

RESPONSIVE INITIATIVE	RESPONSIBLE DEPARTMENT	SPECIFIC RESPONSIVE PROGRAM OR SERVICE	PROGRESS TO DATE SINCE 2022 BUDGET
Provide more wrap around youth services	Department of Family and Support Services (DFSS)	Create and expand a comprehensive portfolio of programs to connect Chicago youth with early career opportunities, as well as an expansion of the popular 'My CHI. My Future.' program to increase opportunities for out-of-school programming and education (Chicago Recovery Plan).	DFSS intends to create and expand the 'My CHI. My Future.' community strategy to 15 communities most in need to support the Kick Back Series where young people plan events in their community.
Expand youth employment opportunities and afterschool programming	DFSS	Continue the expansion of One Summer Chicago and other youth employment programs.	Released One Summer Chicago Request for Proposals in January 2022 and has selected agencies to run its Chicago Youth Service Corp, Summer Youth Employment Program and Chicagobility Program. DFSS will support nearly 12,000 slots for youth and with our partners there will be over 19,000 opportunities. Young people 16+ will earn \$15/hr. Chicago Youth Service Corp will now be year-round.
	Treasurer's Office	Provide youth the opportunity to learn about technology and finance via the Fintech Youth Summit.	Partnered with the Mayor's Office, City Clerk's Office, various Aldermen across the city, Chicago Park District, Chicago Police Department, Chicago Housing Authority, non-for-profit organizations, local businesses, and faith-based leaders to provide financial empowerment information and services to the residents and youth of Chicago.
		Implement a paid internship program targeted at Chicago students to expose youth to opportunities in the financial services sector.	The Treasurer's office will begin hiring for this position later in 2022.
Increase access to culturally responsive mental health services and address the mental health and trauma impacts exacerbated by the pandemic	Chicago Department of Public Health (CDPH)	Strengthen mental health care citywide through trauma-informed centers of care, mobile team-based care, specialized services such as early-childhood mental health and mental health services for children with developmental disabilities, and residential or intensive outpatient treatment for persons with co-occurring mental health and substance use disorders (Chicago Recovery Plan).	Released a Request for Proposals to expand trauma-informed centers of care coverage city-wide. Onboarded 12 new organizations to the Trauma-Informed Centers of Care (TICC) network. Increased coverage to 59 community areas. Releasing a targeted Request for Proposals to 37 TICC organizations to apply for additional funding to expand into community areas that need coverage and specialized services.

		Expand Healthy Chicago 2025 implementation by strengthening and growing place-based interventions through the Healthy Chicago Equity Zones (HCEZ) initiative.	Through competitive process, selected six Healthy Chicago Equity Zones Regional Lead organizations. Regional Leads developed local partner networks to lead COVID-19 vaccine outreach.
	Chicago Public Library (CPL)	Develop a comprehensive security and safety plan, and have all CPL staff complete trauma-informed, collective care training.	Evaluated, edited and rewrote Library Use Guidelines for clarity to ensure a welcoming experience for all patrons. Began collaborative process with CDPH, community organizations and delegate agencies to respond to need and pilot initiatives including Narcan distribution, public health vending machine, health and info fairs, and a mental health clinician liaison program.
Identify opportunities for expansion of affordable housing development	Department of Housing (DOH)	Initiate up to 11 proposed affordable housing projects selected by DOH to receive Low Income Housing Tax Credit (LIHTC), creating over 1,000 affordable units across the city.	Closed two transactions for developments this year, with plans to close and initiate construction on 10 or more developments for over 1,300 units.
		Create mixed-use, multi-family housing developments in neighborhoods hardest-hit by COVID-19 through expanded investment and incentives programs.	Plans in place to close and initiate construction on five mixed use developments 200 units or more in total.
		Provide forgivable loans and grants to qualified homeowners for rehab and repair services that will help them safely remain in their homes.	Using Chicago Recovery Plan, expanded Small Accessible Repairs for Seniors (SARFS) and Home Repair Program funding to help with the backlog from COVID. SARFS assists seniors with accessibility and safety repairs and Home Repair Program provides roofs and porches to income eligible applicants.
		Provide forgivable loans and grants to homebuyers in neighborhoods most acutely affected by the COVID-19 pandemic to expand homeownership.	Invested in REBUILD and RECLAIMING CHICAGO programs with Chicago Recovery Plan to help developers acquire and rehab single family homes or build new single family homes for homeownership.

