CITY OF CHICAGO **DEPARTMENT OF WATER MANAGEMENT**



During cold weather months the Chicago Department of Water Management (DWM) encourages residents make sure pipes in homes are properly insulated and not exposed to freezing air.

SPECIFICALLY, HOMEOWNERS SHOULD:

- Maintain proper heat in their homes; particularly in basement crawl spaces or closets that house a water service.
- Insulate pipes, particularly those outside or on the perimeter of the residence.
- Run a trickle of cold water on each floor of the home at the points furthest from the location of the main water service into the home.
- Make sure that there is warm air circulating in any area where there are water pipes. This includes garages and unheated areas of the home.
- Remove all garden hoses from hose bibbs, cover the bibbs with Styrofoam hose bibb insulating caps and shut off control valves for hose bibbs.
- Make sure there are no broken windows or other sources to allow cold winter air to enter.

IF PIPES FREEZE, DO NOT THAW THEM USING CANDLES OR ANY OPEN FLAME.
INSTEAD PLEASE USE A HAIR DRYER OR HEATING PAD.

