Subcommittee on the Chicago Recovery Plan

September 14, 2022
TIMELINE
The Chicago Recovery Plan provides funding for investments from 2022-2026. Project funded by the CRP are multi-year investments.

HIGHLIGHTS/PROGRESS TO DATE
• 12 new providers to join 38 existing providers in City’s Trauma-Informed Centers of Care (TICC) network
• All 5,000 families in Chicago Resilient Communities Pilot are fully enrolled and receiving $500 in monthly cash assistance
• Received over 150 grant applications in Summer 2022 for the first $5M in Together We Heal Creative Place Program grants
• Awarded $7M of CRP funding to the Chicago Cook Workforce Partnership to run Chicago’s Community Health Response Corps
• Awarded over $5M for 12 grants for Public Outdoor Plazas to revitalize commercial corridors in 11 community areas
• Began deal-underwriting on all 24 multi-family affordable housing investments (over 2,400 affordable units), and broke ground on the first site (Auburn Gresham ISW RFP)

For more information: Chicago.gov/RecoveryPlan
Supporting all families with newborns in Chicago:

Family Connects Chicago
Department of Public Health

Commissioner, Dr. Allison Arwady
General Overview

- **Program model**: Evidence-based, universal post-partum (after birth) home visiting program for birthing persons, their newborns, and their families.
  - No-cost nurse home visits occur 3-12 weeks after birth to assess physical and mental health of the birthing person and newborn, as well as comprehensive needs of all family members, providing education and resource referrals (e.g., to healthcare, community services)

- **Eligibility**: All Chicago residents who give birth at a participating hospital are eligible for participation.
  - Program also features Community Alignment Boards (CABs), which coordinate community-based organizations and resources across 6 city regions.
  - Pilot program already operating in 4 Chicago birthing hospitals; expanding toward full city-wide implementation (plan to add the other 11 Chicago birthing hospitals in three cohorts) with the use of ARPA funds.

- **Role of CDPH**: To serve as the “backbone” organization for citywide program implementation by 1) coordinating hospitals and CABs; 2) providing nursing staff service for some hospitals; and 3) convening stakeholders.

Project Status

- 4 additional hospitals will join the 4 hospitals from the pilot to begin expansion this fall
  - Contracts with the 5 hospitals hiring their own staff to provide services will begin Oct 1, 2022.
  - MOU created for the 3 hospitals using CDPH nurses to provide services.
- 4 of 6 Community Alignment regions awarded contracts, effective July 1, 2022
  - RFP re-released for the remaining 2 regions.
- Hiring additional CDPH Family Connects staff with planned start dates by end of 2022
  - Includes nurse managers (to support implementation at hospitals); public health administrator (to support community alignment work), and recovery team project manager (to support project management, reporting, and communication).
**Family Connects Chicago**

**Timeline goal**: Expand Family Connects program from 4 pilot birthing hospitals to, ideally, all 15 Chicago birthing hospitals over the next year.

<table>
<thead>
<tr>
<th></th>
<th>Sept 2022</th>
<th>Oct 2022</th>
<th>Nov 2022</th>
<th>Dec 2022</th>
<th>Jan - March 2023</th>
<th>April - June 2023</th>
</tr>
</thead>
</table>
| **Cohort 1**  
(5 hospitals with hired staff, 3 hospitals with CDPH staff) | Finalize scope of work and budget  
Complete contract and staffing plan | Launch program onboarding | Continue program onboarding | Program fully implemented |                  |                  |
| **Cohort 2**  
(3 hospitals with CDPH staff) |                          | Complete contract and staffing plan |                             | Launch & continue program onboarding | Program fully implemented |                  |
| **Cohort 3**  
(4 hospitals with TBD staff) |                          | Finalize scope of work and budget  
Complete contract and staffing plan | Launch & continue program onboarding | Program fully implemented |                  |                  |
Improving Chicago’s 911 response to mental health crises:

Crisis Assistance Response and Engagement (CARE) pilot

Chicago Department of Public Health presenting—but pilot is in full partnership with CFD, CPD, and OEMC
Crisis Assistance Response & Engagement (CARE) Pilot

General Overview
CARE works to support Chicagoans experiencing mental health crises by piloting the use of multidisciplinary and alternate response teams to respond to 911 calls that have a mental health component.