Identify ways to expand alternate response programs such as evaluating co-responder model for expansion and revising 311 and 911 protocols to determine best response for a situation.	Chicago Fire Department (CFD)	Increase the number of certified Community Paramedics in the Mobile Integrated Healthcare (MIH) program.	<p>The State of Illinois still does not have an accredited Community Paramedic Program. CFD continues to support its members taking coursework through the University of Wisconsin to obtain the required educational background.</p> <p>Metrics are being provided to the Illinois Department of Public Health to encourage rulemaking within the EMS Act that will codify the Community Paramedic allowing for local colleges to be enticed to implement a Community Paramedic Program.</p>
		Provide additional Crisis Intervention Team training.	Crisis Intervention Team training is currently undergoing a reworking of the curriculum to address a post-covid world as well as incorporating the alternate response assets.
		Further develop the City's alternate response program.	<p>Two multi-disciplinary response teams as well as one alternate response team are currently deployed M-F from 10:30-16:00.</p> <p>Staffing continues to be expanded to allow for the deployment of a specific opioid response team as well as projecting the ability to move the model into other districts.</p> <p>Meetings are taking place to see about diverting additional 911 mental health calls that traditionally were handled by the Fire Department (Ambulances) to these alternate response models to improve the outcomes for individuals experiencing a mental health crisis.</p>
	CDPH	Improve the City's response to 911 calls by piloting new approaches to 911 call diversion, alternate response models, and establishing alternate destinations for patient transport (Chicago Recovery Plan).	<p>Crisis Assistance Response and Engagement (CARE) teams consisting of a clinician, paramedic, and CIT officer are fully operational in Auburn Gresham/Chatham and Lakeview/Uptown.</p> <p>In May of 2022, CARE received approval from the State to implement a new team consisting of a clinician and paramedic on Chicago's South West side.</p> <p>In June of 2022, the city posted a public data dashboard for CARE that shows the aggregate response data.</p>

Transform and leverage City-owned lots	Department of Planning and Development (DPD)	Update the City of Chicago's land sales policies and procedures to expedite the sale of surplus City-owned land for productive private-sector purposes.	<p>Three focus groups were held in May that included a mix of residents, community-based organizations and developers after the results of the survey.</p> <p>DPD secured authority to have DataMade, the developers of the LargeLot.org website, expand and enhance that user friendly website for a variety of city-owned land sales.</p>
		Reactivate vacant city-owned land and build community wealth by streamlining environmental reviews and transferring ownership to neighborhood residents for community benefit (Chicago Recovery Plan).	<p>On February 21, DPD launched a Vacant Lots Survey on-line with questions about perceptions and purchasing city-owned vacant lots. The multi-language survey closed on March 21 with a total of 1,830 people responding. Respondents were asked if they would be interested in participating in a focus group about vacant lots.</p> <ul style="list-style-type: none"> • Survey results indicated the need for clarity on what city land is available for sale and how to acquire it. • The framework for the on-line marketing of city-owned vacant land is being designed for all applicants interested in acquiring city-owned land for: new housing; sideyards; residential open spaces; new commercial buildings; commercial sideyards/parking and commercial open space (including urban ag). • DPD's goal is to launch the on-line marketing website in November for an open application period that will run through mid-Jan. Applications would be reviewed and submitted for approval by April with closing to follow.
		Rehabilitate vacant commercial and mixed-use buildings in neighborhood corridors for use by residents and business owners, emphasizing areas identified as key violence reduction areas (Chicago Recovery Plan).	<p>As of July 2022, DPD has administered two funding rounds for the Chicago Recovery Plan Community Development Grants. As part of these awards, the City has selected 106 projects to receive \$84 million in City funding which will lead to more than \$251 million in development across Chicago. Additional projects for the Round 3 awards are anticipated to be made in Q4.</p>

<p>Identify ways to expand broadband access to currently underserved communities</p>	<p>Office of Budget and Management (OBM)</p>	<p>Expand Chicago Connected by funding neighborhood-scale broadband, which leverage City assets to increase broadband affordability and accessibility in communities (Chicago Recovery Plan).</p>	<p>Published an Request for Proposals to select a broadband consultant. Consultant has been selected. Awaiting final agreement execution.</p> <p>Launched Chicago Digital Equity Council, a comprehensive community engagement initiative to pinpoint community member needs and challenges as it relates to broadband, digital literacy, and devices. Findings from this effort will inform plans for the dedicated Recovery Plan dollars.</p> <p>The Chicago Digital Equity Council is conducting community conversations in areas of the city with the lowest rates of broadband connectivity, and among populations who face severe barriers to digital equity. This work will culminate in a digital equity plan informing investments in digital equity. Following the Digital Equity Council's recommendations, we hope to form a citywide digital equity coalition to continue to serve as a voice and advocate for digital equity needs on an on-going basis. To learn more and get involved, visit chicago.gov/digitalequity.</p>
<p>Provide more workforce development opportunities</p>	<p>DFSS</p>	<p>Provide workforce development programming, including apprenticeship, career services and other wrap-around support for those entering the workforce or new industries (Chicago Recovery Plan).</p>	<p>Mayor's Office has convened a taskforce consisting of several city departments and agencies to identify target population and goals for the program and plan for the coordination of resources to connect residents ages 18-29 to training and supportive services for residents who need help finding and sustaining living wage employment opportunities.</p>

