noted below and are funded by American Rescue Plan Local Fiscal Recovery Fund and/or bond proceed resources.

RESPONSIVE INITIATIVE	RESPONSIBLE DEPARTMENT	SPECIFIC RESPONSIVE PROGRAM OR SERVICE
Increase access to culturally responsive mental health services and address the mental health and trauma impacts exacerbated by the pandemic	Chicago Department of Public Health (CDPH)	Strengthen mental health care citywide through trauma-informed centers of care, mobile team-based care, specialized services such as early-childhood mental health and mental health services for children with developmental disabilities, and residential or intensive outpatient treatment for persons with co-occurring mental health and substance use disorders (Chicago Recovery Plan).
		Provide community-based navigation resources to ensure residents are aware of public services and can gain access, including the creation of a 211 system (Chicago Recovery Plan).
	Chicago Public Library (CPL)	Develop a comprehensive security and safety plan, and have all CPL staff complete trauma-informed, collective care training.
		Establish a Mental Health Clinical Liaison Program at CPL in partnership with CDPH whose sole role will be to work with CPL to address the range of mental health-related needs of library staff and patrons.
Expand youth employment opportunities and afterschool programming	Department of Family Support Services (DFSS)	Create and expand a comprehensive portfolio of programs to connect Chicago youth with early career opportunities through the expansion of One Summer Chicago, My CHI. My Future. and other youth employment programs.
	Treasurer's Office	Provide youth the opportunity to learn about technology and finance via the Fintech Youth Summit.
		Implement a paid internship program targeted at Chicago students to expose youth to opportunities in the financial services sector.

Identify opportunities for expansion of affordable housing development	Department of Housing (DOH)	Initiate up to 11 proposed affordable housing projects selected by DOH to receive Low Income Housing Tax Credit (LIHTC), creating over 1,000 affordable units across the city.
		Create mixed-use, multi-family housing developments in neighborhoods hardest-hit by COVID-19 through expanded investment and incentives programs.
		Provide forgivable loans and grants to qualified homeowners for rehab and repair services that will help them safely remain in their homes.
		Provide forgivable loans and grants to homebuyers in neighborhoods most acutely affected by the COVID-19 pandemic to expand homeownership.
	DOH/Department of Planning and Development (DPD)	Develop an affordable construction strategy to incentivize developers to create for-sale units on City-owned land.
Expand services to persons experiencing or at risk of homelessness	DOH	Expand program to utilize former hotel and lodging buildings for use as non-congregate shelter (Chicago Recovery Plan).
	DFSS	Ensure those at-risk of homelessness, including those at risk of domestic violence, can access rehousing services and wraparound services en route to permanent housing solutions (Chicago Recovery Plan).
		Repair and make critical renovations to Chicago's homeless shelters, including conversion into non-congregate housing (Chicago Recovery Plan).
	DOH	Create new units for permanent supportive housing across newly constructed or rehabilitated housing (Chicago Recovery Plan).

Provide more wrap around youth services	DFSS	Create and expand a comprehensive portfolio of programs to connect Chicago youth with early career opportunities, as well as an expansion of the popular 'My CHI. My Future.' program to increase opportunities for out-of-school programming and education (Chicago Recovery Plan).
	CPL	Partner with Chicago Public Schools (CPS) to provide all 330k students and 21k teachers with Chicago Public Library accounts and access to CPL materials for in-classroom instruction and learning through the Student Success Program.
Identify ways to expand broadband access to currently underserved communities	Office of Budget and Management (OBM)	Expand Chicago Connected by funding neighborhood-scale broadband, which leverage City assets to increase broadband affordability and accessibility in communities (Chicago Recovery Plan).
Improve the ongoing maintenance of existing infrastructure	Chicago Department of Transportation (CDOT)	Construction of a new in-fill station on the Green Line CTA.
		Completion of the 43rd Street Pedestrian Bridge project.
		Completion of the Wells-Wentworth Connector roadway that connects South Loop and Chinatown.
		Upgrade all existing protected bike lanes with flexible delineators to concrete.
	Department of Water Management (DWM)	Begin the SWPP Filter Underdrain Project to replace deteriorated filter underdrains.
		Continue construction on the Phosphate Feed System Project to help reduce lead levels within lead service lines.
		Begin construction on the Jardine Water Purification Plant Sediment Force Main project providing upgrades to existing sediment force main system.
		Design Lead Service Line Replacement Program.

