

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Chicago (City) receives an annual formula allocation of grant funds from the U.S. Department of Housing and Urban Development (HUD). To receive the funds, the City is required to develop a five-year Consolidated Plan that identifies community development priorities and multi-year goals through an assessment of affordable housing and economic development needs, an analysis of housing and economic market conditions, and available resources. The Consolidated Plan is carried out through Annual Action Plans which summarize the specific actions, activities, and financial resources that will be used each year to address the priority needs and goals identified in the Consolidated Plan. The four grant programs guided by these regulations are:

Community Development Block Grant (CDBG): CDBG funds are used to develop viable urban communities by providing decent housing, suitable living environments, and expanding economic opportunities primarily for low- and moderate-income persons.

HOME Investment Partnerships (HOME): HOME funds are used for a wide range of activities including acquiring, developing, and/or rehabilitating affordable housing for rent or homeownership.

Emergency Solutions Grant (ESG): ESG funds are used to engage persons and families experiencing homelessness; improve the number and quality of emergency shelters for persons experiencing homelessness; help operate shelters; provide essential services to shelter residents; rapidly re-house persons and families experiencing homelessness; and prevent families and individuals from becoming homeless.

Housing Opportunities for People with AIDS (HOPWA): HOPWA funds provide housing assistance and related supportive services for low-income persons living with HIV/AIDS and their families.

The 2021 Draft Action Plan represents the second year of the City's 2020-2024 Consolidated Plan, approved by HUD on September 4th, 2020 and proposes programs and services anticipated to be funded during the City's 2021 fiscal year, January 1, 2021-December 31, 2021.

2. Summarize the objectives and outcomes identified in the Plan

The City of Chicago is required to use HUD's Performance Outcome Measurement System (POMS). The POMS was developed to enable HUD to collect and aggregate standardized performance data on entitlement-funded activities from all entitlement grantees nationwide for use in reporting to Congress on the effectiveness of formula entitlement programs in meeting HUD's strategic objectives.

The 2021 Draft Action Plan outlines the various activities the City proposes to carry out to achieve the federal program objectives required by HUD: provide decent housing; establish and maintain a suitable living environment; and expand economic opportunities. These objectives are combined with three performance outcome categories: availability/accessibility; affordability; and sustainability. The City will undertake the following activities in 2021 to achieve these objectives and outcomes:

Provide Decent Housing

The City will promote affordable housing for low- and moderate-income residents through:

- Rehabilitation and construction of multi-family properties
- Stabilization and preservation of troubled single-family and multi-family properties
- Home modification programs for the elderly and people with disabilities
- Housing counseling services
- Homeownership programs

Establish and Maintain a Suitable Living Environment

The City will make living environments more available, accessible, affordable, and sustainable for low- and moderate-income residents through:

- Supportive services for the homeless
- Supportive services for populations with special needs, including the elderly, people with disabilities and individuals living with HIV/AIDS
- Mental health and crisis intervention services for adults and youth
- Domestic violence services
- Code enforcement

Expand Economic Opportunity

The City will promote economic opportunities for low- and moderate-income residents through:

- Industry-specific and general job training and placement programs

3. Evaluation of past performance

As required by HUD, the City submits a Consolidated Annual Performance and Evaluation Report (CAPER) in April of each year. The report details funding expenditures for a given program year and compares actual performance outcomes to those proposed in the Action Plan. The 2019 CAPER can be found at www.cityofchicago.org/grants.

The City continues to demonstrate timeliness in expending grant funds as prescribed by 24 CFR 570.902(a)(1) which measures timeliness by requiring that entitlement grant funds available by the U.S. Treasury was less than 1.5 times the entitlement grant for the current year. The City has also demonstrated compliance with 24CFR 570.200(a) (3), the Overall Benefit Certification which requires that not less than seventy percent of the aggregate of CDBG expenditures be used for activities benefiting low-moderate income constituents.

4. Summary of citizen participation process and consultation process

The citizen participation and stakeholder consultation process are key components of the development of the Action Plan as set forth in Subpart B of 24 CFR Part 91. The City strives to ensure that the Action Plan planning process includes opportunities for public participation, such as public hearings and public comment periods; involvement of affected persons and other concerned citizens; transparency and freedom of access to the proposed Action Plan; and consultation with public and private agencies that provide assisted housing, health services, and fair housing services for children, veterans, youth, elderly, persons with disabilities, persons living with HIV/AIDS, and their families, and due to new regulations, broadband internet providers. To solicit input on the proposed 2021 draft Action Plan, the City engaged in various activities, including public hearings, online surveys, and community meetings.

Each year, the City prepares an annual budget that accounts for all revenue from taxes and other sources, including those referenced in this Action Plan, and sets forth a plan for how the City intends to utilize those resources over the course of the following year. In the fall, the Mayor's Office and OBM present a balanced budget to City Council. The City Council then holds committee and public hearings on the Mayor's proposed budget and may propose amendments to it. These hearings include opportunities for the public to provide comments on the proposed use of

CDBG, ESG, HOME, HOPWA funds. Once the proposed budget, as amended, is approved by the City Council, it becomes the Annual Appropriation Ordinance.

City departments that administer entitlement grant programs regularly engage with citizen groups, external advocates, and community-based organizations to ensure programs meet the needs of the community. Department staff participates in taskforces, committees, and councils. City departments are in constant dialogue with their non-profit service providers across programs to ensure that programs respond to community needs and follow best practices. City departments engaged various advisory groups in the development of the 2021 Action Plan priorities through these discussions.

The Office of Budget and Management held numerous public hearings to solicit input on the needs and priorities of communities. These meetings were held virtually and advertised in various languages. The City engaged stakeholders by conducting various activities to assess gaps in service and geographic priorities while also soliciting input on efficient use of funding to fill those needs.

5. Summary of public comments

A summary of the public comments received will be included in the appendix of the final Action Plan. It will incorporate the comments received from the three public hearings already conducted, stakeholders' input in various City meetings, and comments sent to the Office of Budget and Management. Comments received after this draft is released will also be included.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments received to date have been accepted and considered in the development of the Action Plan. The City of Chicago is committed to transparency and accountability to all residents. A final summary comments will be included in the appendix of the 2021 Action Plan submitted to HUD.

7. Summary

The City of Chicago’s proposed 2021 Action Plan identifies the housing and community development needs of predominantly low-income communities of Chicago. The objective is to target available resources to meet the identified needs to revitalize neighborhoods and improve the quality of life of Chicago residents.

The Action Plan provides a unified vision for community development and housing actions with the primary goals of providing affordable housing and public services, revitalizing neighborhoods, supporting homeless and special needs populations, eliminating slum and blight, and expanding economic development opportunities.

The 2021 Action Plan that begins January 1, 2021 identifies funding for projects that address Chicago’s most critical needs. Funding levels identified in this Plan are estimates based on HUD allocations for the current fiscal year. When Fiscal Year 2021 allocations become known, any discrepancies due to a change in funding or program income will be remedied using unspent funds from the previous year. If “substantial amendments” to the Plan are needed, citizens will be provided with reasonable notice and the opportunity to comment on the proposed changes, per the City’s Citizen Participation Plan.

	CDBG	HOME	ESG	HOPWA	TOTAL
2021 Award*	\$79,500,425	\$20,123,948	\$6,876,768	\$10,570,599	\$117,071,740

Table 1 - Table 1 - 2021 Action Plan Funding

**Estimates that are subject to changed based on final allocations from congress.*

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	CHICAGO	Office of Budget & Management
HOPWA Administrator	CHICAGO	Chicago Department of Public Health
HOME Administrator	CHICAGO	Department of Housing
ESG Administrator	CHICAGO	Department of Family and Support Services

Table 2 – Responsible Agencies

Narrative (optional)

The City's Office of Budget and Management (OBM) is the lead department responsible for coordinating and developing the Consolidated Plan and Annual Action Plan. Other agencies involved in the development of the Consolidated plan are outlined in table 2 of this document. OBM is also responsible for providing guidance and policy direction on implementation of eligible programs supporting an overarching strategy of community revitalization.

Consolidated Plan Public Contact Information

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AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

The City recognizes that strong collaboration with key stakeholders is vital to ensuring community needs, and in particular, the needs of low-income communities are addressed. Planning for the 2015-2019 Consolidated Plan began with the development and review of several other plans including: 2014-2018 Affordable Housing Plan; Chicago's Plan 2.0: A Home for Everyone; Chicago Housing Authority, Plan Forward: Communities that Work; A Plan for Economic Growth and Jobs; Go to 2040; Healthy Chicago 2.0; Chicago Area Unified HIV Plan; and Planning for Progress.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

The City coordinated between public and private housing providers, private and governmental health organizations, mental health service agencies and others to inform the Consolidated Plan needs assessment and strategic plan. To create other City plans, the City consulted a broad variety of stakeholders, outlined in the following:

City of Chicago 2019-2023 Affordable Housing Plan

The City's 2019-2023 Affordable Housing Plan, "One Chicago: Housing Strategies for a Thriving City", was created by DPD and approved by City Council on December 12, 2018. To implement this plan, the City of Chicago created the new Department of Housing. The One Chicago plan seeks to provide for a more equitable neighborhood landscape, including the support of more affordable housing in gentrifying neighborhoods, more tools to help property owners combat displacement, and more incentives for new housing construction in under-invested neighborhoods.

The plan was developed through a seven-month planning process with the assistance of an Advisory Committee of approximately 120 housing professionals and stakeholders, more than twice as many as for the previous five-year plan. Members of the public also added insight, participating in a public hearing and submitting more than 150 ideas through an online portal. Innovations incorporated into the plan include a three-tiered approach to the housing needs of different neighborhoods, including high-, moderate- and lower-cost submarkets.

New LIHTC Planning Process

In 2019 DOH established a new, improved process for the allocation of \$60 million in federal 9% Low Income Housing Tax Credits (LIHTC) to create equity for affordable housing projects in Chicago over the next two years. The 2019 Qualified Allocation Plan (QAP) sets forth the selection criteria and application requirements for developers seeking the 9% credits or the 4% tax credits that are generated by the City's issuance of tax-exempt housing bonds. Chicago is one of only three municipalities that are authorized to issue these credits.

The new process will ensure that creating affordable housing is more predictable and more streamlined for both developers and advocates, and ultimately more impactful in addressing the needs of Chicago's families and our neighborhoods.

Among the key changes in the 2019 QAP are:

- The City's commitment to issue a new QAP every two years; the next release date will be June 2021
- Specified priorities for location, building type or use and affordability levels
- Collaboration with the Continuum of Care, enabling a coordinated application process
- A guaranteed 30-year affordability period
- A new provision that allows the averaging of lower- and higher-income units in projects
- Elimination of the requirement for aldermanic support in early stages of the application process

Coordinated COVID-19 Response

Since March 13, DOH has played a key role on Mayor Lightfoot's COVID-19 Response Team, with Commissioner Novara heading up the Emergency Housing Committee that has negotiated and secured temporary housing solutions for populations in need, utilizing hotels, YMCAs, and community centers. DOH staff has:

- Worked proactively with Chicago hoteliers to secure more than 1100 guest rooms at five hotels for quarantine/isolation and first responders
- Collaborated with CDPH and DFSS to procure housing for 700+ people at seven facilities for congregate shelter use servicing the homeless, mental health-challenged, etc.
- Developed housing strategies for quarantine, isolation and respite at hotels and shelters focused on people with high risk exposure to COVID-19, including first responders, health care workers and COVID+ City employees

The Department is also rolling out new programs designed to aid Chicago renters and affordable housing providers experiencing temporary economic hardships due to the pandemic. The first of these initiatives, launched in March, allocated \$2 million from the City's Affordable Housing Opportunity Fund (AHOF) for one-time grants to assist affected households with rent and mortgage payments. In July this program was significantly expanded utilizing \$33 million from the CARES Act and other sources.

A second initiative, the Emergency Relief for Affordable Multifamily Properties Program (ERAMP), will support up to 3,400 low-income renters with grants or interest-free, deferred-payment loans of up to \$75,000 to affordable housing providers. These funds can be used to help cover missed rent payments, general operating expenses, additional cleaning costs and other COVID-19-related expenditures.

Healthy Chicago 2.0 and Healthy Chicago 2025

The Chicago Department of Public Health (DPH) collaborates with the Partnership for Healthy Chicago (Partnership), a public-private partnership comprised of over 40 multi-sector members, to complete

Healthy Chicago 2.0 and begin planning for Healthy Chicago 2025, two consecutive five-year community health improvement plans which overlap with the Consolidated Plan. DPH, the local public health authority for the City of Chicago, uses the findings from the assessment to guide its work with partners toward populations at most risk.

This process focuses on how the root causes of health can be addressed through collective action addressing policies, systems, and environmental changes needed to reduce racial disparities in health outcomes. Other city departments that administer entitlement grant programs are also involved in this community improvement planning process.