	Chicago Department of Aviation (CDA)	Continue to connect Chicagoans from all 77 community areas to airport jobs and opportunities, as well as small and diverse business capacity building and employment.	<p>Hosted the Airport Concession Disadvantaged Business Enterprise (ACDBE) Workshop March 15, 2022 and discussed ACDBE opportunities at O'Hare and Midway International Airports. The event was held in an effort to further strengthen partnerships with our airport community and to can better understand the challenges airport vendors are currently facing, and allowing vendors to provide CDA with insights as to how future outreach events can be enhanced to better serve our customers.</p> <p>Hosted an Airport Expo on May 20, 2022 at the University of Illinois Chicago Forum to provide local businesses the opportunity to learn about doing business with the City of Chicago and the CDA.</p> <p>Hosted the AMAC (Airport Minority Advisory Council) conference in Chicago from June 20-23, 2022 for a week of conversations and networking opportunities dedicated to advancing the full participation of minorities and women in employment and contracting opportunities throughout the aviation industry.</p> <p>Conducted surveys of airport vendors so to better understand the challenges they are currently facing.</p>
	Department of Human Resources (DHR)	Partner with infrastructure departments to establish apprenticeship programs for trade positions in order to create job training opportunities for residents.	Began working with the Chicago Department of Transportation (CDOT) and the respective unions on resurrecting the Machinist-Apprentice and Concrete Laborer - Apprentice programs with the goal of having those posted by Q4 2022.
Expand services to persons experiencing or at risk of homelessness	DFSS/DOH	Expand program to utilize former hotel and lodging buildings for use as permanent supportive housing (Chicago Recovery Plan).	Site visits to several hotel and motel buildings for sale with partner agencies. DFSS has developed criteria to assess facilities for potential use as a shelter to serve people experiencing homelessness. Identified a select few for a 2022 acquisition.

	<p>Repair and make critical renovations to Chicago's homeless shelters, including conversion into non-congregate housing (Chicago Recovery Plan).</p>	<p>Hiring in process for DFSS Project Manager to oversee Shelter Infrastructure Initiative.</p> <p>DFSS and DOH developed a proposed allocation plan for \$71 million in HOME-ARP funding, including \$20 million for non-congregate shelter capital projects, and hosted three Community Feedback Meetings to gather input on the proposal.</p> <p>Written feedback due June 24. DFSS and DOH will bring a revised proposal to Public Hearing scheduled for July 19.</p>
DFSS	<p>Launch a shelter diversion pilot, which strives to end the experience of homelessness as quickly as possible through strengths-based conversations, creative problem solving, and conflict resolution to empower people to find an immediate alternative to shelter and return to more stable housing.</p>	<p>Expanded support is being provided for the ten diversion specialists within the homeless shelter system covering over 800 beds for all populations: youth, families, men, and women for conflict resolution and mediation services to support clients to stabilize their housing.</p> <p>The University of Chicago Inclusive Economy Lab team is proposing to partner with DFSS by conducting an exploratory analysis to better understand the implementation of diversion and the individuals participating in the diversion screening and referral process.</p> <p>1,500 households will be assessed for shelter diversion.</p>
	<p>Ensure those at-risk of homelessness, including those at risk of domestic violence, can access rehousing services and wraparound services en route to permanent housing solutions (Chicago Recovery Plan).</p>	<p>Funding awarded to Program Administrator, All Chicago, for continued operations of an expanded rapid rehousing portfolio, and hiring in process for DFSS Project Manager to oversee program implementation.</p> <p>DFSS and All Chicago developed the framework for prioritizing clients and connecting to RRH services, including which households currently enrolled in rapid rehousing with CARES Act funding are eligible for continued support with \$20 million in CRP funding.</p> <p>New households to be served with ARP funding beginning in fall 2022.</p>
DOH	<p>Create new units for permanent supportive housing across newly rehabilitated housing buildings (Chicago Recovery Plan).</p>	<p>Awarded resources to Lighthouse (76 units), the Covent (30 units), Conservatory Apartments (43 units), Englewood Family Housing (13 units), Sarah's on Lakeside (28 units).</p>

<p>Improve public safety responsiveness and accountability such as making the response times more transparent across the city for performance improvement, hiring more dispatchers (311/911), and creating a public input council for police accountability training.</p>	<p>Civilian Office of Police Accountability (COPA)</p>	<p>Establish and operationalize a Video Release and Transparency Unit that will position the Civilian Office of Police Accountability (COPA) to meet obligations in advance of the mandated 60-day requirement of the Video Release Policy, and manage requests for materials under Mayor Lightfoot's Executive Order 2021-1 and fulfill COPA's Freedom Of Information Act (FOIA) requests.</p>	<p>Established a Video Release and Transparency Unit that allows the agency to centralize the whole of its transparency processes into one integrated unit.</p> <p>Hired new staff as Freedom of Information Act (FOIA)/Transparency Officers to increase responsiveness to the public and media, which better equips COPA to post case material well in advance of the current mandated 60-day requirement of the City's Video Release Policy and ensure continued compliance with the Consent Decree.</p>
		<p>Utilize the Civilian Office of Police Accountability's (COPA) Policy, Research and Analysis Division to make policy and other reform recommendations to CPD, as informed by COPA's investigative outcomes and data.</p>	<p>COPA's Policy, Research and Analysis Division (PRAD) has positioned the agency to more fully inhabit mandates within its enabling ordinance. Specifically, based on information obtained through COPA investigations or identified patterns or practices of misconduct, PRAD plays an integral role in the issuance of reports and advisories to the Chicago Police Department, the Chairman of the City Council Committee on Public Safety, and the Police Board recommending revisions to the Police Department's policies, practices, collective bargaining agreements, programs and training in order to improve the accountability, effectiveness, integrity and transparency of the Police Department.</p> <p>PRAD submits correspondence to the Chicago Police Department highlighting operational, policy, or training concerns identified through disciplinary investigations requiring immediate attention, as well as provide feedback to enhance training and policy development efforts to advance the culture of policing and build public trust.</p> <p>PRAD works across the various units within COPA to collaborate on and generate analysis, such as agency statistics for the public through COPA Quarterly and Annual Reports.</p>

