



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information & Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-01 ERP System

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alderman Moore asked for a list of who was on the initial ERP evaluation team.

Please see the attached documentation for the ERP evaluation team.

As always, please let me know if you have any further questions.

ERP EVALUATION TEAM

Name	Title	Department	Status
Christopher Owen	Commissioner of Human Resources	Human Resources	Voting
Alix Meza	Deputy Commissioner of Human Resources	Human Resources	Voting
Aileen Velazquez	Chief Procurement Officer	Procurement Services	Voting
Benjamin Ho	Deputy Procurement Officer	Procurement Services	Voting
Sandra Blakemore	Commissioner of AIS	Assets, Information and Services	Voting
Glen Cross	Deputy Commissioner AIS	Assets, Information and Services	Voting
Kurt Peterson	Chief Information Officer	Assets, Information and Services	Voting (Replaced due to departure from City after round 1)
Susie Park	Budget Director	Budget & Management	Voting
Kevin Murphy	Deputy Director OBM	Budget & Management	Voting
Reshma Soni	Comptroller	Department of Finance	Voting
Joel Flores	First Deputy Director	Department of Finance	Voting
Rob Duggan	Senior Recovery Team MGR	Human Resources	Non-Voting
Filiberto Almendarez	Deputy Comptroller	Department of Finance	Non-Voting
Arlene Ortiz	Deputy Director Finance	Department of Finance	Non-Voting
Marvin Salao	Deputy Comptroller	Department of Finance	Non-Voting
Sandra West	DEPUTY COMPTROLLER	Department of Finance	Non-Voting (retired February 28, 2023)
Aleks Kasanin	Deputy Comptroller	Department of Finance	Non-Voting
Michele James	Deputy Comptroller	Department of Finance	Non-Voting
Emile Young	Assistant Comptroller	Department of Finance	Non-Voting
Rick Girven	Assistant Comptroller	Department of Finance	Non-Voting
Ian Webster	Deputy Comptroller	Department of Finance	Non-Voting
Elsie Vazquez	Senior Procurement Specialist	Procurement Services	Non-Voting
Mike Richy	Assistant procurement Officer	Procurement Services	Non-Voting
Jana Williams	Assistant procurement Officer	Procurement Services	Non-Voting
Maria Christman	Senior Procurement Specialist	Procurement Services	Non-Voting
Lynette Terrell	Senior Procurement Specialist	Procurement Services	Non-Voting
John Clifford	DIR OF INFORMATION SYSTEMS	Budget & Management	Non-Voting
Scott Greene	Deputy Budget Director	Budget & Management	Non-Voting
Kevin Schuster	Assistant Budget Director	Budget & Management	Non-Voting
Lewis Powell	Deputy Budget Director	Budget & Management	Non-Voting
Latoya Vaughn	Deputy Budget Director	Budget & Management	Non-Voting
Gene Chin	ASST DIR OF INFORMATION SYSTEMS	Budget & Management	Non-Voting
Rob Stachura	Senior Program Analyst	Budget & Management	Non-Voting
Noor Shaikh	Deputy Budget Director	Budget & Management	Non-Voting
Dan Lopez	Assistant Budget Director	Budget & Management	Non-Voting

Robin Owens	Deputy Commissioner	Assets, Information and Services	Non-Voting
Raquel Rodriguez-Northern	Deputy Commissioner	Assets, Information and Services	Non-Voting
Michelle Woods	Deputy Commissioner	Assets, Information and Services	Non-Voting
Roderick Warren	Managing Deputy CIO	Assets, Information and Services	Non-Voting
Bruce Coffing	IT DIRECTOR	Assets, Information and Services	Non-Voting
Kevin Kirby	IT DIRECTOR	Assets, Information and Services	Non-Voting (Replaced Kurt Peterson (Voting) after Phase II)
Enrique Morales	DIR OF INFORMATION SYSTEMS	Assets, Information and Services	Non-Voting Ex-employee as of 29-MAR-2023
Yvonne (Eve) Jennings	IT DIRECTOR	Assets, Information and Services	Non-Voting
Aimee Heinzl	IT DIRECTOR	Assets, Information and Services	Non-Voting
Sreenivasulu Gangavarapu	Chief Database Analyst	Assets, Information and Services	Non-Voting
Nitesh Dixit	External	Gartner	SME
Mitch Johnson	External	Gartner	SME
Ashwini Khalili	External	Gartner	SME
Chad Goodson	External	Gartner	SME
Shah Mustafa	External	Gartner	SME
Diego Perez	External	EKI	SME
Brian Zeunert	External	SDI	SME
Tami Fillyaw	External	AWS	SME
Vasumathi Ramanujam	External	CAI	SME
John Gorski	External	CAI	SME
Shalini Engineer	External	CAI	SME
Shiva Kumar	External	CAI	SME