To engage the community, DPH and the Partnership use the Mobilizing for Action through Planning and Partnerships (MAPP) tool, developed by the National Association for County and City Health Officials (NACCHO) in cooperation with the Centers for Disease Control & Prevention (CDC). During this process, DPH and partners conducted 4 community health assessments, including a community themes and strength assessment during which 4,000 Chicagoans responded to a survey; 42 focus groups were held with special need populations such as those recently reentering the community from jail or prison; teen parents; homeless individuals, and others. Many existing community plans were consulted, and several racial equity agendas developed by advocacy groups also contributed to helping define the strategic priorities of the plan. Community members validate the strategic issues identified from the assessments, and then participate in work groups which define strategies and metrics for measuring progress. The four goals of Health Chicago 2025 are:

Goal 1: Transform policies and processes to foster anti-racist, multicultural systems

Goal 2: Strengthen community capacity and youth leadership

Goal 3: Improve systems of care for populations most affected by inequities

Goal 4: Further the health and vibrancy of neighborhoods most affected by inequities

- This goal includes work on affordable, safe, healthy, and accessible housing, food access, community safety, healthy environments, and neighborhood development.

The COVID-19 pandemic required quick action and working together across the city to save lives. The City of Chicago and CDPH put out public health orders and guidance, asking people to take critical measures to stay safe. CDPH uses data to track where outbreaks were occurring, then began to test and trace people who were potentially exposed. Recognizing the immediate life or death impact of COVID-19 on Black and Latinx Chicagoans, CDPH joined in with the City and community-based partners to engage in the Racial Equity Rapid Response teams to implement hyper-local strategies around education, communication, testing, treatment and resource support. CDPH also was a key partner to Office of Emergency Management and Communication's Emergency Command Center response to COVID-19 related needed.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness

The City is actively involved with the Chicago Continuum of Care (CoC), All Chicago Making Homelessness History (All Chicago), which is the CoC's designated Collaborative Applicant, and the Chicago CoC Board of Directors. The CoC Board is a public-private planning body with representatives from local, state, and federal government agencies along with a broad base of constituency groups, including persons with lived homelessness experience and service providers. The CoC Board is the CoC governing body and makes policy decisions on funding priorities for HUD McKinney-Vento funding and other resources needed to achieve the goals of Chicago's plan to prevent and end homelessness, *Plan 2.0*, and monitoring the progress of that plan. The Department of Family and Support Services (DFSS), working with its partner agencies, completed *Plan 2.0*, and along with All Chicago, serves as a lead implementing agency under the direction of the CoC Board.

Plan 2.0 is Chicago's strategic plan to address the needs of persons experiencing homelessness, particularly persons and families with children experiencing chronic homelessness, veterans, and unaccompanied youth, as well as those at risk of homelessness. In 2018, the Chicago CoC launched the Action Agenda, a strategy and work plan for the CoC. All Chicago and DFSS to be more action-oriented in our work to end homelessness. The Action Agenda encompasses four key strategies to strengthen and focus the work:

1. **Organize.** Create an infrastructure of working groups focused on actions that advance the goals of Plan 2.0 and include everyone's voice at the table.
2. **Empower.** Empower All Chicago as the backbone organization leading the CoC to achieve the goals of Plan 2.0.
3. **Elevate.** The CoC Board approves policies recommended by working groups and aligns the resources and activities to support policies.
4. **Amplify.** Build political will to align leadership, set concrete targets, and expand housing inventory.

To view Plan 2.0, please visit DFSS' website at:

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

Chicago's CoC also helps determine how to allocate ESG funds, develop performance standards and evaluate outcomes, develop funding, and establish policies and procedures for the administration of the Homeless Management and Information System (HMIS). DFSS, with the CoC, established standard performance measures for the program models consistent with Plan 2.0 (inclusive of ESG funded models). These performance standards are reviewed and approved by the CoC Board. Outcomes for City-funded programs are evaluated by DFSS through quarterly reports from each delegate agency. All Chicago, as the CoC's designated HMIS Lead Agency, reviews HMIS data quality performance of all CoC and DFSS programs. DFSS incorporates HMIS compliance into monitoring and funding application review criteria.

Each program model has performance measures that contribute to the broader HEARTH system performance goals and the new chart demonstrates those connections. DFSS and All Chicago release quarterly system performance dashboards to the CoC so that the programs can track trends on an ongoing basis rather than annually. DFSS has incorporated elements of these performance measures into its scopes of service for homeless programs contracts.

The development of funding, policies and procedures for the administration and operation of HMIS is a function of the CoC Board, which includes representatives from the City of Chicago, including DFSS. The HMIS Committee of the CoC Board develops and updates standard operating procedures for HMIS, the data quality review process, and training and implementation needs, which are reviewed and approved by the full CoC Board. All Chicago utilizes the policies and procedures established by the HMIS Committee.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 3 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Chicago Housing Authority
	Agency/Group/Organization Type	PHA
	What section of the Plan was addressed by Consultation?	Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The CHA coordinates with the City to provide affordable housing opportunities for low-income residents.
2	Agency/Group/Organization	The Renaissance Collaborative
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
3	Agency/Group/Organization	Bickerdike Redevelopment Corp
	Agency/Group/Organization Type	Real Estate Development
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
4	Agency/Group/Organization	Related Midwest
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
5	Agency/Group/Organization	Access Living
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
6	Agency/Group/Organization	Metropolitan Planning Council
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
7	Agency/Group/Organization	Metropolitan Tenants Organization
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
8	Agency/Group/Organization	Corporation for Supportive Housing
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
9	Agency/Group/Organization	Chicago Association of Realtors
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
10	Agency/Group/Organization	Chicago Alliance to End Homelessness
	Agency/Group/Organization Type	Homeless Services

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Provided consultation on the 5-year Affordable Housing Plan and the 2020-2024 Consolidated Plan.
11	Agency/Group/Organization	Brinshore Development LLC
	Agency/Group/Organization Type	Real Estate Development
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
12	Agency/Group/Organization	The Private Bank
	Agency/Group/Organization Type	Financial Services
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
13	Agency/Group/Organization	Enlace Chicago/Little Village Community
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
14	Agency/Group/Organization	La Casa Norte
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.

15	Agency/Group/Organization	Enterprise Community Partners
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan
16	Agency/Group/Organization	Mercy Housing Lakefront
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
17	Agency/Group/Organization	Golub and Company of Illinois LLC
	Agency/Group/Organization Type	Real Estate Development
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
18	Agency/Group/Organization	Chicago Community Land Trust
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
19	Agency/Group/Organization	Business & Professional People for Public Interest
	Agency/Group/Organization Type	Services – Public Policy/Advocacy
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
20	Agency/Group/Organization	Loan Management Solutions
	Agency/Group/Organization Type	Financial Services
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
21	Agency/Group/Organization	The Resurrection Project
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
22	Agency/Group/Organization	Holsten Real Estate Development Corporation
	Agency/Group/Organization Type	Services – Housing/Real Estate Development
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
23	Agency/Group/Organization	Ascendance Partners
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.

24	Agency/Group/Organization	St. Edmunds Episcopal Church
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
25	Agency/Group/Organization	Chicago Community Trust
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
26	Agency/Group/Organization	Chicago Rehab Network
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
27	Agency/Group/Organization	Lawndale Christian Development Corp
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
28	Agency/Group/Organization	Neighborhood Housing Services of Chicago
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
29	Agency/Group/Organization	PNC Bank
	Agency/Group/Organization Type	Financial Services
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
30	Agency/Group/Organization	Interfaith Housing Development Corporation
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
31	Agency/Group/Organization	Federal Reserve Bank
	Agency/Group/Organization Type	Financial Services
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
32	Agency/Group/Organization	Illinois Housing Development Authority
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
33	Agency/Group/Organization	Spanish Coalition for Housing

	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization provided consultation on the 5-year Affordable Housing Plan.
34	Agency/Group/Organization	Digital Equity Advisory Group
	Agency/Group/Organization Type	Broadband Access
	What section of the Plan was addressed by Consultation?	Housing Needs Assessment Strategic Plan
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The group provided consultation on the 2020-2024 Consolidated Plan.

Identify any Agency Types not consulted and provide rationale for not consulting

The City did not exclude any agency types from the consultation process.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Table 4 – Other local / regional / federal planning efforts

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
One Chicago – Housing Strategies for a Thriving City Five Year Housing Plan 2019-2023	Chicago Department of Housing	The housing goals for this Consolidated Plan overlap with the City’s goals in the five-year housing plan
Plan Forward – Communities that Work	Chicago Housing Authority	The City referred to the most recent CHA plan in the development of the goals for the public housing section of the Consolidated Plan.
ON TO 2050	Chicago Metropolitan Agency for Planning	The goals for affordable housing and community development in the consolidated plan overlap with CMAP's goal of achieving greater livability through land use and housing.
Chicago’s Plan 2.0 – A Home for Everyone/Continuum of Care	Chicago Department of Family and Support Services/All Chicago	All Chicago serves as the lead implementing agency for Chicago’s Homelessness Plan 2.0.
A Plan for Economic Growth and Jobs	World Business Chicago	Job training and placement services referenced in the consolidated plan further the future workforce development goals of this plan.
Healthy Chicago 2025	Chicago Department of Public Health	The goals for additional health care services in the consolidated plan overlap with Healthy Chicago's goal to improve systems of care for populations most affected by inequities, particularly behavioral health.

Narrative (optional)

The City of Chicago is engaged in constant consultation with stakeholders through not only the Consolidated Planning process but through all the City plans that make up the Consolidated Plan. Through this 5 Year cycle, the City will continue to engage all available resources in planning and executing project to better serve residents.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation

Summarize citizen participation process and how it impacted goal-setting

HUD requires entitlement jurisdictions to provide for citizen participation in developing the Annual Action Plan. The City's citizen participation plan largely centers on public hearings, public comment periods, and online surveys to assist in gathering input from the public.

The City of Chicago believes that citizen participation and planning are central to the success of community development efforts. The City is committed to involving its residents in making decisions about how to invest in the future of its neighborhoods. Within the planning process laid out below, citizens can make significant contributions to further enhance the ongoing collaboration between City government and key community-based partners.

It is the policy of the City of Chicago to provide equitable access and encourage meaningful participation from all residents in the city. This includes low-and moderate-income persons, particularly those living in blighted or high poverty neighborhoods, and areas where CDBG funds are proposed to be used in the Consolidated Plan, Annual Action Plans, and Assessment for Fair Housing.

The City also actively encourages participation of minorities or people of color, non-English speaking persons, and persons with differing abilities. Actions to encourage participation shall include widespread outreach and public relations efforts, conducting hearings and meetings in target neighborhoods, translation of notices and other vital documents in languages other than English and language assistance as needed, and providing document in formats accessible to persons with disabilities upon request. The Mayor's Communication Office assesses needs for language translation, but assistance shall also be available upon request.

The City will actively encourage participation of local and regional institutions in the process of developing the Action Plan. Such organizations include but are not limited to the following: Chicago Continuum of Care; business and civic organizations; developers and service providers; philanthropic organizations; and community-based, faith-based, and other nonprofit organizations.

The citizen participation and stakeholder consultation process are key components of the development of the Action Plan. The City strives to ensure that the Action Plan planning process includes opportunities for public participation, such as:

- Public hearings.
- Public comment periods.

- Surveys
- Transparency and freedom of access to the proposed Annual Action Plan,
- Consultation with public and private agencies that provide assisted housing, health services, and fair housing services for children, veterans, youth, elderly, persons with disabilities, persons living with HIV/AIDS, and their families.

In the event of an emergency, the City may be required to amend both the Consolidated Plan, and the Action Plan associated with the year of the emergency. The City will be in close contact with the Department of Housing and Urban Development (HUD), and inform the public of any changes made to this Citizen Participation Plan, or other plans, as necessary. Emergencies can come in different forms, potentially disrupting normal business. The Office of Budget and Management (OBM) will work closely with all local and regional institutions, including broadband internet service providers to ensure a safe and thorough citizen participation process including alternative methods of participation, such as conducting a virtual public hearing, whenever a substantial amendment as defined above is needed.

Citizen Participation Outreach

Table 5 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

The following table lists the anticipated resources the City of Chicago will receive in program year 2021 to support its Consolidated Planning goals and activities.

Anticipated Resources

Table 6 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Matching requirements for HOME were satisfied with local resources including Tax Increment Financing (TIF) funds and write-downs on City-owned vacant land and/or real estate property. ESG matching requirements were satisfied through an Emergency and Transitional Housing Program grant provided by the Illinois Department of Human Services and with corporate funding.

ESG matching requirements were satisfied with corporate funding and the Illinois Department of Human Services Emergency and Transitional Housing Program grant.