		Design and develop the Cermak Pumping Station Electrical improvements project to replace non-maintainable electrical switchgears and replace temporary generators with permanent generator installation.	
Identify ways to streamline City services and processes for residents, businesses, and nonprofits such as simplifying applications, permits and contract processes, and improving procurement processes to increase equity	Chicago Board of Elections (CBOE)	Continue programming, planning, and preparing mailings for significant changes in election administration including: allow voters to join the permanent roster through Vote By Mail, select their party for primaries, and update their registration signatures.	
		Increase efforts to replace precincts and replace with modernized accessible universal voting centers where any Chicago resident can vote on election day from any location in the City.	
	City Clerk	Continue improvements and upgrades to the e-commerce platform to create a more user-friendly and streamlined experience.	
	Department of Buildings (DOB)	Migrate from a range of outdated systems used to support permitting and inspection functions to an online platform.	
	Department of Finance (DOF)		Integrate various revenue systems to provide a "one-stop-shop" for management and payment of receivables.
			Automate the issuance of tax exemption and registration certificates by allowing taxpayers to print their own certificates from Chicago Business Direct.
			Implement technology to expedite the payment process for vendors and subcontractors.

<p>Improve public safety responsiveness and accountability such as making the response times more transparent across the city for performance improvement, hiring more dispatchers (311/911), and creating a public input council for police accountability training.</p>	<p>Civilian Office of Police Accountability (COPA)</p>	<p>Establish and operationalize a Video Release and Transparency Unit that will position the Civilian Office of Police Accountability (COPA) to meet obligations in advance of the mandated 60-day requirement of the Video Release Policy, and manage requests for materials under Mayor Lightfoot's Executive Order 2021-1 and fulfill COPA's Freedom Of Information Act (FOIA) requests.</p>
		<p>Utilize the Civilian Office of Police Accountability's (COPA) Policy, Research and Analysis Division to make policy and other reform recommendations to Chicago Police Department, as informed by COPA's investigative outcomes and data.</p>
	<p>Community Commission for Public Safety and Accountability (CCPSA)</p>	<p>Creation of the Community Commission for Public Safety and Accountability.</p>
	<p>Chicago Police Department (CPD)</p>	<p>Neighborhood Policing Initiative is a new model of community policing that takes patrol officers out of their regular duties and into a community-oriented and problem-solving role. District Coordination Officers (DCO) are assigned to a specific sector of a district and engage regularly with local residents, businesses, and organizations to build relationships and work collaboratively to address crime problems, form partnerships, and build trust between police and communities.</p>
	<p>Police Board</p>	<p>Establish a good working relationship with the City's new Community Commission for Public Safety and Accountability to bring about meaningful police reform and greater accountability.</p>
<p>Provide more workforce development opportunities</p>	<p>DFSS</p>	<p>Provide workforce development programming, including apprenticeship, career services and other wrap-around support for those</p>

		entering the workforce or new industries (Chicago Recovery Plan).
	Chicago Department of Aviation (CDA)	Continue to connect Chicagoans from all 77 community areas to airport jobs and opportunities, as well as small and diverse business capacity building and employment.
	Department of Human Resources (DHR)	Partner with infrastructure departments to establish apprenticeship programs for trade positions in order to create job training opportunities for residents.
Improve language access and accessibility across languages and for people with disabilities	Mayor's Office for People with Disabilities (MOPD)	Establish the Mayor's Office for People with Disabilities Employment Center, which will serve as the central city resource for job seekers with disabilities and employers seeking to hire job seekers with disabilities.
		Conduct an assessment of physical and program accessibility for City departments.
		Launch a virtual training program on disability awareness and etiquette for all City employees.
		Create a housing navigator system to connect available accessible housing with people with disabilities.
	Department of Assets, Information and Services (AIS)	Collaborate with the MOPD to implement a coordinated strategy to make Chicago one of the most accessible cities in the nation.
	CBOE	Administer new language-assistance requirements under Section 203 of the Voting Rights Act.
	DOH	Launch an aggressive strategic plan outlining the various forms in which information from DOH is received by non-English speaking residents and people with disabilities.
Identify ways to expand alternate response programs	Chicago Fire Department (CFD)	Increase the number of certified Community Paramedics in the Mobile Integrated Healthcare (MIH) program.