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DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information and Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 30, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-02

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alder Lee asked for the overall MBE/WBE numbers in the current IT space.

Total IT Spend (Jan – July 2023) - \$59,321,052.00

MWBE Total Spend - \$31,011,598.00 (52%)
Total African American (MBE) - \$4,866,642.32 (8%)
Total Hispanic (MBE) - \$11,373,853.30 (19%)
Total Asian (MBE) - \$12,718,790.15 (21%)
Total WBE - \$2,052,312.23 (3%)

As always, please let me know if you have any further questions.



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To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information and Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-03 MBE/WBE

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Ald. Scott asked for the number of prime MBE/WBE contracts for DTI and the total prime spend on MBE/WBE contracts.

2023 Contracts for DTI:

Six (6) total MBE/WBE prime vendors

- Five (5) MBE – One (1) African American Four (4) Asian
- One (1) WBE – African American

Total Prime Spend - \$17,137,977.74

African American \$1,693,887.67 (10%)

Asian \$15,106,090.07 (88%)

WBE \$284,000 (2%)

As always, please let me know if you have any further questions.



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information & Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-04 IT Modernization

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alderman Vasquez asked for a list of IT modernizations that are currently on the way (general breakdown, ongoing projects, departments that are being improved on, etc.).

Please see the attached documentation for the list of IT modernizations.

As always, please let me know if you have any further questions.

Report Title: AIS IT Projects - Open, Pending, Work in Progress
Run Date and Time: 10/19/2023 03:11:23 PM Central Daylight Time
Run by: Roderick Warren
Table name: pm_project
Query Condition: State in (Pending, Open, Work in Progress)
Sort Order: Work notes in descending order