While there are no matching requirements for HOPWA, subrecipients leveraged other federal, state, local, and private sources that are used to support program delivery. The majority of HOPWA subrecipients use their leveraged funds to provide supportive services to HOPWA clients and their households.

DFSS Leveraging

In addition to CDBG funding, the City's human service programming depends on multiple funding sources. These include various federal, state of Illinois and local City funds. DFSS' Domestic Violence programming leverages Department of Justice funding, state and city local funds to support its programs. Senior Services relies on multiple funding streams to support services to older adults including funding from the Older Americans Act and the State of Illinois General Revenue Funds. Intensive Case Advocacy and Support (ICAS) services are supported solely by CDBG, while Home Delivered Meals leverages federal Older Americans Act funding, as well as state funding that is passed through the Illinois Department on Aging (IDOA). Workforce Services' program models including Employment Preparations and Placement, Industry Specific Training and Placement, Transitional Jobs, and Community Re-Entry Centers, all rely on CDBG funding. In addition, Community Services Block Grant (CSBG) funding from the

Illinois Department of Commerce & Economic Opportunity is used to support the Transitional Jobs programs. Several funding streams support the City's current plan to address homelessness, Plan 2.0, including but not limited to CDBG, HUD's Emergency Solutions Grant Program, CSBG, the Illinois Department of Human Services' Emergency and Transitional Housing Program, and local funding. CSBG also supports the Emergency Food program. Lastly, in 2021 all of these program areas will be supported by various CARES ACT funding which includes CDBG-CARES, ESG-CARES, CSBG-CARES, and the Coronavirus Relief Fund.

CDPH Leveraging

CDPH has no matching requirements for CDBG or HOPWA funds. However, CDPH receives funding from federal and state sources that complement CDBG and HOPWA programming. CDPH acts as the administrator for Ryan White Part A funds for the 9 county Eligible Metropolitan Area (EMA). The Centers for Disease Control and Prevention (CDC) provide funds that cover a wide variety of activities, including HIV prevention, lead poisoning surveillance, emergency preparedness and violence prevention. The Substance Abuse and Mental Health Administration (SAMHSA) agency supports violence prevention, treatment access and trauma reduction efforts that broaden the department's reach into high need and underserved communities and audiences. State funds complement programs in lead poisoning prevention, women and children's health, environmental health, and violence prevention.

MOPD Leveraging

Through a continued partnership with Meals on Wheels of Chicago, MOPD's Independent Living Program (ILP) can provide meals to a group of people with disabilities that are under 60 which increases available services without increasing cost. ILP seeks to partner with vendors who can and are willing to provide additional services to ILP clients that are beyond the scope of their contract with the City. Vendors of the Personal Assistant/Homemaker programs are asked to match 10 percent of their contracted amount. This match is usually in the form of administration costs.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City owns more than 8,000 parcels of land zoned for low-density residential use. This inventory has grown in recent years because of foreclosures and abandonments, with holding costs exceeding \$800,000 per year. Past efforts to sell individual parcels were slow and met with limited success. To create a market for these properties and efficiently dispose of them, the City has established two new programs:

- The Large-Lot Residential Program, which allows building owners to procure multiple adjacent City-owned lots for use as gardens, side yards and other legal uses. This can help create unique housing districts with much larger lots than are available in the rest of the city.
- City Lots for Working Families, through which developers can purchase City lots for \$1 each to

build 75% affordable and 25% market-rate units.

Discussion

The City of Chicago will continue to pursue other available federal, state and private sources to leverage entitlement grant funding for the proposed community development initiatives in the Consolidated Plan. The City will also contribute a number of local tools and incentives, including the Chicago Affordable Housing Density Bonus, which allows additional square footage to residential developments to exceed the guidelines set in the Chicago Zoning Ordinance in exchange for creating additional affordable housing units, or contributing to the City's Affordable Housing Density Fund (Density Fund). In addition, local funds will be allocated during the 5-year period to support the City's Consolidated Planning priorities.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
Enable Persons to Live with Dignity & Independence	2021	2021	Affordable Housing Non-Homeless Special Needs	Low- and Moderate-Income Census Tracts	Affordable Housing; Elderly Services; Disability Services; Emergency Nutrition	\$	Homeowner Housing Rehabilitated: 560 Household Housing Units Rental Units Rehabilitated: 25 Rental Units Public service activities other than Low/Moderate Income Housing Benefit: 35,425 Persons Assisted
Provide Public Services to Enhance Quality of Life for Low to Moderate Income Persons	2021	2021	Affordable Housing Non-Housing Community Development	Low- and Moderate-Income Census Tracts	Affordable Housing; Homeownership Assistance; Youth Services; Mental Health Services; Public Safety; Services for Victims of Domestic Violence and Abused Children; Emergency Nutrition	\$	Public service activities other than Low/Moderate Income Housing Benefit: 136,530 Persons Assisted
Expand Affordable Homeownership Opportunities	2021	2021	Affordable Housing	Low- and Moderate-Income Census Tracts	Homeownership Assistance; Affordable Housing	\$	Direct Financial Assistance to Homebuyers: 20 Households Assisted Homeowner Housing Rehabilitated: 62 Housing Units Public service activities other than Low/Moderate Income Housing Benefit: 4,500 Persons Assisted
Retain and	2021	2021	Affordable	Low- and	Affordable Housing;	\$	Homeowner Housing

Preserve Affordable Housing			Housing	Moderate-Income Census Tracts	Homeownership Assistance; Code Enforcement		Rehabilitated: 500 Housing Units Rental Units Rehabilitated: 1,800 Rental Units Rental Units Rehabilitated/Rental Units Constructed: 335 Rental Units
Foster Community Economic Development	2021	2021	Non-Housing Community Development	Low- and Moderate-Income Census Tracts	Workforce Services	\$	Public service activities other than Low/Moderate Income Housing Benefit: 1,260 Persons Assisted
Prevent and Reduce Homelessness	2021	2021	Homeless Non-Homeless Special Needs	Low- and Moderate-Income Census Tracts	Homelessness Prevention	\$	Homeless Person Overnight Shelter: 5,500 Persons Assisted Homelessness Prevention: 11,000 Persons Assisted Public service activities other than Low/Moderate Income Housing Benefit: 16,000 Persons Assisted Tenant-based rental assistance/Rapid Rehousing: 259 Households Assisted
Provide community-based domestic violence services to ensure victims safety	2021	2021	Non-Housing Community Development	Low- and Moderate-Income Census Tracts	Services for Victims of Domestic Violence and Abused Children	\$	Public service activities other than Low/Moderate Income Housing Benefit: 16,000 Persons Assisted
Reduce Lead	2021	2021	Elimination of	Low- and	Lead Poisoning	\$	Public service activities other than

Poisoning Hazards			Detrimental Conditions	Moderate-Income Census Tracts	Mitigation		Low/Moderate Income Housing Benefit: 2,000 Persons Assisted
Strengthen Community Capacity	2021	2021	Non-Housing Community Development	Low- and Moderate-Income Census Tracts	Youth Services; Community Relations; Public Safety; Services for Victims of Domestic Violence and Abused Children	\$	Public service activities other than Low/Moderate Income Housing Benefit: 10,200 Persons Assisted
Expand Fair Housing Outreach, Education and Enforcement Activities	2021	2021	Affordable Housing Fair Housing	Low- and Moderate-Income Census Tracts	Fair Housing; Code Enforcement; Affordable Housing	\$	Housing Code Enforcement/Foreclosed Property Care: 18,000 Household Housing Units Public service activities other than Low/Moderate Income Housing Benefit: 215 Persons Assisted
Invest in Public Facilities and Critical Infrastructure	2021	2021	Affordable Housing Non-Housing Community Development	Low- and Moderate-Income Census Tracts	Infrastructure	\$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 20,000 Persons Assisted
Meet the Needs of Persons with HIV/AIDS	2021	2021	Affordable Housing Homeless Non-Homeless Special Needs	Low- and Moderate-Income Census Tracts	HIV Supportive Services; Affordable Housing	\$	HIV/AIDS Housing Operations: 467 Household Housing Units Public service activities other than Low/Moderate Income Housing Benefit: 1,174 Persons Assisted Rental units rehabilitated: 210 Rental Units Tenant-based rental

							assistance/Rapid Rehousing: 303 Households Assisted

Table 7 – Goals Summary

Goal Descriptions

1	Goal Name	Improve Safety and Livability of Neighborhoods
	Goal Description	Inspect vacant and abandoned buildings to identify extent of deterioration and issue building code violations to property owners or pursue demolition authority to prevent public safety hazards. Provide targeted code enforcement in low-and moderate-income areas to complement strategic efforts to arrest neighborhood decline and preserve stock of affordable housing.
2	Goal Name	Assist the Homeless
	Goal Description	Provide funds for programs to assist persons experiencing homelessness and to reduce overall homelessness.
3	Goal Name	Elimination of Detrimental Conditions
	Goal Description	Pursue demolition authority through circuit court and code enforcement violations through administrative hearings.
4	Goal Name	Expand Opportunities for Homeownership
	Goal Description	Increase the availability of permanent housing in standard condition and affordable cost to low-and moderate-income families.
5	Goal Name	Enable Persons To Live in Dignity & Independence
	Goal Description	Increase the supply of supportive housing, which combines structural features and services needed to enable persons with special needs, including persons with HIV/AIDS and their families, to live with dignity and independence.

6	Goal Name	Expand Nonprofits Capacity to Develop and Manage
	Goal Description	Expand the capacity of nonprofit community housing development organizations to develop and manage decent, safe, and affordable housing.
7	Goal Name	Increase Access to Quality Public Services
	Goal Description	Expand and improve the quantity and quality of community services, primarily for persons of low- and moderate-income, to develop viable urban communities.
8	Goal Name	Increase Units of Permanent Affordable Housing
	Goal Description	Expand the supply of decent, safe, sanitary, and affordable housing; provide financing to developers for new construction and rehabilitation of affordable housing.
9	Goal Name	Meet the Needs of Persons With HIV/AIDS
	Goal Description	Develop long-term comprehensive strategies for meeting the housing needs of persons with HIV/AIDS and their families.
10	Goal Name	Mitigate Lead Based Paint Hazards
	Goal Description	Eliminate conditions which are detrimental to health and safety, and preserve housing.
12	Goal Name	Promote Diversity
	Goal Description	Reduce the isolation of income groups within communities and geographical areas and promote diverse neighborhoods. Enforce local fair housing ordinance and investigate fair housing complaints.
13	Goal Name	Provide Public Services Concerned With Employment
	Goal Description	Rehabilitate the existing housing stock to provide affordable housing and a suitable living environment for low-income individuals.
14	Goal Name	Retain Affordable Housing
	Goal Description	Rehabilitate the existing housing stock to provide affordable housing and a suitable living environment for low-income individuals.

16	Goal Name	Administration
	Goal Description	Administration for overall entitlement programs.

Projects

AP-35 Projects – 91.220(d)

Introduction

The following projects will be funded with entitlement grant funds in 2019.

Projects

#	Project Name
1	Citywide CDBG Administration
2	DOH-05R: Neighborhood Lending/Home Purchase Assistance
3	DOH-14A: Neighborhood Lending/Home Rehabilitation Assistance
4	DOH-05U Homeownership Counseling Services
5	DOH-05X: Housing Services Technical Assistance Community Based
6	DOH-14: Roof and Porch Repair
7	DOH-14A: Emergency Heating Repair
8	DOH-14A: Single Unit/Small Accessibility Repairs for Seniors
9	DOH-14A: Single-Unit/Troubled Buildings Initiative
10	DOH-14A: Single-Unit/Troubled Buildings Initiative-Condominium
11	DOH-14B: Heat Receivership Program
12	DOH-14B: Multi-Unit/Developer Services
13	DOH-14B: Multi-Unit/Troubled Buildings Initiative
14	DOH-14H: Rehab Admin/Construction Monitoring and Compliance
15	LAW-15: Code Enforcement
16	DPH-05M: Education, Screening, and Treatment of Adolescents with Sexually Transmitted Infections (STIs)
17	DPH-05N: Violence Prevention Initiative: Restorative Practices
18	DPH-05O: Bullying and Suicide Prevention
19	DPH-05O: Mental Health Services
20	DPH-05O: Mental Health Services and Prevention Education for Childhood Sexual Assault Victims
21	DPH-05P: Screening for Lead Poisoning
22	CHR-05J: Fair Housing
23	CHR-21D: Education Outreach & Intergroup Relations
24	MOPD-05B: Disability Resources
25	MOPD-05B: Independent Living
26	MOPD-14A: Single-Unit Residential/Home Mod Program
27	DFSS-03T: Operating Cost of Shelters/Homeless Services
28	DFSS-05A: Senior Services/Home Delivered Meals
29	DFSS-05A: Senior Services/Intensive Case Advocacy
30	DFSS-05H: Workforce Services
31	DFSS-05N: Abused and Neglected/Domestic Violence Services
32	DFSS-05W: Human Services/Emergency Food Assistance
33	DOB-15: Code Enforcement
34	DOB-15: Strategic Task Force
35	CDOT-03: Neighborhood Infrastructure Improvements
36	DWM-03J: Water Service Line Replacement
37	DFSS: ESG Administration
38	DPH-HOPWA: Tenant-Based Rental Assistance
39	DPH-HOPWA: Facility-Based Housing Assistance
40	DPH-HOPWA: Supportive Services
41	DPH-HOPWA: Housing Information Services
42	DPH-HOPWA: Administration
43	DPH-HOPWA: Facility-Based Housing Development
44	DOH-HOME: Multi-Unit/Multi-Family Loan Program

45	DOH-HOME: Community Housing Development Organization - Operational Assistance
46	DOH-HOME: Program Administration

Table 8 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

Entitlement funds are used to develop viable communities by providing safe and affordable housing, suitable living environments, and expanded economic opportunities. Through consultation and citizen participation, the City was able to define priority needs in the community. Following this, goals were set to address those needs. City agencies created project priorities which were thoroughly vetted, and allocation amounts were set.

