



Streets and Sanitation Service Updates as of 3/31/2020

The Chicago Department of Streets and Sanitation (DSS) is committed to keeping residents and our staff safe during the coronavirus pandemic. We are following the Chicago Department of Public Health's (CDPH) citywide guidance around social distancing requirements, which we have put in place for our own services. Our team has been flexible and helping in a capacity that we do not usually do, including help set up shelters. A full list of service changes can be found below. For more information on DSS visit chicago.gov/dss. For questions regarding COVID-19 visit Chicago.gov/coronavirus.

Services Remaining the Same

Garbage – Garbage removal is an essential service that continues during the COVID-19 pandemic. We have worked to ensure sanitation workers have CDPH guidance on social distancing and handwashing. We are grateful for our Sanitation workers as they continue to work, as they do every day, to help keep our City clean and safe.

Rodent Control – Our teams continue efforts to combat rodents through containerization rodenticide continues to keep Chicago healthy.

Services Suspended

Clean and Green – The annual program to clean Chicago, which was scheduled on April 25th, has been cancelled.

Service Changes

Towing – DSS is only towing for emergency situations where there is a public safety risk to support residents during the COVID-19 pandemic.

Street Sweeping – The Department will continue to sweep main arteries and areas without imposing on residents who are staying home. They will not be posting or ticketing and there will not be scheduled cleanings. There will be cleanings in all 50 wards, where they are able to.

Forestry – Trimming and removal of trees is on hold except for clean-up during extreme weather, which will continue.