80 Projects

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010187	Connect Azure Data Tables to Power Bi	Mario Rodriguez	AIS Projects Portfolio	07/21/2023 08:00:00 AM	09/05/2023 05:00:00 PM	07/21/2023 08:00:00 AM	09/05/2023 05:00:00 PM	4 - Low	Pending	0
PRJ0010110	Creating a Website and other infrasture for community Commission for Public Safety	Sylvia Garrett	AIS Projects Portfolio	01/27/2023 08:00:00 AM	01/27/2023 05:00:00 PM	01/27/2023 08:00:00 AM	04/14/2023 08:00:00 AM	4 - Low	Work in Progress	0
PRJ0010087	OIG Website Redevelopment [1095]	Cynthia Wynn	AIS Projects Portfolio	03/17/2023 12:00:00 AM	09/29/2023 12:00:00 AM	09/14/2022 08:00:00 AM	10/04/2023 05:00:00 PM	4 - Low	Work in Progress	95.76
PRJ0010077	Chicago Department of Avaiation Enterprise Asset Management Solution [1067]	Paulette Wright-McKatherine	AIS Projects Portfolio	02/07/2022 12:00:00 AM	03/28/2025 12:00:00 AM	02/07/2022 08:00:00 AM	03/03/2025 05:00:00 PM	1 - Critical	Work in Progress	40
PRJ0010170	2023 City Aplication Rationalization	John Chan	AIS Projects Portfolio	04/14/2023 08:00:00 AM	11/27/2023 05:00:00 PM	04/14/2023 08:00:00 AM	11/27/2023 05:00:00 PM	2 - High	Work in Progress	3
PRJ0010181	Righfax Update	Cynthia Wynn	AIS Projects Portfolio	02/15/2023 08:00:00 AM	12/29/2023 05:00:00 PM	01/19/2023 08:00:00 AM	06/26/2023 05:00:00 PM	4 - Low	Work in Progress	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010095	MICAH External SharePoint Site for Delegates [1114]	Tim Wong	AIS Projects Portfolio	11/22/2022 12:00:00 AM	02/28/2023 12:00:00 AM	11/22/2022 12:00:00 AM	02/27/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010196	eForm - Creation for Municipal ID	Mario Rodriguez	AIS Projects Portfolio	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010106	Enterprise Portfolio_Program_Project Management System Integrations [1130]	John Chan	AIS Projects Portfolio	01/17/2023 12:00:00 AM	01/12/2024 12:00:00 AM	12/09/2022 08:00:00 AM	01/12/2024 05:00:00 PM	4 - Low	Work in Progress	64.34
PRJ0010158	eLearning Upgrade Memo and Technical upgrade document	Sylvia Garrett		03/30/2023 08:00:00 AM	03/30/2023 05:00:00 PM	06/30/2023 08:00:00 AM	11/03/2023 05:00:00 PM	4 - Low	Work in Progress	80
PRJ0010203	New Facial Recognition Time Clock System	Mario Rodriguez	AIS Projects Portfolio	09/21/2023 12:00:00 AM	09/21/2023 05:00:00 PM	09/21/2023 12:00:00 AM	09/21/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010082	Two Separate SharePoint Pages for the NBDC and CBC Programs [1082]	Tim Wong	AIS Projects Portfolio	07/29/2022 12:00:00 AM	02/28/2023 12:00:00 AM	07/29/2022 12:00:00 AM	02/27/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010096	New Travel Policy Technology Solution [1115]	Jorge Morales	AIS Projects Portfolio	12/01/2022 12:00:00 AM	02/15/2023 12:00:00 AM	12/01/2022 12:00:00 AM	02/14/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010160	CACC--Visitor Sign-In Information Digitization Project	Mario Rodriguez	AIS Projects Portfolio	06/01/2023 08:00:00 AM	09/30/2023 11:09:59 AM	04/21/2023 10:00:00 AM	06/14/2023 05:00:00 PM	3 - Moderate	Work in Progress	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010191	Salesforce use for Home Repair programs Project	John Chan	AIS Projects Portfolio	08/04/2023 08:00:00 AM	09/19/2023 05:00:00 PM	08/04/2023 08:00:00 AM	09/19/2023 05:00:00 PM	4 - Low	Work in Progress	0