such as evaluating co-responder model for expansion and revising 311 and 911 protocols to determine best response for a situation.		Provide additional Crisis Intervention Team training.
		Further develop the City's alternate response program.
	CDPH	Improve the City's response to 911 calls by piloting new approaches to 911 call diversion, alternate response models, and establishing alternate destinations for patient transport (Chicago Recovery Plan).
Implement ongoing community briefings to directly communicate with the public and community organizations	OBM	Refine and expand the budget engagement and public education process through the implementation of a year-long community engagement and digital strategy plan.
Identify ways to engage the community in additional strategic planning opportunities	CPL	Launch a new series of equity and justice focused programs, events, and engagement for all ages, offering interesting, engaging, and inspiring discussions around topics of importance. This will include engagement with the larger equity community on how CPL can best contribute to this space.
		Conduct an equity assessment informed by community neighborhood engagement in order to establish CPL's equity goals and identify access barriers needing to be addressed.
	DPD	Complete community-driven planning frameworks for each of the seven We Will Chicago planning pillars.
		Create workforce opportunities for engagement along corridors to ensure safety, cleanliness and local participation in commercial development processes (Chicago Recovery Plan).

	Chicago Commission on Human Relations (CCHR)	CCHR will launch a listening campaign in underserved communities, expand outreach efforts through our Intergroup Relations Unit, and host a Human Relations Summit to bring together human rights advocates, government, educators, and the public to discuss and development strategies to address issues of hate and discrimination.
Identify additional opportunities for arts and culture through strategic neighborhood programming	Department of Cultural Affairs and Special Events (DCASE)	Increase financial support to local cultural organizations and individual artists through the Cultural Grants Program and arts relief efforts. This funding will have a special focus on underserved neighborhoods.
		Advance the City's broad arts agenda by ensuring the arts are embedded in initiatives across the city through collaborations with community organizations and multiple City agencies to build long-term cultural vitality in city neighborhoods.
		Targeted relief for individual artists and cultural organizations not eligible for other federal relief programs (Chicago Recovery Plan).
		Support for projects that utilize community engagement to produce cultural projects including community-led public art installations, historical walking tours, neighborhood and educational websites, pop-up galleries, and other cultural activations (Chicago Recovery Plan).
Transform and leverage City-owned lots	DPD	Update the City of Chicago's land sales policies and procedures to expedite the sale of surplus City-owned land for productive private-sector purposes.
		Reactivate vacant city-owned land and build community wealth by streamlining environmental reviews (Chicago Recovery Plan).
Provide more resources for efficient and effective services to businesses	Department of Business Affairs and Consumer Protection (BACP)	Implement new initiatives to expedite sign and public way use permit processes, making it easier for

		businesses to advertise their services and enliven retail corridors.
		Implement comprehensive economic recovery programs including expedited restaurant licensing, new and extended hospitality licenses and permits, and public safety reforms to allow event venues and public vehicles to operate more efficiently.
	Department of Procurement Services (DPS)	Monitor established contract-specific goals for the City and include recommendations for future initiatives.
		Implement a new certification and compliance management system to better monitor various contract certifications and track compliance goals on City contracts.
Identify technology and communications improvements and advances such as creating a 211 system, improving user experience and ease of navigation of the City's website, and provide more access to data.	AIS	Expand the workshop and outreach program to hybrid in-person and digital formats to ensure access by the local vendor community, particularly small, minority, women- owned, veteran and businesses owned by people with disabilities.
		Strengthen the City's IT capabilities through several goals including but not limited to: Reimagine workforce & processes, leverage data to spur innovation, transform city infrastructure, put people at the center, collaborate to innovate, empower & inspire, ensure equity & accessibility.
	CCHR	Investments in IT and digital service delivery teams to improve the effectiveness of relief and support programs addressing negative economic impacts exacerbated by the pandemic (Chicago Recovery Plan).
		Develop a new online complaint filing system to eliminate the need to download and scan forms, making the process easier and allowing underserved communities to have