- **Joint pilot** across CDPH, CFD, CPD, and OEMC
- **Multidisciplinary response teams** include a CDPH mental health clinician, a CFD community paramedic, and a CIT-trained CPD officer
- **Alternate response teams** include a CDPH mental health clinician and a CFD community paramedic; now developing a substance-use focused model that will include a paramedic and a peer recovery specialist.
- Being **evaluated** by the University of Chicago’s Health Lab

Project Status
Program is operational and engaging technical assistance partners to enhance operations in year 2:

- Multidisciplinary and alternate response teams are operating in districts, with plans to expand in year 2
- CDPH mental health clinicians are embedded 3-5 days/week at OEMC/911 call center
- Public data dashboard is live and updated weekly
- Technical assistance (TA) with Harvard Government Performance Lab and Meadows Mental Health Institute has begun
Crisis Assistance Response & Engagement (CARE) Pilot

CARE Responses Over Time by Neighborhood

- Auburn Gresham/Chatham
- Uptown/Lakeview
- Southwest Side

CARE Responses: 352
Follow-Up Encounters: 299
Use of Force Events: 0
Arrests: 0

Data updated through 9/5/22
CARE Pilot Implementation Timeline

### CARE Program Development

<table>
<thead>
<tr>
<th>Event Description</th>
<th>Start Date</th>
<th>End Date</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model development and consultation with other sites</td>
<td>Mid 2020-2021</td>
<td></td>
<td>Complete</td>
</tr>
<tr>
<td>Protocol development &amp; clinician hiring</td>
<td>Summer 2021</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Protocol updates, call QA, ongoing trainings</td>
<td>Fall 2021-Winter 2022</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>Public data dashboard launched</td>
<td>June-Present</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>Continued call triage development</td>
<td>Fall 2022</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>Launch West Side team—substance use (CFD+peer support)</td>
<td>Fall-Winter 2022</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>Publish initial program report with Health Lab</td>
<td>Anticipated Winter 2022</td>
<td></td>
<td>Ongoing</td>
</tr>
</tbody>
</table>

### Multidisciplinary Response Team: CDPH Clinician, CPD CIT Officer, CFD Community Paramedic

<table>
<thead>
<tr>
<th>Event Description</th>
<th>Start Date</th>
<th>End Date</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff training and simulations</td>
<td>Aug 10-27, 2021</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Roll call trainings</td>
<td>Aug 30-Sep 3</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>District familiarization</td>
<td>Aug 30-Sep 10</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Teams operational in Auburn Gresham, Chatham, Lakeview, North Center, and Uptown</td>
<td>Sept 13, 2021-Present</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>TA with Development of enhanced call criteria for MDRTs</td>
<td>Jul 25, 2022-Present</td>
<td></td>
<td>Anticipated Fall 2022</td>
</tr>
</tbody>
</table>

### Alternate Response Team: CDPH Clinician, CFD Community Paramedic

<table>
<thead>
<tr>
<th>Event Description</th>
<th>Start Date</th>
<th>End Date</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>District familiarization</td>
<td>Nov 30-Dec 8, 2021</td>
<td></td>
<td>Complete</td>
</tr>
<tr>
<td>Roll call trainings</td>
<td>Feb 14-22</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Ongoing 911/988 Provider Coordination</td>
<td>March 2 - present</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>Staff training</td>
<td>March 3-4</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Team operational in West Elsdon, Chicago Lawn, West Lawn, Gage Park</td>
<td>June 6 - Present</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>TA w/ Alternate Response Cohort</td>
<td>July 15 - Present</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Development of enhanced training modules &amp; model development</td>
<td>Fall – Winter 2022</td>
<td></td>
<td>Planned</td>
</tr>
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### Clinical Support in Call Center

<table>
<thead>
<tr>
<th>Event Description</th>
<th>Start Date</th>
<th>End Date</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>CDPH Mental Health Clinician in call center</td>
<td>Dec 8-Present</td>
<td></td>
<td>Complete</td>
</tr>
<tr>
<td>CDPH mental health clinical support for OEMC staff</td>
<td>Sept 6 - Present</td>
<td></td>
<td>Planned</td>
</tr>
<tr>
<td>Development of protocol for enhanced clinician participation in 911 calls</td>
<td>Anticipated Fall 2022</td>
<td></td>
<td>Planned</td>
</tr>
</tbody>
</table>

GPL: Government Performance Lab
Increasing access to no-barrier outpatient mental health services citywide: Trauma-Informed Centers of Care (TICC) Network

Chicago Department of Public Health
Trauma-Informed Centers of Care (TICC) are safety net mental health providers funded by the City of Chicago to provide mental health services to all residents, regardless of insurance status, immigration status, or ability to pay.

