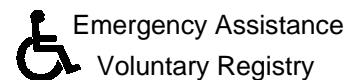


# The Voluntary Emergency Assistance Registry for People with Disabilities or Special Needs



## Your Response Now Will Help Us Respond Later

The City of Chicago's Voluntary Emergency Assistance Registry was created to provide police, fire and other emergency personnel with important information about the type of assistance people with disabilities and seniors would need in an emergency.



- **Confidential** –The information will only be used by emergency personnel and will not be shared with outside agencies.
- **Important** – Accurate information may help first responders to provide assistance based on your needs.
- **Quick**– It only takes a few minutes to complete the online Registry form at [www.cityofchicago.org/voluntaryregistry/](http://www.cityofchicago.org/voluntaryregistry/)



Rahm Emanuel  
Mayor



Evelyn J. Diaz  
Commissioner



Gary W. Schenkel  
Executive Director



Karen Tamley  
Commissioner



[www.AlertChicago.com](http://www.AlertChicago.com)

# City of Chicago

## Voluntary Emergency Assistance Registry for People with Disabilities or Special Needs

### FREQUENTLY ASKED QUESTIONS

#### How do I sign up for the Registry?

Individuals with disabilities or special needs (or their caregivers) can sign up two ways:

- On the Voluntary Emergency Assistance Registry website ([www.cityofchicago.org/voluntaryregistry/](http://www.cityofchicago.org/voluntaryregistry/)); or
- By contacting the Mayor's Office for People with Disabilities (MOPD) at 312-744-7050 (voice) or 312-744-4964 (TTY) for additional information.

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#### Is written permission required in order for my information to be included in the Voluntary Registry?

Any person submitting information for the Registry must give their permission by indicating their approval of the "waiver and general release" statement on the Registry website.

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#### If I do not have access to a computer, can I still sign up for the Voluntary Registry?

Yes. People who do not have access to a computer can contact MOPD at (312) 744-7050 for information about how and where to sign up in person.

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#### How will my information be used by emergency responders?

When the City of Chicago receives a 911 call for assistance, the information you provide will be sent through a secure wireless connection to first responders so that they can better assist you in an emergency.

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#### Will my information be kept confidential?

Yes. The information gathered as part of the Voluntary Registry will remain strictly confidential and will only be used by emergency personnel to provide assistance and for public health activities.

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#### Am I required to update my Registry information?

Yes. You will be required to change or confirm your password and personal information every year. The City will send renewal notices by email to the valid email address used to sign up for the Registry. If you do not have access to a computer, the City of Chicago will contact you by phone. If you do not respond to the email or phone call, your account will be deactivated.

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#### Will I receive preferential treatment as a result of participating in the Voluntary Registry?

No. This program seeks to afford people with disabilities or special needs the same access to public safety services provided to all citizens.

**If you have any questions regarding the Voluntary Emergency Assistance Registry, please send an email to [VoluntaryRegistry@cityofchicago.org](mailto:VoluntaryRegistry@cityofchicago.org)**