PRJ0010046	METS Back Office System - Version 2_0 [389]	Paulette Wright-McKatherine	AIS Projects Portfolio	03/29/2019 12:00:00 AM	10/31/2023 12:00:00 AM	03/29/2019 08:00:00 AM	10/20/2023 05:00:00 PM	2 - High	Work in Progress	80
PRJ0010085	City Works Enhancement Project [1091] Phase I	John Chan	AIS Projects Portfolio	04/18/2022 12:00:00 AM	04/20/2023 12:00:00 AM	06/29/2022 08:00:00 AM	06/29/2023 12:00:00 PM	2 - High	Work in Progress	90
PRJ0010185	TOR for ERP Program Management & System Integrator RFP (1651 & 1652)	Felicia Warner	AIS Projects Portfolio	07/03/2023 08:00:00 AM	07/03/2023 05:00:00 PM	07/03/2023 08:00:00 AM	07/10/2023 08:00:00 AM	1 - Critical	Work in Progress	0
PRJ0010177	eCheckout Direct Integration to Worldpay 1018	Mario Rodriguez	AIS Projects Portfolio	12/01/2021 10:00:00 AM	10/31/2023 10:00:00 AM	12/01/2021 10:00:00 AM	10/31/2023 10:00:00 AM	4 - Low	Open	0
PRJ0010198	DoB/DPD Electronic Plan Review System Cloud Migration	John Chan		09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010064	Salesforce Task Order and Implementation Support [966]	John Chan	AIS Projects Portfolio	01/30/2023 12:00:00 AM	12/31/2023 12:00:00 AM	04/07/2021 08:00:00 AM	12/29/2023 05:00:00 PM	3 - Moderate	Work in Progress	82.19
PRJ0010207	CDPH's Behavioral Health CIS Application Security Remediation Project			10/23/2023 12:00:00 AM	10/23/2023 05:00:00 PM	10/23/2023 12:00:00 AM	10/23/2023 05:00:00 PM	4 - Low	Open	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010090	CANVAS Cloud Migration - Oracle Licensing Kyndral [1100]	Paulette Wright-McKatherine	AIS Projects Portfolio	09/30/2022 12:00:00 AM	02/16/2024 12:00:00 AM	09/30/2022 08:00:00 AM	02/15/2024 05:00:00 PM	3 - Moderate	Work in Progress	75
PRJ0010182	Salesforce Maintenance Support	Sylvia Garrett		06/27/2023 08:00:00 AM	06/27/2023 05:00:00 PM	06/27/2023 08:00:00 AM	08/15/2023 05:00:00 PM	4 - Low	Work in Progress	0
PRJ0010186	IT Governance Support	Melissa Clark		07/10/2023 08:00:00 AM	07/10/2023 05:00:00 PM	07/10/2023 08:00:00 AM	08/23/2023 05:00:00 PM	4 - Low	Pending	0
PRJ0010169	Oracle - Direct Sourcing	Hector Santiago		05/16/2023 08:00:00 AM	06/30/2024 08:31:55 AM	05/16/2023 08:00:00 AM	12/04/2024 05:00:00 PM	3 - Moderate	Work in Progress	5.13
PRJ0010127	(16) Telecom Broadband RFQ [16] - HOLD	John Chan	AIS Projects Portfolio	01/16/2019 12:00:00 AM	12/31/2021 12:00:00 AM	01/16/2019 12:00:00 AM	12/30/2021 05:00:00 PM	4 - Low	Pending	0
PRJ0010071	Enhance VCSearch to correctly display eProcurement Task Orders and payment information [1015]	Felicia Warner	AIS Projects Portfolio	10/25/2021 12:00:00 AM	04/29/2022 12:00:00 AM	10/25/2021 08:00:00 AM	09/02/2022 05:00:00 PM	4 - Low	Work in Progress	97.78
PRJ0010060	MPEA Mobile Web and Web Solution [949]	John Chan	AIS Projects Portfolio	02/04/2021 12:00:00 AM	12/22/2023 12:00:00 AM	02/04/2021 08:00:00 AM	12/20/2023 05:00:00 PM	1 - Critical	Work in Progress	97.31
PRJ0010049	496 - Rewiring HWLC [496]	Felicia Warner	AIS Projects Portfolio	08/24/2018 12:00:00 AM	10/29/2021 12:00:00 AM	08/24/2018 12:00:00 AM	10/28/2021 05:00:00 PM	4 - Low	Open	10
PRJ0010112	Enforcement PWU permit data gap in IRIS	Mario Rodriguez	AIS Projects Portfolio	01/27/2023 08:00:00 AM	01/27/2024 05:00:00 PM	04/24/2023 08:00:00 AM	06/21/2023 05:00:00 PM	5 - Planning	Work in Progress	8.77
PRJ0010074	Payment Solution-POS-OTC Integration [1054]	Paulette Wright-McKatherine	AIS Projects Portfolio	02/16/2022 12:00:00 AM	12/21/2023 12:00:00 AM	02/16/2022 08:00:00 AM	12/20/2023 05:00:00 PM	2 - High	Work in Progress	80.39