		increased access to the discrimination complaint process.
		CCHR will provide quarterly statistical reports on its activities on our webpage, including data on discrimination complaints filed with the agency, as well as data on community conflicts mediated, workshops delivered, and hate crime data.
	DHR	Overhaul the department's website to provide clearer information to residents about job opportunities, including internships and job training opportunities, the City's hiring process, and the City's workforce policies.
	DFSS	Implement the My Chi My Future mobile app to engage and connect youth to the opportunities that exist city-wide. The app is designed to source locations, display maps, and search/filter by location and program information. This will allow youth to more easily find programs and resources that meet their needs.
Identify strategies to address climate resilient infrastructure and other climate/environmental responsive initiatives	DPD	Create energy investments in low and moderate income (LMI) homes, neighborhood anchor buildings and city-owned buildings; Execute retrofits and renewable energy projects to cornerstone neighborhood institutions (e.g., community centers and libraries), improving their long-term environmental and economic sustainability; pilot industrial energy efficiency and renewable energy projects (Chicago Recovery Plan).
	CDPH	Invest in impact assessment capabilities for pollution, residential and industrial hazards in communities that drive inequitable health outcomes for residents (Chicago Recovery Plan).

	DPD/CDOT	Expand green infrastructure and install new site-specific flood mitigation approaches to benefit underserved and overburdened communities; Build 20 Space to Grow projects on Chicago Public Schools property, providing ecosystem benefits and creating organic learning opportunities for local youth; Expand the acclaimed green alley program citywide (Chicago Recovery Plan).
	Department of Streets and Sanitation (DSS)	Expand canopy coverage by 15k trees annually (a 300% increase) for 5 years, creating job opportunities for planting and maintenance (Chicago Recovery Plan).
		Introduce citywide composting drop-off locations to help reduce landfill waste and greenhouse gas emissions.
	DOH	Initiate new programs to fund decarbonization efforts in both 1-4 unit owner-occupied homes and affordable multifamily developments that reduce utility bills for Chicagoans while decreasing reliance on fossil fuels.
	AIS	Expand trail networks, create new waste diversion programs, execute public facility and fleet decarbonization, fund low carbon mobility infrastructure, mitigate waterway pollution, and remediate swathes of contaminated land (Chicago Recovery Plan).
Identify opportunities to implement programs focused on serving underserved communities including formerly incarcerated individuals, and immigrant residents	CDPH	Create new capacity for high utilizers of jail and emergency services to divert them from the criminal justice system and other institutional settings.
	DFSS	Workforce training opportunities for formerly incarcerated individuals to attain employment and other stabilization services (Chicago Recovery Plan).

		Create immediate financial assistance programs for underserved communities such as undocumented residents, domestic workers, and small community-based nonprofits providing safety net services (Chicago Recovery Plan).
		Expand legal assistance programs through the Legal Protection Fund and Community Justice Initiative (Chicago Recovery Plan).
Increased investment and development to revitalize historically disinvested neighborhood and commercial corridors	DPD	Rehabilitate vacant commercial and mixed-use buildings in neighborhood corridors for use by residents and business owners, emphasizing areas identified as key violence reduction areas (Chicago Recovery Plan).
	BACP	Provide grants and business support services to revitalize commercial corridors and support new small business owners; local artists involved in beautification projects; also includes community programs to drive local participation in the planning process and workforce participation in community-driven development projects (Chicago Recovery Plan).
Address root causes of health issues through extensive public health investments, including investments in family, maternal and mental health	CDPH	Expand Healthy Chicago 2025 implementation by strengthening and growing place-based interventions through the Healthy Chicago Equity Zones (HCEZ) initiative.
	CDPH	Expansion of evidence-based, universal post-partum home visiting program for birthing persons, their newborns, and families to improve health outcomes of families through needs assessment and connection to a system of care (Chicago Recovery Plan).

Performance Metrics

Participants at the Budget Forums also identified a series of performance metrics against which the City’s progress and performance on the Responsive Initiatives can be measured. OBM has selected 16 of these performance metrics that are measurable and align well with one or several specific 2023 Budget Initiatives. Below is a list of each

performance metric, the Responsive Initiatives and specific 2023 Budget Initiatives to which it applies, and a baseline measure as of September 2022.