	Community Commission for Public Safety and Accountability (CCPSA)	Creation of the Community Commission for Public Safety and Accountability.	<p>Executive Director hired.</p> <p>Open application process for residents to serve on interim Community Commission. City Council nominated 14 people to serve on interim Commission. Mayor will soon select the seven members of the interim Commission.</p> <p>Hiring underway to build out staff to support the Commission and District Councils.</p>
	Police Board	Establish a good working relationship with the City's new Community Commission for Public Safety and Accountability to bring about meaningful police reform and greater accountability.	Held a meeting between the Police Board President, Vice President, and Executive Director and the CCPSA Executive Director shortly after his appointment to establish a relationship and discuss how the two agencies can work together. The two Executive Directors have met several times to discuss administrative issues and share information on a variety of topics to help ensure a smooth beginning to the CCPSA's work. Now that Interim Commissioners have been appointed, the leadership of the two agencies will be meeting to further plan for how they can best work together toward the common goals of enhancing public safety and accountability.
	Chicago Police Department (CPD)	Neighborhood Policing Initiative is a new model of community policing that takes patrol officers out of their regular duties and into a community-oriented and problem-solving role. District Coordination Officers (DCO) are assigned to a specific sector of a district and engage regularly with local residents, businesses, and organizations to build relationships and work collaboratively to address crime problems, form partnerships, and build trust between police and communities.	Neighborhood Policing Initiative is currently implemented in 10 of CPD's 22 districts. CPD intends to continue to expand NPI into the remaining 12 districts so that NPI is implemented across the entire City.
Identify technology and communications improvements and advances such as creating a 211 system, improving user experience and ease of navigation of the City's website, and provide more	DFSS	Implement the My Chi My Future mobile app to engage and connect youth to the opportunities that exist city-wide. The app is designed to source locations, display maps, and search/filter by location and program information. This will allow youth to more easily find programs and resources that meet their needs.	<p>The 'My Chi. My Future.' mobile app was launched in May 2022 on Android and iOS platforms.</p> <p>Young people can share their playlists and locate programs in their community.</p>

access to data.

	Department of Assets, Information and Services (AIS)	Strengthen the City's IT capabilities through several goals including but not limited to: Reimagine workforce & processes, leverage data to spur innovation, transform city infrastructure, put people at the center, collaborate to innovate, empower & inspire, ensure equity & accessibility.	Launched an ambitious IT modernization initiative ("IT MOD") that aims to replace legacy systems and outdated business processes with modern, easy-to-use, mobile-enabled, and accessible solutions. This transformation will accelerate the City's digital transformation making it easier for city employees to do their work and constituents to do business with the city. The vision for technology is to ensure that it fully engages, informs, and empowers Chicagoans in a way that makes Chicago a more equitable, productive, and livable City.
		Investments in IT and digital service delivery teams to improve the effectiveness of relief and support programs addressing negative economic impacts exacerbated by the pandemic (Chicago Recovery Plan).	Launched IT MOD - an ambitious IT modernization initiative. This transformation will accelerate the City's digital transformation making it easier for city employees to do their work and constituents to do business with the city.
	Chicago Commission on Human Relations (CCHR)	Develop a new online complaint filing system to eliminate the need to download and scan forms, making the process easier and allowing underserved communities to have increased access to the discrimination complaint process.	Developed a new online complaint form using DocuSign which allows people filing complaints to do so without downloading and scanning the forms. The new system went live in January 2022. It is currently undergoing modifications and will be back up soon.
	DHR	Overhaul the department's website to provide clearer information to residents about job opportunities, including internships and job training opportunities, the City's hiring process, and the City's workforce policies.	Introduced DHR's new website to provide clearer information to residents about job opportunities, including internships and job training opportunities, the City's hiring process, and the City's workforce policies.
Improve language access and accessibility across languages and for people with disabilities	AIS	Collaborate with the Mayor's Office for People with Disabilities (MOPD) to implement a coordinated strategy to make Chicago one of the most accessible cities in the nation.	In collaboration with MOPD, assessed the City facilities that are public-facing to meet the ADA Title II Requirements. Separated facilities by Priority 1, 2, 3, and 4. Priority 1 includes the libraries and polling places and are being assessed first. MOPD has completed assessments of 50 libraries to date. AIS has completed 35 assessments of the polling places with implementation of remediation in progress, to be complete by the November election date.
	Mayor's Office for People with Disabilities (MOPD)	Establish the Mayor's Office for People with Disabilities Employment Center, which will serve as the central city resource for job seekers with disabilities and employers seeking to hire job seekers with disabilities.	Hired to fully staff MOPD Career Center with one program director and four Career Placement Counselors.