The greatest obstacle to addressing underserved needs is scarcity of resources. Understanding this obstacle, the City has found innovative ways to serve its citizens by collaborating with all stakeholders and using entitlement funding to meet gaps in public service and housing needs.

AP-38 Project Summary
Project Summary Information

1	Project Name	Citywide CDBG Administration
	Target Area	Citywide
	Goals Supported	Provide public services to enhance quality of life for low to moderate income persons
	Needs Addressed	
	Funding	\$
	Description	Citywide Administration of the CDBG Grant
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	Citywide
	Planned Activities	Administration
2	Project Name	DOH-05R: Neighborhood Lending/Home Purchase Assistance
	Target Area	Micro Market Recovery Program Target Areas
	Goals Supported	Expand Affordable Homeownership Opportunities
	Needs Addressed	Homeownership Assistance
	Funding	\$
	Description	Provide down payment assistance to low-moderate first-time buyers at or below 80% AMI.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 20 Households will be assisted through Direct Financial Assistance to Homebuyers.
	Location Description	Citywide
	Planned Activities	Direct Financial Assistance
3	Project Name	DOH-14A: Neighborhood Lending/Home Rehabilitation Assistance
	Target Area	Micro Market Recovery Program Target Areas
	Goals Supported	Expand Affordable Homeownership Opportunities
	Needs Addressed	Affordable Housing Homeownership Assistance
	Funding	\$
	Description	Provide home improvement grants to low-moderate home-owner occupants of 1-4-unit properties in target areas. Repairs include but not limited to exterior and interior repairs to address safety and deferred maintenance.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 40 Household Housing Units will be assisted through Homeowner Housing Rehabilitated.

	Location Description	Citywide
	Planned Activities	Rehabilitation
4	Project Name	DOH-05U: Homeownership Counseling Services
	Target Area	None
	Goals Supported	Expand Affordable Homeownership Opportunities
	Needs Addressed	Homeownership Assistance
	Funding	\$
	Description	Pre-purchase counseling services to potential homebuyers and foreclosure prevention. These services are rendered through one-on-one and workshop/classroom setting through HUD Certified Counseling Agencies.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 4,500 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Homeownership Counseling
5	Project Name	DOH-05X: Housing Services Technical Assistance Community Based
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Provide public services to enhance quality of life for low to moderate income persons
	Needs Addressed	Affordable Housing Homeownership Assistance
	Funding	\$
	Description	Assist low to moderate income individuals find accessible and affordable housing opportunities in order to sustain or achieve financial stability, and provide technical assistance to tenants, homeowners and landlords through specialized programs tailored to the specific needs of low-mod communities.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 7,000 persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Housing Information and Referral Services
6	Project Name	DOH-14: Roof and Porch Repair
	Target Area	None
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing Homeownership Assistance

	Funding	\$
	Description	Provides grants to repair or replace roofs and porches of 1 - 4-unit properties owner-occupied households at or below 80% AMI.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 400 Household Housing Units will be assisted through Homeowner Housing Rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation
7	Project Name	DOH-14A: Emergency Heating Repair
	Target Area	None
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing Homeownership Assistance
	Funding	\$
	Description	Provides grants to repair or replace heating systems during winter season (November 1st - April 1st) to home-owner occupants of 1 -4-unit building at or below 80% AMI.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 100 Household Housing Unit through Homeowner Housing Rehabilitated
	Location Description	Citywide
	Planned Activities	Rehabilitation
8	Project Name	DOH-14A: Single Unit/Small Accessibility Repairs for Seniors
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Enable Persons to Live with Dignity & Independence
	Needs Addressed	Affordable Housing Elderly Services
	Funding	\$
	Description	Provides safety, security and accessibility repairs that help senior citizens to remain in their homes. Minor repairs and wheelchair ramps. Limited to seniors of at least 60 years of age and may be owners or tenants residing in a 1-4-unit building.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 500 Household Housing units will be assisted through homeowner housing rehabilitated and 25 Household Housing Unit will be assisted through Rental Units Rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation

9	Project Name	DOH-14A: Single-Unit/Troubled Buildings Initiative
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing Code Enforcement
	Funding	\$
	Description	Stabilize, preserve and reclaim units in buildings between 1-4 units, by utilizing the housing court system and receivers, if necessary, to correct dangerous and hazardous conditions and assist developers with the acquisition and redevelopment of buildings for low/mod income residents.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 150 Household Housing Units will be assisted through Rental units rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation
10	Project Name	DOH-14A: Single-Unit/Troubled Buildings Initiative-Condominium
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Retain and Preserve Affordable Housing Invest in Increasing Affordable Housing
	Needs Addressed	Affordable Housing, Code Enforcement
	Funding	\$
	Description	Acquire, stabilize and sale of distressed multi-unit condominium buildings to developers for rehabilitation and conversion to rental housing for low/mod income families.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 10 Household Housing Unit will be assisted through Rental units rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation
11	Project Name	DOH-14B: Heat Receivership Program
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$
	Description	Preserve affordable housing units by utilizing the housing court process to address emergency situations where there is inadequate or no heat in rental apartment buildings.
	Target Date	12/31/2021

	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 500 Household Housing Units will be assisted through Rental units rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation
12	Project Name	DOH-14B: Multi-Unit/Developer Services
	Target Area	None
	Goals Supported	Retain and Preserve Affordable Housing, Invest in Increasing Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$
	Description	Support construction or rehab of developments to provide permanent affordable rental housing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 50 Household Housing Unit through Rental units rehabilitated
	Location Description	Citywide
	Planned Activities	Rehabilitation
13	Project Name	DOH-14B: Multi-Unit/Troubled Buildings Initiative
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing Code Enforcement
	Funding	\$
	Description	Stabilize, preserve and reclaim units in buildings with over 4 units, by utilizing the housing court system and receivers, if necessary, to correct dangerous and hazardous conditions and assist developers with the acquisition and redevelopment of buildings for low/mod income residents.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 750 Household Housing Units will be assisted through Rental units rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation
14	Project Name	DOH-14H: Rehab Admin/Construction Monitoring and Compliance
	Target Area	Citywide
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$

	Description	Rehab program administration
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	Rehabilitation administration and construction monitoring and compliance accomplishments will be reported in other housing projects.
	Location Description	Citywide
	Planned Activities	Rehab Administration
15	Project Name	LAW-15: Code Enforcement
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Code Enforcement Affordable Housing
	Funding	\$
	Description	Support the Department of Buildings in pursuit of Code Enforcement violations through Circuit Court.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	The outcomes will be reported in DOB-15: Code Enforcement and DOB-15: Strategic Task Force.
	Location Description	Citywide
	Planned Activities	Code Enforcement
16	Project Name	DPH-05M: Education, Screening, and Treatment of Adolescents with Sexually Transmitted Infections (STIs)
	Target Area	None
	Goals Supported	Provide public services to enhance quality of life for low to moderate income persons Meet the Needs of Persons with HIV/AIDS
	Needs Addressed	Youth Services HIV Supportive Services
	Funding	\$
	Description	Provide screening, education and linkage to care services to adolescents, particularly focusing on communities of greatest economic hardships.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 3,000 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit
	Location Description	Citywide
	Planned Activities	Health Education
17	Project Name	DPH-05N: Violence Prevention Initiative: Restorative Practices
	Target Area	None

	Goals Supported	Strengthen Community Capacity
	Needs Addressed	Public Safety Services for Victims of Domestic Violence and Abused Children
	Funding	\$
	Description	Provide restorative practices training and services to persons to prevent family and community violence in communities with high rates of violence.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 1,300 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Violence Prevention
18	Project Name	DPH-050: Bullying and Suicide Prevention
	Target Area	None
	Goals Supported	Strengthen Community Capacity
	Needs Addressed	Youth Services Services for Victims of Domestic Violence and Abused Children Public Safety
	Funding	\$
	Description	This program works to identify, strengthen connections between, and improve services and local knowledge and access to services related to bullying and suicide.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 450 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Youth Services
19	Project Name	DPH-050: Mental Health Services
	Target Area	None
	Goals Supported	Provide public services to enhance quality of life for low to moderate income persons
	Needs Addressed	Mental Health Services
	Funding	\$
	Description	Provide core mental health services to adult residents including crisis intervention, counseling, case management, and hospital linkages.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 2,800 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.

	Location Description	Citywide
	Planned Activities	Mental Health Services
20	Project Name	DPH-05O: Mental Health Services and Prevention Education for Childhood Sexual Assault Victims
	Target Area	None
	Goals Supported	Provide public services to enhance quality of life for low to moderate income persons
	Needs Addressed	Mental Health Services Youth Services Services for Victims of Domestic Violence and Abused Children Public Safety
	Funding	\$
	Description	Provide mental health services for children and adolescents, age 3-17, who are survivors of sexual abuse, including evidence-based and trauma informed therapy services through various treatment modalities. Provide prevention education services to providers, community leaders and families to reduce child sexual assault and increase responsiveness and prevention actions.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 230 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Mental Health Services
21	Project Name	DPH-05P: Screening for Lead Poisoning
	Target Area	None
	Goals Supported	Reduce Lead Poisoning Hazards
	Needs Addressed	Lead Poisoning Mitigation
	Funding	\$
	Description	Detect lead poisoning through screening, medical case management and treatment. Also includes education and information sharing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 1,500 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Screening for Lead Poisoning
22	Project Name	CHR-05J: Fair Housing
	Target Area	None
	Goals Supported	Expand fair housing outreach, education and enforcement activities

	Needs Addressed	Fair Housing
	Funding	\$
	Description	Investigate, mediate and adjudicate fair housing complaints and assist victims of public housing discrimination.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 215 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Fair Housing Activities
23	Project Name	CHR-21D: Education Outreach & Intergroup Relations
	Target Area	None
	Goals Supported	Strengthen Community Capacity
	Needs Addressed	Youth Services Community Relations Public Safety
	Funding	\$
	Description	Provide community mediation for racial, ethnic, religious incidents, as well as other intergroup tensions; offer outreach to community organizations, schools or places of worship; and conduct presentations and workshops on topics such as hate crimes, bullying, disability, and prejudice reduction.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 8,500 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Outreach and Education
24	Project Name	MOPD-05B: Disability Resources
	Target Area	None
	Goals Supported	Enable Persons to Live with Dignity & Independence
	Needs Addressed	Disability Services
	Funding	\$
	Description	Assist people with disabilities who are 59 and under in identifying and obtaining available services and provide supportive services such as case management, independent living skills training, personal assistance/homemaker services, assistive technology assessments and complete forms and/or file applications such as the Benefit Access application and the RTA Reduced Fare application.
	Target Date	12/31/2021

	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 32,000 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Provide Disability Resources
25	Project Name	MOPD-05B: Independent Living
	Target Area	None
	Goals Supported	Enable Persons to Live with Dignity & Independence
	Needs Addressed	Disability Services
	Funding	\$
	Description	Support services such as case management, independent living skills training, personal assistance/ homemaker services, and assistive technology assessments and equipment, for qualified persons with disabilities.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 525 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Provide Independent Living Resources
26	Project Name	MOPD-14A: Single-Unit Residential/Home Mod Program
	Target Area	None
	Goals Supported	Enable Persons to Live with Dignity & Independence
	Needs Addressed	Disability Services
	Funding	\$
	Description	Provide home accessibility modifications that will allow people with disabilities, under the age of sixty, to make their living environment accessible. Modifications can include ramps, porch and stair lifts, roll-in showers, widened doorways, accessible sinks and cabinets.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 60 Household Housing Unit will be assisted through Homeowner Housing Rehabilitated.
	Location Description	Citywide
	Planned Activities	Rehabilitation
27	Project Name	DFSS-03T: Operating Cost of Shelters/Homeless Services
	Target Area	None
	Goals Supported	Prevent and Reduce Homelessness
	Needs Addressed	Homelessness Prevention
	Funding	\$