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010194	AIS-EHS Sharepoint/PowerApps	John Chan		08/21/2023 08:00:00 AM	01/15/2024 05:00:00 PM	08/21/2023 08:00:00 AM	01/15/2024 05:00:00 PM	4 - Low	Work in Progress	17.92
PRJ0010163	Coordination & Crew Scheduling in Salesforce	Sylvia Garrett	AIS Projects Portfolio	04/12/2023 08:00:00 AM	07/31/2023 05:00:00 PM	04/10/2023 08:00:00 AM	05/24/2023 05:00:00 PM	4 - Low	Work in Progress	0
PRJ0010173	DOF - AR One Stop Shop [1642]	Paulette Wright-McKatherine	AIS Projects Portfolio	06/01/2023 08:00:00 AM	06/01/2023 05:00:00 PM	06/01/2023 08:00:00 AM	06/01/2023 05:00:00 PM	1 - Critical	Work in Progress	5
PRJ0010051	Migration of Non-Public Safety Call Centers to InContact [601]	Paulette Wright-McKatherine	AIS Projects Portfolio	12/20/2018 12:00:00 AM	03/29/2024 12:00:00 AM	12/20/2018 08:00:00 AM	02/13/2023 05:00:00 PM	2 - High	Work in Progress	0
PRJ0010099	Inside Spreading Report Update [1121]	Tim Wong	AIS Projects Portfolio	12/19/2022 12:00:00 AM	01/25/2023 12:00:00 AM	12/19/2022 12:00:00 AM	01/24/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010176	DCASE--VolunTours System Upgrade/Migration	Mario Rodriguez	AIS Projects Portfolio	08/01/2023 08:00:00 AM	10/31/2023 05:00:00 PM	08/01/2023 08:00:00 AM	10/31/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010157	Food Protection Re-Inspection fees online Payment	Cynthia Wynn	AIS Projects Portfolio	03/28/2023 08:00:00 AM	12/31/2024 05:00:00 PM	03/28/2023 08:00:00 AM	12/30/2024 05:00:00 PM	4 - Low	Pending	0
PRJ0010098	Maintenance of PRTF Website [1118]	Paulette Wright-McKatherine	AIS Projects Portfolio	12/12/2022 12:00:00 AM	12/31/2023 12:00:00 AM	12/12/2022 08:00:00 AM	12/29/2023 05:00:00 PM	4 - Low	Work in Progress	10
PRJ0010154	BACP Small Business Center Registration Portal	Paulette Wright-McKatherine	AIS Projects Portfolio	08/18/2023 08:00:00 AM	05/31/2024 05:00:00 PM	08/18/2023 08:00:00 AM	05/31/2024 05:00:00 PM	3 - Moderate	Open	5
PRJ0010065	Time and Attendance System [976]	John Chan	AIS Projects Portfolio	05/04/2021 12:00:00 AM	03/21/2025 12:00:00 AM	02/10/2022 08:00:00 AM	05/13/2024 05:00:00 PM	4 - Low	Work in Progress	10