	Conduct an assessment of physical and program accessibility for City departments.	Hired to fully staff this effort with a Deputy Commissioner of Compliance, a project coordinator for housing, a project coordinator for accessibility and two accessibility inspectors. Assessments are in progress, and MOPD is working with Department Access Officers in this ongoing work.
	Launch a virtual training program on disability awareness and etiquette for all City employees.	Provided several disability awareness trainings. Finalizing a virtual training for all City of Chicago employees.
	Create a housing navigator system to connect available accessible housing with people with disabilities.	Hired a project coordinator for accessible housing, along with an Accessibility Inspector who is assigned to survey housing developments in various stages of construction. Currently gathering data on accessible housing units as a foundation for the navigator system. Created an accessible housing guide and staff are currently responding to requests for accessible housing.
Chicago Board of Elections (CBOE)	Administer new language-assistance requirements under Section 203 of the Voting Rights Act.	Increased voter communications footprint with active social media accounts, newsletters, and podcasts. Hired full-time staff Community Service Representatives for the Spanish and Hindi language communities, and increased media advertising and community outreach in minority language communities.

	DOH	<p>Launch an aggressive strategic plan outlining the various forms in which information from DOH is received by non-English speaking residents and people with disabilities.</p>	<p>Expanded Language Access & Accessibility efforts through the Language Access and Accessibility Plan (LAAP), an aggressive effort to ensure every Chicagoan can access DOH services, regardless of the language they speak. LAAP identifies the top non-English languages spoken in Chicago, per the recommendations from Chicago's Language Access Advisory Committee.</p> <p>Increased language accessibility by ensuring that:</p> <ul style="list-style-type: none"> • All public facing meetings had an ASL and Spanish-speaking translator. Other events also had simultaneous Polish-speaking translators. • Public meetings used accessibility-friendly platforms. • Housing Programs and Services for Residents of Chicago booklet was translated into several languages including Spanish, Arabic, Hindi, Polish, Urdu, Korean, Simplified Chinese. To ensure we were prepared to help Afghani arrivals, we also translated the booklet to Pashto and Dari, two of the top spoken languages by Afghani arrivals. <p>Through the City's contract with Language Line solutions, DOH also can request live, phone translators to serve Chicago residents in over 240+ languages.</p>
<p>Identify ways to streamline City services and processes for residents, businesses, and nonprofits such as simplifying applications, permits and contract processes, and improving procurement processes to increase equity</p>	CBOE	<p>Continue programming, planning, and preparing mailings for significant changes in election administration including: allow voters to join the permanent roster through Vote By Mail, select their party for primaries, and update their registration signatures.</p>	<p>Designed and mailed a citywide voter canvass and Vote By Mail application to all 1.49 million registered Chicago voters which informed voters of their option to join the Permanent Vote By Mail Roster and drove 145,936 sign-ups for the program, helped increase voter engagement in the 2022 Primary Election, and grew email lists to increase efficient and timely communications with voters.</p>
		<p>Increase efforts to replace precincts and replace with modernized accessible universal voting centers where any Chicago resident can vote on election day from any location in the City.</p>	<p>Began working with Chicago City Council members to consolidate the 2,069 election precincts throughout the city by August 2022. These new boundaries will be in effect for the November 8, 2022 General Election. Precinct consolidation reduces the number of polling places and election judges needed across the city for a more cost-effective and manageable Election Day in Chicago. It also allows the Board to eliminate inaccessible polling places and focus on identifying accessible public locations that are ADA compliant for all voters in Chicago, as well as staffing and serving all precinct polling places more effectively.</p>

City Clerk	Continue improvements and upgrades to the e-commerce platform to create a more user-friendly and streamlined experience.	<p>Enhanced the account management/login process for users to prevent redundancies.</p> <p>Streamlined online navigation tools, allowing users to get to information in a more efficient manner.</p> <p>Implemented corrective measures to manage payment processing.</p> <p>Implemented proactive verification tool (e-form) for residence to kickstart the purchasing of our products, versus visiting our office in person.</p> <p>Increased the office's communication tools, providing more comprehensive updates during interactions with residence.</p> <p>Upgraded the ecommerce platform.</p> <p>Implemented payment/printing safeguards for all Over the Counter OTC - SAS transactions.</p>
Department of Buildings (DOB)	Migrate from a range of outdated systems used to support permitting and inspection functions to an online platform.	Migrated trade license issuance and renewal processes for crane operators, elevator mechanics, elevator contractors and stationary engineers from a paper-based process to an online interface.
Department of Finance (DOF)	Integrate various revenue systems to provide a "one-stop-shop" for management and payment of receivables	DOF is in the development stages of a task order request, which should be issued by Q1 2023.
	Automate the issuance of tax exemption and registration certificates by allowing taxpayers to print their own certificates from Chicago Business Direct.	Automated the issuance of tax exemption and registration certificates by allowing taxpayers to print their own certificates from Chicago Business Direct.
	Implement technology to expedite the payment process for vendors and subcontractors.	Added a virtual credit card payment option. The first phase of implementation was completed in mid 2022 and the second phase to add additional vendors will be complete by the end of 2022.