	Description	Costs associated with Outreach and Engagement, Interim Housing and Prevention Assistance for the Homeless.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 15,000 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Homeless Services
28	Project Name	DFSS-05A: Senior Services/Home Delivered Meals
	Target Area	None
	Goals Supported	Enable Persons to Live with Dignity & Independence
	Needs Addressed	Elderly Services, Emergency Nutrition
	Funding	\$
	Description	Provides nutritious meals to older persons (60 years and older) who are frail and/or homebound because of illness or incapacitating disability or are otherwise isolated
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 1,800 Persons Assisted through Public service activities other than Low/Moderate Income Housing Benefit
	Location Description	Citywide
	Planned Activities	Senior Services
29	Project Name	DFSS-05A: Senior Services/Intensive Case Advocacy
	Target Area	None
	Goals Supported	Enable Persons to Live with Dignity & Independence
	Needs Addressed	Elderly Services
	Funding	\$
	Description	Services for at risk seniors include in-home assessment, case advocacy and support, on-going monitoring, and direct assistance.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 650 persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Senior Services
30	Project Name	DFSS-05H: Workforce Services
	Target Area	None
	Goals Supported	Foster Community Economic Development
	Needs Addressed	Workforce Services

	Funding	\$
	Description	Provide job readiness services, career counseling, vocational skills training, job placement assistance, and other workforce services. The goal of these services is to improve the employment outcomes of Chicagoans and to meet the skill and workforce needs of Chicago's employers.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 2,000 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Workforce Services
31	Project Name	DFSS-05N: Abused and Neglected/Domestic Violence Services
	Target Area	None
	Goals Supported	Provide community-based domestic violence services to ensure victims safety
	Needs Addressed	Services for Victims of Domestic Violence and Abused Children
	Funding	\$
	Description	Aid and advocacy to those who have been victims of domestic violence (physical, sexual, or emotional abuse), including teens who have been victimized in an intimate partner relationship. Services include counseling, legal advocacy, resource and information assistance, legal services, and supervised visitation and safe exchange.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 16,000 Persons will be assisted through Public service activities other than Low/Moderate Income Housing Benefit.
	Location Description	Citywide
	Planned Activities	Domestic Violence Services
32	Project Name	DFSS-05W: Human Services/Emergency Food Assistance
	Target Area	None
	Goals Supported	Provide public services to enhance quality of life for low to moderate income persons
	Needs Addressed	Emergency Nutrition
	Funding	\$
	Description	Provide emergency food assistance for at-risk Chicago residents through food pantries, homeless shelters, Community Service Centers and/or other locations.
	Target Date	12/31/2021

	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that a total of 170,000 individuals will be served through the pantries, homeless shelters, and Community Service Centers.
	Location Description	Citywide
	Planned Activities	Emergency Food Assistance
33	Project Name	DOB-15: Code Enforcement
	Target Area	None
	Goals Supported	Expand fair housing outreach, education and enforcement activities
	Needs Addressed	Code Enforcement Affordable Housing
	Funding	\$
	Description	Provide targeted code enforcement in low to moderate income areas to complement strategic efforts to arrest neighborhood decline and preserve stock of affordable housing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 15,500 Household Housing Units will receive Housing Code Enforcement/Foreclosed Property Care.
	Location Description	Citywide
	Planned Activities	Code Enforcement
34	Project Name	DOB-15: Strategic Task Force
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Expand fair housing outreach, education and enforcement activities
	Needs Addressed	Code Enforcement Affordable Housing
	Funding	\$
	Description	Initiative to strategically target troubled buildings and nuisance businesses to prevent criminal activity and maintain safe and affordable housing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 2,500 Household Housing Units will receive Housing Code Enforcement/Foreclosed Property Care.
	Location Description	Low to Moderate Income Census Tracts
	Planned Activities	Code Enforcement
35	Project Name	CDOT-03: Neighborhood Infrastructure Improvements
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Invest in Public Facilities and Critical Infrastructure
	Needs Addressed	Infrastructure
	Funding	\$

	Description	Infrastructure and street lighting improvements in low/mod areas to improve visibility and safety.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 19,000 Persons will be assisted through Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit.
	Location Description	Low to Moderate Income Census Tracts
	Planned Activities	Infrastructure Improvements
36	Project Name	DWM-03J: Water Service Line Replacement
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Invest in Public Facilities and Critical Infrastructure
	Needs Addressed	Infrastructure
	Funding	\$
	Description	Infrastructure and water service line replacement in low/mod areas.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 1,000 Persons will be assisted through Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit.
	Location Description	Low to Moderate Income Census Tracts
	Planned Activities	Water/Sewer Improvements and Associated Infrastructure
37	Project Name	DFSS: ESG Administration
	Target Area	Low to Moderate Income Census Tracts
	Goals Supported	Prevent and Reduce Homelessness
	Needs Addressed	Homelessness Prevention
	Funding	\$
	Description	Utilization of ESG funding for Homeless Prevention, Rapid Re-Housing and Homeless Prevention.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 4,226 persons will be assisted through overnight shelter, 11,529 persons will be assisted through homeless prevention and 259 households will be assisted with tenant Based rental assistance/rapid rehousing.
	Location Description	Low to Moderate Income Census Tracts
	Planned Activities	Homeless Services
38	Project Name	DPH-HOPWA: Tenant-Based Rental Assistance
	Target Area	None
	Goals Supported	Meet the Needs of Persons with HIV/AIDS
	Needs Addressed	HIV Supportive Services Affordable Housing

	Funding	\$
	Description	Provide long-term rental subsidies to low-income individuals with HIV/AIDS to maintain permanent quality housing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 300 households will be assisted through tenant-based rental assistance/Repaid Rehousing.
	Location Description	Citywide
	Planned Activities	Assist persons living with HIV/AIDS
39	Project Name	DPH-HOPWA: Facility-Based Housing Assistance
	Target Area	None
	Goals Supported	Meet the Needs of Persons with HIV/AIDS
	Needs Addressed	HIV Supportive Services Affordable Housing
	Funding	\$
	Description	Provide resources to develop and operate community residence and other supportive housing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 470 Housing Units will be assisted through HIV/AIDS Housing Operations.
	Location Description	Citywide
	Planned Activities	Assist persons living with HIV/AIDS
40	Project Name	DPH-HOPWA: Supportive Services
	Target Area	None
	Goals Supported	Meet the Needs of Persons with HIV/AIDS
	Needs Addressed	HIV Supportive Services
	Funding	\$
	Description	Provide supportive services to persons living with HIV/AIDS and their families.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 385 persons will be assisted through public service activities other than Low/Moderate income housing benefit.
	Location Description	Citywide
	Planned Activities	Assist persons living with HIV/AIDS
41	Project Name	DPH-HOPWA: Housing Information Services
	Target Area	None
	Goals Supported	Meet the Needs of Persons with HIV/AIDS

	Needs Addressed	HIV Supportive Services Affordable Housing
	Funding	\$
	Description	Assist persons living with HIV/AIDS and their families to identify, locate and obtain safe, decent and affordable housing.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 385 persons will be assisted through public service activities other than Low/Moderate income housing benefit.
	Location Description	Citywide
	Planned Activities	Assist persons living with HIV/AIDS
42	Project Name	DPH-HOPWA: Administration
	Target Area	None
	Goals Supported	Meet the Needs of Persons with HIV/AIDS
	Needs Addressed	HIV Supportive Services
	Funding	\$
	Description	Administration of the HOPWA Grant
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	None
	Planned Activities	Administration
43	Project Name	DPH-HOPWA: Facility-Based Housing Development
	Target Area	None
	Goals Supported	Meet the Needs of Persons with HIV/AIDS
	Needs Addressed	HIV Supportive Services Affordable Housing
	Funding	\$
	Description	Capital funds for rehabilitation of facilities to provide housing and services. Capital funds will be used for rehabilitation construction costs to include construction materials and labor as well as professional services and other related rehabilitation costs.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 200 rental household housing units will be rehabilitated.
	Location Description	Citywide
	Planned Activities	Assist persons living with HIV/AIDS

44	Project Name	DOH-HOME: Multi-Unit/Multi-Family Loan Program
	Target Area	None
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$
	Description	Loans to developers (at least 15% will be for CHDO certified developers) for new construction or rehabilitation of multifamily rental properties.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 335 Household Housing units will be constructed or rehabilitated.
	Location Description	Citywide
	Planned Activities	Construction and Rehabilitation
45	Project Name	DOH-HOME: Community Housing Development Organization - Operational Assistance
	Target Area	None
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$
	Description	Operational Assistance funds for CHDO's in the City of Chicago. To be used for staff, training, and other administrative skills building activities.
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	At least 8 CHDO's will receive operational assistance.
	Location Description	None
	Planned Activities	Operational Assistance to CHDO's
46	Project Name	DOH-HOME: Program Administration
	Target Area	None
	Goals Supported	Retain and Preserve Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$
	Description	Administration of the HOME Grant
	Target Date	12/31/2021
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	None
	Planned Activities	Administration

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

Low- and moderate-income families and individuals reside in communities throughout Chicago. Grants and other resources are geographically distributed throughout the city for community development and housing programs. All proposed Action Plan activities are intended to primarily benefit populations that have special needs and citizens with low- and moderate-incomes. Assistance will be directed to areas of the city in which 51 percent or more of households are low- and moderate-income.

Geographic Distribution

Target Area	Percentage of Funds
Low- and Moderate-Income Census Tracts	70

Rationale for the priorities for allocating investments geographically

To effectively target redevelopment activities, the City allocates investments geographically through the Micro-Markets Recovery Program (MMRP). Under this program, the City identifies community areas of greatest need and significant potential for positive intervention.

MMRP Target Areas

The Micro Market Recovery Program (MMRP) is an initiative of the City of Chicago’s Department of Housing that assists in rebuilding distressed communities by reducing the cost of homeownership, creating communities of choice, and attracting new owners to vacant buildings on targeted neighborhood blocks. The Program helps to stabilize and sustain local property values in targeted areas by strategically deploying public and private capital in well-defined micro-markets. MMRP operates in severely impacted neighborhoods where foreclosures have reached crisis proportions to re-create sustainable market forces and stabilize values in the target areas. These markets are where: 1) there are a significant number of vacancies but evidence of residual market interest; 2) little private market activity is experienced; 3) citywide intermediaries with a track record of investments and local capacity exist to lead the community’s involvement in the program; 4) good data on property ownership is available; and 5) practical strategies for investment can be designed and implemented. Target neighborhoods include Auburn Gresham, Chatham, Chicago Lawn, Hermosa, New City (Back of the Yards), West Garfield Park, West Humboldt Park, Englewood, Austin, and West Pullman. In each target area, a community partner organization works to increase neighborhood stability through reinvestment in vacant buildings and supporting current homeowners, while increasing the opportunity for new home ownership. The City also offers forgivable loans to help current owner-occupants make home repairs. This program also supports special initiatives such as the Chicago Neighborhood Rebuild Program and the Community Receivership pilot, which are designed to assist in the retention of

neighborhood wealth through home and property ownership.

Discussion

See above.

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

This section specifies the goals for the number of homeless, non-homeless, and special needs populations to be provided affordable housing and the number of affordable housing units supported by program type in the 2021 program year.

One Year Goals for the Number of Households to be Supported	
Homeless	438
Non-Homeless	2,817
Special-Needs	874
Total	4,129

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	722
The Production of New Units	550
Rehab of Existing Units	2,857
Acquisition of Existing Units	0
Total	4,129

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

Households by Population Type

The City projects it will support 438 housing units targeted for persons experiencing homelessness. An additional 874 units will be targeted to seniors, people with disabilities, and people living with HIV/AIDS. Funding for affordable housing for non-homeless, low-income individuals will support 2,817 households

Households by Program Type

Tenant-based, facility-based and rapid re-housing assistance funded by HOPWA and ESG will assist approximately 1240 homeless and special needs households. HOME and CDBG funds will support construction and/or rehabilitation of 3,407 housing units for non-homeless, low-income households.