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010066	Citywide DocuSign [977]	John Chan	AIS Projects Portfolio	03/01/2021 12:00:00 AM	01/01/2024 12:00:00 AM	03/19/2021 08:00:00 AM	01/01/2024 05:00:00 PM	3 - Moderate	Work in Progress	0
PRJ0010147	2023 PC Replacement - 5 Year Life-Cycle Year	Cynthia Wynn	AIS Projects Portfolio	03/20/2023 08:00:00 AM	12/29/2023 05:00:00 PM	03/24/2023 08:00:00 AM	07/03/2023 12:00:00 PM	4 - Low	Work in Progress	43.59
PRJ0010199	DEO Contractor & Maintenance DB Modernization Project	Felicia Warner		09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010089	Debt Forgiveness SharePoint Flow for DOH and DPD [1097]	Tim Wong	AIS Projects Portfolio	09/26/2022 12:00:00 AM	03/10/2023 12:00:00 AM	09/26/2022 12:00:00 AM	03/09/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010184	Online Claims Reporting Portal (1646)	Felicia Warner	AIS Projects Portfolio	07/03/2023 08:00:00 AM	07/03/2023 05:00:00 PM	07/03/2023 08:00:00 AM	11/15/2023 08:00:00 AM	4 - Low	Work in Progress	21.76
PRJ0010205	Aldermanic CRM Analysis for Data Collection and Information Delivery	Paulette Wright-McKatherine		09/29/2023 12:00:00 AM	09/29/2023 05:00:00 PM	09/29/2023 12:00:00 AM	09/29/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010105	IT request Portal [1129]	Jorge Morales	AIS Projects Portfolio	01/17/2023 12:00:00 AM	03/03/2023 12:00:00 AM	01/17/2023 12:00:00 AM	03/02/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010155	Commercial Refuse Container (CRC) Migration to IPS	John Chan	AIS Projects Portfolio	06/30/2023 08:00:00 AM	12/18/2023 05:00:00 PM	06/30/2023 08:00:00 AM	10/20/2023 08:00:00 AM	4 - Low	Work in Progress	0
PRJ0010192	Vehicle Tracking - Non-Public Safety Vehicles	John Chan		08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	4 - Low	Open	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010079	Public Art Database [1078] HOLD	Cynthia Wynn	AIS Projects Portfolio	07/05/2022 12:00:00 AM	12/30/2022 12:00:00 AM	07/05/2022 12:00:00 AM	12/29/2022 05:00:00 PM	4 - Low	Open	0
PRJ0010204	Create interface between Hansen and 311 Salesforce for environmental complaints			09/18/2023 12:00:00 AM	09/18/2023 05:00:00 PM	09/18/2023 12:00:00 AM	09/18/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010093	DSS Onboarding [1108]	Tim Wong	AIS Projects Portfolio	11/14/2022 12:00:00 AM	02/13/2023 12:00:00 AM	11/14/2022 12:00:00 AM	02/10/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010206	Sign Management Sign Installation Improvement Process in 311/SF			01/02/2024 12:00:00 AM	01/02/2024 05:00:00 PM	01/02/2024 12:00:00 AM	01/02/2024 05:00:00 PM	4 - Low	Open	0
PRJ0010164	BACP Small Business Center Registration Portal	Mario Rodriguez	AIS Projects Portfolio	05/15/2023 08:00:00 AM	05/15/2023 05:00:00 PM	05/15/2023 08:00:00 AM	05/15/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010069	Delegate Agency Budget and Invoice Submission in FMPS [996]	Felicia Warner	AIS Projects Portfolio	07/06/2021 12:00:00 AM	12/30/2022 12:00:00 AM	12/01/2021 08:00:00 AM	04/21/2022 08:00:00 AM	4 - Low	Work in Progress	69
PRJ0010202	Emphasys Software	John Chan		09/01/2023 12:00:00 AM	09/01/2023 05:00:00 PM	09/01/2023 12:00:00 AM	09/01/2023 05:00:00 PM	4 - Low	Work in Progress	0
PRJ0010061	ITGB Project Request - City Council Modernization [951]	Felicia Warner	AIS Projects Portfolio	02/10/2021 12:00:00 AM	04/30/2024 12:00:00 AM	03/23/2021 08:00:00 AM	05/15/2023 05:00:00 PM	3 - Moderate	Work in Progress	90.15
PRJ0010200	059 Medical System - Clear	Mario Rodriguez	AIS Projects Portfolio	09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	4 - Low	Open	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010142	Aldermanic Portal SharePoint Development Assistance [1014] - HOLD	Jorge Morales	AIS Projects Portfolio	10/19/2021 12:00:00 AM	11/30/2021 12:00:00 AM	10/19/2021 12:00:00 AM	11/29/2021 05:00:00 PM	4 - Low	Open	0
