

TEMPORARY CASINO FAQ

Temporary Casino Operations

- The temporary casino is an approximately 1,000 gaming position casino at the Medinah Temple in River North (600 N. Wabash Ave). The casino includes slots, table games, and multiple food and beverage options.
- Per state statute the temporary casino at Medinah Temple will operate for 24-months with the ability for a 12-month extension. The expectation is the facility will operate for 3-years.
- Individuals must be 21 years old to enter the temporary casino.
- The temporary casino hours of operations are currently 8:00am – 4:00am. The temporary casino liquor hours are currently 9:30 am – 2:00am.
- Friday night peak hours for casinos are generally around 8:00pm – 11:00pm.
- The signage at the temporary casino is consistent to the prior tenant in order to preserve the historic nature of the Medinah Temple building.
- Gaming revenue taxes from the temporary casino support the City's police and fire pension funds.

Casino Jobs

- Bally's has hired approximately 700 permanent jobs for the temporary casino. Bally's hosted two job fairs for opportunities at the casino.
- Bally's, in partnership with City Colleges of Chicago, offered free of charge Table Games Dealer School training where Chicagoans without prior casino background had the opportunity to obtain a highly respected job title in the casino industry.
- All Bally's employees must obtain an Illinois Gaming Board occupational license, which requires an extensive background licensing process.

Social Impacts of Gambling

- Bally's is required to enforce all Illinois Gaming Board regulations, which includes the Illinois Responsible Gambling program that outlines strict procedures to manage Self-Excluded Patrons.

Public Safety & Transportation

- The City and Bally's have been in coordination regarding public safety and transportation concerns around the temporary casino including:
 - Weekly public safety and transportation meetings.
 - Open communication and coordination across City departments and agencies.
 - Coordinated training exercises.
- The City and Bally's will continue to monitor and coordinate regarding public safety and transportation impacts around the temporary casino and will adjust as needed.

Public Safety

- Bally's security controls the interior of the site and has some presence on the immediate exterior, while the Chicago Police Department (CPD) has jurisdiction over the exterior around the site.
- CPD in coordination with the Office of Emergency Management and Communication (OEMC) added additional License Plate Readers (LPRs) and Police Observational Devices (PODs) to the area.

Curb Management

- The curb management strategy for the temporary casino starts with distributing patron and employee access to the site through a variety of modes, including non-automobile options and self-parking.
- Casino curbside activity is managed by taking advantage of the multiple front ages of the site and designating passenger and freight activity to specific areas.
- Signage has been placed to reflect the curb management strategy.

Traffic Control Aides

- The City coordinated Traffic Control Aides (TCAs) for the opening weeks of the temporary casino to manage impacts of enhanced interest due to opening.
- TCAs assisted with pedestrian crossings at the four intersections around the site as needed.
- Assessments will be conducted, and adjustments will be made accordingly.

For more information on the Chicago Casino project please visit Chicago.gov/chicagocasino or the Bally's Chicago website.

For any additional questions or comments regarding the Chicago Casino, please reach out to chicagocasino@cityofchicago.org.