AP-60 Public Housing – 91.220(h)

Introduction

Since 2000, CHA has been engaged in achieving the goals of the original Plan for Transformation: rehabilitating or redeveloping 25,000 housing units in Chicago; reintegrating low-income families and housing into the larger physical, social, and economic fabric of the city; providing opportunities and services to help residents improve their lives; and spur the revitalization of communities once dominated by CHA developments. CHA and HUD signed the original Moving to Work (MTW) Agreement on February 6, 2000 which allowed CHA to implement the original Plan for Transformation. CHA's Amended and Restated MTW Agreement with HUD was fully executed on June 25, 2008. All MTW Agreements were subsequently extended until 2028 pursuant to Congressional action.

CHA continues to pursue the goals of the Plan for Transformation as well as the three statutory objectives of the MTW Program: (1) Increasing housing options for low-income families; (2) Giving incentives to families with children where the head of household is working, seeking to work, or is preparing for work by participating in job training, education programs, or programs that assist people to obtain employment and become self-sufficient; and (3) Reducing costs and achieving greater cost effectiveness in expenditures.

Actions planned during the next year to address the needs to public housing

During fiscal year 2019, CHA plans to achieve the 25,000-unit delivery goal of the original Plan for Transformation by delivering an additional 1,000 housing units. CHA's unit delivery strategies include:

Mixed-Income Redevelopment: CHA will continue with new on- and off-site phases in mixed-income developments which have replaced many former CHA properties.

Real Estate Acquisition Program (REAP): CHA will continue its strategy to acquire public housing units primarily in Opportunity Areas.

Property Rental Assistance (PRA) Program: CHA will continue to expand the existing PRA program to provide new project-based voucher units through multi-year contracts with private owners and developers.

Choose to Own Homeownership Program: CHA will continue to facilitate homeownership opportunities for CHA families through long-term subsidy commitments. CHA will request HUD approval to count these units toward the 25,000 goal.

Conversion of Moderate Rehabilitation Program Properties: CHA will continue to work with private owners of existing CHA Moderate Rehabilitation program properties to identify opportunities to transition these properties to the PRA Program through RAD conversion or the standard project-based

voucher selection process.

CHA continues to explore new unit delivery strategies to respond to local housing preferences and market opportunities.

In addition to providing affordable units through its public housing stock and Property Rental Assistance program, CHA also provides tenant-based vouchers through the Housing Choice Voucher (HCV) program. Tenant-based vouchers enable low-income households to choose their place of residence in the private market, with a portion of the monthly rental obligation subsidized through the allocation of a Housing Assistance Payment (HAP) made directly to the landlord. In 2019, CHA plans to serve a total of 61,327 MTW households through the public housing and HCV programs, including 15,449 households in public housing and 45,878 through the HCV program (which includes both tenant-based and project-based vouchers). CHA also serves families with non-MTW vouchers and projects that 2,695 households will be served through non-MTW HCV programs in 2019.

In 2019, CHA will continue to participate in the following affordable housing programs to provide new and alternative housing options for low-income housing:

Rental Assistance Demonstration (RAD) Program

In October 2013, CHA submitted a portfolio application to HUD seeking to utilize RAD to provide a more consistent budgeting platform to support long-term affordability of CHA units by transitioning certain public housing units to RAD project-based vouchers units. CHA subsequently updated its FY2014 MTW Annual Plan and the HCV Administrative Plan to reflect RAD-specific policies and created a RAD lease/lease addendum and RAD grievance policy. As reflected in these policies, CHA is committed to complying with the requirements of the RAD program and PBV regulations, while also continuing to adhere to key public housing policies that protect residents' interests and encourage resident participation and self-sufficiency.

In June 2015, CHA received a RAD award for its portfolio application—the largest award in the country at nearly 11,000 units. Since then, CHA has closed multiple transactions, with more than 4,000 units converted to RAD project-based vouchers. In 2019, CHA will continue to move forward with RAD implementation for the entire portfolio application.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

Choose to Own (CTO)

CHA participates in HUD's homeownership voucher program with a program called Choose to Own

(CTO). CTO provides qualified public housing and HCV families with the opportunity to own a home. It has helped more than 500 CHA families make the transition from renting to owning. Most CTO families utilize the voucher to pay a portion of their mortgage for up to 15 years. In addition to financial assistance toward the mortgage payment, the program provides pre- and post-purchase homebuyer education, credit counseling and other services to help families navigate the home-buying process and increase their chances of success.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

This section is not applicable to CHA.

Discussion

See above discussion.

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

The City and its partners, through the Chicago Continuum of Care (CoC) Board of Directors, have made significant progress in implementing Chicago’s original 2003 Plan to End Homelessness (“the Plan”). The three core tenets of the Plan are to:

- 1) Prevent homelessness whenever possible;
- 2) Rapidly re-house people when homelessness cannot be prevented; and
- 3) Provide wraparound services that promote housing stability and self-sufficiency.

The Plan called for a transition of the homeless services system from a shelter-based system, focused on temporary fixes, to a housing-based system emphasizing long-term living solutions for persons experiencing homelessness on the street and in overnight shelters. To that end, Chicago significantly increased interim/transitional and permanent housing resources and reduced the number of temporary shelter beds.

In 2012, stakeholders in Chicago’s Continuum of Care developed an updated set of strategies to prevent and end homelessness. Chicago’s “Plan 2.0” is a broad-ranging, seven-year action plan (2013-2019) that reaffirms and builds on the core strategies outlined in the first plan – prevention, housing first and wraparound services – and identifies seven new strategies for improving and coordinating access to housing and services:

- 1) **The Crisis Response System:** Create an effective crisis response system that prevents homelessness whenever possible and rapidly returns people who experience homelessness to stable housing.
- 2) **Access to Stable and Affordable Housing:** Create and maintain stable and affordable housing for households who are experiencing or at risk of homelessness.
- 3) **Youth Homelessness:** Create a comprehensive, developmentally appropriate menu of services for youth who experience homelessness in order to prevent homeless youth from becoming the next generation of homeless adults.
- 4) **Employment:** Increase meaningful and sustainable employment opportunities for people experiencing or most at risk of homelessness.
- 5) **Advocacy and Civic Engagement:** Engage all of Chicago in a robust plan that creates a path to securing a home for everyone in our community.
- 6) **Cross-Systems Integration:** Work across public and private systems of care to ensure ending homelessness is a shared priority.
- 7) **Capacity Building:** Ensure a strong homeless assistance system capable of implementing Plan 2.0 goals and HEARTH Act performance standards.

In 2018, the Chicago CoC launched the Action Agenda, a strategy and work plan for the CoC. All Chicago

and DFSS to be more action-oriented in our work to end homelessness. The Action Agenda encompasses four key strategies to strengthen and focus the work:

1. **Organize.** Create an infrastructure of working groups focused on actions that advance the goals of Plan 2.0 and include everyone's voice at the table.
2. **Empower.** Empower All Chicago as the backbone organization leading the CoC to achieve the goals of Plan 2.0.
3. **Elevate.** The CoC Board approves policies recommended by working groups and aligns the resources and activities to support policies.
4. **Amplify.** Build political will to align leadership, set concrete targets, and expand housing inventory.

Several funding streams support the Plan 2.0 at the City level (CDBG, ESG, Community Services Block Grant, Illinois Department of Human Services' Emergency and Transitional Housing Program, and Corporate funding). CDBG funds support the overnight and interim shelter, outreach and engagement, specialized services, and permanent supportive housing models.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

In March 2016, the City announced the launch of a citywide task force dedicated to addressing and reducing homelessness in Chicago. The Task Force to Reduce Homelessness (Task Force) focuses on improved coordination between city departments and sister agencies, increased efficiencies in service delivery, and identifying additional resources to devote to these efforts.

In 2019, the Task Force launched an Encampment Strategy, building off a 2018 pilot. The multi-agency encampment response initiative is a mobile initiative that moves throughout the city, as needed. It is staffed by City, sister, and community partner agencies offering services to persons affected by street homelessness throughout Chicago.

The Task Force consists of the following member departments and advocacy organizations:

- Department of Family and Support Services
- Department of Aviation
- Chicago Department of Transportation
- Chicago Department of Buildings
- Chicago Housing Authority
- Chicago Park District
- Chicago Police Department

- Chicago Public Schools
- Mayor’s Office for People with Disabilities
- Chicago Public Libraries
- Chicago Transit Authority
- Department of Planning and Development
- Department of Housing
- Department of Law
- Department of Streets and Sanitation
- Department of Public Health
- Department of Transportation
- Office of Budget and Management

The following are the City’s one-year goals and action steps for reducing and ending homelessness:

Centralized Shelter Intake, Transportation and Crisis Response

The City, through a delegate agency, provides targeted outreach and engagement that is delivered 24 hours a day, seven days a week, 365 days a year through mobile outreach teams that are dispatched to respond to non-life-threatening requests for assistance through 311. These include requests for shelter placement and transportation, well-being checks, delivery of emergency food provisions, crisis assistance for victims of fire and other disasters, and extreme weather response, such as transportation of clients to City-operated Warming and Cooling Centers. The Mobile Outreach Services Team is responsible for participating in all mass care activities as directed by the City of Chicago Office of Emergency Management and Communications (OEMC) during citywide emergencies that may result in large scale evacuations requiring temporary emergency shelter.

Planned Outcomes 2021

Centralized Shelter Intake, Transportation and Crisis Response: 8,000 individuals to be served

Drop-In Centers/Outreach

The City utilizes CDBG funds for targeted outreach and engagement. These services include assessment of individuals, including youth, persons experiencing chronic homelessness, and veterans living on the street, who do not typically access either shelter or other homeless services. Providers of this program model utilize the Vulnerability Index (a standardized tool for identifying and prioritizing the street homeless population for housing according to the fragility of their health) and receive referrals through Chicago’s Coordinated Entry System (CES) for permanent supportive housing. CES uses HMIS as a data platform to track highly vulnerable individuals and families coming from the streets or shelters and serves as a central client referral source for housing providers. Drop-in Centers and Outreach programs assist vulnerable households in applying for resources through CES by helping them respond to interviews and collect documentation needed to achieve permanent housing placement as fast as possible. The goal of the outreach programs is to develop trust with the client to engage in formal services and provide coordinated services through permanent housing placement. To improve service

delivery to the homeless, DFSS contracted with Featherfist to provide the Night Owl Outreach program, the first overnight outreach program in the city. We recognized that those who are most vulnerable (homeless living on the streets) are often difficult to locate and/or engage during the day. The team also assists the Chicago Transit Authority with their homeless issues on the trains. This outreach is part of the City's encampment strategy. The team is monitoring and reporting new or growing hot spots citywide where street homeless congregate.

Planned Outcomes 2021

Drop-in Centers/Outreach: 3,853 individuals served

Addressing the emergency shelter and transitional housing needs of homeless persons

Emergency Homeless Assessment and Response Center (EHAC)

The Salvation Army, as the delegate agency, will provide 24-hour centralized intake, assessment, triage and temporary shelter services to homeless families at a new facility which the Salvation Army will construct with its own funds – the EHARC. The EHARC serves as a hub and access point as we implement Chicago's new coordinated entry system for homeless services. The coordinated entry system is part of the implementation of "Plan 2.0: A Home for Everyone". Families receive an initial assessment, including eligibility for diversion and prevention services. The EHARC greatly expands the city's ability to divert, triage, or place households in more stable shelter programs as quickly as possible.

Planned Outcomes 2021

375 individuals served

In coordination with the Chicago CoC, DFSS is the primary funder of emergency and interim housing for homeless individuals and families in Chicago. Both types of temporary housing options focus on assessing the service needs of residents and either making appropriate referrals to other providers or offering supportive services at the residential program. Additionally, DFSS funds supportive services that move persons who are currently experiencing homelessness toward housing stability and self-sufficiency. Following are activities that address the shelter and transitional housing needs of persons experiencing homelessness:

Emergency Shelter (Adult/Youth)

This program model provides shelter to single men and women aged 18 and over on a nightly basis for up to twelve consecutive hours. Adult Overnight Shelter may be appropriate for persons who do not want to participate in case management, or the more intensive services and goals associated with interim housing. However, Adult Overnight Shelter programs are expected to engage clients in accessing supportive services and to assess clients for rapid re-housing options. Youth Emergency Shelter provides age-appropriate shelter to single male and female youth ages 18 to 24 on a nightly basis. Youth Emergency

Shelter will engage clients in accessing supportive services and assess clients for rapid re-housing options.

Planned Outcomes 2021

Emergency Shelter Programs: 2,986 individuals served

Interim Shelter (Adult and Youth)

Adopting the “housing first” model, Interim Shelter focuses on rapidly re-housing those who are experiencing homelessness while working to progressively reduce the amount of time people spend experiencing homelessness. Permanent housing placements are emphasized and must be supplemented with services that focus on client stabilization, assessment, and referrals to community resources.

Planned Outcomes 2021

Interim Shelter Programs: 7,532 individuals served

Homeless Shelter Food Supply

As part of its emergency food program, DFSS provides fresh fruits and vegetables to shelters throughout the city to feed people who are experiencing homelessness. Approximately, 60 shelters located within the city participate.