PRJ0010197	DCASE: EMS Cloud Migration	John Chan		08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010101	DOH Housing Financing Software [1124]	Paulette Wright-McKatherine	AIS Projects Portfolio	07/12/2022 12:00:00 AM	08/30/2024 12:00:00 AM	07/12/2022 08:00:00 AM	08/16/2024 05:00:00 PM	4 - Low	Work in Progress	10
PRJ0010076	Corada Pro [1061]	Felicia Warner	AIS Projects Portfolio	05/04/2022 12:00:00 AM	04/28/2023 12:00:00 AM	05/04/2022 08:00:00 AM	03/29/2023 08:00:00 AM	4 - Low	Work in Progress	0
PRJ0010058	Oracle Upgrade TOR [886]	Cynthia Wynn	AIS Projects Portfolio	04/24/2020 12:00:00 AM	11/29/2024 12:00:00 AM	01/04/2022 08:00:00 AM	02/16/2026 05:00:00 PM	4 - Low	Work in Progress	19.94
PRJ0010179	SCADA Monitoring Cloud-base & Mobile System Upgrade	Mario Rodriguez	AIS Projects Portfolio	08/02/2023 08:00:00 AM	08/02/2024 05:00:00 PM	08/02/2023 08:00:00 AM	09/10/2024 05:00:00 PM	4 - Low	Open	0
PRJ0010201	Immunization Portal and Patient Registration	Mario Rodriguez	AIS Projects Portfolio	09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	09/14/2023 08:00:00 AM	09/14/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010193	CIVIS Subscription Evaluation	Mario Rodriguez	AIS Projects Portfolio	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010133	Snow Drivers rundown forms [831]	Cynthia Wynn	AIS Projects Portfolio	12/16/2020 12:00:00 AM	10/31/2023 12:00:00 AM	02/14/2023 12:00:00 PM	09/30/2023 12:00:00 AM	4 - Low	Work in Progress	40
PRJ0010140	Infrastructure Modernization Project for Cloud Services [1001] - HOLD	John Chan	AIS Projects Portfolio	08/06/2021 12:00:00 AM	08/06/2021 12:00:00 AM	08/06/2021 12:00:00 AM	08/06/2021 12:00:00 AM	4 - Low	Pending	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010116	Plan and Development Tracking Information Enterprise (PADTIE) - Replace DPD PROMA System	Cynthia Wynn	AIS Projects Portfolio	07/14/2022 12:00:00 AM	12/31/2024 12:00:00 AM	07/14/2022 12:00:00 AM	12/30/2024 05:00:00 PM	4 - Low	Pending	0
PRJ0010178	TIF Database MS ACCESS to Oracle	Mario Rodriguez	AIS Projects Portfolio	06/26/2023 08:00:00 AM	02/29/2024 05:00:00 PM	06/26/2023 08:00:00 AM	02/29/2024 05:00:00 PM	4 - Low	Open	0
PRJ0010056	Chicago Law Department Infrastructure Project [776]	Felicia Warner	AIS Projects Portfolio	08/12/2019 12:00:00 AM	12/30/2022 12:00:00 AM	07/17/2023 08:00:00 AM	03/01/2024 05:00:00 PM	4 - Low	Work in Progress	26.22
PRJ0010070	Certificate of Insurance Compliance Software [1003]	Felicia Warner	AIS Projects Portfolio	08/23/2021 12:00:00 AM	05/31/2023 12:00:00 AM	08/23/2021 08:00:00 AM	11/16/2023 05:00:00 PM	4 - Low	Work in Progress	65
PRJ0010195	BACP Consumer Cab/TNP Complaint Processing Upgrade	Mario Rodriguez	AIS Projects Portfolio	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	08/21/2023 08:00:00 AM	08/21/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010167	Populus 311 Integration and Incident Management	Sylvia Garrett	AIS Projects Portfolio	05/05/2023 08:00:00 AM	05/05/2023 05:00:00 PM	05/05/2023 08:00:00 AM	09/07/2023 05:00:00 PM	4 - Low	Open	0
PRJ0010137	Mayor_s Office Microsite Requests [909] - HOLD	John Chan	AIS Projects Portfolio	06/01/2020 12:00:00 AM	12/04/2020 12:00:00 AM	06/01/2020 12:00:00 AM	12/03/2020 05:00:00 PM	4 - Low	Pending	0
PRJ0010190	Potential Salesforce use for Home Repair programs Project	Mario Rodriguez	AIS Projects Portfolio	08/02/2023 08:00:00 AM	09/15/2023 05:00:00 PM	08/02/2023 08:00:00 AM	09/15/2023 05:00:00 PM	4 - Low	Pending	0