RESPONSIVE INITIATIVES	RESPONSIBLE DEPARTMENT & SPECIFIC RESPONSIVE PROGRAM OR SERVICE	PERFORMANCE METRIC & CURRENT STATUS
Affordable Housing/Homelessness: Identify ways to engage the community in additional strategic planning opportunities	Department of Family and Support Services (DFSS): Ensure those at-risk of homelessness, including those at risk of domestic violence, can access rehousing services and wraparound services en route to permanent housing solutions (Chicago Recovery Plan)	Increase number of people housed: 1,800 households provided Rapid Rehousing (Jun 2020 - Aug 2022)
Affordable Housing/Homelessness: Identify strategies to address climate resilient infrastructure and other climate/environmental responsive initiatives	Department of Housing (DOH): Program to provide forgivable loans and grants to homebuyers in neighborhoods most acutely affected by the COVID-19 pandemic to expand homeownership (Chicago Recovery Plan)	Increase homeownership: program is launching and thus no data at this time - planning programs for spring 2023.
Affordable Housing/Homelessness: Identify ways to engage the community in additional strategic planning opportunities	DFSS/DOH: Expand program to utilize former hotel and lodging buildings for use as permanent supportive housing (Chicago Recovery Plan)	Increasing the total number of affordable housing units: As of June 2022, zero closings. One closing in July 2022 with three more expected in 2022 for total of 114 units.
	DOH: Initiate up to 11 proposed affordable housing projects selected by DOH to receive LITHC, creating over 1,000 affordable units across the city	Increasing the total number of affordable housing units: As of June, closed two developments totaling 235 units.
	DOH: Create mixed-use, multi-family housing developments in neighborhoods hardest-hit by COVID-19 through expanded investment and incentives programs (Chicago Recovery Plan)	Increasing the total number of affordable housing units: zero closed by June 2022, one closes in July 2022 with 10 projected to close by the end of 2022.

	DOH: Create new units for permanent supportive housing across newly rehabilitated housing buildings (Chicago Recovery Plan)	Increasing the total number of affordable housing units: as of June 2022, zero closings. One closing in July 2022 with three more expected in 2022 for total of 114 units.
	DOH/DPD: Develop an affordable construction strategy to incentivize developers to create for-sale units on City-owned land through the "Come Home Project"	Increasing the total number of affordable housing units: preparation in progress for construction on 14 lots as of June 2022.
Community Development & Arts and Culture: Identify ways to engage the community in additional strategic planning opportunities	Department of Procurement Services (DPS): Establish MBE/WBE participation goals for the City and include recommendations for future initiatives	Contracting process that is centered on equity: unbundled scopes of work to allow for more Target Market, Small Business Initiative and Mid-Size Business Initiative contracting opportunities; as of August 2022, the City has advertised 14 Target market, three Small Business Initiative and one Mid-Size Business Initiative projects.
Community Development & Arts and Culture: Identify ways to engage the community in additional strategic planning opportunities	Department of Cultural Affairs & Events (DCASE): Increase financial support to local cultural organizations and individual artists through the Cultural Grants Program and arts relief efforts. This funding will have a special focus on underserved neighborhoods	Grantee selection process that is centered on equity and takes into account location/demographics of grantees: 60% of Individual Artists Program grantees are Black, Indigenous and People of Color (BIPOC) and grants were awarded to artists and arts organizations in all 50 wards in 2022. 75% of grant review panelists across all programs are BIPOC.
Community Development & Arts and Culture: Identify ways to engage the community in additional strategic planning opportunities	Business Affairs & Consumer Protection (BACP): Implement new initiatives to expedite sign and public way use permit processes, making it easier for businesses to advertise their services and enliven retail corridors	Increased economic development in historically disinvested communities: 1,917 Public Way Use permits have been issued as of 7/31/22, reducing barriers to advertising. The new process saves 30-60 days in processing time.