In addition to 5 mental health clinics operated by CDPH, Chicago’s TICC network includes:
• 19 Federally-Qualified Health Centers (FQHC)
• 15 Community Mental Health Centers (CMHC)
• 15 Community Based Organizations (CBO)

This network of 50 providers currently operates in 51 of Chicago’s 77 community areas, supported by ~$14m annual City investment. The goal is to have a City-funded, barrier-free mental health service location in every one of Chicago’s 77 neighborhoods, ideally by the end of 2022.
Progress by the numbers

In the first half of 2022 (Jan 1-June 30):

24,845 Chicago residents received mental health services through the Trauma-Informed Centers of Care (City funding)
- 31%* Youth (0-17)
- 10%* Young Adults (18 – 21)
- 59%* Adults (22+)

53,272* total service units delivered to youth and adults

*Estimate; data may be updated
2022 investment includes ARP/CRP funds to be used in subsequent years.
Gender Based Violence
Department of Family and Support Services

Commissioner, Brandie V. Knazze
The Mayor released a 2-year Strategic Plan to address gender-based violence (GBV) with a $20 million investment in expanded coordination and delivery of survivor services, better response, education awareness and increased city department knowledge to identify and respond to GBV. DFSS is charged with ensuring that this expanded definition of violence and investment is implemented and made available to survivors.

GBV refers to harmful acts directed at an individual based on their gender. It is rooted in gender inequality, the abuse of power and harmful norms. GBV is an umbrella term for a range of interpersonal violence including, but not limited to, sexual harassment, sexual assault, domestic violence, sexual exploitation and bias-based harm types of human trafficking.

DFSS has or will be awarding funds for five (5) types of GBV programs through 2024:
- Rapid Rehousing - **Awarded**
- Emergency Financial Assistance - **Awarded**
- Legal Services - **Awarded**
- Impacted Youth
- Prevention Education
- Funding 2 staff positions - **Hired**
The Rapid Re-housing (RRH) for Survivors of Gender-Based Violence and HT Program ("RRH Program") strives to create safe and affordable housing options for survivors of violence who are fleeing for their safety or experiencing homelessness because of the violence they have endured. RRH is a tailored package of assistance that may include short-to-medium term rental assistance (up to 24 months) and supportive services.

- Rental assistance and supportive services for up to 75 households
- Comprehensive, supportive services for up to 100 Emergency Housing Voucher Holders from CHA

Current Status: Active
- RFP was awarded to All Chicago who is subcontracting the coordination of services to The Network
- All Chicago has submitted their proposed list of agencies that they plan to subcontract to provide the services outlined in this program. The final list of agencies may be up to 10 total to better represent the target populations identified by CDPH’s COVID-19 Community Vulnerability Index

Project Milestones

<table>
<thead>
<tr>
<th>2022 Q1</th>
<th>2022 Q3</th>
<th>2022 Q4</th>
<th>2023 Q1 - 2024 Q4</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFP issued March</td>
<td>Contract awarded to All Chicago in partnership with The Network</td>
<td>Subcontracted agencies from The Network will begin to provide supportive services to CHA Voucher Holders as well as receive referrals for RRH.</td>
<td>Subcontracted agencies from The Network continue to provide services as data is continuously evaluated to ensure target population is represented</td>
</tr>
</tbody>
</table>
**GBV Emergency Financial Assistance Program**

|$5M ARPA Funds |
|$4.6M direct to survivors; $400,000 for administrative costs |

**4,600 survivors to receive one-time $1,000 payment,** expected uses for funds includes childcare, housing expenses, moving expenses, education, and medical expenses.

- Citywide application and random selection lottery
- Eligibility: Chicago resident, survivors of GBV, household income up to 300% of the Federal Poverty Line, have experienced economic hardship from COVID-19

**Current Status: Active**

- The Network awarded contract.
- Application period for the first-round payments will begin October 2022 and will run for three weeks. Payments will be distributed beginning in November.
- There will be multiple funding rounds with the final application and lottery completed by Summer 2023.