Planned Outcomes 2021

Homeless Shelter Food Supply: (Fruits & Vegetables to Shelters) – Approximately 60 Shelters served; 492,800 pounds delivered; and 13,000 individuals served.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Building on successful coordination of homeless prevention resources with its Homeless Prevention Call Center (HPCC), Chicago has taken steps towards implementing coordinated entry and improving access to permanent housing and independent living. Through the Ending Veteran Homelessness Initiative, Chicago began implementation of its coordinated entry system with Veterans. In 2017, Chicago scaled up the CES for youth, singles, adults, and families. Outreach, engagement, and shelter providers utilize a standardized assessment tool, and households are matched to housing providers based on system wide prioritization standards. DFSS-funded outreach, engagement, and shelter providers ensure that the standardized assessment for the CES is completed and entered into the HMIS system. CES is now fully implemented in Chicago and DFSS and the CoC utilize an HMIS dashboard as well as on the groundwork

groups to identify process improvements to accelerate the housing process and strengthen prevention and diversion at the front door of the homeless system.

The Chicago Low-Income Housing Trust Fund has committed \$8 million annually in rental assistance to prevent homelessness for more than 1,300 families and individuals. Of that total, nearly 600 units are targeted toward individuals and families experiencing long-term homelessness. Plan 2.0 identifies strategies to create access to affordable housing units through development and subsidy options including: working within to increase the priority and access to housing for those in need of supportive housing and working with public and community partners to develop new affordable housing opportunities.

Finally, DFSS offers several programs for individuals and families experiencing homelessness seeking a permanent and stable housing situation. DFSS uses local funding sources to provide homeless services that include those funded by CDBG as well as others endorsed by the Plan to End Homelessness. Supported activities include:

Rapid Re-Housing Assistance

Chicago implements a rapid re-housing with ESG funds for tenant-based rental assistance, and housing relocation and stabilization services. Tenant-based rental assistance will be used to help households who have already fallen into homelessness be re-housed as quickly as possible by providing a security deposit and/or short-term rent assistance until sufficient income or a permanent tenant-based subsidy is in place.

Planned Outcomes 2021

259 households moved to housing

Permanent Supportive Housing Services/Safe Havens

These services are designed to help clients maintain residential stability in permanent supportive housing. Permanent supportive housing programs provide long-term subsidized housing for individuals and families who are experiencing homelessness. Clients may have serious and persistent disabilities such as mental illness, substance use disorders, or HIV/AIDS, which often contribute to chronic homelessness. The Safe Haven program is an open-stay, on-demand, and service-enriched housing program for persons with mental illness or dual disorders (mental illness and substance use disorder) who are difficult to engage in services. This program offers a safe, non-intrusive living environment in which skilled staff members work to engage persons in housing and needed services. In Chicago, Safe Haven beds Provide housing with no

time limits.

Planned Outcomes 2021

1,290 individuals served

Youth Intentional Housing Supports

This program model serves youth experiencing homelessness ages 18 through 25 that are not wards of the state. Services may be delivered in a shared living arrangement or in clustered apartments with on-site supportive services and community-based linkages and include 24-hour access to staff, age-appropriate services and crisis intervention.

Planned Outcomes 2021

334 individuals served

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

Chicago's CoC, in coordination with DFSS, emphasizes systems integration efforts that focus on appropriate discharge planning for special populations. DFSS addresses a range of human services needs for low-income individuals and families in Chicago communities through coordinated homeless prevention resources and six DFSS Community Services Centers. These services contribute to homelessness prevention for low-income households.

Homelessness Prevention

The City supports the HPCC to conduct initial evaluations and referrals to available prevention assistance and delegate agencies to provide homeless prevention supportive services. The HPCC is Chicago's prevention infrastructure to assess and refer for public and private resources, including the City of Chicago's Rental Assistance Program, which provides short-term financial assistance to low-income individuals at risk of eviction and homelessness. The HPCC is a primary point of entry for homelessness prevention resources and is also a way that people seeking eligibility and referral for rapid rehousing assistance can complete an initial evaluation. Each call receives a screening and evaluation for eligibility and all information is entered into the Homeless Management Information System (HMIS). HPCC makes electronic referrals through HMIS for continuous case management. DFSS funds partner agencies to provide homeless prevention supportive services targeted to individuals or families that are at immediate risk of homelessness. Services may include, but are not limited to, provision of financial assistance, provision of legal representation for tenants facing evictions and provision of housing stabilization or

relocation assistance.

Planned Outcomes 2021

400 individuals served with ESG rental assistance; 375 individuals served with homelessness prevention supportive services; 10,754 individuals served by the Homelessness Prevention Call Center

Community Service Centers

Direct services are offered through DFSS Community Service Centers where transportation, public benefit screening/enrollment, and emergency rental and utility assistance are provided. Referrals are also available for housing, employment, emergency food, education, childcare, and health services. At the Centers, DFSS staff work with clients to address their needs (immediate, short-term, and long-term) to achieve self-sufficiency. Direct services and programs are co-located at all six Community Service Centers. Domestic Violence advocates are at four of the six Community Service Centers 4 days a week. The centers also have staff that are 40-hour trained that can provide services when necessary. Workforce services are co-located at the DFSS King Community Service Center with the Chicago Cook Workforce Partnership (also known as Mid-South). The DFSS Central West Regional Senior Center also houses a DFSS Veterans Services staff person that helps veterans access a variety of benefit programs.

Planned Outcomes 2021

30,000 individuals will be served

Emergency Food Assistance for At-Risk Populations

The City provides Emergency Food Assistance for At-Risk Populations to increase the availability and accessibility of healthy and fresh food options to help at-risk residents meet their nutritional needs. There are three food distribution models: 1) distribution to local food pantries; 2) distribution of fruits and vegetables to homeless shelters; and 3) distribution of holiday foods to Community Service Centers and/or other locations.

Planned Outcomes 2021

A total of 170,000 individuals will be served through pantries, homeless shelters, and Community Service Centers. DFSS will provide 1.2 million pounds or 1.2 million meals of food to pantries and approximately 60 Shelters will receive 492,800 pounds of fresh produce and holiday meals, serving 13,000 individuals. An additional, 7,200 pounds of holiday meals will be provided to 7,000 individuals at Community Service Centers.

Discussion

The City of Chicago is committed to preventing and ending homelessness. Through the strategies outlined in this plan, the City will partner with stakeholders leveraging federal, state and local dollars to provide services, guided by the emerging needs and trends of Chicago residents seeking homeless services.

AP-70 HOPWA Goals– 91.220 (I)(3)

One year goals for the number of households to be provided housing through the use of HOPWA for:	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	0
Tenant-based rental assistance	284
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	525
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	600
Total	1,409

AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

This section describes how the City will work to reduce barriers to affordable housing in Chicago.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

This topic discussion exceeds the size limitation of this template so full discussion is added as attachment to Action Plan labeled "AP-75 Action Plan Barriers to Affordable Housing - 91.220(j).

Discussion:

See above.

AP-85 Other Actions – 91.220(k)

Introduction:

This section describes the planned actions the City will carry out to meet the strategies identified below.

Actions planned to address obstacles to meeting underserved needs

The City has established a number of policy objectives and strategic goals in order to address obstacles in meeting underserved housing needs:

- Supporting Single Room Occupancy (SRO) and family housing in Chicago by developing, rehabilitating, or arranging special financing for properties in target areas where shelter programs that also offer support services and job creation opportunities can be closely linked.
- Developing short- and medium-term subsidy assistance for individuals that enter the homeless system in order to transition them back as quickly as possible to permanent affordable housing.
- Supporting the coordination of outreach and housing location through the Coordinated Entry System for homeless resources.
- Focusing resources to support housing for households at or below 30 percent of AMI.
- Supporting the not-for-profit community, notably with the help of Supportive Housing Program (SHP) funding, in the provision of supportive services that aid in and help overcome obstacles to moving from homelessness or near homelessness to self-sufficiency.
- Continuing outreach with sister agencies and outside sources to fund ongoing needs for accessible housing modification within the city of Chicago.

The Department of Housing (DOH) continually reassesses its policies and makes adjustments in response to changing market conditions and service needs. To keep pace with the growing gap between median household incomes and the cost of single-family housing, the City since 2016 has expanded its homebuyer assistance efforts through new programs that provide purchase price assistance to prospective home buyers with corporate funds. Recently, because of the current state of the national economy and regional housing markets, DPD has experienced historically low levels of participation in programs which leverage private loans for home repairs. As a result of these conditions, the City has shifted greater resources towards programs that assist the existing housing stock, with particular attention to those programs serving homes falling into disrepair or presenting imminent hazards to residents.

While it does not directly provide housing or fund housing developments, the Mayor's Office of People with Disabilities (MOPD) advocates for the development of and access to affordable and accessible housing for people with disabilities. MOPD also continues to make efforts to correct policies that impede people with disabilities from receiving affordable housing. This is a multi-faceted approach that includes providing direct services, education, and recommendations for systematic and policy

changes. MOPD discourages the use of nursing homes and institutions as housing alternatives for people with disabilities and promotes integrated housing for people with disabilities.

COVID ADDITIONS - HOUSING

Actions planned to foster and maintain affordable housing

The bulk of the City's housing resources, especially federal dollars, are specifically targeted to affordable rental housing. Some government-assisted buildings with expiring use restrictions and project-based Section 8 contracts are stable, while others may be at risk due to strengthening markets and other concerns. DPD will continue to work with owners, community groups, and The Preservation Compact which brings together leaders from the public, private, and non-profit sectors to develop strategies to increase the supply of affordable rental housing in Chicago and to monitor and coordinate preservation efforts for these properties. The City does not use CDBG to fund the construction and development of new, affordable housing; however, HOME funds are critical to leveraging additional resources such as Low-Income Housing Tax Credits through the City and the State.

One of the most efficient ways to provide affordable housing is to improve and preserve existing buildings. The City will continue to support programs such as the Troubled Buildings Initiative, the Energy Savers Fund, the Multi-Unit Affordability through Upfront Investment (MAUI) program, the Tax Increment Financing-Neighborhood Improvement Program (TIF-NIP), and the TIF Purchase Rehab Program. The City supports proposed tax incentives to encourage owners to rehabilitate and retrofit rental buildings while keeping units affordable. In 2017, the City held a funding round to allocate 9% tax credits for the first time since 2011. The application of these 2017 tax credits will be critical to achieving the City's goals for creating and preserving affordable housing.

The City will work to expand the number of affordable units available across different types of markets, with special attention to renter populations at the lowest income levels and those that require supportive services. The Keep Chicago Renting Ordinance, approved by the City Council in June 2013, protects renters housed in buildings whose owners are in foreclosure. The City will continue to work with the Chicago Low-Income Housing Trust Fund, which provides homes for more than 2,800 of the city's most-at-risk individuals and families each year, to fund its efforts and aid it in securing a long-term funding source. The City will support construction of supportive housing units through the City's multi-family affordable housing program and will report on the number of units created for people with disabilities.

The State's mandate to provide housing to those with mental illness requires additional resources from the State and coordination between the City and the State. The City will advocate with the State and the Federal government for additional affordable housing resources with comprehensive supportive services to help the State meet this mandate.

The last few years have seen a shift away from homeownership in Chicago and across the country,

fueled by lending restrictions, credit ratings damaged during the economic crisis, and consumer perceptions that housing is not a safe investment. To rebuild homeownership markets, the City will continue to partner with its housing delegate agencies and other community-based organizations to provide education and counseling for potential homebuyers.

The City will expand its post-purchase education efforts and will continue to fund programs that enable homeowners, including those who may be underwater on their mortgages, to stay in their homes.

Actions planned to reduce lead-based paint hazards

The City will continue to fund the Department of Public Health's (CDPH) Childhood Lead Poisoning Prevention Program. The mission of the program is to prevent lead poisoning by maximizing the availability of affordable, lead-safe housing in the City. Project activities include:

- Ensuring at-risk children are screened for lead poisoning
- Providing case management services for lead-poisoned children
- Inspecting the homes of lead-poisoned children for lead-hazards
- Ensuring that property owners properly remediate lead hazards
- Referring non-compliant property owners to court
- Providing education and training on lead, lead-poisoning prevention, and lead-safe work practices
- Securing funding for lead abatement for those who otherwise could not afford to do so

Screening Case Management

In 2019, the CDPH Lead Poisoning Prevention Program continued to ensure the homes (or other locations where time was spent) of children with elevated blood lead level (EBL) were inspected for lead hazards, and these hazards were remediated. A total of 1017 homes were inspected. Following an initial inspection and assessment for lead hazards, re-inspections occurred to ensure the home were properly maintained or the required remediation was being done. Data for this time period indicates that some 6939 re-inspections took place. The final step is to ensure that the home is cleared of the hazard; in 2019, 522 homes were cleared. If property owners did not or were unable to remediate the hazard, they are referred to court and forced to come into compliance.

