



Community Safety and Youth

Expand youth employment opportunities and afterschool programming - Dept. of Family & Support Services (DFSS)

RESPONSIVE PROGRAM OR SERVICE	PROGRESS SINCE 2022 Budget	OUTCOMES/SUCCESSSES SINCE 2019
Continue the expansion of One Summer Chicago (OSC) and other youth employment programs.	<ul style="list-style-type: none">Released OSC Request for Proposals (RFPs) in January 2022 and has selected agencies to run its Chicago Youth Service Corp (CYSC), Summer Youth Employment Program and Chicagobility Program.DFSS will support nearly 12,000 slots for youth and with our partners there will be over 19,000 opportunities.Young people 16+ will earn \$15/hr.Chicago Youth Service Corp (CYSC) will now be year-round.	<ul style="list-style-type: none">The CYSC started in 2020 to help young people who felt disengaged from school and work and wanted to make a difference in their communities.



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Identify technology and communications improvements and advances such as creating a 211 system, improving user experience and ease of navigation of the City's website, and provide more access to data - Dept. of Family & Support Services (DFSS)

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<p>Implement the 'My Chi. My Future.' (MCMF) mobile app to engage and connect youth to the opportunities that exist city-wide. The app is designed to source locations, display maps, and search/filter by location and program information. This will allow youth to more easily find programs and resources that meet their needs.</p>	<ul style="list-style-type: none">• The 'My Chi. My Future.' mobile app was launched in May 2022 on Android and iOS platforms.• Young people can share their playlists and locate programs in their community.	<ul style="list-style-type: none">• The 'My Chi. My Future.' website has been made available for desktop computers.



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Identify ways to expand alternate response programs such as evaluating co-responder model for expansion and revising 311 and 911 protocols to determine best response for a situation - Chicago Fire Dept. (CFD), Chicago Dept. of Public Health (CDPH)

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<p>Increase the number of certified Community Paramedics in the Mobile Integrated Healthcare (MIH) program.</p>	<ul style="list-style-type: none"> • The State of Illinois still does not have an accredited Community Paramedic Program. • CFD continues to support its members taking coursework through the University of Wisconsin to obtain the required educational background. • Metrics are being provided to the Illinois Department of Public Health (IDPH) to encourage rulemaking within the EMS Act that will codify the Community Paramedic allowing for local colleges to be enticed to implement a Community Paramedic Program. 	<ul style="list-style-type: none"> • 2019: 0 Community Paramedics • 2020: 13 Community Paramedics • 2021: 29 Community Paramedics • 2022: 32 Community Paramedics
<p>Provide additional Crisis Intervention Team (CIT) training.</p>	<ul style="list-style-type: none"> • CIT training is currently undergoing a reworking of the curriculum to address a post-covid world as well as incorporating the alternate response assets. 	<ul style="list-style-type: none"> • On hold due to COVID since 2020. • Target for our resumption of classes incorporating the new CARE model into the curriculum to begin late summer/early fall.



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<p>Further develop the City's alternate response program.</p>	<ul style="list-style-type: none"> • Two multi-disciplinary response teams (MDRT) as well as one alternate response team (AR) are currently deployed M-F from 10:30-16:00. • Staffing continues to be expanded to allow for the deployment of a specific opioid response team as well as projecting the ability to move the model into other districts. • Meetings are taking place to see about diverting additional 911 mental health calls that traditionally were handled by the Fire Department (Ambulances) to these alternate response models to improve the outcomes for individuals experiencing a mental health crisis. 	<ul style="list-style-type: none"> • The alternate response programs were delayed due to the global pandemic but started their physical roll out in September 2021. • Since then, we have increased the model by 33% and expanded the screening curriculum twice to allow more primary responses to mental health crisis. <p>CARE Vehicle Responses: Q3 2021 - 13 Q4 2021 - 52 Q1 2022 - 113 Q2 2022 - 130* data still being finalized</p>
<p>Improve the City's response to 911 calls by piloting new approaches to 911 call diversion, alternate response models, and establishing alternate destinations for patient transport (Chicago Recovery Plan).</p>	<ul style="list-style-type: none"> • Crisis Assistance Response and Engagement (CARE) teams consisting of a clinician, paramedic, and CIT officer are fully operational in Auburn Gresham/Chatham and Lakeview/Uptown. • In May of 2022, CARE received approval from the State to implement a new team consisting of a clinician and paramedic on Chicago's South West side. • In June of 2022, the city posted a public data dashboard for CARE that shows the aggregate response data. 	<ul style="list-style-type: none"> • The city launched its Crisis Assistance Response and Engagement (CARE) program which embeds mental health professionals into the 911 call center and on 911 response teams. • CARE now has three teams serving 9 Chicago neighborhoods. • These teams have responded to 225 911-calls with a mental health component with no arrests or use of force. • The teams have conducted 183 follow up activities with patients.