**Project Milestones**

<table>
<thead>
<tr>
<th>2022 Q1</th>
<th>2022 Q2</th>
<th>2022 Q3</th>
<th>2022 Q4</th>
<th>2023 Q1</th>
<th>2023 Q2</th>
<th>2023 Q3</th>
</tr>
</thead>
<tbody>
<tr>
<td>• RFP released</td>
<td>• RFP awarded to The Network and application build-out and implementation began</td>
<td>• Program implementation</td>
<td>First round of applications launched by October</td>
<td>Preliminary data examined to ensure reach to focus populations</td>
<td>Second and third rounds of applications and payments completed</td>
<td>Final data reviewed and released</td>
</tr>
</tbody>
</table>
$3.8M ARPA Funds

Provide legal representation to survivors of Gender-Based Violence - expanding the current Legal Services funded by DFSS to include survivors of all kinds of GBV and not just domestic violence (including sexual assault, human trafficking, and stalking).

Legal services provided includes representation in representation for protective orders, custody disputes, and victims' rights representation in criminal cases, with a focus on those who likely would be unable to obtain counsel otherwise.

Anticipated that over 600 survivors of GBV will be served each year by the delegate agencies.

Current Status: Active
- 4 delegates awarded contracts; Agencies awarded:
  - Ascend Justice
  - Life Span
  - Metropolitan Family Services
  - Chicago Alliance Against Sexual Exploitation

Project Milestones

<table>
<thead>
<tr>
<th>2022 Q1</th>
<th>2022 Q2</th>
<th>2022 Q3</th>
<th>2022 Q4</th>
<th>2023</th>
<th>2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFP released</td>
<td>Awarded to the delegate agencies</td>
<td>Services are provided to survivors of GBV</td>
<td>Review performance measures for implementation</td>
<td>Over 600 survivors served by the end of 2023</td>
<td>Contracts continue through end of 2024</td>
</tr>
<tr>
<td>March</td>
<td>July 2022</td>
<td>May</td>
<td></td>
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Tourism and Industry Support
Department of Cultural Affairs and Special Events

Commissioner, Erin Harkey
Tourism and Industry Support Overview

**General Overview**

The Arts and Tourism sectors were hit particularly hard by the Covid-19 Pandemic, and the recovery has been slow, so these dollars are targeted towards communities and individuals that experienced financial hardship.

- $20M for Tourism and Industry Support

**Timeline**

World Business Chicago grant has been awarded
$20M Tourism and Industry Support

The pandemic had severely damaged the tourism, travel and hospitality industries with businesses suffering a significant drop-in activity and spending. The City plans to revitalize these industries by funding a series of events, activations and marketing campaigns that will drive local tourism, travel and spending.

- **Industry Events** - including townhalls for business leaders to discuss opportunities to invest and expand in Chicago.
- **Targeted Activations** - in areas where there are high vacancies in high density commercial corridors.
- **Coordinated Marketing Campaign** - to highlight the existing assets of targeted communities to help drive tourism and foot traffic to these communities.
- **Calendar of Events** - to allow for a neighborhood search of cultural events that are coming up in an easily searchable format.

**Current Status: Active**

- Grant awarded to World Business Chicago to lead industry events and targeted activations
- BACP to issue RFP for CBD activations
- DCASE has developed a full scope of the services for the RFP for a citywide marketing plan.
- Delegate will be charged with identifying promotional materials and a coordinated ad campaign for at least 25 Chicago neighborhoods, including those already identified as part of the Invest South/West initiative.
- RFP in development to identify delegate would help create a permanent site so that these events can be catalogued and searched by visitors and residents.

**Project Milestones**

<table>
<thead>
<tr>
<th>2022 Q2</th>
<th>2022 Q3 - Q4</th>
<th>2022 Q4</th>
<th>2023 Q1 - 2024 Q4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Awarded World Business Chicago grant $10.5M over 3 years to support business development.</td>
<td>DCASE to work with WBC on the size and scope of the events as well as making sure that the vendors comes from priority neighborhoods.</td>
<td>DCASE to advertise marketing RFP opportunity. DCASE to score and award the grant to delegate agency.</td>
<td>Direct spending that will help lift the travel and tourism industries with targeted events and activations, marketing campaigns, and promotional website.</td>
</tr>
</tbody>
</table>