Inspection and Enforcement

The program continued to ensure the homes (or other locations where children may spend time) of children with lead poisoning were inspected for lead hazards, and that these hazards were remediated. Following an initial inspection and assessment for lead hazards, re-inspections occurred to ensure the

homes were properly maintained or the required remediation was done.

ADD IN LSLR??

Actions planned to reduce the number of poverty-level families

The City is dedicated to supporting a continuum of coordinated services to enhance the lives of Chicago residents, particularly those most in need, from birth through the senior years. The City works to promote the independence and well-being of individuals, support families and strengthen neighborhoods by providing direct assistance and administering resources to a network of community-based organizations, social service providers and institutions. The City will continue to use CDBG funding to provide services for low-income residents with the objective of providing basic needs and improving their quality of life.

CDBG as well as Community Services Block Grant (CSBG) and other funding sources are used to support a human services system that addresses the critical and emergency human services needs of low-income persons and families. The goal of the human services system is to help individuals and households access services that support positive outcomes that promote and help maintain self-sufficiency. Service programs are tailored to meet immediate, short-term or long-term needs.

CDBG programs managed by CDPH, including mental health, lead poisoning abatement, violence prevention and STI prevention, along with HOPWA, are all focused in community areas with high hardship index numbers, which generally indicates that they are low-income communities. Additional programs managed by CDPH function to reduce poverty in those communities through a variety of means, including; providing: low or no cost health care; offering support services such as transportation and housing assistance; and improving neighborhood environmental conditions.

Actions planned to develop institutional structure

Community-based nonprofit organizations and community development corporations have made major contributions to neighborhood stability and growth, often by managing comprehensive, multi-strategy efforts that address not only housing development, but safety, education, health, job skills and retail development. These established partners help implement housing-related programs and strategies that reflect neighborhood needs and culture. The City will continue to encourage private support of these organizations and provide direct support by funding a wide-ranging network of citywide and community-based delegate agencies, as resources allow. Examples of the partnerships are highlighted below.

- **Chicago Advisory Council on Aging** -_AAA is responsible for a wide range of functions related to assisting older persons in leading independent, meaningful and dignified lives in their own homes and communities as long as possible.
- **Continuum of Care Coordination** -The Board of Directors is a public- private planning body with

representatives from local, state and federal government agencies and a broad base of constituency groups, including persons with lived homelessness experience.

- **Chicago Cook Workforce Partnership** - The Chicago Cook Workforce Partnership is an independent 501(c)3 nonprofit organization led by board and business leaders.
- **Chicago Area HIV Integrated Services Council (CAHISC)** - The Council integrates the mandated HIV Prevention Planning Group and Ryan White Part A Planning Council and includes the HIV Housing Program.

Additional COVID Activities?

Actions planned to enhance coordination between public and private housing and social service agencies

Many City departments have a hand in creating strong, healthy housing markets, and DPD will preserve and strengthen its relationships and coordinate activities with its sister agencies and other organizations that administer federal funds. This communication and coordination extends to private-sector partners, community-based organizations and agencies that connect residents to affordable and supportive housing. DPD will continue to participate on the Interagency Council of the Preservation Compact to collaborate on the preservation of individual properties, and to create more consistent and streamlined processes across city, state, and federal agencies. DPD also is working hand-in-hand with CHA to create additional units in support of CHA's Plan Forward, through the application of a variety of resources including HOME and CDBG funds, tax credits, bonds, and City land.

DFSS strengthens coordination between public and private housing and social service agencies through the Continuum of Care committee structure and under the direction of Chicago's Plan 2.0. DFSS partners with City sister agencies to support their plans and to operationalize strategies under Plan 2.0. DFSS leads an interagency task force which brings together City departments and sister agencies that touch the issue of homelessness. Through this task force, the City departments work together to ensure funding efficiencies and to expand permanent and affordable housing for vulnerable Chicagoans. DPD, through the Chicago Low Income Housing Trust Fund, supports Plan 2.0 by providing rental assistance for nearly 1,480 families or individuals previously experiencing homelessness, or those who have been in danger of becoming homeless. In addition, DPD's current multi-family rental housing pipeline, which allocates project funding through 2020, is scheduled to fund almost 700 new or rehabbed units of supportive housing.

The City Council approved Mayor Emanuel's Health in All Policies (HiAP) resolution in March of 2016. Since that time, CDPH has convened all other City departments and sister agencies as the HiAP Task Force to consider and make recommendations to address the health impacts of how the City deploys resources, operates programs and services, and makes policy. The Task Force's final report will be issued in July of 2017, and CDPH will continue working with City partners to operationalize these recommendations in the coming years. Through Healthy Chicago 2.0, CDPH also coordinates the

activities of dozens of other agencies involved in the public health system, ensuring more efficient use of resources to improve community conditions, create better jobs, and mitigate health problems.

MOPD works with other City departments and agencies to implement policy and programmatic changes that will help ensure the availability of accessible and affordable housing for people with disabilities.

Discussion:

See discussion above.

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction:

This section describes HUD-specific program requirements for the Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), Emergency Solutions Grant (ESG) and Housing Opportunities for People with AIDS (HOPWA) programs.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	0

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	70.00%

HOME Investment Partnership Program (HOME)

Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is

as follows:

The City of Chicago invests HOME funds as interest bearing loans, non-interest bearing loans, interest subsidies, deferred payment loans, grants, or other forms of assistance consistent with the purposes of the HOME requirements. The City of Chicago establishes the terms of assistance for each project funded through a regulatory agreement subject to the HOME requirements.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

For Resale of Affordable Units with a recapture agreement, the homeowner will execute a HOME Agreement and a separate HOME Recapture Mortgage in favor of the City to secure the HOME Funds Recapture Amount. Only the direct subsidy to the homebuyer will be subject to recapture, the amount of which will be determined by the DOH Finance Division in accordance with the recorded Mortgage, Security and Recapture Agreement (MSRA) and prorated accordingly. The type and value of capital improvements made to the affordable unit will be determined by the "Market Rate" appraisal. The City's recapture amount will be limited to the net proceeds available at the closing of the transferred unit.

For Resale of Affordable Units with a resale agreement, the homeowner is required to contact DOH to request resale pre-approval of their affordable unit before accepting a real estate contract for sale. The resale request should include all pertinent details and hardships the City should consider in making a determination. A copy of the recorded Jr. Mortgage, Security MSRA document(s) or the "Deed Restrictions" related to the City lien(s), recorded after the initial purchase, are reviewed in detail to determine the funding source of the subsidies and the specific remedies stated in the owner's agreement with the City.

The resale price of the property is calculated by DOH and provided to the owner for use in marketing the unit. The special sales conditions, and the requirement for the buyer to sign a MSRA agreement with the City, must also be stated in writing by the owner's realtor for sale listing. The buyer of the affordable resale unit is required to submit a complete application to DOH to determine affordability not to exceed 33 percent of housing ratios. DOH will consider a higher housing ratio depending on mitigating factors such as not having other debt or the leveraging of additional private or public grants. The household income eligibility of the affordable buyer will range between 60 percent and 80 percent of AMI. A MSRA would be issued to be signed by the new buyer and a release would be issued for the current owner after the new MSRA is signed at the time of transfer of the affordable unit. The type and value of capital improvements made to the affordable unit will be determined by an appraisal taking into consideration the affordable price of the unit.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

Resale of Affordable units in the Chicago Community Land Trust (CCLT): Concurrent with the execution of the Restrictive Covenant, the Homeowner is executing a HOME Agreement and a separate HOME Recapture Mortgage in favor of the City to secure the HOME Funds Recapture Amount. The CCLT and the Homeowner acknowledge and agree that the Restrictive Covenant is subordinate to the HOME Agreement and HOME Recapture Mortgage and that, in the event of any conflict between the terms and conditions of the HOME Agreement or HOME Recapture Mortgage and the terms and conditions of this Restrictive Covenant, the terms and conditions of the HOME Agreement and HOME Recapture Mortgage shall govern and control.

Homeowners are required to contact DOH to request resale pre-approval of their affordable unit before accepting a real estate contract for sale. The resale request should include all pertinent details and hardships the City should consider in order to make a determination.

Regarding capital improvements to CCLT units, DOH does not assign value to specific capital improvements and will follow an appraisal-based formula because the value of the capital improvement will likely be reflected in the appraised value of the unit. In short, homeowners receive a percentage (typically 20%) of any market increase the property has seen since they purchased it.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

DOH's Multi-Family Loan Policies and Procedures shall be utilized to refinance debt on multi-family rental projects, as appropriate. DOH underwriting policies and procedures are designed to guide applicants seeking multi-family loan funds to create or retain affordable housing. The City works to meet all federal and local subsidy standards and best practices through layering reviews. For example, DOH guidelines include acceptable debt coverage ratios, developer fee limits, contingency limits, general contractor's overhead, profit, and general conditions limits, as well as rent and income escalation rates.

Emergency Solutions Grant (ESG) Reference 91.220(l)(4)

1. Include written standards for providing ESG assistance (may include as attachment)

The City has included written standards for providing ESG assistance as an attachment to the 2019

Annual Action Plan.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

Chicago's Coordinated Entry System was fully implemented for individuals, families and youth in 2017. Mobile outreach teams engage and assess individuals and families on the street who may not have access to the system's entry points: community centers, Homeless Prevention Call Center, shelters and designated CES access points. Access points are accessible to anyone seeking assistance throughout Chicago and do not discriminate based on a person's race, color, national origin, religion, sex, age, familial status, disability, or those who are least likely to complete a CES Housing Assessment in the absence of special outreach. Currently, Chicago has 5 designated youth (ages 18-24) access points. Chicago also has 3 access points for minors (under the age of 18) located at Comprehensive Community Based Youth Services (CCBYS) funded agencies, and 4 access points for households over 25 and older. Access points are always available by phone and are geographically located on the North, West, and South sides of the city.

The CES standardized housing assessment integrates non-housing resources and uses a progressive assessment to determine needs for diversion and prevention resources. For prioritization, the CES utilizes Vulnerability Index (VI) tools for individuals, families and youth. Households may be referred to homelessness prevention assistance through the Homeless Prevention Call Center or DFSS Community Service Centers if indicated in the diversion screening. The CoC follows system wide prioritization standards for housing matches and generally higher VI scores and chronic homelessness status are the indicators for PSH, while moderate to lower VI scores are indicators for rapid re-housing.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

DFSS issues a request for proposal at a minimum of every two years for all its homeless services, including those funded through ESG and CDBG. These services include emergency and interim shelter, outreach and engagement, permanent supportive housing, rapid rehousing and rental assistance program coordination. Applications are evaluated by a committee of DFSS staff and external partners who are local experts in these program areas. DFSS utilizes standard selection criteria in its RFPs. Grants are awarded for a two-year period, with an option to extend for up to two years. The extension option is contingent upon successful performance of the program and services provided, and upon availability of funds. DFSS advertises funding opportunities through local newspapers, notices to CoC members through All Chicago, and by posting on the DFSS website.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR

576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The City of Chicago distributes the annual Action Plan and any substantial amendments to the Chicago CoC Board of Directors. As required by the CoC governance charter, four members of the CoC Board are persons with lived experience of homelessness and DFSS, as the ESG grantee, has a seat on the Board. All Chicago also distributes the Action Plan and substantial amendments to its nearly 600 members and stakeholders, which includes a substantial number of persons with lived homelessness experience. Comments are solicited through the public comment process noted in this Action Plan.

5. Describe performance standards for evaluating ESG.

Performance measures for ESG activities by program model, specific sub-populations, and/or types of delivery are listed below:

Outreach and Engagement (Basic and Specialized)

Basic:

- Percentage and number of encounters resulting in completed CES assessments.
- Percentage and number of enrolled participants engaged with case management services.
- Percentage and number of enrolled participants who exit to more stable housing (family, friends, longer-term shelter/housing programs, or permanent housing).
- For Housing System Navigator only: percentage of enrolled participants permanently housed.

In addition, a set of more specific indicators and associated targets for these measures that are appropriate to specific sub-populations and types of delivery (listed below) were established by the CoC for these types of programs. Within this framework, DFSS is focused on continuous improvement against these metrics in pursuit of meeting or exceeding those targets over time. We are committed to working with delegate agencies to monitor performance against these indicators, including establishing relevant baselines or benchmarks and sharing data with delegate agencies to assess and understand our progress.

Emergency Shelter (Adult/Youth)

- Percent receiving needs assessment
- Percent of assesses participants connect to supportive services at drop-in centers or other community

Youth Shelter

- Percent participate in leadership development and community building activities

See above.