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Improve public safety responsiveness and accountability such as making the response times more transparent across the city for performance improvement, hiring more dispatchers (311/911), and creating a public input council for police accountability training – Civilian Office of Police and Accountability (COPA)

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<p>Establish and operationalize a Video Release and Transparency Unit that will position the Civilian Office of Police Accountability (COPA) to meet obligations in advance of the mandated 60-day requirement of the Video Release Policy, and manage requests for materials under Mayor Lightfoot's Executive Order 2021-1 and fulfill COPA's Freedom Of Information Act (FOIA) requests.</p>	<ul style="list-style-type: none">• Established a Video Release and Transparency Unit that allows the agency to centralize the whole of its transparency processes into one integrated unit.• Hired new staff as Freedom of Information Act (FOIA)/Transparency Officers to increase responsiveness to the public and media, which better equips COPA to post case material well in advance of the current mandated 60-day requirement of the City's Video Release Policy and ensure continued compliance with the Consent Decree.	<ul style="list-style-type: none">• COPA's average processing time for FOIA requests has dropped from 6.5 days (the average from January 1st - May 15th) to 3.8 days.• Average processing time for requests received pursuant to Mayoral Executive Order 2021-1 has dropped from 21.29 days (the average from January 1st - May 15th) to 14.5 days.• Increased efficiency as it relates to identification and processing of audio, video, and related materials required for release within 60-days pursuant to the City's Video Release Policy.



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<p>Utilize the Civilian Office of Police Accountability's (COPA) Policy, Research and Analysis Division to make policy and other reform recommendations to Chicago Police Department (CPD), as informed by COPA's investigative outcomes and data.</p>	<ul style="list-style-type: none">• COPA's Policy, Research and Analysis Division (PRAD) has positioned the agency to more fully inhabit mandates within its enabling ordinance. Specifically, based on information obtained through COPA investigations or identified patterns or practices of misconduct, PRAD plays an integral role in the issuance of reports and advisories to the Chicago Police Department, the Chairman of the City Council Committee on Public Safety, and the Police Board recommending revisions to the Police Department's policies, practices, collective bargaining agreements, programs and training in order to improve the accountability, effectiveness, integrity and transparency of the Police Department.• PRAD submits correspondence to the Chicago Police Department highlighting operational, policy, or training concerns identified through disciplinary investigations requiring immediate attention, as well as provide feedback to enhance training and policy development efforts to advance the culture of policing and build public trust.• PRAD works across the various units within COPA to collaborate on and generate analysis, such as agency statistics for the public through COPA Quarterly and Annual Reports.• PRAD regularly collaborates with COPA's information analysts, legal staff, and investigative staff to identify trends or patterns within COPA's complaint data meriting further review and, potentially, recommendations to the Chicago Police Department.	<ul style="list-style-type: none">• Since inception in August 2021, PRAD has been instrumental in generating important work products addressing the Chicago Police Department's handling of the George Floyd Protests, non-compliance with body-worn camera regulations, and retention of records and appropriate utilization of after-action review processes by SWAT.• PRAD has issued feedback regarding the Chicago Police Department's 2022 and 2023 training plans, use of force training curriculums, constitutional policing training curriculums, foot pursuit policy, and search warrant acquisition and execution practices.• PRAD supports COPA's investigative and legal staff by providing feedback on policy or training concerns noted in investigations, reviewing and enhancing COPA policies and procedures to ensure compliance with Consent Decree mandates, and facilitating internal working groups for discussion on improving police practices, training, or policies.
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Creation of the Community Commission for Public Safety and Accountability.	<ul style="list-style-type: none">• Executive Director hired• Open application process for residents to serve on interim Community Commission• City Council nominated 14 people to serve on interim Commission• Mayor will soon select the seven members of the interim Commission• Hiring underway to build out staff to support the Commission and District Councils.	This is a new program in 2022.
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Provide more wrap around youth services - Dept. of Family & Support Services (DFSS)

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<p>Create and expand a comprehensive portfolio of programs to connect Chicago youth with early career opportunities, as well as an expansion of the popular 'My CHI. My Future.' program to increase opportunities for out-of-school programming and education (Chicago Recovery Plan).</p>	<ul style="list-style-type: none">DFSS intends to create and expand the 'My CHI. My Future.' (MCMF) community strategy to 15 communities most in need to support the Kick Back Series where young people plan events in their community.	<ul style="list-style-type: none">The MCMF Kick Back Series was in five communities in 2021.



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Increased Community Policing Services – Chicago Police Department (CPD)

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<p>Neighborhood Policing Initiative (NPI) is a new model of community policing that takes patrol officers out of their regular duties and into a community-oriented and problem-solving role. District Coordination Officers (DCO) are assigned to a specific sector of a district and engage regularly with local residents, businesses, and organizations to build relationships and work collaboratively to address crime problems, form partnerships, and build trust between police and communities.</p>	<ul style="list-style-type: none">• NPI is currently implemented in 10 of CPD's 22 districts. CPD intends to continue to expand NPI into the remaining 12 districts so that NPI is implemented across the entire City.	<ul style="list-style-type: none">• Since 2019, CPD has expanded NPI to 8 new districts, which include Chicago neighborhoods that have the highest levels of violence and mistrust of police. A new partnership with Metropolitan Family Services was formed to co-develop a three-day community immersion training for new District Coordination Officers (DCOs) that would be part of their three-week training. The community immersion program was led by community members and provided DCO's with a comprehensive and meaningful training on the neighborhoods they will be serving.