



DEPARTMENT OF FINANCE
CITY OF CHICAGO

**METROPOLITAN PIER AND EXPOSITION AUTHORITY
AIRPORT DEPARTURE TAX STAMP PROCESS CHANGE**

New Dates

On Tuesday January 12, 2016 the City of Chicago will change the process to sell and collect Airport Departure Tax Stamps at both O'Hare and Midway airports.

Beginning on January 12, 2016 only new print on demand tax stamps may be purchased, through a kiosk or a mobile application. Additionally, stamps may be purchased in bulk through a corporate account. Information about corporate accounts may be obtained at corpaccounts@chimpeaapp.com or call our Customer Service unit at (312) 967-0633.

All print on demand kiosk and mobile tax stamps will contain a scannable tax stamp number. A Department of Aviation representative will validate each presented tax stamp with a hand scanner. Once validated the ground transportation provider will then be allowed to board a passenger. As today, a valid tax stamp must be presented to provide ground transportation from the airport, and a tax stamp can only be used once.

January 12, 2016 will be the last date Department of Aviation staff will accept the current tax stamp being replaced. Beginning Wednesday January 13, 2016, only new kiosk and mobile tax stamps with the scannable number will be accepted.

During the week of January 11, 2016 through January 15, 2016 from 8:00 am to 4:00 pm, the Department of Finance will have an exchange process. During this period there will be staff at each airport to facilitate the exchange of one current unused tax stamp for one new tax stamp.

No tax stamp exchanges will be provided at either airport after January 15th.

For questions about the tax stamp process change please visit chimpeaapp.com or call our Customer Service unit at (312) 967-0633.