

HAS YOUR WATER BEEN SHUT OFF?

If any of the following apply to you...

Your water has been off for more than 30 days

Your water was shut off due to non-payment

You are unsure why your water was shut off



Call the Department of Finance Utility Billing & Customer Service Unit at **(312) 744-4426**



If both of the following apply to you...

Your water has been off for less than 30 days

Your water was shut off for a reason other than non-payment



Call 311 to alert the Department of Water Management