Evaluate Feasibility and determine possible structure of community ambassador program to help residents navigate City services and programs	CDPH	Provide community-based navigation resources to ensure residents are aware of public services and can gain access, including the creation of a 211 system(Chicago Recovery Plan).	<p>Request for Proposals issued to select a delegate agency to lead a Community Health Response Corps that will help Chicagoans access reliable information, and economic, health, and social programs and services.</p> <p>Leveraging COVID-19 Contact Tracing Corps to create Community Health Navigators hired within focus community areas for sustained public health outreach, education, and resource coordination workforce.</p> <p>CDPH is training current Contact Tracing Corps members to be deployed during summer months until this new contract is in place.</p>
Identify ways to engage the community in additional strategic planning opportunities	CCHR	Expand outreach programs including a Human Relations Summit which will bring together human rights advocates, government, educators, and the public to discuss and development strategies to address issues of hate and discrimination.	Began working with its Advisory Councils to host the Human Relations Summit in October.
	CPL	Launch a new series of equity and justice focused programs, events, and engagement for all ages, offering interesting, engaging, and inspiring discussions around topics of importance. This will include engagement with the larger equity community on how CPL can best contribute to this space.	Launched "Voices for Social Justice," a monthly series that sparks conversation around the topic of social justice. The programs feature a variety of high-profile speakers, authors, experts, who are representative of the diversity of Chicago's communities and can approach social justice topics from a variety of perspectives. Thousands of patrons across Chicago have engaged in the series. This new series has continued to highlight the Library's unique role as a community hub to explore ideas and engage a broad representation of the Chicago community in transformative learning and discussion.
	DPD	Complete community-driven planning frameworks for each of the seven We Will Chicago planning pillars.	<p>Managed a deep engagement process with over 115 volunteers, to shape the Framework Plan. Additionally, 103 City staff and partner agency staff contributed on We Will tasks and activities.</p> <p>Hosting meetings and community input sessions with 25 funded community partners to shape the draft Framework Plan.</p> <p>Promoted public engagement with the draft Framework Plan through street teams, focus groups, webinars, social media, and press efforts.</p>

		<p>Create workforce opportunities for engagement along corridors to ensure safety, cleanliness and local participation in commercial development processes (Chicago Recovery Plan).</p>	<p>Implemented comprehensive and equitable economic recovery programs funded through the American Rescue Plan Act that align with the Chicago Recovery Plan focused on driving economic vitality through supporting small businesses, activating commercial corridors, and building nonprofit capacity.</p>
<p>Implement ongoing community briefings to directly communicate with the public and community organizations</p>	<p>OBM</p>	<p>Refine and expand the budget engagement and public education process through the implementation of a year-long community engagement and digital strategy plan.</p>	<p>The City engagement the University of Illinois at Chicago's Neighborhoods Initiative (UICNI) for the second year in a row to assist with the development of the engagement process and manage the data collection and reporting. OBM, in partnership with the Mayor's Office of Community Engagement and UICNI hosted three budget engagement forums, and provided an online version of the forum activity for residents not able to attend in person. OBM continues to work on developing public education and engagement tools to engage the public year-round.</p>
<p>Identify additional opportunities for arts and culture through strategic neighborhood programming</p>	<p>Department of Cultural Affairs and Special Events (DCASE)</p>	<p>Increase financial support to local cultural organizations and individual artists through the Cultural Grants Program and arts relief efforts. This funding will have a special focus on underserved neighborhoods.</p>	<p>The 2022 DCASE budget provided \$10 million for a dedicated revenue stream from the City's corporate budget to guarantee a baseline of funding for Cultural Grants and will no longer depend on the hotel tax.</p> <p>The budget for CityArts Program grants to nonprofit arts organizations increased from \$1.7 million in 2021 to roughly \$6 million this year.</p> <p>CityArts grants increased by 5% to Black, Indigenous and People of Color (BIPOC)-led and organizations on the South and West sides, increasing wards served from 80% to 84%.</p> <p>The Individual Artists Program budget doubled from \$750,000 to \$1,500,000 and provided grants to artists in all 50 wards.</p> <p>87% of 'Chicago Presents' grants for free, live, outdoor music and dance events are supporting events taking place on the South and West sides.</p> <p>90% of Neighborhood Access Program grantees will be located on the South and West sides, and 70% will be located in the program's priority neighborhoods, which include the City's INVEST South/West (ISW) neighborhoods and other Low and Moderate Income</p>

<p>Advance the City's broad arts agenda by ensuring the arts are embedded in initiatives across the city through collaborations with community organizations and multiple City agencies to build long-term cultural vitality in city neighborhoods.</p>	<p>Developed enhanced cultural programming at CPL and Chicago Park District sites through Culture in My Neighborhood Initiative.</p> <p>Created additional commissions in Englewood and New City.</p> <p>The first official CPL Artist in Residence, Alexandra Antione, began her residency at Legler Library in early 2022. Planning began in 2019.</p> <p>\$3.5 million of public art projects for renovated Terminal 5 at O'Hare Airport. Anticipating \$12 million for the forthcoming ORD Global Terminal.</p> <p>\$12 million committed from the City's Capital plan to invest in public art.</p> <p>Planning for large-scale public art mural on the exterior of the MOPD Ogden Field Office, and launching an NEA-supported Artist in Residence program, the first of its kind at the city.</p> <p>Public Art Remaining Tour with You ("pARTy") design and scoping campaign launched in mid-June with first-in-class planning coordination team of Borderless Studio, PORT, Floating Museum, Englewood Arts</p>
<p>Targeted relief for individual artists and cultural organizations not eligible for other federal relief programs (Chicago Recovery Plan).</p>	<p>The 2022 DCASE budget provided \$20 million in American Rescue Plan investments, \$10 million to provide targeted relief focusing on artists and organizations not able to access other forms of federal economic support, such as individual artists, local museums and other art and educational organizations.</p>