Number	Project Name	Project manager	Portfolio	Approved start date	Approved end date	Planned start date	Planned end date	Priority	State	Percent complete
PRJ0010172	DWM and Finance Banner System Replacement/Update Maintenance and Support	Cynthia Wynn	AIS Projects Portfolio	12/01/2023 08:00:00 AM	11/29/2024 05:00:00 PM	12/21/2022 02:00:00 PM	07/05/2023 05:00:00 PM	4 - Low	Pending	0
PRJ0010115	Department of Building Migrate ProjectDox to Avolve Cloud Solution and Upgrade 9.2	Cynthia Wynn	AIS Projects Portfolio	02/01/2023 08:00:00 AM	12/31/2024 05:00:00 PM	02/01/2023 08:00:00 AM	06/16/2023 05:00:00 PM	4 - Low	Work in Progress	39.58



CITY OF CHICAGO

DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations
From: Nick Lucius
Chief Information Officer
Department of Assets, Information and Services
CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs
Date: October 23, 2023
Re: Request for Information from Annual Appropriation Committee Hearing
ID#: 06-05 MBE/WBE-2

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alds. Cruz, Coleman, and Moore asked for recalculated numbers for MBE/WBE contracts.

Table with 4 columns: Technology an Innovation, MBE/WBE Contracting Data, 2024 Budget Hearing, and Period. Rows include All Purchases (total), WBE, Black MBE, Asian MBE, Hispanic MBE, and Total MBE/WBE Purchases.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information & Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-06 IT Users

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alderman Coleman asked for the number of COC users for IT systems.

There are approximately 31,000 active users within the city's primary user directory (Active Directory).

As always, please let me know if you have any further questions.



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information & Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-07

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alderwomen Coleman asked how much the SDI contract is.

SDI PO 69858 Water Management Customer Service, Billing, and Information System Support

Contract Limit: \$45,967,229.68

Spent to Date: \$36,191,544.18

Contract Time Period: June 2018 – November 2024

SDI PO 93627 Information Technology Infrastructure Services for City of Chicago

Contract Limit: \$137,748,642.00

Spent to Date: \$117,245,992.71

Contract Time Period: October 2019 – October 2024

As always, please let me know if you have any further questions.



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information and Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-08 MBE/WBE - 3

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alder Coleman asked for total MBE/WBE for IT contracts.

Total IT Spend (Jan – July 2023) - \$59,321,052.00

MBE Total Spend - \$31,011,598.00 (52%)

Total African American (MBE) - \$4,866,642.32 (8%)

Total Hispanic (MBE) - \$11,373,853.30 (19%)

Total Asian (MBE) - \$12,718,790.15 (21%)

Total WBE - \$2,052,312.23 (3%)

As always, please let me know if you have any further questions.



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

MEMORANDUM

To: The Honorable Jason Ervin
Chairman, Committee on the Budget and Government Operations

From: Nick Lucius
Chief Information Officer
Department of Assets, Information & Services

CC: Elizabeth Beatty
Mayor's Office of Intergovernmental Affairs

Date: **October 23, 2023**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 06-09

The following information is provided in response to questions posed at our department's hearing on October 18, 2023, to discuss the proposed 2024 budget.

Alderman Ervin asked for what the ERP procurement process looks like and what did it look like when the City originally procured Oracle.

The ERP procurement is broken into 3 contracts.

Software

The first stage was to select the software. Gartner Consulting, a global IT consulting firm and the city's vendor for its IT modernization planning and initial implementation, provided the City with the names of the only three firms that sold software capable of serving as the ERP for the City of Chicago. Gartner's specialty is researching IT topics and products, and it regularly ranks and benchmarks IT systems.

The three firms, Oracle, SAP, and Workday were invited to participate in an RFP to serve as the City's ERP software system. All three firms responded to the RFP and the Department of Procurement organized an evaluation and selection process. The software selection was made, and the contract is being finalized.



CITY OF CHICAGO



DEPARTMENT OF ASSETS, INFORMATION & SERVICES (AIS)

Program Manager

The second stage is to select a program manager to assist the City with 1) procurement of the system implementer/integrator and 2) ongoing support with project oversight and governance during system implementation. A Task Order Request to serve as program manager has been issued to city Target Market IT vendors with master consulting agreements and the responses are being evaluated.

System Implementer/Integrator

The third stage is to select a vendor to gather requirements, implement ERP modules, and provide project management, training, and data migration from the current system to the new system. A solicitation for a system implementer/integrator will be issued after the program manager is in place.

Oracle Procurement

I have been unable to find information regarding the original procurement of the oracle-based ERP system, which I believe to have happened over 22 years ago.

As always, please let me know if you have any further questions.