Community Development & Arts and Culture: Provide more resources for efficient and effective services to businesses	BACP: Implement comprehensive economic recovery programs including expedited restaurant licensing, new and extended hospitality licenses and permits, and public safety reforms to allow event venues and public vehicles to operate more efficiently.	Increased economic development in historically disinvested communities: 65 active expedited restaurant licenses have been issued as of September 2022, reducing barriers to economic development.
	BACP: Provide grants and business support services to revitalize commercial corridors, support new small business owners, local artists involved in beautification projects; also includes community programs to drive local participation in the planning process and workforce participation in community-driven development projects (Chicago Recovery Plan)	Increased economic development in historically disinvested communities: \$785,000 has been allocated to five organizations. Additional data will be available in 2023 as the program fully launches.
Community Development & Arts and Culture: Identify ways to engage the community in additional strategic planning opportunities	Department of Planning & Development (DPD): Update the City of Chicago's land sales policies and procedures to expedite the sale of surplus City-owned land for productive private-sector purposes.	Less vacant, unused City-owned land: There are 9,022 surplus, vacant, City-owned properties as of September 2022.
	DPD: Reactivate vacant city-owned land and build community wealth by streamlining environmental reviews (Chicago Recovery Plan).	Less vacant, unused City-owned land: there are 9,022 surplus, vacant, City-owned properties as of September 2022.
Community Safety & Youth: Identify ways to engage the community in additional strategic planning opportunities	Chicago Fire Department (CFD): Further develop the City's alternate response program	Fewer armed police responding to mental health crisis calls: one CFD vehicle is serving as part of the alternate response program.

<p>Community Safety & Youth: Identify ways to expand alternate response programs such as evaluating co-responder model for expansion and revising 311 and 911 protocols to determine best response for a situation.</p>	<p>Chicago Department of Health (CDPH): Improve the City's response to 911 calls by piloting new approaches to 911 call diversion, alternate response models, and establishing alternate destinations for patient transport (Chicago Recovery Plan)</p>	<p>Fewer armed police responding to mental health crisis calls: 347 911 responses delivered by CDPH mental health clinicians as part of CARE team incidents between 9/1/2021 and 9/1/2022. In these responses, there have been zero use of force events and zero arrests.</p>
<p>Community Safety & Youth: Provide more wrap around youth services</p>	<p>DFSS: Create and expand a comprehensive portfolio of programs to connect Chicago youth with early career opportunities, as well as an expansion of the popular My CHI. My Future. program to increase opportunities for out-of-school programming and education (Chicago Recovery Plan)</p>	<p>More employers offering jobs to youth/ increase in available jobs: 14,174 youth opportunities</p>
<p>Community Safety & Youth: Identify ways to engage the community in additional strategic planning opportunities</p>	<p>CFD: Increase the number of certified Community Paramedics in the MIH program</p>	<p>More trained mental health responders: nine mental health responders are currently serving in MIH and 30 more staff members are trained.</p>
<p>Community Safety & Youth: Identify strategies to address climate resilient infrastructure and other climate/environmental responsive initiatives</p>	<p>CFD: Provide additional Crisis Intervention Team training</p>	<p>More trained mental health responders: eight Community Paramedics are trained in MDRT or AR response.</p>

<p>Community Safety & Youth: Provide more wrap around youth services</p>	<p>DFSS: Create and expand a comprehensive portfolio of programs to connect Chicago youth with early career opportunities, as well as an expansion of the popular My CHI. My Future. program to increase opportunities for out-of-school programming and education (Chicago Recovery Plan)</p>	<p>More youth employed, and pay living wages to those employed: youth Employed - 21,135 \$29,548,143 in wages</p>
<p>Community Safety & Youth: Identify technology and communications improvements and advances such as creating a 211 system, improving user experience and ease of navigation of the City's website, and provide more access to data.</p>	<p>DFSS: Implement the My Chi My Future mobile app to engage and connect youth to the opportunities that exist city-wide. The app is designed to source locations, display maps, and search/filter by location and program information. This will allow youth to more easily find programs and resources that meet their needs</p>	<p>More youth participation in programs: 11,500 Downloads of the MCMF app (as of Sept 8, 2022)</p>
<p>Community Safety & Youth: Increased Community Policing Services</p>	<p>Chicago Police Department (CPD): NPI is a new model of community policing that takes patrol officers out of their regular duties and into a community-oriented and problem-solving role. District Coordination Officers (DCO) are assigned to a specific sector of a district and engage regularly with local residents, businesses, and organizations to build relationships and work collaboratively to address crime problems, form partnerships, and build trust between police and communities.</p>	<p>Police and community working together: held 14,456 community engagement sessions that residents attended, with a total attendance of 154,002 in 2021. As of 9/19/2022, have held 10,798 community engagement sessions that residents attended, with a total attendance of 137,581.</p>