		<p>Support for projects that utilize community engagement to produce cultural projects including community-led public art installations, historical walking tours, neighborhood and educational websites, pop-up galleries, and other cultural activations (Chicago Recovery Plan).</p>	<p>Together We Heal Creative Place program to award up to 50 grants totaling \$5 million for arts projects focused on healing and transformation in Chicago's low-income communities (i.e., those that have seen economic inequality and community safety issues exacerbated by COVID-19). Program goals include activating public spaces; promoting health and safety; encouraging movement, dialogue, and connection; beautifying communities; and celebrating local culture. Co-designed by DCASE and the Office of Equity and Racial Justice.</p> <p>Awarded projects will occur over a two-year timespan (2022-2024).</p> <p>Project support includes workshops, networking, technical assistance, and strategic guidance for grantee collaborators.</p>
<p>Improve the ongoing maintenance of existing infrastructure</p>	<p>Chicago Department of Transportation (CDOT)</p>	<p>Construction of a new in-fill station on the Green Line CTA.</p>	<p>Issued the project for bid and awarded a construction contract. Onsite work will commence once the building permit is issued.</p>
		<p>Completion of the 43rd Street Pedestrian Bridge project.</p>	<p>Completed the substructure and spans over the Metra/CN Railroads and DuSable Lake Shore Drive. The construction has progressed to near completion.</p>
		<p>Completion of the Wells-Wentworth Connector roadway that connects South Loop and Chinatown.</p>	<p>Completed two new rail bridges over Wells Street. The mainline roadway, raised bicycle paths and sidewalks are near completion.</p>
	<p>Department of Water Management (DWM)</p>	<p>Begin the SWPP Filter Underdrain Project to replace deteriorated filter underdrains.</p>	<p>Finalized the decision as to which new technology to use. Final design and construction plans are now being worked on.</p>
		<p>Continue construction on the Phosphate Feed System Project to help reduce lead levels within lead service lines.</p>	<p>Finalized design plans.</p> <p>Put a construction plan out to bid.</p> <p>Finalized financing with the Illinois Environmental Protection Agency.</p>
		<p>Begin construction on the Jardine Water Purification Plant Sediment Force Main project providing upgrades to existing sediment force main system.</p>	<p>Began the design process.</p>
<p>Design Lead Service Line Replacement Program.</p>	<p>Started the Equity Lead Service Line Replacement Program, Homeowner Initiated Program, and the Block-Level Lead Service Replacement programs.</p>		

		Design and develop the Cermak Pumping Station Electrical improvements project to replace non-maintainable electrical switchgears and replace temporary generators with permanent generator installation.	Project is about to start detail design which will take between a year and a year and a half. Construction likely starting in 2024.
Provide more resources for efficient and effective services to businesses	Department of Business Affairs and Consumer Protection (BACP)	Implement new initiatives to expedite sign and public way use permit processes, making it easier for businesses to advertise their services and enliven retail corridors.	BACP implemented reformed public way use permit processes beginning in 2022. This included rolling out the new sidewalk sign permit, allowing businesses to advertise using A-Frame sidewalk signs.
		Implement comprehensive economic recovery programs including expedited restaurant licensing, new and extended hospitality licenses and permits, and public safety reforms to allow event venues and public vehicles to operate more efficiently.	As part of the ChiBizStrong initiative, BACP implemented these initiatives during the Q1 of 2022. In order to support public vehicles servicing business and venues, the following ChiBizStrong initiatives were implemented: <ul style="list-style-type: none"> • Utilization life of taxicabs increased • Eligible taxicabs extended • Electric vehicle public passenger vehicle license created • Safety on charter buses enhanced • Criteria for chauffeur licensing made equitable
		Provide grants and business support services to revitalize commercial corridors and support new small business owners; local artists involved in beautification projects; also includes community programs to drive local participation in the planning process and workforce participation in community-driven development projects (Chicago Recovery Plan).	As part of the ChiBizStrong initiative, BACP provided approximately \$20 million in grants to businesses during Q4 2021. Additionally, BACP launched a Small Business Support program during Q4 2021, with the goal of building capacity of small business owners while also launching programs to drive consumers back to our commercial corridors.
	Department of Procurement Services (DPS)	Establish Minority- and Women-Owned Business (MBE/WBE) participation goals for the City and include recommendations for future initiatives.	Finalized MBE/WBE goals. Filled critical staff positions related to outreach and contracting equity, expanding capacity to engage with Assist Agencies and the vendor community, and to address barriers to participating in City contracting opportunities. Approved 109 new certifications between January and July 2022, adding to the City's database of more than 3,000 MBE/WBE certified firms.

