

Flood Clean Up

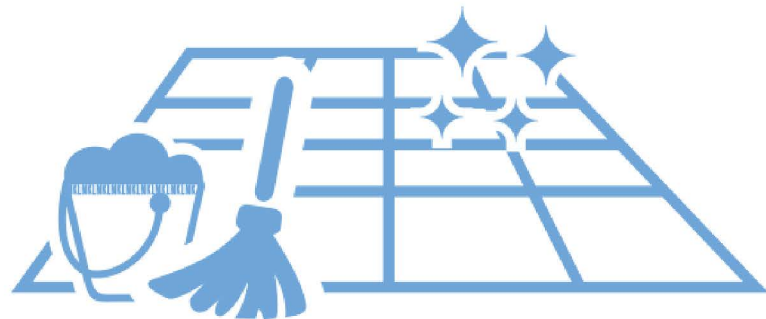
If you do have water in your basement or other areas in your home, OEMC stresses the importance of taking photos of the damage and any items destroyed for assessment and insurance claims.

All walls, surfaces, furniture, and items that came in contact with sewage or stormwater mixed with sewage should be disinfected with a strong disinfectant such as bleach with no more than 1 cup of bleach per gallon of water. Sewage can contain viruses, bacteria, and other hazards.

Proper use of gloves and other protective clothing is recommended.

If the furniture or item cannot be disinfected, it should be removed from the home as quickly as possible. Once placed in the alley or curb, the Department of Streets and Sanitation (DSS) will pick up damaged furniture, home items, and other trash removed from a flood. Please avoid leaving chemicals or large electronics for pickup.

If you have a finished basement, you may need to work with a professional cleaning company to ensure that any potential mold in the walls, building structure, and mechanicals are addressed.



How We Can Help

The Chicago Department of Water Management (DWM) goes out to these requests to:

Check the main sewer running under the middle of the street and perform sewer cleaning if necessary.

Check nearby catch basins (where stormwater runs off the street into the sewers below) to remove any blockages and make sure the rain vortex restrictors are in place. Rain vortex restrictors help keep water in the street rather than in the basement.

If the home is eligible for DWM's Private Sewer Drain Program, a flyer will be left for the resident to enroll. **This program can save homeowners \$4,000 to \$6,000 in repairs.**

To be eligible for DWM's Private Sewer Drain program:

The private sewer drain must be serving a 1-4 unit residence. Commercial, industrial, and large residential buildings do not qualify.

The repair must be between the main sewer and the private property boundary, as determined by a plumber hired by the homeowner, and in the presence of a DWM House Drain Inspector.

Typically, it takes 4 weeks for DWM to complete a private sewer drain repair. Priority is given to residents with limited mobility.

Please call 312-747-4591 to schedule an appointment with a House Drain Inspector.

BASEMENT FLOODING



In Chicago, basements are often an active part of our homes. That makes prevention, repairs, and cleanup after your basement has flooded all the more critical.