<p>Public Health & Mental Health: Increase access to culturally responsive mental health services and address the mental health and trauma impacts exacerbated by the pandemic</p>	<p>CDPH: Strengthen mental health care citywide through trauma-informed centers of care, mobile team-based care, specialized services such as early-childhood mental health and mental health services for children with developmental disabilities, and residential or intensive outpatient treatment for persons with co-occurring mental health and substance use disorders (Chicago Recovery Plan)</p>	<p>Centers all over the city so there is access for people: as of summer 2022, there are trauma-informed centers of care in 59 community areas.</p>
<p>Public Health & Mental Health: Identify ways to engage the community in additional strategic planning opportunities</p>	<p>CDPH: Expansion of evidence-based, universal post-partum home visiting program for birthing persons, their newborns, and families to improve health outcomes of families through needs assessment and connection to a system of care (Chicago Recovery Plan).</p>	<p>Centers all over the city so there is access for people: four Chicago birthing hospitals are currently participating in Family Connects program.</p>
<p>Public Health & Mental Health: Identify opportunities to implement programs focused on serving underserved communities including formerly incarcerated individuals, and immigrant residents</p>	<p>DFSS: Workforce training opportunities for formerly incarcerated individuals to attain employment and other stabilization services (Chicago Recovery Plan)</p>	<p>Increase in people placed in housing, workforce, or education programs: 318 Placements (Jan-Jul)</p>

<p>Public Health & Mental Health: Increase access to culturally responsive mental health services and address the mental health and trauma impacts exacerbated by the pandemic</p>	<p>CDPH: Strengthen mental health care citywide through trauma-informed centers of care, mobile team-based care, specialized services such as early-childhood mental health and mental health services for children with developmental disabilities, and residential or intensive outpatient treatment for persons with co-occurring mental health and substance use disorders (Chicago Recovery Plan)</p>	<p>Increases in number of people accessing services: 36,870 residents received City-funded mental health services in 2021 (unduplicated count). On track to serve 60,000 in 2022.</p>
<p>Public Health & Mental Health: Identify strategies to address climate resilient infrastructure and other climate/environmental responsive initiatives</p>	<p>CDPH: Provide community-based navigation resources to ensure residents are aware of public services and can gain access, including the creation of a 211 system (Chicago Recovery Plan)</p>	<p>Increases in number of people accessing services: 10,072 people have received resource coordination services between 6/1/2022 and 8/16/2022.</p>
<p>Public Health & Mental Health: Identify ways to engage the community in additional strategic planning opportunities</p>	<p>DFSS: Workforce training opportunities for formerly incarcerated individuals to attain employment and other stabilization services (Chicago Recovery Plan)</p>	<p>Increases in number of people accessing services: 1,643 people enrolled or provided workforce skills (Jan-Jul)</p>
<p>Public Health & Mental Health: Identify opportunities to implement programs focused on serving underserved communities including formerly incarcerated individuals, and immigrant residents</p>	<p>DFSS: Create immediate financial assistance programs for underserved communities such as undocumented residents, domestic workers, and small community-based nonprofits providing safety net services; pilot a monthly cash assistance program for hard-hit, low-income households in need of additional economic stability; expand legal assistance programs through the Legal Protection Fund and Community</p>	<p>Increases in number of people accessing services: through the Community Justice Initiative or Legal Protection Fund, 2,488 people accessed legal services and 28,323 people attended Know Your Rights trainings (Jan-Aug)</p>

	Justice Initiative (Chicago Recovery Plan)	
Public Health & Mental Health: Identify ways to engage the community in additional strategic planning opportunities	CDPH: Expansion of evidence-based, universal post-partum home visiting program for birthing persons, their newborns, and families to improve health outcomes of families through needs assessment and connection to a system of care (Chicago Recovery Plan).	Increases in number of people accessing services: 3,207 families have received a Family Connects home visit as of September 2022.