		<p>Implement a new certification and compliance management system to better monitor various contract certifications and track compliance goals on City contracts.</p>	<p>Retained a consultant to enhance the system and improve process efficiency.</p> <p>Updated Compliance module to create more shared accountability with prime contractors who have diversity goals and reporting requirements included in contracts.</p> <p>Updated Certification module to include an automated communication function that notifies vendors on the progress of their application at each stage of the certification process. Additionally, updated applications in the Certification module to reflect policy changes that resulted from the disparity study. The enhancements have resulted in a more automated and user-friendly experience.</p>
		<p>Expand the workshop and outreach program to hybrid in-person and digital formats to ensure access by the local vendor community, particularly small, minority, women- owned, veteran and businesses owned by people with disabilities.</p>	<p>Conducted 86 virtual workshops between July 2022 and July 2023, expanding access for vendors seeking education and resources on how to do business with the City.</p> <p>Hosted the DPS Construction Summit virtually, which drew record attendance.</p>
<p>Identify opportunities to implement programs focused on serving underserved communities including formerly incarcerated individuals, and immigrant residents</p>	<p>DFSS</p>	<p>Workforce training opportunities for formerly incarcerated individuals to attain employment and other stabilization services (Chicago Recovery Plan).</p>	<p>Completed interviews for a Project Manager.</p> <p>Working with the Mayor's Director of Reentry, we are scoping a program that focuses on the recommendations from the City's Returning Residents Working Group.</p>
		<p>Create immediate financial assistance programs for underserved communities such as undocumented residents, domestic workers, and small community-based nonprofits providing safety net services (Chicago Recovery Plan).</p>	<p>Created a pilot for a monthly cash assistance program for hard-hit, low-income households in need of additional economic stability.</p> <p>Enrollment for the Chicago Resilient Communities Pilot is underway. 5,000 residents have been selected to participate in the program and payments will begin going out at the end of June.</p>

		Expand legal assistance programs through the Legal Protection Fund and Community Justice Initiative (Chicago Recovery Plan).	<p>\$1 million additional in American Rescue Plan (ARP) funding has been added to the Legal Protection Fund to increase the number of residents receiving legal services and the number of Know Your Rights training sessions for immigrants seeking assistance with immigration issues.</p> <p>\$1 million additional funding has been added to the Community Justice Initiative FY22 contracts to support residents receiving Know Your Rights training and legal services.</p>
	CDPH	Program to create new capacity for high utilizers of jail and emergency services to divert them from the criminal justice system and other institutional settings.	<p>CDPH, DOH, DFSS, MOPD, and the Mayor's Office are conducting site visits of potential high utilizer diversion stabilization housing program sites.</p> <p>It is anticipated that a Request for Proposals will be released in Fall of 2022 to identify healthcare and housing service providers to operate the site(s).</p>
		Expansion of supportive in-home healthcare services for new moms to improve health outcomes of families through needs assessment and connection to a system of care (Chicago Recovery Plan).	<p>Four birthing hospitals are offering home visits to all families (Univ. of Chicago, Humboldt Park Health, Sinai and Rush); 11 other birthing hospitals are in discussion about joining the program.</p> <p>Request for Proposals will be released in July for the delegates to operate two additional regional community alignment boards.</p>
Identify strategies to address climate resilient infrastructure and other climate/environmental responsive initiatives	DPD	Create energy investments in low and moderate income (LMI) homes, neighborhood anchor buildings and city-owned buildings; Execute retrofits and renewable energy projects to cornerstone neighborhood institutions (e.g., community centers and libraries), improving their long-term environmental and economic sustainability; pilot industrial energy efficiency and renewable energy projects (Chicago Recovery Plan).	Posted a job opening for a project manager position and the new hire should be on-boarded in Q3 of 2022.

CDPH	Invest in impact assessment capabilities for pollution, residential and industrial hazards in communities that drive inequitable health outcomes for residents (Chicago Recovery Plan).	<p>Selected consultants to lead citywide Cumulative Impact Assessment (CIA) environmental, health, and racial equity impact components.</p> <p>Established project structure for CIA with internal and external partners.</p> <p>Purchased air pollution modeling software and selected sites for meteorological stations.</p> <p>Began development of air monitoring expansion strategy with governmental and community/environmental organizations.</p>
DPD/CDOT	Expand green infrastructure and install new site-specific flood mitigation approaches to benefit underserved and overburdened communities; Build 20 Space to Grow projects on Chicago Public Schools property, providing ecosystem benefits and creating organic learning opportunities for local youth; Expand the acclaimed green alley program citywide (Chicago Recovery Plan).	Created a list of potential green alley locations for review by the Mayor's Office.
Department of Streets and Sanitation (DSS)	Expand canopy coverage by 15k trees annually (a 300% increase) for 5 years, creating job opportunities for planting and maintenance (Chicago Recovery Plan).	Began tree planting season on Arbor Day. DSS currently has 393 trees planted as of 6/21/2022. Residents have 60 days to opt-out of tree planting, so this number is expected to increase each day.
AIS	Expand trail networks, create new waste diversion programs, execute public facility and fleet decarbonization, fund low carbon mobility infrastructure, mitigate waterway pollution, and remediate swathes of contaminated land (Chicago Recovery Plan).	Executed the procurement of 100% renewable energy by 2025 for all City facilities. AIS is leading the solar panel installation on libraries in Invest South West zones. AIS will have 25% of the light duty fleet electric by the end of 2023.